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[Medicare Part A & Part B Deductibles Appearing on the National CMS Medicare Eligibility Inquiry Responses \(271\) Conflict with Remittance Advices](#)

[Key Words](#)

Medicare, 271, Responses, Deductible, Beneficiary, Claims, Remittance, Applied, Collect

[Provider Types Affected](#)

All Medicare physicians, providers, and suppliers

[Key Points](#)

- The Centers for Medicare & Medicaid Services (CMS) has detected a problem with the national Medicare eligibility inquiry responses (271). Some 271 responses show no deductible remaining when the beneficiary has not met their deductible. As a result, Medicare providers may not collect money for the deductible from a beneficiary.
- When a claim is processed, the remittance advice shows a deductible was applied, which may conflict with the Medicare 271 response.
- CMS expects to have this problem corrected by February 25, 2006.
- If there is a conflict between the Medicare 271 and the remittance advice for deductibles between January 1, 2006 and February 25, 2006, the remittance advice has the correct information.
- Currently, there are a number of clearinghouses and other large providers using the national Medicare 270/271 eligibility inquiry and response transaction. They include MCARE, WebMD, HDX, Partners Healthcare, Passport Health Communications Inc., Allwin Data, RealMed, Caregroup/Beth Isreal Deconess Medical Center, Cambridge Health Alliance, Kaleida Health, ZirMed, SSI Group Inc., HealthLogic Systems Corp., GHN Online, Florida Hospital, Accordis, Health Management Systems, UPMC, Blue Cross Blue Shield of Michigan, University of Utah Hospital & Clinics, MEDDATA, Healthcare Extranets, OmniSys, Cortex EDI Inc., Granger Medical Clinic, Boston Medical Center, Visiting Nurse Service of New York, Healthnet Data Link, Jordan Hospital, CPSI, AthenaHealth, Per-Se Technologies, The Scooter Store, Connect4Me Inc., Mt Timpanogos

Women's Health Care, Medical Associates of St George, Noble House, ComputeRX Pharmacy, Norton Healthcare, IHC Home Care, Inmediata Corp., Foothill Family Clinic, Tera Health Inc., IHC Health Services, Virginia Regional Medical Center, Brockton Hospital, Medical Account Services, Umass Memorial Healthcare, State of NV, McKesson Corp., Companion Technologies, Lahey Clinic, Cape Cod Hospital, Falmouth Hospital, Southcoast Hospitals Group, Northeast Health Systems, Altru Health Systems, Tufts-New England Medical, Ilona Genis MD, Ingraham, Delray Medical Center, Siemens Medical Solutions Health Service Corp./American Healthware, Triangle Industries Inc. DBA Circle of Life, Bonafide Management Systems Inc., Brook Plaza Amulatory Surgical Center, Sentara Enterprises d/b/a Medical Transport, South Shore Hospital, PHS Mobile Xray, NETWERKES.COM, Baton Rouge Clinic, Lipton Eyecare, Bell Ambulance Inc., Home I.V. Care, St Luke's Episcopal Hospital, Providence health System, C & S Home Health Care, Alpha Medical Supply, Diabetic Solutions Inc., Practice Insight LLC, Titan Health Services LLC, ACS EDI Gateway Inc., Davita, TransCare New York Inc., Ohio State University Hospital, Revival Home Health Care, Medical Matrix LP, Government Data Services LLC, Great Lakes Medical Supply, Gateway EDI Inc., and Kinnser Software Inc.

- A message has been sent to these entities to make them aware of this problem.