



Related MLN Matters Article #: MM3970

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Related CR #: 3970

MMA – Appeals of Claims Decisions: Modification to Medicare’s Fiscal Intermediary Shared System (FISS)

Key Words

MM3970, CR3970, R1740TN, Appeals, Decisions, FISS, Redetermination, ACS, HIC, DCN, CCN, DDE, Record

Provider Types Affected

Providers who submit appeals of claims decisions of Medicare fiscal intermediaries (FIs)

Key Points

- The effective date of this instruction is January 1, 2006.
- The implementation date is January 3, 2006.
- At the redetermination level of appeal, the FI is not required to send the appellant a letter acknowledging the receipt of a redetermination request.
- MM3970 adds a master record for appeals that incorporates the following within FISS:
 - Beneficiary HIC number
 - Document Control Number (DCN)
 - Date(s) of service
 - Type of bill
 - Correspondence Control Number (CCN).
- Providers and suppliers will thus be able to view these CCNs within the Direct Data Entry (DDE) system and verify that their appeal requests were received.
- The FI will accomplish this by creating an Automated Correspondence System (ACS) master record to input these numbers into the system when they receive a redetermination request.
- FISS will be able to run a report on the master record and provide that report to providers through the DDE.

- The entries into the ACS master record will remain for 90 days before they are automatically removed by the FISS system.

Important Links

<http://www.cms.hhs.gov/MLNMattersArticles/downloads/MM3970.pdf>

<http://www.cms.hhs.gov/Transmittals/Downloads/R174OTN.pdf>