

September 1, 2006	8:00am - 10:00am	Global Surgery	Part B	TrailBlazer Health Enterprises-MD
September 7, 2006	2:00pm-4:00pm	COBC Crossover Process in HIMR CLIA	Part B	FCSO-CT
September 7, 2006	1:30pm-3:30pm	Privacy Compliance	Part A	UGS
September 7, 2006	9:00am - 11:00am	Medicare Preventive Services Series: Part I Adult Immunizations	Railroad	Palmetto GBA
September 8, 2006	8:00am - 10:00am	Rural Health Clinic	Part A	TrailBlazer Health Enterprises
September 8, 2006	8:00am - 10:00am	Global Surgery	Part B	TrailBlazer Health Enterprises-MD
September 14, 2006	8:00am-12:00pm	DDR 5089 CMS Coaching Video	Part B	HealthNow
September 14, 2006	1:30pm-3:30pm	Disclosure Desk Reference for Providers	Part A	UGS
September 14, 2006	9:00am - 11:00am	Job Aids	Railroad	Palmetto GBA
September 15, 2006	8:00am-10:00am	Fee Schedules	Part B	TrailBlazer Health Enterprises-MD
September 21, 2006	2:00pm-4:00pm	Correct Coding Initiative PCM Process for CT	Part B	FCSO-CT
September 21, 2006	8:00am-10:00am	Part I-Review of CMS 2592-Report	Part B	WPS
September 21, 2006	1:30pm-3:30pm	CRs JSMs	Part A	UGS
September 21, 2006	9:00am - 11:00am	Web Navigation PALM Medicare Part B Coverage TBT,v6	Railroad	Palmetto GBA
September 22, 2006	8:00am - 10:00am	System Navigation	Part B	TrailBlazer Health Enterprises-MD
September 28, 2006	8:00am-10:00am	Part II-Review of CMS 2592-Report	Part B	WPS
September 28, 2006	1:30pm-3:30pm	Locating and Search FAQs on CMs and UGS Websites	Part A	UGS
September 28, 2006	9:00am - 11:00am	CR CMS Calls Claim Filing Changes	Railroad	Palmetto GBA
September 29, 2006	9:00am-11:00am	NPI Medical Policy	DME MAC	AdminaStar Federal
October 2, 2006	8:00am-9:00am	Desk Disclosure Reference	Part A	Empire
October 2, 2006	8:00am – 9:00am	QCM Disclosure Desk Reference	Part A	Highmark
October 3, 2006	9:00am-11:00am	Provider Education QA Issues MCS Screen FAQs	Part B	Pinnacle Business Solutions, Inc.
October 3, 2006	8:00am – 9:00am	CR System Testing	Part A	BCBSMT
October 3, 2006	8:00am – 9:00am	CR 5277	Part B	BCBSMT
October 4, 2006	8:00am - 10:00am	JSM CR	Part A	Pinnacle Business Solutions, Inc.
		PAR SNF Updates		
October 4, 2006	8:00am – 9:00am	Flu/Vaccine Roster Billing	Part A	BCBSMT
October 4, 2006	8:00am – 9:00am	MLN Matters Articles Provider Job Aids	Part B	Highmark
October 4, 2006	8:00am – 9:00am	CR 4023	Part B	BCBSMT
October 5, 2006	11:30am-1:30pm	Retention Assessment QCM	Part B	Cahaba GBA-GA

October 5, 2006	8:00am-10:00am	Medicare Benefits vs Veterans Benefits NPI UB-04 Implementation IPF-PPS SNF PPS Updates	Part A	TriSpan
October 5, 2006	1:30pm-4:30pm	October 2006 Medicare Bulletin Provider Reason Codes	Part B	CIGNA-NC
October 5, 2006	1:30pm-3:30pm	October Newsline New CR CR 5089 Update to Hospice Rates/Wage Index	RHHI	Cahaba-Des Moines
10/6/2006	8:00am - 10:00am	Remedial Training for NCPU HIGLAS Empire Hot Topics News Articles	Part B	Empire-NJ
October 6, 2006	8:00am-9:00am	Medicare Information Resource Review	Part A	Empire
October 6, 2006	8:00am - 10:00am	Blood Billing	Part A	AdminaStar Federal
October 6, 2006	8:00am-10:00am	NPI Self-Motivation CMS Web Navigation Complex Inquiries CR 2592 DDR Standardize Reason Codes	Part B	WPS
October 6, 2006	2:00pm-4:00pm	Quarterly Releases NPI Q&A	Part A	FCSO-FL
October 6, 2006	8:00am-10:00am	Pre-Test for: Interrupted Stays Job Aids Immunization Billing Reason Codes	RHHI	Anthem Health Plans of NH
October 6, 2006	8:00am-10:00am	FY07 Changes	Part B	TrailBlazer Health Enterprises-TX
October 6, 2006	8:00am - 12:00n	Call Center Issues Topic Training October Medicare Advisory Review Palmetto Website	Part B	Palmetto GBA-OH/WV
October 6, 2006	2:00pm-4:00pm	Review July Test Review of August Advisory CRs	Part A RHHI	Palmetto-SC-SE/SW
October 6, 2006	8:00am - 10:00am	Electronic Claims Submission	Part B	FCSO-FL
October 6, 2006	2:00pm-4:00pm	Bulletin Review	Part A	Palmetto GBA-NC
October 6, 2006	2:00pm-4:00pm	Review September Test Admin October Test Revisit HHABNs CRs	RHHI	Palmetto GBA-FL
October 6, 2006	8:00am-10:00am	Document Archival Training System Financial Screens	Part B	Empire-NY
October 6, 2006	9:00am - 11:00am	MCS CAP Changes	Part B	AdminaStar Federal
October 6, 2006	9:00am-11:00am	Policy	DME MAC	AdminaStar Federal
October 9, 2006		Call center closed all day for training		
October 9, 2006	8:00am – 9:00am	CR 5094	Part A	Highmark

October 9, 2006	All Day	Pre-Test: Job Aids for CRs effective 11/2006 and after Monthly Monitoring Report Questions Post-Test	Part A	BCBSKS
October 9, 2006	All Day	Stress Management Time Management	Part A	BCBSMT
October 10, 2006	9:00am - 11:00am	Provider News MCS Screens CRs JSMS	Part B	Pinnacle Business Solutions, Inc.
October 10, 2006	8:00am – 9:00am	CRs	Part A	BCBSMT
October 10, 2006	8:00am – 9:00am	CR 5277	Part B	BCBSMT
October 11, 2006	8:00am - 10:00am	JSM CR PAR Reason Codes Claim Examples	Part A	Pinnacle Business Solutions, Inc.
October 11, 2006	8:00am – 9:00am	Call Center Disaster Recovery Plan	Part A	BCBSMT
October 11, 2006	8:00am – 9:00am	Letter Writing Training Part I	Part B	Highmark
October 11, 2006	9:00am-11:00am	Medicare Prescription Drug Coverage	Part A	COSVI
October 11, 2006	8:00am – 9:00am	Team Building	Part B	BCBSMT
October 12, 2006	11:30am-1:30pm	Defusing Difficult Callers	Part B	Cahaba GBA-GA
October 12, 2006	8:00am-10:00am	Medicare Benefits vs Veterans Benefits NPI UB-04 Implementation IPF-PPS	Part A	TriSpan
October 12, 2006	1:00pm-5:00pm	TAPS Immunization	Part B	CIGNA-TN/ID
October 13, 2006	8:00am - 10:00am	E&M Guidelines Training HIGLAS Empire Hot Topics News Articles	Part B	Empire-NJ
October 13, 2006	8:00am-9:00am	Compliance	Part A	Empire
October 13, 2006	2:00pm-4:00pm	Medicare 101 Part A Presentation	Part A	FCSO-FL
October 13, 2006	8:00am-10:00am	Interrupted Stays Reason Codes	RHHI	Anthem Health Plans of NH
October 13, 2006	8:00am-10:00am	MyDocs Navigation	Part B	TrailBlazer Health Enterprises-TX
October 13, 2006	8:00am-12:00n	October Medicare Advisory PRRS Review CR Review PCC Update Claims Processing Updates	Part B	Palmetto GBA-SC
October 13, 2006	2:00pm-4:00pm	CMS Job Aids Palmetto GBA FAQs Job Aids	Part A RHHI	Palmetto-SC-SE/SW
October 13, 2006	8:00am-10:00am	Multiple Procedure Reduction	Part B	FCSO-FL
October 13, 2006	2:00pm-4:00pm	FAQ Review Job Aid Review	Part A	Palmetto GBA-NC
October 13, 2006	2:00pm-4:00pm	October Advisory CMS FAQs CRs	RHHI	Palmetto GBA-FL
October 13, 2006	8:00am-10:00am	Policy	Part B	Empire

October 13, 2006	9:00am - 11:00am	Customer Skills	Part B	AdminaStar Federal
October 13, 2006	9:00am-11:00am	QCM Soft Skills	Part A	AdminaStar Federal
October 16, 2006	8:00am-9:00am	Preventive Services Part II	Part A	Empire
October 16, 2006	8:00am – 9:00am	NPI	Part A	Highmark
October 17, 2006	9:00am - 11:00am	QA Issues MCS Screens Customer Service Procedures Claim Issues FAQs	Part B	Pinnacle Business Solutions, Inc.
October 17, 2006	8:00am – 9:00am	CRs Health Financial Mgmt Assoc.	Part A	BCBSMT
October 17, 2006	8:00am – 9:00am	Carrier's Website on Ask A Question and Search Our Knowledge Base	Part B	BCBSMT
October 18, 2006	8:00am - 10:00am	JSM CR PAR INPT IRF	Part A	Pinnacle Business Solutions, Inc.
October 18, 2006	8:00am – 9:00am	Workshop for Providers	Part A	BCBSMT
October 18, 2006	8:00am – 9:00am	MCSDT Refresher	Part B	Highmark
October 18, 2006	8:00am – 9:00am	Daily Proficiency Questions	Part B	BCBSMT
October 19, 2006	11:30am-1:30pm	No training this week	Part B	Cahaba GBA-GA
October 19, 2006	8:00am-10:00am	Medicare Benefits vs Veterans Benefits NPI UB-04 Implementation IPF-PPS	Part A	TriSpan
October 19, 2006	12:00n-4:00pm	Fraud & Abuse Customer Service Direct Call Monitoring GHI/CMS Website Navigation	Part B	GHI
October 19, 2006	1:30pm-4:30pm	TAPS Immunization	Part B	CIGNA-NC
October 20, 2006	8:00am - 10:00am	Purchased Services Billing/Coding PES 855 Information HIGLAS Empire Hot Topics News Articles	Part B	Empire-NJ
October 20, 2006	8:00am-9:00am	Operational Updates	Part A	Empire
October 20, 2006	8:00am - 10:00am	Transmittals SOP Compliance	Part A	AdminaStar Federal
October 20, 2006	2:00pm-4:00pm	Medlearn Matters Update	Part A	FCSO-FL
October 20, 2006	8:00am-10:00am	Job Aids Immunization Billing	RHHI	Anthem Health Plans of NH
October 20, 2006	8:00am-10:00am	Quarterly Newsletter	Part B	TrailBlazer Health Enterprises-TX
October 20, 2006	8:00am - 12:00n	Job Aids PRRS POE Updates Financial Refresher Direct Monitoring	Part B	Palmetto GBA-OH/WV
October 20, 2006	2:00pm-4:00pm	Remote Monitoring Direct Monitoring	Part A RHHI	Palmetto-SC-SE/SW
October 20, 2006	8:00am - 10:00am	Ambulance Training	Part B	FCSO-FL

October 20, 2006	2:00pm-4:00pm	CR Direct Monitoring	Part A	Palmetto GBA-NC
October 20, 2006	2:00pm-4:00pm	CMS Products Resources CRs	RHHI	Palmetto GBA-FL
October 20, 2006	8:00am-10:00am	Purchase Services Direct Monitoring Results	Part B	Empire
October 20, 2006	9:00am - 11:00am	Team Meeting	Part B	AdminaStar Federal
October 20, 2006	9:00am-11:00am	NPI	DME MAC	AdminaStar Federal
October 23, 2006	8:00am-9:00am	Bulletin Quiz	Part A	Empire
October 23, 2006	8:00am – 9:00am	CMS Job Aids	Part A	Highmark
October 24, 2006	9:00am - 11:00am	CCI Q&A FAQs MCS Screen	Part B	Pinnacle Business Solutions, Inc.
October 24, 2006	8:00am – 9:00am	CR	Part A	BCBSMT
October 24, 2006	8:00am – 9:00am	QCM Mock Call & Scoring	Part B	BCBSMT
October 25, 2006	8:00am - 10:00am	JSM CR PAR Reason Code Training	Part A	Pinnacle Business Solutions, Inc.
October 25, 2006	8:00am – 9:00am	New Data Center Testing Results	Part A	BCBSMT
October 25, 2006	8:00am – 9:00am	Letter Writing Training Part II	Part B	Highmark
October 25, 2006	9:00am-11:00am	Medicare Payment System	Part A	COSVI
October 26, 2006	11:30am-1:30pm	Direct Monitoring Report Post Training Review and Evaluation	Part B	Cahaba GBA-GA
October 26, 2006	8:00am-10:00am	Medicare Benefits vs Veterans Benefits NPI UB-04 Implementation IPF-PPS	Part A	TriSpan
October 26, 2006	12:00n-4:00pm	Fraud & Abuse Customer Service Direct Call Monitoring GHI/CMS Website Navigation	Part B	GHI
October 26, 2006	1:00pm-5:00pm	October 2006 Medicare Bulletin Provider Reason Codes	Part B	CIGNA-TN/ID
October 27, 2006	8:00am - 10:00am	NPI HIGLAS Empire Hot Topics News Articles	Part B	Empire-NJ
October 27, 2006	8:00am-9:00am	GS Modifier	Part A	Empire
October 27, 2006	2:00pm-4:00pm	Website Navigation Refresher	Part A	FCSO-FL
October 27, 2006	8:00am-10:00am	Post-Test for: Interrupted Stays Job Aids Immunization Billing Reason Codes	RHHI	Anthem Health Plans of NH
October 27, 2006	8:00am-10:00am	Radiation Therapy	Part B	TrailBlazer Health Enterprises-TX

October 27, 2006	8:00am - 1200n	PCC Update Medical Affairs Provider Enrollment IOM 100-4 Quality Assurance	Part B	Palmetto GBA-SC
October 27, 2006	2:00pm-4:00pm	CRs Transmittals	Part A RHHI	Palmetto-SC-SE/SW
October 27, 2006	8:00am - 10:00am	October Top Five Errors	Part B	FCSO-FL
October 27, 2006	2:00pm-4:00pm	Medicare Jeopardy	Part A	Palmetto GBA-NC
October 27, 2006	2:00pm-4:00pm	CMS Products Resources CRs	RHHI	Palmetto GBA-FL
October 27, 2006	8:00am-10:00am	NPI	Part B	Empire
October 27, 2006	9:00am - 11:00am	Preventive Services	Part B	AdminaStar Federal
October 27, 2006	9:00am-11:00am	CMS FAQs Team Meeting	ASF DME MAC	AdminaStar Federal
October 30, 2006	8:00am-9:00am	PRRS Case Review	Part A	Empire
October 30, 2006	8:00am – 9:00am	CMS MLN Articles	Part A	Highmark
		No in-house training this month- training will be done doing the holiday closure	Part B	BCBSKS
		No in-house training this month- training will be done doing the holiday closure	Part B	BCBSKS
		No in-house training this month- training will be done doing the holiday closure	Part B	Noridian Administrative Services

**Blue - Training
more than 4
hours**

**Red-Closed for the
day/week/month**

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Contractors	Training
Ambulance	FCSO-FL Part B
Benefits	TriSpan Part A
Billing	AdminaStar Federal Part A Anthem Health Plans of NH RHHI BCBSMT Part A Empire-NJ Part B
Bulletins/Newsletters/News Articles	Cahaba-Des Moines RHHI CIGNA-NC Part B CIGNA-TN/ID Part B Empire Part A Empire-NJ Part B Palmetto-NC Part A TrailBlazer Health Enterprises-TX Part B
Call Center Disaster Recovery Plan	BCBSMT Part A
Call Center Issues/ Workload	Palmetto GBA-OH/WV Part B Pinnacle Business Solutions, Inc. Part B
CAP Changes	AdminaStar Federal DME MAC
Claims	FCSO-FL Part B Palmetto GBA-SC Part B Pinnacle Business Solutions, Inc Part A Pinnacle Business Solutions, Inc Part B
CMS Products Resources	Palmetto GBA-FL RHHI
Complex Inquires	WPS Part B
Compliance	AdminaStar Federal Part A Empire Part A
CRs	BCBSMT Part A BCBSMT Part B Cahaba-Des Moines RHHI Highmark Part A Palmetto GBA -NC Part A Palmetto GBA-FL RHHI Palmetto GBA-SC Part B Palmetto-SC-SE/SW Part A/RHHI Pinnacle Business Solutions, Inc. Part A Pinnacle Business Solutions, Inc. Part B Pinnacle Business Solutions, Inc. Part B WPS Part B

Contractors

Training

Customer Service Procedures	GHI Part B Pinnacle Business Solutions, Inc. Part B
Defusing Difficult Callers	Cahaba GBA-GA Part B
Direct/Remote Call Monitoring	Cahaba GBA-GA Part B Palmetto GBA-NC Part A Palmetto GBA-OH/WV Part B Palmetto-SC-SE/SW Part A/RHHI GHI Part B Empire Part B
Disclosure Desk Reference	Empire Part A Highmark Part A WPS Part B
Document Archival Training System	Empire-NY Part B
E&M Guidelines Training	Empire-NJ Part B
Fraud & Abuse	GHI Part B
FAQs	AdminaStar Federal DME MAC Palmetto GBA-FL RHHI Palmetto-NC Part A Palmetto-SC-SE/SW Part A/RHHI Pinnacle Business Solutions, Inc. Part B
Financial Screens	Empire-NY Part B
Financial Refreshers	Palmetto GBA OH/WV Part B
FY07 Changes	TrailBlazer Health Enterprises-TX Part B
Health Financial Mgmt. Assoc.	BCBSMT Part A
HHABN	Palmetto GBA-FL RHHI
HIGLAS	Empire-NJ Part B
Hospice	Cahaba GBA Des Moines RHHI
Hot Topics	Empire-NJ Part B

Contractors	Training
Immunization	CIGNA-TN/ID Part B CIGNA-NC Part B
Implementation	TriSpan Part A
Interrupted Stays	Anthem Health Plans of NH RHHI
INPT	Pinnacle Business Solution, Inc. Part A
IOM	Palmetto GBA-SC Part B
IPF-PPS	TriSpan Part A
IRF	Pinnacle Business Solutions, Inc. Part A
Job Aids	Anthem Health Plans of NH RHHI BCBSKS Part A Highmark Part A Highmark Part B Palmetto GBA OH/WV Part B Palmetto GBA-NC Part A Palmetto-SC-SE/SW Part A/RHHI
JSM	Pinnacle Business Solutions, Inc. Part A Pinnacle Business Solutions, Inc. Part B
Letter Writing Training Part I & II	Highmark Part B
MCSDT	Highmark Part B
MCS Screen	Pinnacle Business Solutions, Inc. Part B AdminaStar Federal Part B
Medical Affairs	Palmetto GBA-SC Part B
Medicare Advisory	Palmetto GBA-OH/WV Part B Palmetto GBA-SC Part B
Medicare Information	Empire Part A FCSO-FL Part A
Medicare Jeopardy	Palmetto-NC Part A
Medicare Prescription Drug Coverage	COSVI Part A
MLN Matters Articles	FCSO-FL Part A Highmark Part A Highmark Part B

Contractors	Training
Modifiers	Empire Part A
NCPU	Empire-NJ Part B
New Data Center Testing Results	BCBSMT Part A
NPI	AdminaStar Federal DME MAC Empire-NJ Part B FCSO-FL Part A Highmark Part A TriSpan Part A WPS Part B
Operational Updates	Empire Part A
PAR	Pinnacle Business Solutions, Inc. Part A
PCC	Palmetto GBA-SC Part B
Policy	AdminaStar Federal DME MAC Empire Part B
POE	Palmetto GBA-OH/WV Part B Pinnacle Business Solutions, Inc. Part B
Preventive Services	Empire Part A
Provider Enrollment	Palmetto GBA-SC Part B
PRRS	Palmetto GBA-OH/WV Part B Palmetto GBA-SC Part B Empire Part A
Purchase Services	Empire Part B
QA	Palmetto GBA-SC Part B Pinnacle Business Solutions, Inc. Part B
QCM	BCBSMT Part B Cahaba GBA-GA Part B Highmark Part A
Quarterly Releases/Updates	FCSO-FL Part A
Radiation Therapy	TrailBlazer Health Enterprises-TX Part B
Rates/Wages	Cahaba-Des Moines RHHI
Reason Codes	Anthem Health Plans of NH RHHI CIGNA-NC Part B WPS Part B Pinnacle Business Solution, Inc. Part A

Contractors	Training
	CIGNA-TN/ID Part B
Resource	Empire Part A
Retention	Cahaba GBA-GA Part B
Review/Evaluation	Cahaba GBA-GA Part B
Self Motivation	WPS Part B
SNF	Pinnacle Business Solutions, Inc. Part A TriSpan Part A
SOP	AdminaStar Federal Part A
Stress Management	BCBSMT Part A
System Testing	BCBSMT Part A
TAPS	CIGNA-TN/ID Part B CIGNA-NC Part B
Team Training/Meeting/Building	AdminaStar Federal Part B BCBSMT Part B
Time Management	BCBSMT Part A
Top Five Errors for September/October	FCSO-FL Part B
Topic Training	Palmetto GBA-OH/WV Part B
Transmittals	AdminaStar Federal Part A Palmetto-SC-SE/SW Part A/RHHI
Web Navigation	WPS Part B TrailBlazer Health Enterprises-TX Part B FCSO-FL Part A
Website	BCBSMT Part B Palmetto GBA-OH/WV Part B GHI Part B
Workshop for Providers	BCBSMT Part A