

NHIC, Corp.
A CMS Contractor



The DME MAC CERT Outreach and Education Task Force consists of representatives from each of the DME MACs and is independent from the CMS CERT team and CERT contractors, who are responsible for the calculation of the Medicare Fee-for-Service improper payment rate.

DME CERT Outreach and Education Task Force Team Members

- DME Provider Outreach and Education Staff
- DME CERT Coordinators
- DME Medical Review Staff
- CMS Liaisons

DME CERT Outreach and Education Task Force Team Goal

- The predominant goal of the DME CERT Task Force is to reduce the overall CERT error rate through education to the DME supplier community

Fiscal Year	DME Error Rate
2010	73.8%
2011	67.4%
2012	66.0%
2013	58.2%
2014	53.1%
2015	39.9%

DME CERT Outreach and Education Task Force Team Recent Education Initiatives

- National webinars in 2015 (Nebulizers and Diabetic Shoes)
- Session at the 2016 Spring Medtrade Exposition
- Session at the 2016 American Academy of Orthotists and Prosthetists
- Session at the National Home Infusion Association (First time!)

DME CERT Outreach and Education Task Force Team Projects

- Diabetic Shoes FAQ document
- Informative videos to be housed on the CMS CERT Task Force webpage
- Submission of “Fast Facts”
- National webinars in 2016
- Sessions at Medtrade and the American Orthotics and Prosthetic Association in Fall 2016
- Collaborative efforts with the A/B MAC CERT Outreach and Education Task Force