

A/B Medicare Contractor Website Satisfaction Survey Scores as of September 1, 2012	
A/B MAC	Score
J1	66
J4	69
J5	71
J9	72
J10	52
J11	63
J12	68
J13	64
J14	66
J15	66
JF	63

DME Medicare Contractor Website Satisfaction Survey Scores as of September 1, 2012	
DME MAC	Score
JA	76
JB	73
JC	72
JD	71

FFS Contractor Website Satisfaction Survey – National Monthly Average as of September 1, 2012			
National Monthly Average Score	Previous Month Average Score	A/B MAC Monthly Average Score	DME MAC Monthly Average Score
67.5	67.5	65.5	73