

A/B Medicare Contractor Website Satisfaction Survey Scores as of October 1, 2014	
A/B MAC	Score
J5	76
J6	58
J8	80
J10	68
J11	72
J15	69
JE	56
JF	61
JH	51
JK	54
JL	56
JN	*

DME Medicare Contractor Website Satisfaction Survey Scores as of October 1, 2014	
DME MAC	Score
JA	77
JB	69
JC	76
JD	68

FFS Contractor Website Satisfaction Survey - National Monthly Average as of October 1, 2014			
National Monthly Average Score	Previous Month Average Score	A/B MAC Monthly Average Score	DME MAC Monthly Average Score
66.1	65.7	63.7	72.5