

**Part A/B Medicare Administrative Contractor for Jurisdiction 11  
Award Protest Resolution Fact Sheet**

***First Award Protest***

- An initial protest had previously been filed by Cigna Government Services against the contract for the combined administration of Part A and Part B Medicare fee-for-service claims in Jurisdiction 11 (J11). The award was made under solicitation CMS-2007-0013 and announced by CMS on January 7, 2009.
- The protest was of the award of the J11 Part A/Part B Medicare Administrative Contractor (MAC) made to Palmetto GBA (PGBA) of Columbia, South Carolina and was filed with the Government Accountability Office (GAO) on February 2, 2009.
- In accordance with the Competition in Contracting Act (CICA), the timely filing of the protest triggered an automatic stay on performance of the PGBA contract pending GAO's decision on the protest.
- Due to issues raised during GAO's review of this protest, CMS took corrective action on certain aspects of the award decision.
- On May 20, 2010, CMS announced that PGBA had been awarded the A/B MAC contract for J11.

***Second Award Protest***

- On June 1, 2010, Cigna Government Services filed a protest of the award announced by CMS on May 20, 2010.
- This was the second protest filed related to the award of the J11 MAC contract.
- In accordance with CICA, the timely filing of the protest triggered an automatic 100-day stay on performance of the PGBA contract pending GAO's decision on the protest.
- On September 9, 2010, CMS received notification that GAO denied CIGNA's protest of the award to Palmetto. As a result of this decision, CMS authorized Palmetto to resume work under J11. CMS expects Palmetto to assume full responsibility for the work in the next several months.

***About the A/B MAC Jurisdiction 11***

- A/B MAC Jurisdiction 11 is comprised of the Part A/Part B workload in North Carolina, South Carolina, Virginia and West Virginia and also includes the home health and hospice claims administration responsibilities for workload in Alabama, Arkansas, Florida, Georgia, Illinois, Indiana, Kentucky, Louisiana, Mississippi, New Mexico, North Carolina, Ohio, Oklahoma, South Carolina, Tennessee and Texas.

- The following are the current fiscal intermediaries (FI) and carriers administering the program in J11 and the states they serve:
  - CIGNA Government Services (carrier for North Carolina)
  - National Government Services (FI for Virginia and West Virginia)
  - Palmetto GBA (FI for North Carolina and South Carolina; carrier for South Carolina and West Virginia; RHHI for Alabama, Arkansas, Florida, Georgia, Illinois, Indiana, Kentucky, Louisiana, Mississippi, New Mexico, North Carolina, Ohio Oklahoma, South Carolina, Tennessee and Texas)
  - TrailBlazer Health Enterprises, LLC (carrier for Virginia)
  - Wisconsin Physicians Service Insurance Corporation (FI for some providers in North Carolina, South Carolina, Virginia and West Virginia)
  
- Neither the providers, physicians, nor the beneficiaries who receive services from the current fiscal intermediaries and carriers in this jurisdiction will be adversely affected by the protest of the J11 A/B MAC award.
  
- Questions should be directed to Cathy Baldwin at 410-786-5131 or [cathy.baldwin2@cms.hhs.gov](mailto:cathy.baldwin2@cms.hhs.gov) in CMS' Office of Acquisition and Grants Management.