



New Billing for Certain Injectable and Infused Medicare Part B Drugs

Vendor Name _____
Vendor Telephone Number _____
Vendor Address _____
Name of CAP Supplied Drug(s) _____

This fact sheet is for people with Medicare Part B who get certain injectable or infused drugs administered in their doctor's office or in an outpatient specialty center.

If you get this fact sheet, your doctor has decided to order one (or more) of your injectable or infused drugs through the vendor listed in the box above. We are giving you this fact sheet to let you know that you will get paperwork from the vendor and see the vendor's name on your statements from Medicare.

This new way for your doctor to order your drug(s) is called the Competitive Acquisition Program (CAP). The CAP is **not** the same as the new Medicare prescription drug coverage. The CAP is a program for supplying certain drugs that are included under Medicare Part B and that are administered by your doctor.

What will be different?

The CAP allows doctors to order certain Medicare Part B covered drugs through an approved CAP vendor. The vendor, instead of your doctor, will bill Medicare for payment of your drug(s). **The fact that your doctor participates in the CAP won't change your drug coverage, but you will get paperwork from the vendor and notice the vendor's name on statements from Medicare.**

- You will get a Medicare Summary Notice that will have the name and address of the vendor. The notice will tell you what Medicare paid for your drug(s) and if there is a balance. (A Medicare Summary Notice is the statement you get each month that says "This is not a bill" at the top and that lists the details of the services you received.)
- If you also have to pay a separate coinsurance amount to cover the cost of your drug(s), the bill will be sent from the vendor.*
- * You may not have to pay a coinsurance amount if you have additional health coverage (like Medigap or help from your state) that pays for some of the costs that Medicare doesn't cover.



Will Medicare still cover my injectable or infused drugs?

The CAP won't change your Medicare Part B drug coverage. Your injectable or infused drug(s) will still be covered by Medicare Part B as long as they are reasonable and necessary.

What if I have questions about a bill that I get from the vendor?

Contact the vendor to get answers to your questions about your bill for Part B drugs. The name and contact information for the vendor is on the front of this fact sheet and is also included on the bill.

If you disagree with a bill you get from the vendor (for example, if you are billed for a drug you didn't get or for the wrong drug), call the vendor and explain the problem. If you still disagree with the bill, you can file a grievance with the vendor. The bill will have information about how to file a grievance. You can call your State Health Insurance Assistance Program to get help with the vendor's grievance process. If you aren't satisfied with the results of the vendor's grievance process, you can get help from Noridian, the carrier who handles bills for the vendor. Noridian will review your file and may correct your bill if there is a mistake. Noridian can also help you file an appeal. (See "How can I get more information?" to find out how to contact the State Health Insurance Assistance Program or Noridian.)

What can I do if I need help paying my coinsurance?

If you need help paying your coinsurance, the vendor may have a program to help you cover your costs. Or, the vendor can assist you in finding other help. Contact the vendor listed on the front of this fact sheet for more information. Also, if you have limited income and resources, your state may have programs to help you pay for your Medicare out-of-pocket costs. Call your State Medical Assistance Office and ask for information on Medicare Savings Programs. Call 1-800-MEDICARE (1-800-633-4227) or look at www.medicare.gov on the web to get the telephone number for your state.

How can I get more information?

- Call the vendor listed on the front of this fact sheet.
- Call 1-800-MEDICARE (1-800-633-4227) and ask the customer service representative about the CAP. TTY users should call 1-877-486-2048.
- If you need help in resolving a billing issue with the vendor, call 1-800-MEDICARE (1-800-633-4227) and they can transfer your call to Noridian.
- Look at www.medicare.gov on the web. Select "Frequently Asked Questions."
- Call your State Health Insurance Assistance Program. To get the telephone number, call 1-800-MEDICARE (1-800-633-4227) or visit www.medicare.gov on the web.