Bidder Education and Outreach Activities

Medicare DMEPOS Competitive Bidding Program

Supplier Outreach Activities

E-Mail	Bidder conferences	Toll-Free Help Line		Online Publications And Fact Sheets
	Fact Sheets		On-Site Presentation	CBIC Web site
ListServe	Bid Application Tool Kit	Webcasts		CMS Venues

Web Site

CMS DMEPOS COMPETITIVE BIDDING PROGRAM

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- Suppliers
- Referral Providers
- People with Medicare
- Competitive Bid Areas & Bidding Information Chart
- Bid Application & Instructions

Welcome to the DMEPOS Competitive Bidding Implementation Contractor (CBIC) Web Site

New CBIC Service Center Hours of Operation

The CMS DMEPOS Competitive Bidding Implementation Contractor (CBIC) Customer Service center will provide new hours of operation beginning Monday, October 1, 2007. The CBIC customer service center associates will be available to assist you from 9 am EST to 5:30 pm EST, Monday through Friday. In addition, you may e-mail your questions, comments or issues to cbic.admin@palmettogba.com at any time.

Quick Link

Deadline Extension for DMEPOS Competitive Bidding

All bids are now due by 9:00 p.m. prevailing Eastern Time on September 25, 2007. The accreditation deadline is now October 31, 2007. The contract period for mail order diabetic supplies is now July 1, 2008 – March 31, 2010. The contract period for all other first round product categories is now July 1, 2008 – June 30, 2011.

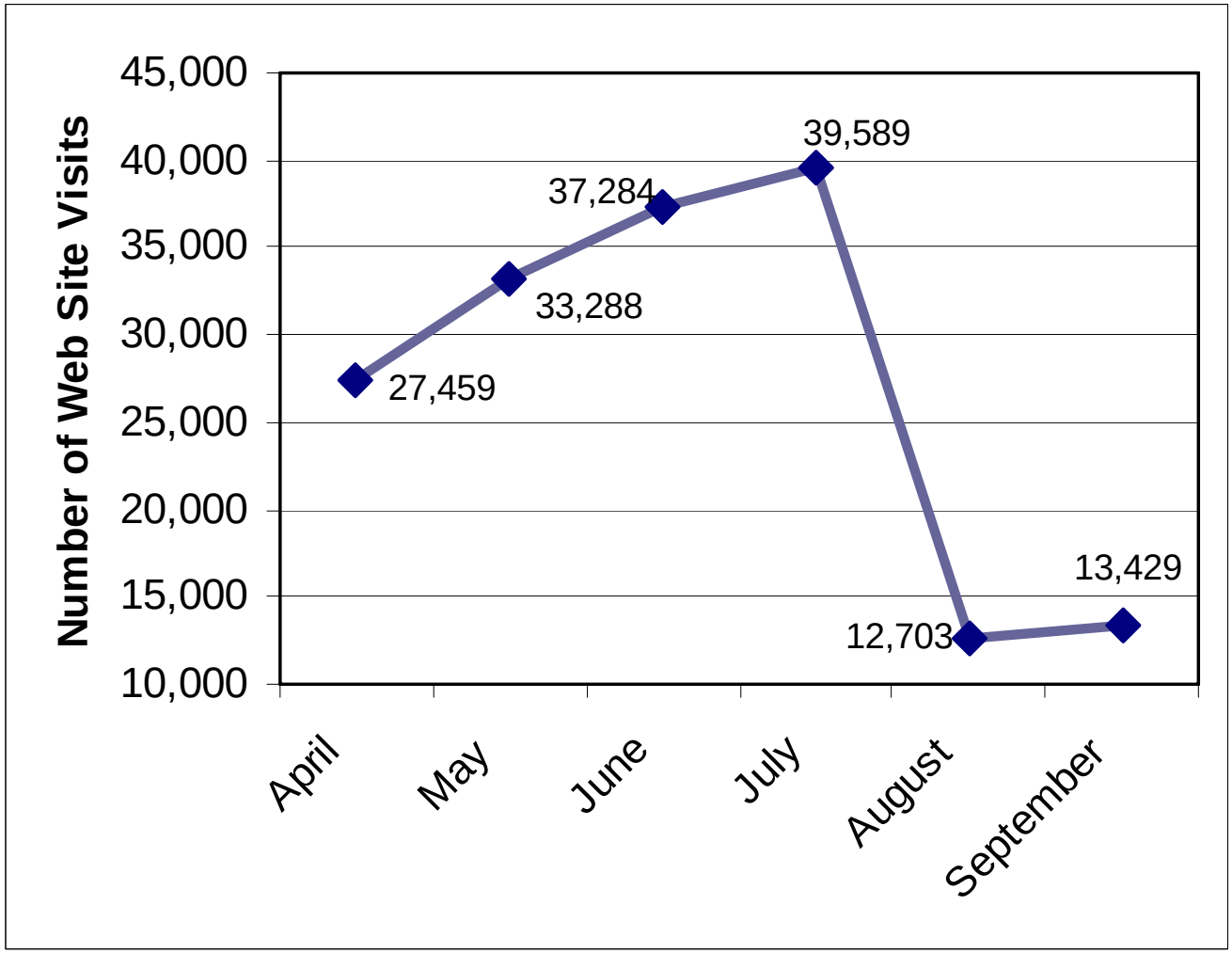
Important Bidding Alert!

The competitive bid submission system (CBSS) has been updated to allow bidders to verify receipt of required hardcopy documents by the Competitive Bidding Implementation Contractor (CBIC). The CBSS provides a private, unique home page for eac h bidder. Effective immediately, bidders can visit their individual CBSS home pages to check the st atus of the receipt of their hardcopy documents.

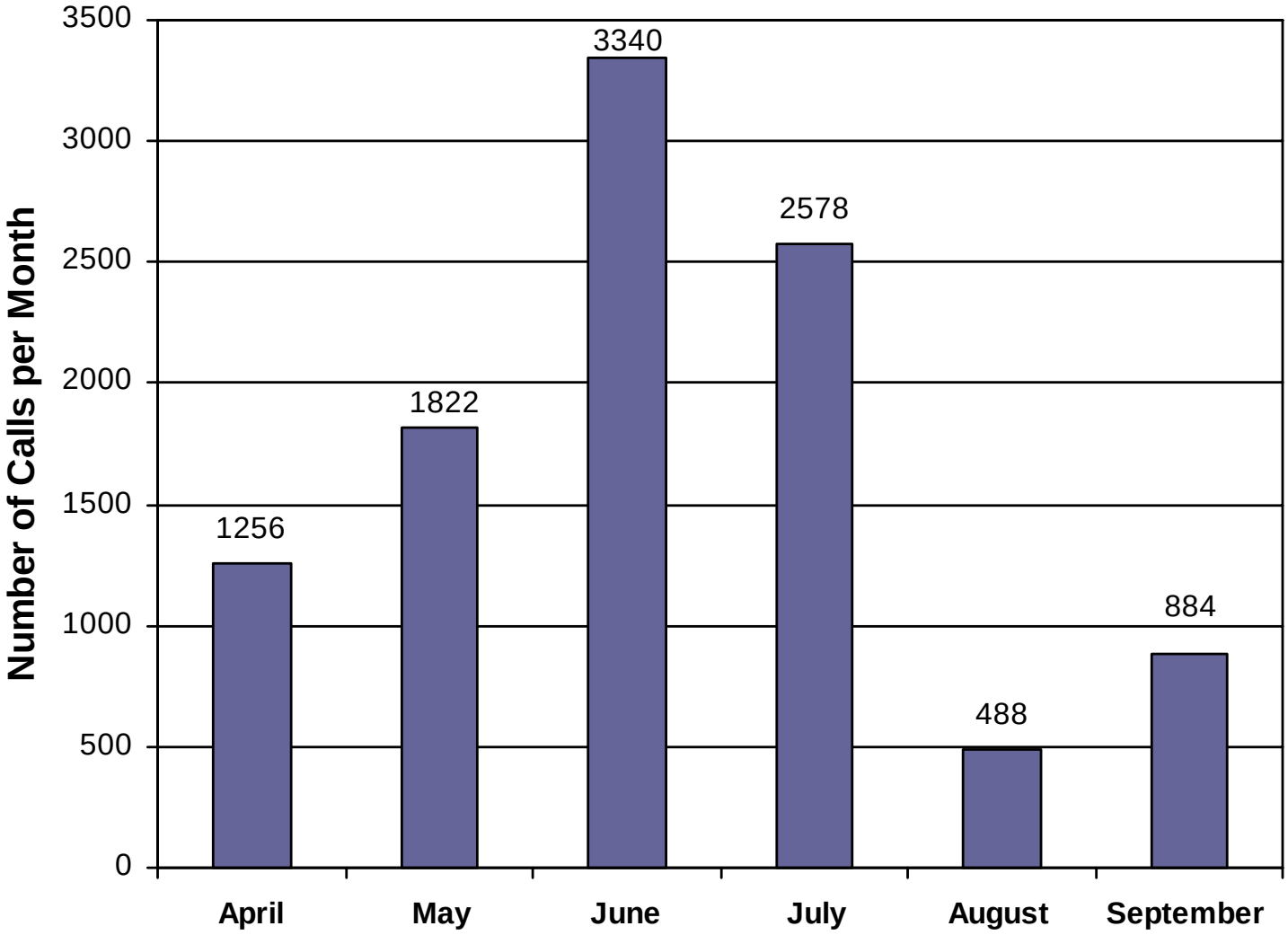
It is important to note that a bidder's CBSS home page will only indicate whether t hat bidder's hard document package has been received. It will not indicate whether the hard copy document package is necessarily accurate, complete, or meets CMS criteria. **It is e ach bidder's responsibility to ensure that a complete**

Web Site Activities

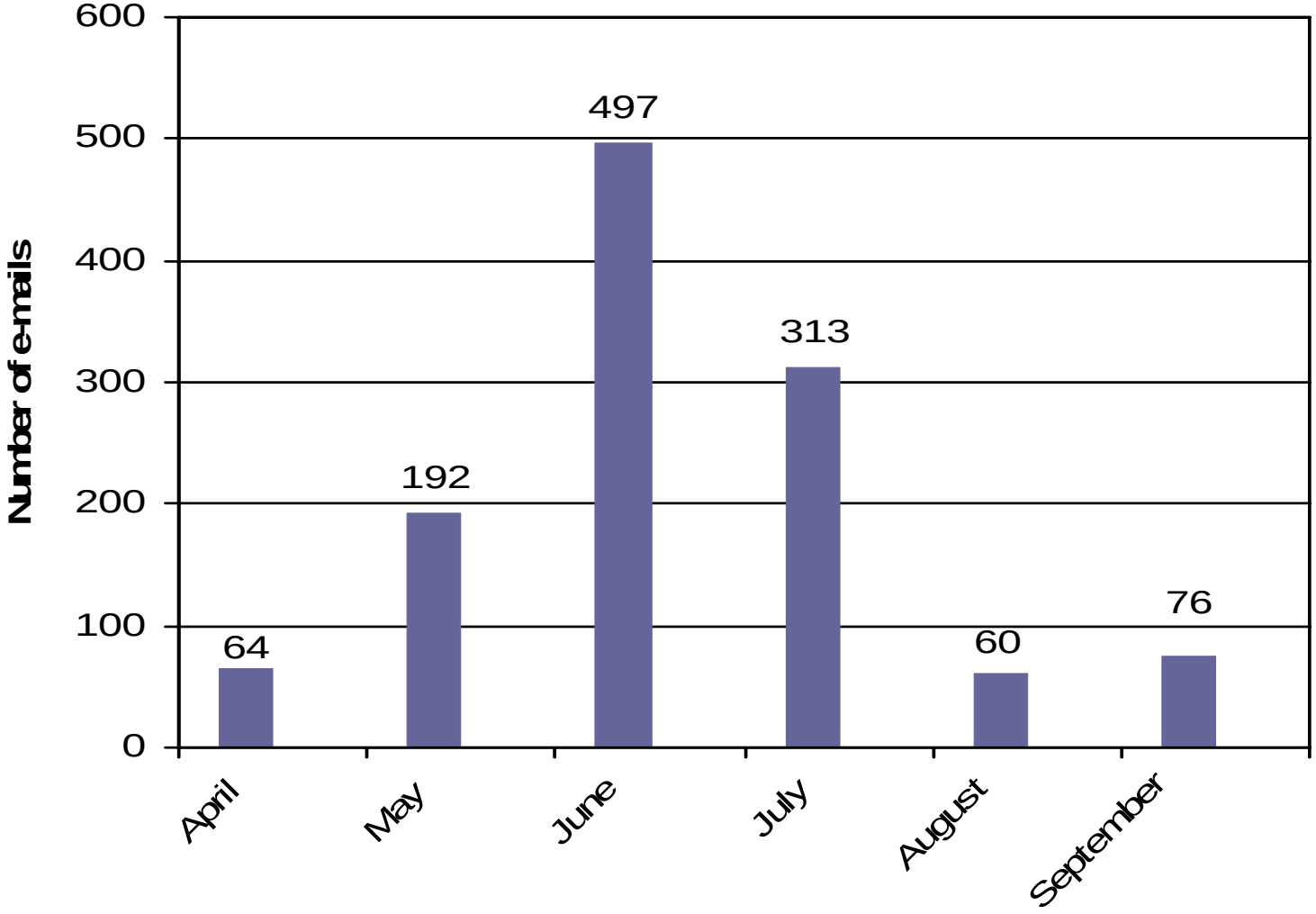
www.dmecompetitivebid.com



Toll-Free Helpline



E-Mail


Number of e-mails
600
500
400
300
200
100
0
64
192
497
313
60
76
April
May
June
July
August
September

Bidders Teleconferences

- 702 Bid Application
- 677 Bidding Rules
- 549 Product Categories
- 578 Small Suppliers
- 460 Open Call

What’s Next for Stakeholders

Suppliers

Referral Providers

Beneficiaries

What’s Next for Educational Tools

- CBIC Web site
- Web-based tools
- Customer Service Center
- E-Mail

Ombudsman Program

DISCUSSION