

Bidder Education and Outreach Activities

Medicare DMEPOS Competitive Bidding Program

Supplier Outreach Activities

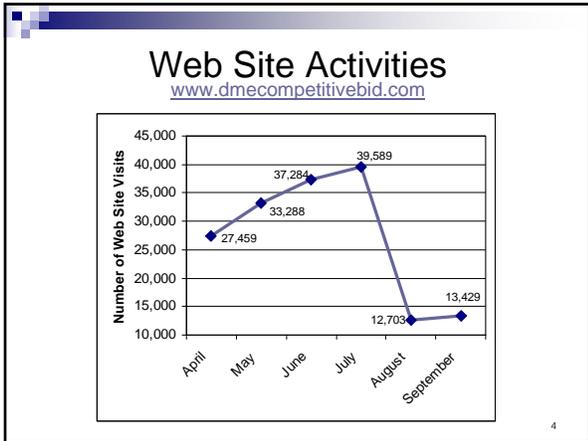
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|---|--------------------------|---|---|-------------------------------------|
| E-Mail | Bidder conferences | Toll-Free Help Line |  | Online Publications And Fact Sheets |
|  | Fact Sheets |  | On-Site Presentation | CBIC Web site |
| ListServe | Bid Application Tool Kit | Webcasts |  | CMS Venues |

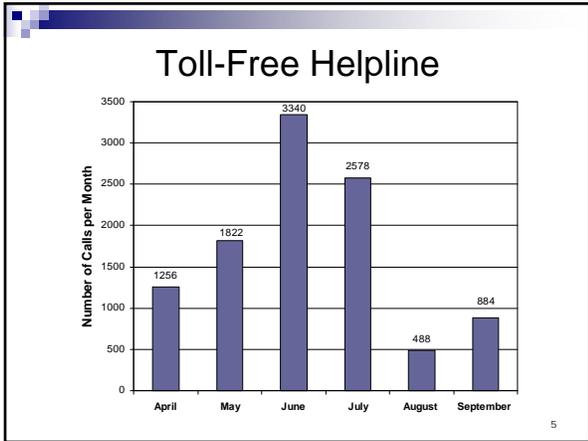
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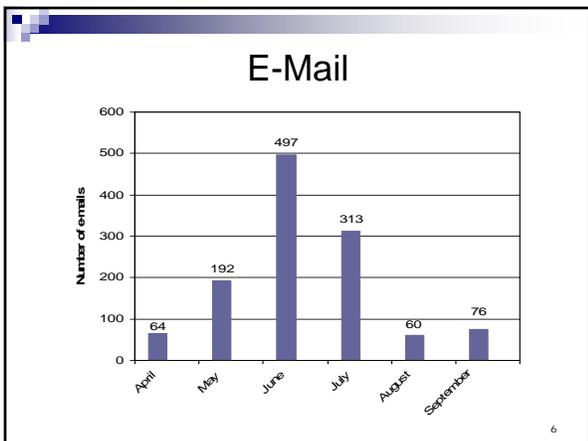
Web Site



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Bidders Teleconferences



- 702 Bid Application
- 677 Bidding Rules
- 549 Product Categories
- 578 Small Suppliers
- 460 Open Call

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What's Next for Stakeholders



Suppliers

Referral Providers





Beneficiaries

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What's Next for Educational Tools

- CBIC Web site
- Web-based tools
- Customer Service Center
- E-Mail

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Ombudsman Program



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DISCUSSION

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