New Medicare Card Project Milestones

**2017**
- Launch New Medicare Card web content on cms.gov (March 2016)
- Held listening sessions with stakeholders (March – August 2016)
- Unveil new Medicare card
- Medicare & You Handbook mailed with information about new Medicare card
- Post additional Medicare.gov web content for people with Medicare

**September 2017**
- Unveil new Medicare card
- Medicare & You Handbook mailed with information about new Medicare card
- Post additional Medicare.gov web content for people with Medicare

**2018**
- Begin mailing new Medicare cards to people with Medicare
- All systems & processes able to accept MBI
- **Transition Period Starts:** Can use either the HICN or MBI for data exchanges
- Begin returning messages in HETS responses to show when new Medicare cards have been mailed to a specific patient and when a patient qualifies for Medicare through the RRB

**April 2018**
- Begin mailing new Medicare cards to people with Medicare
- All systems & processes able to accept MBI
- **Transition Period Starts:** Can use either the HICN or MBI for data exchanges
- Begin returning messages in HETS responses to show when new Medicare cards have been mailed to a specific patient and when a patient qualifies for Medicare through the RRB

**June 2018**
- Education materials about the new card available for providers to order
- Launch provider MBI look-up tool

**November 2017**
- CMS announces look up options for providers and people with Medicare
- Basic information about new Medicare cards added to Medicare.gov

**January 2018**
- Begin robust education & outreach for people with Medicare

**January 2019**
- Statutory deadline deadline for issuing new Medicare cards (April 16, 2019)

**2019**
- Begin robust education & outreach for people with Medicare
- Begin mailing new Medicare cards to people with Medicare
- All systems & processes able to accept MBI
- **Transition Period Starts:** Can use either the HICN or MBI for data exchanges
- Begin returning messages in HETS responses to show when new Medicare cards have been mailed to a specific patient and when a patient qualifies for Medicare through the RRB

**October 2018**
- Return MBI on Remittance Advice

**2020**
- Transition Period Ends: Must use the MBI on data exchanges (some exceptions)
- Statutory deadline deadline for issuing new Medicare cards

**Before April 1, 2018**
- Update your business and system processes to be able to accept the MBI by April 1, 2018. If you use vendors, work with them to update their practice management systems.