

# **Introduction to the Reassignment Notice: Plan Premium Increase Version**

## **What's the purpose of this notice?**

This notice informs people who qualify for the full Extra Help and whose Medicare Prescription Drug Plan premium is increasing that they'll be reassigned to a new plan if they don't tell their current plan they want to stay or join a new plan on their own by December 31.

The notice includes two pages. The first page is a notice printed on the front and back of blue paper. The second page includes a list of plans for each region that have premiums at or below the low-income premium subsidy amount.

## **Who gets this notice?**

Medicare will reassign people who qualify for the full Extra Help whose premium next year would be above the regional low-income premium subsidy amount, and who are still enrolled in the Medicare Prescription Drug Plan Medicare enrolled them in.

## **When do people get this notice?**

The notice will be mailed by late October.

## **What should people do next?**

People should consider their options carefully. People who want more information about Medicare prescription drug coverage can:

- Visit [Medicare.gov](https://www.Medicare.gov) and get personalized drug plan information.
- Call 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.
- Call their State Health Insurance Assistance Program (SHIP) for free, personalized health insurance counseling. People should visit [Medicare.gov/contacts](https://www.Medicare.gov/contacts), read the "Medicare & You" handbook, or call 1-800-MEDICARE for the phone number for their state.

People can reference CMS Product No. 11209 when calling Medicare or their SHIP with questions about this notice.



<BENEFICIARY FULL NAME>  
<ADDRESS>  
<CITY STATE ZIP>

<file creation date>

## Medicare is moving you to a new Part D drug plan for 2020

You're getting this notice because your premium costs in <Old Organization Marketing Name>'s <Old Plan Name> (<old contract>/<old PBP>) will go up starting January 1, 2020. Medicare is moving you to a new Medicare Part D drug plan to make sure you pay \$0 for your monthly premium.

Medicare will enroll you in <New Organization's Name>'s <New Name of Plan> (<new contract>/<new PBP>) starting January 1, 2020. You'll pay:

- \$0 of the monthly drug plan premium
- <\$0 or up to \$89> of the yearly drug plan deductible
- <insert LIS copayment amounts > for each prescription covered by the plan

## Do you want this new Medicare Part D drug plan?

### ■ **NO, I don't want this new Medicare Part D drug plan.**

**You can stay in your current plan, but you must call your plan right away to let them know.** To stay in <Old Organization Marketing Name>'s <Old Plan Name >, call them at <Old Plan Phone Number> and tell them you want to stay a member. You'll pay <cost> each month for your premium in 2020.

Or, you can join a different Medicare Part D drug plan. To switch to a different Medicare drug plan, see the list of plans included with this notice. You can join any plan in this list and pay \$0 premium and <insert LIS copayment amounts> for each prescription.

### ■ **YES, I want to be in <New Organization's Name>'s <New Name of Plan> and pay \$0 premium in 2020.**

**You don't have to do anything to stay in this new Medicare drug plan.** Visit <Plan Website> or call <New Plan Name> at <New Plan Phone> for more information about this plan. In December, Medicare will send you another blue letter letting you know which of the drugs you take will be covered in this plan.

This plan serves <States>. If this isn't where you live, call <New Plan Name> to make sure it serves where you live now. If it doesn't, call 1-800-MEDICARE (1-800-633-4227) to choose and join a plan that serves the state where you live. TTY users can call 1-877-486-2048.

## Get help & more information

For help understanding this notice, call your State Health Insurance Assistance Program at <SHIP Phone Number> for free, personalized health insurance counseling. Or, call 1-800-MEDICARE.



**Nondiscrimination Notice** - The Centers for Medicare & Medicaid Services (CMS) doesn't exclude, deny benefits to, or otherwise discriminate against any person on the basis of race, color, national origin, disability, sex, or age. If you think you've been discriminated against or treated unfairly for any of these reasons, you can file a complaint with the Department of Health and Human Services, Office for Civil Rights by:

- Calling 1-800-368-1019. TTY users can call 1-800-537-7697.
- Visiting [hhs.gov/ocr/civilrights/complaints](https://www.hhs.gov/ocr/civilrights/complaints).
- Writing: Office for Civil Rights, U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, D.C. 20201

**Notice of Availability of Auxiliary Aids & Services** - We're committed to making our programs, benefits, services, facilities, information, and technology accessible in accordance with Sections 504 and 508 of the Rehabilitation Act of 1973. We'll take appropriate steps to make sure that people with disabilities, including people who are deaf, hard of hearing or blind, or who have low vision or other sensory limitations, have an equal opportunity to participate in our services, activities, programs, and other benefits. We provide various auxiliary aids and services to communicate with people with disabilities, including:

- Relay service — TTY users can call 1-877-486-2048.
- Alternate formats — This notice is available in alternate formats, including large print, Braille, data CD and audio CD. To request your notice in an alternate format, call 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.

**Aviso sobre la discriminación** - Los Centros de Servicios de Medicare y Medicaid (CMS) no excluye, niega beneficios o discrimina contra ninguna persona por motivos de raza, color, origen nacional, incapacidad, género o edad. Si cree que ha sido discriminado o tratado injustamente por cualquiera de estos motivos, puede presentar una queja ante el Departamento de Salud y Servicios Humanos, Oficina de Derechos Civiles:

- Llamando al 1-800-368-1019. Los usuarios de TTY pueden llamar al 1-800-537-7697.
- Visitando [hhs.gov/ocr/civilrights/complaints](https://www.hhs.gov/ocr/civilrights/complaints).
- Escribiendo a la: Oficina de Derechos Civiles del Departamento de Salud y Servicios Humanos 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

**Ayuda y servicios auxiliares para personas con incapacidades** - Medicare está dedicado a ofrecerles a todos sus beneficiarios los programas, beneficios, servicios, dependencias, información y su tecnología, en cumplimiento con las Secciones 504 y 508 de la Ley de Rehabilitación del 1973. Medicare tomará las medidas necesarias para asegurarse de que las personas incapacitadas, entre los que se incluyen los que tiene problemas auditivos, son sordos, ciegos, tienen problemas visuales u otro tipo de limitaciones, tengan las mismas oportunidades de participar y aprovechar los programas y beneficios disponibles. Medicare ofrece varios servicios y ayuda para facilitar la comunicación con las personas incapacitadas incluyendo:

- Servicios de retransmisión de mensajes — Los usuarios de TTY pueden llamar al 1-877-486-2048.
- Formatos alternativos — Los productos de Medicare, incluyendo este documento, están disponible en letra grande, versión digital, Braille y audio. Para ordenar su aviso en un formato alternativo, llame al 1-800-MEDICARE (1-800-633-4227). Los usuarios de TTY



pueden llamar al 1-877-486-2048.

**ATTENTION:** If you speak a language other than English, language assistance services, free of charge, are available to you. Call 1-800-MEDICARE (TTY: 1-877-486-2048).

**ةيبرعلا (Arabic)** ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برق 1-800-MEDICARE (رقم هاتف الصم والبكم: 1-877-486-2048).

**հայերեն (Armenian)** ՈՒՇԱԳԻՐՈՒԹՅՈՒՆՆԵՐ Եթե խոսում եք հայերեն, ապա ձեզ անվճար կարող են տրամադրվել լեզվական աջակցության ծառայություններ: Չանգահարեք 1-800-MEDICARE (TTY (հեռաախիպ)՝ 1-877-486-2048)

**繁體中文 (Chinese)** 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-800-MEDICARE (TTY: 1-877-486-2048) 。

**فارسی (Farsi)** توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-800-MEDICARE (TTY: 1-877-486-2048) تماس بگیرید.

**Français (French)** ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-MEDICARE (ATS : 1-877-486-2048).

**Kreyòl Ayisyen (French Creole)** ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-MEDICARE (TTY: 1-877-486-2048).

**Deutsch (German)** ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-MEDICARE (TTY: 1-877-486-2048).

**Italiano (Italian)** ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-MEDICARE (TTY: 1-877-486-2048).

**日本語 (Japanese)**

注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。1-800-MEDICARE (TTY:1-877-486-2048) まで、お電話にてご連絡ください。

**한국어(Korean)** 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-MEDICARE (TTY: 1-877-486-2048) 번으로 전화해 주십시오.

**Polski (Polish)** UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-800-MEDICARE (TTY: 1-877-486-2048).

**Português (Portuguese)** ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-800-MEDICARE (TTY: 1-877-486-2048).

**Русский (Russian)** ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-MEDICARE (телетайп: 1-877-486-2048).



**Español (Spanish) ATENCIÓN:** Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-MEDICARE (TTY: 1-877-486-2048).

**Tagalog (Tagalog) PAUNAWA:** Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-MEDICARE (TTY: 1-877-486-2048).

**Tiếng Việt (Vietnamese) CHÚ Ý:** Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-MEDICARE (TTY: 1-877-486-2048).



## Call 1-800-MEDICARE (1-800-633-4227) for help comparing & switching your Part D drug plan.

You can join any plan in the list below and pay the same monthly premium and copayments listed on the front of this notice. Compare the plans below and join one that works for you. You should ask:

- Does the plan cover the drugs I take?
- Does the plan have special rules that require me to get approval for my prescriptions before they can be filled?
- Is my pharmacy in the plan's network?

Medicare Part D drug plans in Maine & New Hampshire:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
EnvisionRx Plus	EnvisionRxPlus	888-377-1439
Express Scripts Medicare	Express Scripts Medicare - Value	866-477-5704
UnitedHealthcare	AARP MedicareRx Saver Plus	888-867-5564
WellCare	WellCare Classic	888-293-5151

### Get help & more information

- Call 1-800-MEDICARE (1-800-633-4227) for help comparing and switching plans 24 hours a day. TTY users can call 1-877-486-2048.
- To get free one-on-one health insurance counseling, call the Maine State Health Insurance Assistance Program (SHIP) at 1-800-262-2232 or the NH SHIP—ServiceLink Resource Center (New Hampshire) at 1-866-634-9412.
- Visit [Medicare.gov/find-a-plan](https://www.Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
- If you're in a State Pharmacy Assistance Program, let them know about any changes you make so they can coordinate your benefits.



December 2019

Mails with CMS notices 11154, 11186, 11191, 11208, 11209, 11267, 11334, 11429, 11475 & 11496

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- Is my pharmacy in the plan's network?

Medicare Part D drug plans in Connecticut, Massachusetts, Rhode Island & Vermont:

Organization Name	Plan Name	Phone Number
Cigna-HealthSpring Rx	Cigna-HealthSpring Rx Secure	800-735-1459
EnvisionRx Plus	EnvisionRxPlus	888-377-1439
SilverScript	SilverScript Choice	866-552-6106
UnitedHealthcare	AARP MedicareRx Saver Plus	888-867-5564
WellCare	WellCare Classic	888-293-5151

### Get help & more information

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- To get free one-on-one health insurance counseling, call:
  - Connecticut's Program for Health Insurance Assistance, Outreach, Information and Referral, Counseling, Eligibility Screening (CHOICES) at 1-800-994-9422 (in state only); (860) 424-5274 (out of state direct line)
  - Massachusetts: Serving Health Insurance Needs of Everyone (SHINE) at 1-800-243-4636 (in state); TTY 1-877-610-0241
  - Rhode Island: Senior Health Insurance Program (SHIP) at 1-888-884-8721
  - Vermont State Health Insurance Assistance Program at 1-800-642-5119 (in state only); 802-865-0360
- Visit [Medicare.gov/find-a-plan](http://Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
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- Is my pharmacy in the plan's network?

Medicare Part D drug plans in New York:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
Express Scripts Medicare	Express Scripts Medicare - Value	866-477-5704
Magellan Rx Medicare	Magellan Rx Medicare Basic	800-424-5759
MII Life Insurance, Incorporated	Journey Rx Standard	888-575-7519
SilverScript	SilverScript Choice	866-552-6106
WellCare	WellCare Classic	888-293-5151

### Get help & more information

- Call 1-800-MEDICARE (1-800-633-4227) for help comparing and switching plans 24 hours a day. TTY users can call 1-877-486-2048.
- To get free one-on-one health insurance counseling, call the Health Insurance Information Counseling and Assistance Program (HIICAP) at 1-800-701-0501.
- Visit [Medicare.gov/find-a-plan](https://www.Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
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- Does the plan cover the drugs I take?
- Does the plan have special rules that require me to get approval for my prescriptions before they can be filled?
- Is my pharmacy in the plan's network?

Medicare Part D drug plans in New Jersey:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
Clear Spring Health	Clear Spring Health Value Rx	877-384-1241
Express Scripts Medicare	Express Scripts Medicare - Value	866-477-5704
SilverScript	SilverScript Choice	866-552-6106
UnitedHealthcare	AARP MedicareRx Saver Plus	888-867-5564
WellCare	WellCare Classic	888-293-5151

### Get help & more information

- Call 1-800-MEDICARE (1-800-633-4227) for help comparing and switching plans 24 hours a day. TTY users can call 1-877-486-2048.
- To get free one-on-one health insurance counseling, call the State Health Insurance Assistance Program (SHIP) at 1-800-792-8820 (in state); 1-877-222-3737 (out of state).
- Visit [Medicare.gov/find-a-plan](https://www.Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
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- Does the plan cover the drugs I take?
- Does the plan have special rules that require me to get approval for my prescriptions before they can be filled?
- Is my pharmacy in the plan's network?

Medicare Part D drug plans in Delaware, District of Columbia & Maryland:

Organization Name	Plan Name	Phone Number
Cigna-HealthSpring Rx	Cigna-HealthSpring Rx Secure	800-735-1459
Clear Spring Health	Clear Spring Health Value Rx	877-384-1241
EnvisionRx Plus	EnvisionRxSecure	888-377-1439
Express Scripts Medicare	Express Scripts Medicare - Value	866-477-5704
Humana	Humana Basic Rx Plan	800-706-0872
Magellan Rx Medicare	Magellan Rx Medicare Basic	800-424-5759
SilverScript	SilverScript Choice	866-552-6106
UnitedHealthcare	AARP MedicareRx Saver Plus	888-867-5564
WellCare	WellCare Classic	888-293-5151

### Get help & more information

- Call 1-800-MEDICARE (1-800-633-4227) for help comparing and switching plans 24 hours a day. TTY users can call 1-877-486-2048.
- To get free one-on-one health insurance counseling, call the Delaware Medicare Assistance Bureau at 1-800-336-9500, the Health Insurance Counseling Project (HICP - District of Columbia) at 1-202-727-8370 or the State Health Insurance Assistance Program (SHIP - Maryland) at 1-800-243-3425 (in state only); 1-844-627-5465 (out of state).
- Visit [Medicare.gov/find-a-plan](https://www.Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
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- Is my pharmacy in the plan's network?

Medicare Part D drug plans in Pennsylvania & West Virginia:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
Cigna-HealthSpring Rx	Cigna-HealthSpring Rx Secure	800-735-1459
Clear Spring Health	Clear Spring Health Value Rx	877-384-1241
EnvisionRx Plus	EnvisionRxPlus	888-377-1439
Express Scripts Medicare	Express Scripts Medicare - Value	866-477-5704
MII Life Insurance, Incorporated	Basic Blue Rx Standard	888-575-7519
SilverScript	SilverScript Choice	866-552-6106
UnitedHealthcare	AARP MedicareRx Saver Plus	888-867-5564
WellCare	WellCare Classic	888-293-5151
WellCare	WellCare Medicare Rx Saver	888-293-5151

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- Call 1-800-MEDICARE (1-800-633-4227) for help comparing and switching plans 24 hours a day. TTY users can call 1-877-486-2048.
- To get free one-on-one health insurance counseling, call the APPRISE Pennsylvania Department of Aging at 1-800-783-7067 or the West Virginia State Health Insurance Assistance Program (WV SHIP) at 1-877-987-4463.
- Visit [Medicare.gov/find-a-plan](https://www.Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
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- Does the plan cover the drugs I take?
- Does the plan have special rules that require me to get approval for my prescriptions before they can be filled?
- Is my pharmacy in the plan's network?

Medicare Part D drug plans in Virginia:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
Clear Spring Health	Clear Spring Health Value Rx	877-384-1241
EnvisionRx Plus	EnvisionRxPlus	888-377-1439
Humana	Humana Basic Rx Plan	800-706-0872
SilverScript	SilverScript Choice	866-552-6106
UnitedHealthcare	AARP MedicareRx Saver Plus	888-867-5564
WellCare	WellCare Classic	888-293-5151

### Get help & more information

- Call 1-800-MEDICARE (1-800-633-4227) for help comparing and switching plans 24 hours a day. TTY users can call 1-877-486-2048.
- To get free one-on-one health insurance counseling, call the Virginia Insurance Counseling and Assistance Program (VICAP) at 1-800-552-3402.
- Visit [Medicare.gov/find-a-plan](https://www.Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
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- Is my pharmacy in the plan's network?

Medicare Part D drug plans in North Carolina:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
Clear Spring Health	Clear Spring Health Value Rx	877-384-1241
EnvisionRx Plus	EnvisionRxPlus	888-377-1439
Humana	Humana Basic Rx Plan	800-706-0872
MII Life Insurance, Incorporated	Basic Blue Rx Standard	888-575-7519
SilverScript	SilverScript Choice	866-552-6106
UnitedHealthcare	AARP MedicareRx Saver Plus	888-867-5564
WellCare	WellCare Classic	888-293-5151

### Get help & more information

- Call 1-800-MEDICARE (1-800-633-4227) for help comparing and switching plans 24 hours a day. TTY users can call 1-877-486-2048.
- To get free one-on-one health insurance counseling, call the Seniors' Health Insurance Information Program (SHIIP) at 1-855-408-1212 or 919-807-6900.
- Visit [Medicare.gov/find-a-plan](https://www.Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
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- Does the plan cover the drugs I take?
- Does the plan have special rules that require me to get approval for my prescriptions before they can be filled?
- Is my pharmacy in the plan's network?

Medicare Part D drug plans in South Carolina:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
Cigna-HealthSpring Rx	Cigna-HealthSpring Rx Secure	800-735-1459
Clear Spring Health	Clear Spring Health Value Rx	877-384-1241
EnvisionRx Plus	EnvisionRxSecure	888-377-1439
SilverScript	SilverScript Choice	866-552-6106
WellCare	WellCare Medicare Rx Saver	888-293-5151

### Get help & more information

- Call 1-800-MEDICARE (1-800-633-4227) for help comparing and switching plans 24 hours a day. TTY users can call 1-877-486-2048.
- To get free one-on-one health insurance counseling, call the (I-CARE) Insurance Counseling Assistance and Referrals for Elders at 1-800-868-9095.
- Visit [Medicare.gov/find-a-plan](https://www.Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
- If you're in a State Pharmacy Assistance Program, let them know about any changes you make so they can coordinate your benefits.



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Mails with CMS notices 11154, 11186, 11191, 11208, 11209, 11267, 11334, 11429, 11475 & 11496

## Call 1-800-MEDICARE (1-800-633-4227) for help comparing & switching your Part D drug plan.

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- Does the plan cover the drugs I take?
- Does the plan have special rules that require me to get approval for my prescriptions before they can be filled?
- Is my pharmacy in the plan's network?

Medicare Part D drug plans in Georgia:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
Cigna-HealthSpring Rx	Cigna-HealthSpring Rx Secure	800-735-1459
Clear Spring Health	Clear Spring Health Value Rx	877-384-1241
EnvisionRx Plus	EnvisionRxPlus	888-377-1439
Humana	Humana Basic Rx Plan	800-706-0872
SilverScript	SilverScript Choice	866-552-6106
WellCare	WellCare Medicare Rx Saver	888-293-5151

### Get help & more information

- Call 1-800-MEDICARE (1-800-633-4227) for help comparing and switching plans 24 hours a day. TTY users can call 1-877-486-2048.
- To get free one-on-one health insurance counseling, call the GeorgiaCares SHIP at 1-866-552-4464 (option 4).
- Visit [Medicare.gov/find-a-plan](https://www.Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
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- Is my pharmacy in the plan's network?

Medicare Part D drug plans in Florida:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
Cigna-HealthSpring Rx	Cigna-HealthSpring Rx Secure	800-735-1459
Clear Spring Health	Clear Spring Health Value Rx	877-384-1241
SilverScript	SilverScript Choice	866-552-6106
WellCare	WellCare Classic	888-293-5151

### Get help & more information

- Call 1-800-MEDICARE (1-800-633-4227) for help comparing and switching plans 24 hours a day. TTY users can call 1-877-486-2048.
- To get free one-on-one health insurance counseling, call the Serving Health Insurance Needs of Elders (SHINE) at 1-800-963-5337; TTY 1-800-955-8770.
- Visit [Medicare.gov/find-a-plan](https://www.Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
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- Does the plan have special rules that require me to get approval for my prescriptions before they can be filled?
- Is my pharmacy in the plan's network?

Medicare Part D drug plans in Alabama & Tennessee:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
Clear Spring Health	Clear Spring Health Value Rx	877-384-1241
EnvisionRx Plus	EnvisionRxPlus	888-377-1439
SilverScript	SilverScript Choice	866-552-6106
UnitedHealthcare	AARP MedicareRx Saver Plus	888-867-5564
WellCare	WellCare Classic	888-293-5151

### Get help & more information

- Call 1-800-MEDICARE (1-800-633-4227) for help comparing and switching plans 24 hours a day. TTY users can call 1-877-486-2048.
- To get free one-on-one health insurance counseling, call the State Health Insurance Assistance Program (SHIP - Alabama) at 1-800-243-5463 or TN SHIP (Tennessee) at 1-877-801-0044; TTY 1-800-848-0299.
- Visit [Medicare.gov/find-a-plan](https://www.Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
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- Does the plan have special rules that require me to get approval for my prescriptions before they can be filled?
- Is my pharmacy in the plan's network?

Medicare Part D drug plans in Michigan:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
Clear Spring Health	Clear Spring Health Value Rx	877-384-1241
EnvisionRx Plus	EnvisionRxPlus	888-377-1439
Express Scripts Medicare	Express Scripts Medicare - Value	866-477-5704
MII Life Insurance, Incorporated	Journey Rx Standard	888-575-7530
SilverScript	SilverScript Choice	866-552-6106
UnitedHealthcare	AARP MedicareRx Saver Plus	888-867-5564
WellCare	WellCare Classic	888-293-5151

### Get help & more information

- Call 1-800-MEDICARE (1-800-633-4227) for help comparing and switching plans 24 hours a day. TTY users can call 1-877-486-2048.
- To get free one-on-one health insurance counseling, call the MMAP, Inc. at 1-800-803-7174.
- Visit [Medicare.gov/find-a-plan](https://www.Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
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Medicare Part D drug plans in Ohio:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
EnvisionRx Plus	EnvisionRxPlus	888-377-1439

### Get help & more information

- Call 1-800-MEDICARE (1-800-633-4227) for help comparing and switching plans 24 hours a day. TTY users can call 1-877-486-2048.
- To get free one-on-one health insurance counseling, call the Ohio Senior Health Insurance Information Program (OSHIIP) at 1-800-686-1578; TTY 1-614-644-3745.
- Visit [Medicare.gov/find-a-plan](https://www.Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
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- Is my pharmacy in the plan's network?

Medicare Part D drug plans in Indiana & Kentucky:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
Clear Spring Health	Clear Spring Health Value Rx	877-384-1241
EnvisionRx Plus	EnvisionRxPlus	888-377-1439
SilverScript	SilverScript Choice	866-552-6106
UnitedHealthcare	AARP MedicareRx Saver Plus	888-867-5564

### Get help & more information

- Call 1-800-MEDICARE (1-800-633-4227) for help comparing and switching plans 24 hours a day. TTY users can call 1-877-486-2048.
- To get free one-on-one health insurance counseling, call the State Health Insurance Assistance Program (SHIP) at 1-800-452-4800; TTY 1-866-846-0139 (Indiana) or 1-877-293-7447 (Kentucky).
- Visit [Medicare.gov/find-a-plan](http://Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
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- Is my pharmacy in the plan's network?

Medicare Part D drug plans in Wisconsin:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
Clear Spring Health	Clear Spring Health Value Rx	877-384-1241
EnvisionRx Plus	EnvisionRxPlus	888-377-1439
Express Scripts Medicare	Express Scripts Medicare - Value	866-477-5704
Humana	Humana Basic Rx Plan	800-706-0872
SilverScript	SilverScript Choice	866-552-6106
UnitedHealthcare	AARP MedicareRx Saver Plus	888-867-5564
WellCare	WellCare Classic	888-293-5151
WellCare	WellCare Medicare Rx Saver	888-293-5151

### Get help & more information

- Call 1-800-MEDICARE (1-800-633-4227) for help comparing and switching plans 24 hours a day. TTY users can call 1-877-486-2048.
- To get free one-on-one health insurance counseling, call the WI State Health Insurance Assistance Program (SHIP) at 1-800-242-1060 (general Medicare); 1-855-677-2783 (Part D ages 60+); 1-800-926-4862 (Part D for people with disabilities ); TTY 1-888-758-6049.
- Visit [Medicare.gov/find-a-plan](https://www.Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
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Medicare Part D drug plans in Illinois:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
Cigna-HealthSpring Rx	Cigna-HealthSpring Rx Secure	800-735-1459
Clear Spring Health	Clear Spring Health Value Rx	877-384-1241
EnvisionRx Plus	EnvisionRxPlus	888-377-1439
Humana	Humana Basic Rx Plan	800-706-0872
SilverScript	SilverScript Choice	866-552-6106
UnitedHealthcare	AARP MedicareRx Saver Plus	888-867-5564
WellCare	WellCare Classic	888-293-5151

### Get help & more information

- Call 1-800-MEDICARE (1-800-633-4227) for help comparing and switching plans 24 hours a day. TTY users can call 1-877-486-2048.
- To get free one-on-one health insurance counseling, call the Senior Health Insurance Program (SHIP) at 1-800-252-8966; TTY 1-888-206-1327.
- Visit [Medicare.gov/find-a-plan](https://www.Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
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Medicare Part D drug plans in Missouri:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
Cigna-HealthSpring Rx	Cigna-HealthSpring Rx Secure	800-735-1459
Clear Spring Health	Clear Spring Health Value Rx	877-384-1241
Humana	Humana Basic Rx Plan	800-706-0872
WellCare	WellCare Classic	888-293-5151

### Get help & more information

- Call 1-800-MEDICARE (1-800-633-4227) for help comparing and switching plans 24 hours a day. TTY users can call 1-877-486-2048.
- To get free one-on-one health insurance counseling, call the CLAIM (Missouri Department of Insurance) at 1-800-390-3330.
- Visit [Medicare.gov/find-a-plan](https://www.Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
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Medicare Part D drug plans in Arkansas:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
Cigna-HealthSpring Rx	Cigna-HealthSpring Rx Secure	800-735-1459
Clear Spring Health	Clear Spring Health Value Rx	877-384-1241
Humana	Humana Basic Rx Plan	800-706-0872
SilverScript	SilverScript Choice	866-552-6106
WellCare	WellCare Classic	888-293-5151

### Get help & more information

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- To get free one-on-one health insurance counseling, call the Senior Health Insurance Information Program (SHIIP) at 1-800-224-6330.
- Visit [Medicare.gov/find-a-plan](https://www.Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
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Medicare Part D drug plans in Mississippi:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
Cigna-HealthSpring Rx	Cigna-HealthSpring Rx Secure	800-735-1459
Clear Spring Health	Clear Spring Health Value Rx	877-384-1241
EnvisionRx Plus	EnvisionRxPlus	888-377-1439
Humana	Humana Basic Rx Plan	800-706-0872
SilverScript	SilverScript Choice	866-552-6106
WellCare	WellCare Medicare Rx Saver	888-293-5151

### Get help & more information

- Call 1-800-MEDICARE (1-800-633-4227) for help comparing and switching plans 24 hours a day. TTY users can call 1-877-486-2048.
- To get free one-on-one health insurance counseling, call the MS State Health Insurance Assistance Program (SHIP) at 601-359-4577 or 844-822-4622.
- Visit [Medicare.gov/find-a-plan](https://www.Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
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Medicare Part D drug plans in Louisiana:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
Cigna-HealthSpring Rx	Cigna-HealthSpring Rx Secure	800-735-1459
Clear Spring Health	Clear Spring Health Value Rx	877-384-1241
Express Scripts Medicare	Express Scripts Medicare - Value	866-477-5704
Humana	Humana Basic Rx Plan	800-706-0872
MII Life Insurance, Incorporated	Basic Blue Rx Standard	888-575-7519
SilverScript	SilverScript Choice	866-552-6106
UnitedHealthcare	AARP MedicareRx Saver Plus	888-867-5564
WellCare	WellCare Classic	888-293-5151
WellCare	WellCare Medicare Rx Saver	888-293-5151

### Get help & more information

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- To get free one-on-one health insurance counseling, call the Senior Health Insurance Information Program (SHIIP) at 1-800-259-5300.
- Visit [Medicare.gov/find-a-plan](https://www.Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
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Medicare Part D drug plans in Texas:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
EnvisionRx Plus	EnvisionRxPlus	888-377-1439
WellCare	WellCare Classic	888-293-5151

### Get help & more information

- Call 1-800-MEDICARE (1-800-633-4227) for help comparing and switching plans 24 hours a day. TTY users can call 1-877-486-2048.
- To get free one-on-one health insurance counseling, call the Health Information Counseling and Advocacy Program (HICAP) at 1-800-252-9240.
- Visit [Medicare.gov/find-a-plan](http://Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
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Medicare Part D drug plans in Oklahoma:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
Clear Spring Health	Clear Spring Health Value Rx	877-384-1241
CommunityCare Prescription Drug Plan (PDP)	CommunityCare Prescription Drug Plan	800-333-3275
Humana	Humana Basic Rx Plan	800-706-0872
SilverScript	SilverScript Choice	866-552-6106
UnitedHealthcare	AARP MedicareRx Saver Plus	888-867-5564
WellCare	WellCare Classic	888-293-5151

### Get help & more information

- Call 1-800-MEDICARE (1-800-633-4227) for help comparing and switching plans 24 hours a day. TTY users can call 1-877-486-2048.
- To get free one-on-one health insurance counseling, call the Oklahoma Medicare Assistance Program (MAP) at 1-800-763-2828 (in state); 1-405-521-6628 (out of state).
- Visit [Medicare.gov/find-a-plan](https://www.Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
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Medicare Part D drug plans in Kansas:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
Cigna-HealthSpring Rx	Cigna-HealthSpring Rx Secure	800-735-1459
Clear Spring Health	Clear Spring Health Value Rx	877-384-1241
Humana	Humana Basic Rx Plan	800-706-0872
SilverScript	SilverScript Choice	866-552-6106
WellCare	WellCare Classic	888-293-5151

### Get help & more information

- Call 1-800-MEDICARE (1-800-633-4227) for help comparing and switching plans 24 hours a day. TTY users can call 1-877-486-2048.
- To get free one-on-one health insurance counseling, call the Senior Health Insurance Counseling for Kansas (SHICK) at 1-800-860-5260.
- Visit [Medicare.gov/find-a-plan](https://www.Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
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- Is my pharmacy in the plan's network?

Medicare Part D drug plans in Iowa, Minnesota, Montana, Nebraska, North Dakota, South Dakota & Wyoming:

Organization Name	Plan Name	Phone Number
Cigna-HealthSpring Rx	Cigna-HealthSpring Rx Secure	800-735-1459
Clear Spring Health	Clear Spring Health Value Rx	877-384-1241
Humana	Humana Basic Rx Plan	800-706-0872
MII Life Insurance, Incorporated	Journey Rx Standard	888-575-7530
SilverScript	SilverScript Choice	866-552-6106
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- To get free one-on-one health insurance counseling, call:
  - Iowa: Senior Health Insurance Information Program (SHIIP) at 1-800-351-4664; TTY 1-800-735-2942
  - Minnesota State Health Insurance Assistance Program/Senior LinkAge Line at 1-800-333-2433
  - Montana State Health Insurance Assistance Program (SHIP) at 1-800-551-3191
  - Nebraska Senior Health Insurance Information Program (SHIIP) at 1-800-234-7119
  - North Dakota: State Health Insurance Counseling (SHIC) at 1-888-575-6611; TTY 1-800-366-6888
  - South Dakota: Senior Health Information & Insurance Education (SHIINE) at 1-800-536-8197
  - Wyoming State Health Insurance Information Program (WSHIIP) at 1-800-856-4398; 1-307-856-6880
- Visit [Medicare.gov/find-a-plan](http://Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.



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- Is my pharmacy in the plan's network?

Medicare Part D drug plans in New Mexico:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
Cigna-HealthSpring Rx	Cigna-HealthSpring Rx Secure	800-735-1459
SilverScript	SilverScript Choice	866-552-6106
UnitedHealthcare	AARP MedicareRx Saver Plus	888-867-5564
WellCare	WellCare Classic	888-293-5151

### Get help & more information

- Call 1-800-MEDICARE (1-800-633-4227) for help comparing and switching plans 24 hours a day. TTY users can call 1-877-486-2048.
- To get free one-on-one health insurance counseling, call the New Mexico ADRC-SHIP at 1-800-432-2080 or 1-505-476-4846.
- Visit [Medicare.gov/find-a-plan](https://www.Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
- If you're in a State Pharmacy Assistance Program, let them know about any changes you make so they can coordinate your benefits.



December 2019

Mails with CMS notices 11154, 11186, 11191, 11208, 11209, 11267, 11334, 11429, 11475 & 11496

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Medicare Part D drug plans in Colorado:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
Cigna-HealthSpring Rx	Cigna-HealthSpring Rx Secure	800-735-1459
EnvisionRx Plus	EnvisionRxPlus	888-377-1439
Humana	Humana Basic Rx Plan	800-706-0872
SilverScript	SilverScript Choice	866-552-6106
UnitedHealthcare	AARP MedicareRx Saver Plus	888-867-5564
WellCare	WellCare Classic	888-293-5151

### Get help & more information

- Call 1-800-MEDICARE (1-800-633-4227) for help comparing and switching plans 24 hours a day. TTY users can call 1-877-486-2048.
- To get free one-on-one health insurance counseling, call the State Health Insurance Assistance Program (SHIP) at 1-888-696-7213.
- Visit [Medicare.gov/find-a-plan](https://www.Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
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Medicare Part D drug plans in Arizona:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
Amerivantage Rx (PDP)	Amerivantage Rx Basic	800-261-8667
Blue Cross Blue Shield of Arizona	Blue MedicareRx Value	800-422-9990
Cigna-HealthSpring Rx	Cigna-HealthSpring Rx Secure	800-735-1459
Clear Spring Health	Clear Spring Health Value Rx	877-384-1241
EnvisionRx Plus	EnvisionRxPlus	888-377-1439
Express Scripts Medicare	Express Scripts Medicare - Value	866-477-5704
Humana	Humana Basic Rx Plan	800-706-0872
Magellan Rx Medicare	Magellan Rx Medicare Basic	800-424-5759
SilverScript	SilverScript Choice	866-552-6106
UnitedHealthcare	AARP MedicareRx Saver Plus	888-867-5564
WellCare	WellCare Classic	888-293-5151
WellCare	WellCare Medicare Rx Saver	888-293-5151

### Get help & more information

- Call 1-800-MEDICARE (1-800-633-4227) for help comparing and switching plans 24 hours a day. TTY users can call 1-877-486-2048.
- To get free one-on-one health insurance counseling, call the Arizona State Health Insurance Assistance Program (SHIP) at 1-800-432-4040.
- Visit [Medicare.gov/find-a-plan](https://www.Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
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Medicare Part D drug plans in Nevada:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
Cigna-HealthSpring Rx	Cigna-HealthSpring Rx Secure	800-735-1459
Clear Spring Health	Clear Spring Health Value Rx	877-384-1241
UnitedHealthcare	AARP MedicareRx Saver Plus	888-867-5564
WellCare	WellCare Medicare Rx Saver	888-293-5151

### Get help & more information

- Call 1-800-MEDICARE (1-800-633-4227) for help comparing and switching plans 24 hours a day. TTY users can call 1-877-486-2048.
- To get free one-on-one health insurance counseling, call the State Health Insurance Assistance Program (SHIP) at 1-800-307-4444.
- Visit [Medicare.gov/find-a-plan](https://www.Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
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Medicare Part D drug plans in Oregon & Washington:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
Cigna-HealthSpring Rx	Cigna-HealthSpring Rx Secure	800-735-1459
Clear Spring Health	Clear Spring Health Value Rx	877-384-1241
EnvisionRx Plus	EnvisionRxPlus	888-377-1439
Humana	Humana Basic Rx Plan	800-706-0872
SilverScript	SilverScript Choice	866-552-6106
UnitedHealthcare	AARP MedicareRx Saver Plus	888-867-5564
WellCare	WellCare Classic	888-293-5151
WellCare	WellCare Medicare Rx Saver	888-293-5151

### Get help & more information

- Call 1-800-MEDICARE (1-800-633-4227) for help comparing and switching plans 24 hours a day. TTY users can call 1-877-486-2048.
- To get free one-on-one health insurance counseling, call the Senior Health Insurance Benefits Assistance (SHIBA) at 1-800-722-4134 (Oregon) or 1-800-562-6900; TTY 1-360-586-0241 (Washington).
- Visit [Medicare.gov/find-a-plan](https://www.Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
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Medicare Part D drug plans in Idaho & Utah:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
Cigna-HealthSpring Rx	Cigna-HealthSpring Rx Secure	800-735-1459
Clear Spring Health	Clear Spring Health Value Rx	877-384-1241
EnvisionRx Plus	EnvisionRxPlus	888-377-1439
Humana	Humana Basic Rx Plan	800-706-0872
SilverScript	SilverScript Choice	866-552-6106
UnitedHealthcare	AARP MedicareRx Saver Plus	888-867-5564
WellCare	WellCare Classic	888-293-5151

### Get help & more information

- Call 1-800-MEDICARE (1-800-633-4227) for help comparing and switching plans 24 hours a day. TTY users can call 1-877-486-2048.
- To get free one-on-one health insurance counseling, call the Senior Health Insurance Benefits Advisors (SHIBA) at 1-800-247-4422 (Idaho) or the Senior Health Insurance Information Program (SHIP) at 1-800-541-7735 (Utah).
- Visit [Medicare.gov/find-a-plan](https://www.Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
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Medicare Part D drug plans in California:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
Clear Spring Health	Clear Spring Health Value Rx	877-384-1241
EnvisionRx Plus	EnvisionRxPlus	888-377-1439
MII Life Insurance, Incorporated	Journey Rx Standard	888-575-7530
SilverScript	SilverScript Choice	866-552-6106
UnitedHealthcare	AARP MedicareRx Saver Plus	888-867-5564
WellCare	WellCare Classic	888-293-5151

### Get help & more information

- Call 1-800-MEDICARE (1-800-633-4227) for help comparing and switching plans 24 hours a day. TTY users can call 1-877-486-2048.
- To get free one-on-one health insurance counseling, call the California Health Insurance Counseling & Advocacy Program (HICAP) at 1-800-434-0222.
- Visit [Medicare.gov/find-a-plan](https://www.Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
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Medicare Part D drug plans in Hawaii:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
Clear Spring Health	Clear Spring Health Value Rx	877-384-1241
SilverScript	SilverScript Choice	866-552-6106
UnitedHealthcare	AARP MedicareRx Saver Plus	888-867-5564
WellCare	WellCare Medicare Rx Saver	888-293-5151

### Get help & more information

- Call 1-800-MEDICARE (1-800-633-4227) for help comparing and switching plans 24 hours a day. TTY users can call 1-877-486-2048.
- To get free one-on-one health insurance counseling, call the Hawaii SHIP at 1-888-875-9229; TTY 1-866-810-4379.
- Visit [Medicare.gov/find-a-plan](https://www.Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
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Medicare Part D drug plans in Alaska:

<b>Organization Name</b>	<b>Plan Name</b>	<b>Phone Number</b>
Clear Spring Health	Clear Spring Health Value Rx	877-384-1241
EnvisionRx Plus	EnvisionRxPlus	888-377-1439
Express Scripts Medicare	Express Scripts Medicare - Value	866-477-5704
Humana	Humana Basic Rx Plan	800-706-0872
UnitedHealthcare	AARP MedicareRx Saver Plus	888-867-5564
WellCare	WellCare Classic	888-293-5151

### Get help & more information

- Call 1-800-MEDICARE (1-800-633-4227) for help comparing and switching plans 24 hours a day. TTY users can call 1-877-486-2048.
- To get free one-on-one health insurance counseling, call the Medicare Information Office at 1-800-478-6065 (in state); 1-907-269-3680 (out of state); TTY: 1- 800-770-8973.
- Visit [Medicare.gov/find-a-plan](http://Medicare.gov/find-a-plan) for more information. Medicare's Plan Finder lets you do a personalized search for plans.
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