

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard
Baltimore, Maryland 21244-1850



CENTER FOR DRUG AND HEALTH PLAN CHOICE

TO: All Part D Sponsors

FROM: Cynthia Tudor, Ph.D., Director, Medicare Drug Benefit and C & D Data Group

RE: Draft Model Part D Letters – Mail-Order and Excluded Provider

DATE: October 23, 2009

Attached are two Part D draft marketing model letters related to excluded providers and switches to mail order pharmacies that CMS committed to developing in accordance with the requirements set forth in our 2010 Call Letter.

- Mail-Order letter – This model letter requests permission from the member before the sponsor effectuates the transfer of a prescription to its network mail-order pharmacy.
- Excluded Provider letter – This model letter informs the member that the plan cannot cover further prescriptions written by providers that have been involved in program-related fraud and/or patient abuse as determined by the Office of the Inspector General (OIG).

Please forward any comments you have regarding these draft letters to PartDBenefitImpl@cms.hhs.gov no later than Friday, October 30, 2009. Please use “Mail-Order and Excluded Provider” in the subject line of your email.