

Medicare Advantage Prescription Drug Plan Average Hold Times at Beneficiary and Pharmacy Call Centers

Data range: 08/03/06 to 08/31/06; † Data excludes National PACE, Cost, Demonstration and Employer sponsored organizations.

Organization Name	Contract ID	Beneficiary Call Center		Pharmacy Call Center	
		Did the Plan Have an Average Hold Time ≤ 5 Minutes?	Did the Plan Have an Average Hold Time ≤ 2.5 Minutes?	Did the Plan Have an Average Hold Time ≤ 5 Minutes?	Did the Plan Have an Average Hold Time ≤ 2.5 Minutes?
Abrazo Advantage Health Plan	H5985	Yes	Yes	Yes	No
Advantage Health Solutions, Inc.	H5508	Yes	Yes	Yes	Yes
AdvantageCare	H5426	Yes	Yes	Yes	Yes
Advantra PPO	H5522	Yes	Yes	Yes	Yes
Aetna Medicare	H0318	Yes	Yes	Yes	Yes
Aetna Medicare	H0322	Yes	Yes	Yes	Yes
Aetna Medicare	H0523	Yes	Yes	Yes	Yes
Aetna Medicare	H0901	Yes	Yes	Yes	Yes
Aetna Medicare	H0902	Yes	Yes	Yes	Yes
Aetna Medicare	H1109	Yes	Yes	Yes	Yes
Aetna Medicare	H1110	Yes	Yes	Yes	Yes
Aetna Medicare	H1419	Yes	Yes	Yes	Yes
Aetna Medicare	H1420	Yes	Yes	Yes	Yes
Aetna Medicare	H2112	Yes	Yes	Yes	Yes
Aetna Medicare	H3152	Yes	Yes	Yes	Yes
Aetna Medicare	H3312	Yes	Yes	Yes	Yes
Aetna Medicare	H3623	Yes	Yes	Yes	Yes
Aetna Medicare	H3624	Yes	Yes	Yes	Yes
Aetna Medicare	H3931	Yes	Yes	Yes	Yes
Aetna Medicare	H4523	Yes	Yes	Yes	Yes
Aetna Medicare	H4524	Yes	Yes	Yes	Yes
Aetna Medicare	H4910	Yes	Yes	Yes	Yes
Aetna Medicare	H4911	Yes	Yes	Yes	Yes
Aetna Medicare	H5414	Yes	Yes	Yes	Yes
Aetna Medicare	H5437	Yes	Yes	Yes	Yes
Aetna Medicare	H5510	Yes	Yes	Yes	Yes
Aetna Medicare	H5512	Yes	Yes	Yes	Yes
Aetna Medicare	H5521	Yes	Yes	Yes	Yes
Aetna Medicare	H5531	Yes	Yes	Yes	Yes
Aetna Medicare	R5595	Yes	Yes	Yes	Yes
Alliance Medicare PPO	H2322	Yes	Yes	Yes	Yes
AlohaCare	H5969	Yes	Yes	Yes	Yes
American Health Medicare	H5774	No	No	Yes	Yes
American Pioneer Life Insurance Company	H5936	Yes	Yes	Yes	Yes
America's Health Choice	H1034	Yes	No	Yes	Yes
AmeriChoice Personal Care Plus	H3164	Yes	Yes	Yes	Yes
AmeriChoice Personal Care Plus	H3387	Yes	Yes	Yes	Yes
AMERIGROUP Community Care	H5817	Yes	Yes	Yes	Yes
AmeriHealth 65	H3112	Yes	Yes	Yes	Yes
AmeriHealth 65	H3156	Yes	Yes	Yes	Yes
Anthem Blue Cross and Blue Shield	H1511	Yes	Yes	Yes	No
Anthem Blue Cross and Blue Shield	H1607	Yes	Yes	Yes	No
Anthem Blue Cross and Blue Shield	H1849	Yes	Yes	Yes	No
Anthem Blue Cross and Blue Shield	H3655	Yes	Yes	Yes	No
Anthem Blue Cross and Blue Shield	H4909	Yes	Yes	Yes	No
Anthem Blue Cross and Blue Shield	H5529	Yes	Yes	Yes	No
Anthem Blue Cross and Blue Shield	H5530	Yes	Yes	Yes	No
Anthem Blue Cross and Blue Shield	R5941	Yes	Yes	Yes	No
APIPA Personal Care Plus	H0321	Yes	Yes	Yes	Yes
Arkansas Community Care, Inc.	H5700	Yes	Yes	Yes	Yes

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		Did the Plan Have an Average Hold Time ≤ 5 Minutes?	Did the Plan Have an Average Hold Time ≤ 2.5 Minutes?	Did the Plan Have an Average Hold Time ≤ 5 Minutes?	Did the Plan Have an Average Hold Time ≤ 2.5 Minutes?
Asuris Northwest Health	H5010	Yes	Yes	Yes	Yes
ATRIO MyAdvantage	H3814	Yes	Yes	Yes	Yes
Auxilio Platino	H5732	Yes	Yes	Yes	No
Aveta CarePartners	H5604	Yes	Yes	Yes	Yes
AvMed Medicare Preferred	H1016	Yes	Yes	Yes	Yes
AvMed Medicare Preferred PPO	H5436	Yes	Yes	Yes	Yes
BC LIFE & HEALTH INSURANCE COMPANY	R9943	Yes	Yes	Yes	Yes
Blue Care Network	H5883	Yes	Yes	Yes	Yes
Blue Cross & Blue Shield Of Rhode Island	H4152	Yes	Yes	Yes	Yes
Blue Cross and Blue Shield of Florida	H5434	Yes	Yes	Yes	Yes
Blue Cross And Blue Shield Of Massachusetts, Inc.	H2230	Yes	Yes	Yes	Yes
Blue Cross and Blue Shield of Massachusetts, Inc.	H2261	Yes	Yes	Yes	Yes
Blue Cross And Blue Shield Of Oklahoma	H3709	Yes	Yes	Yes	Yes
Blue Cross Blue Shield Healthcare Plan of Georgia	H5422	Yes	Yes	Yes	Yes
Blue Cross Blue Shield Northern Plains Alliance	R5566	Yes	Yes	Yes	Yes
Blue Cross Blue Shield of Alabama	H0104	Yes	Yes	Yes	Yes
Blue Cross Blue Shield of Michigan	H2319	Yes	Yes	Yes	Yes
Blue Cross Blue Shield of Missouri	H2613	Yes	Yes	Yes	Yes
Blue Cross Blue Shield of South Carolina	H4209	Yes	Yes	Yes	Yes
Blue Cross of California	H0564	Yes	No	Yes	Yes
Blue Cross Of California	H5419	Yes	No	Yes	Yes
Blue Cross Of Idaho Hlth Services Inc	H1302	Yes	Yes	Yes	Yes
Blue Cross Of Idaho Hlth Services Inc	H1350	Yes	Yes	Yes	Yes
Blue Shield of California	H0504	Yes	Yes	Yes	Yes
BlueChoice HealthPlan	H4207	Yes	Yes	Yes	Yes
BlueCross BlueShield of Tennessee	H5884	Yes	Yes	Yes	Yes
Bravo by Elder Health	H2108	Yes	Yes	Yes	Yes
Bravo by Elder Health	H3949	Yes	Yes	Yes	Yes
Bravo by Elder Health	H4528	Yes	Yes	Yes	Yes
California Health Plan	H0544	Yes	Yes	Yes	Yes
California Health Plan	H5418	Yes	Yes	Yes	Yes
Capital Advantage Insurance Company	H3923	Yes	Yes	Yes	Yes
Capital Health Plan	H5938	Yes	Yes	Yes	Yes
Care Improvement Plus	H5665	Yes	Yes	Yes	Yes
Carelink Advantra PPO	H5517	Yes	Yes	Yes	Yes
CareOregon Advantage	H5859	Yes	Yes	Yes	Yes
CarePlus Health Plans, Inc.	H1019	Yes	Yes	Yes	Yes
CareSource	H3810	Yes	Yes	Yes	Yes
Cariten Senior Health	H4461	Yes	Yes	Yes	Yes
Cariten Senior Health (PPO)	H5523	Yes	Yes	Yes	Yes
CAROLINA MEDICARE PRIME	H4208	Yes	Yes	Yes	Yes
CDPHP Medicare Choice	H3388	Yes	Yes	Yes	Yes
Central Health Medicare Plan	H5649	Yes	No	Yes	Yes
Chinese Community Health Plan	H0571	Yes	Yes	Yes	Yes
CIGNA HealthCare for Seniors	H0354	Yes	Yes	Yes	Yes
Citizens Choice Healthplan	H3815	Yes	Yes	Yes	Yes
Citrus Health Care, Inc.	H5407	Yes	Yes	Yes	Yes
Clear Choice Health Plans	H3864	Yes	Yes	Yes	Yes
Colorado Access	H0621	Yes	Yes	Yes	Yes
Commonwealth Care Alliance	H5838	Yes	Yes	Yes	Yes
CommunityCare HMO, Inc.	H3755	Yes	Yes	Yes	Yes
Cooperativa de Seguros de Vida de PR (COSVI)	H5760	Yes	Yes	Yes	Yes
Coventry Health And Life Ins. Company	H5509	Yes	Yes	Yes	Yes

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		Did the Plan Have an Average Hold Time ≤ 5 Minutes?	Did the Plan Have an Average Hold Time ≤ 2.5 Minutes?	Did the Plan Have an Average Hold Time ≤ 5 Minutes?	Did the Plan Have an Average Hold Time ≤ 2.5 Minutes?
Coventry Health and Life Insurance Company	H1608	Yes	Yes	Yes	Yes
Coventry Health Care of Iowa, Inc.	H1609	Yes	Yes	Yes	Yes
Coventry Health Care of Kansas, Inc.	H2672	Yes	Yes	Yes	Yes
DAKOTACARE	H5586	Yes	Yes	Yes	Yes
Denver Health Medical Plan	H5608	Yes	Yes	Yes	Yes
Desert Canyon Community Care	H0320	Yes	Yes	Yes	Yes
Doctorcare, Inc.	H5411	Yes	Yes	Yes	Yes
Elder Care Health Plan, Inc	H5893	Yes	Yes	Yes	Yes
Elder Health Personal Care Choice	H3972	Yes	Yes	Yes	Yes
Elderplan, Inc.	H3347	Yes	Yes	Yes	Yes
Empire BlueCross BlueShield	H3342	Yes	Yes	Yes	Yes
Empire BlueCross BlueShield HMO	H3370	Yes	Yes	Yes	Yes
Essence Inc.	H2610	Yes	Yes	Yes	Yes
Evercare Of Texas, LLC	H4514	Yes	Yes	Yes	Yes
Evercare Plan H	H3113	Yes	Yes	Yes	Yes
Excellus Health Plan, Inc.	H3335	Yes	Yes	Yes	Yes
Excellus Health Plan, Inc.	H3351	Yes	Yes	Yes	Yes
Fallon Community Health Plan	H2411	Yes	Yes	Yes	Yes
Fallon Community Health Plan	H9001	Yes	Yes	Yes	Yes
FamilyCare Health Plans, Inc.	H3818	Yes	Yes	Yes	Yes
Fidelis SecureCare of Colorado	H5637	Yes	Yes	Yes	Yes
Fidelis SecureCare Of Michigan	H2323	Yes	Yes	Yes	Yes
Fidelis SecureCare of North Carolina	H5575	Yes	Yes	Yes	Yes
First Medical Health Plan, Inc.	H4011	Yes	Yes	Yes	Yes
FirstCare Advantage	H4525	Yes	Yes	Yes	Yes
Florida Health Care Plan, Inc.	H1035	Yes	Yes	Yes	Yes
Freedom Health, Inc.	H5427	Yes	Yes	Yes	Yes
Gateway Health Plan Medicare Assured	H5932	Yes	Yes	Yes	Yes
Geisinger Health Plan Gold	H3954	Yes	Yes	Yes	Yes
Geisinger Health Plan Gold Choice	H5812	Yes	Yes	Yes	Yes
Geisinger Health Plan Gold Preferred	H3924	Yes	Yes	Yes	Yes
Generations Healthcare	H3706	Yes	Yes	Yes	Yes
GHI Medicare Choice PPO	H3340	Yes	Yes	Yes	Yes
GHI Medicare Choice PPO	H5528	Yes	Yes	Yes	Yes
Group Health Cooperative	H5050	Yes	Yes	Yes	Yes
Group Health Plan, Inc.	H2663	Yes	Yes	Yes	Yes
Gundersen Lutheran Health Plan, Inc.	H5262	Yes	Yes	Yes	Yes
HAP Senior Plus	H2312	Yes	Yes	Yes	Yes
Harvard Pilgrim Health Care	H2206	Yes	Yes	Yes	Yes
Harvard Pilgrim Health Care of New England	H2204	Yes	Yes	Yes	Yes
Health Alliance Medical Plans	H1417	Yes	Yes	Yes	Yes
Health Alliance Medical Plans	H1463	Yes	Yes	Yes	Yes
Health Choice Generations	H5587	Yes	Yes	Yes	Yes
Health First Medicare Plans	H1099	Yes	Yes	Yes	Yes
Health Net	R5863	Yes	Yes	Yes	Yes
Health Net Life Insurance Company	H5439	Yes	Yes	Yes	Yes
Health Net Medicare Advantage	H5520	Yes	Yes	Yes	Yes
Health Net of Arizona, Inc.	H0351	Yes	Yes	Yes	Yes
Health Net Of CA	H0538	Yes	Yes	Yes	Yes
Health Net Of CA	H0562	Yes	Yes	Yes	Yes
Health Net of Connecticut	H0755	Yes	Yes	Yes	Yes
Health Net Of NY	H3366	Yes	Yes	Yes	Yes
Health Options, Inc.\BCBSF	H1026	Yes	Yes	Yes	Yes

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Health Plan of San Mateo	H5428	Yes	Yes	Yes	Yes
HealthAmerica Advantra	H3959	Yes	Yes	Yes	Yes
HealthCare Select	H5501	Yes	Yes	Yes	Yes
Healthfirst Medicare Plan	H3359	Yes	Yes	Yes	Yes
Healthfirst PPO	H5514	Yes	Yes	Yes	Yes
HealthPartners	H9005	Yes	Yes	Yes	Yes
HealthPlus of Michigan	H2354	Yes	Yes	Yes	Yes
Healthspring	H4454	Yes	Yes	Yes	Yes
Healthspring of Alabama, Inc.	H0150	Yes	Yes	Yes	Yes
HealthSpring, Inc.	H1415	Yes	Yes	Yes	Yes
Healthspring, Inc.	H4407	Yes	Yes	Yes	Yes
Healthspring, Inc.	H5524	Yes	Yes	Yes	Yes
HealthSun Health Plans, Inc.	H5431	Yes	Yes	Yes	Yes
Highmark Inc.	H3916	Yes	Yes	Yes	Yes
HIP Health Plan of Greater New York	H3330	Yes	Yes	Yes	Yes
Hip Insurance Company Of New York	H3345	Yes	Yes	Yes	Yes
HISC - Blue Cross Blue Shield of New Mexico	H3208	Yes	Yes	Yes	Yes
HISC - Blue Cross Blue Shield of Texas	H4531	Yes	Yes	Yes	Yes
HMO California	H0838	Yes	Yes	Yes	Yes
Horizon Healthcare of New Jersey, Inc.	H3154	Yes	Yes	Yes	Yes
Humana Health Benefit Plan of LA, Inc.	H1906	Yes	Yes	Yes	Yes
Humana Health Benefit Plan Of Louisiana Inc	H1951	Yes	Yes	Yes	Yes
Humana Health Insurance Company Of Fl, Inc.	H5415	Yes	Yes	Yes	Yes
Humana Health Plan of Texas, Inc.	H4510	Yes	Yes	Yes	Yes
Humana Health Plan, Inc.	H0307	Yes	Yes	Yes	Yes
Humana Health Plan, Inc.	H1406	Yes	Yes	Yes	Yes
Humana Health Plan, Inc.	H2649	Yes	Yes	Yes	Yes
Humana Health Plans Of Puerto Rico Inc	H4007	Yes	Yes	Yes	Yes
Humana Hlth Benefit Pln of Louisiana	H1905	Yes	Yes	Yes	Yes
Humana Insurance Company	H0317	Yes	Yes	Yes	Yes
Humana Insurance Company	H0623	Yes	Yes	Yes	Yes
Humana Insurance Company	H1407	Yes	Yes	Yes	Yes
Humana Insurance Company	H1418	Yes	Yes	Yes	Yes
Humana Insurance Company	H1510	Yes	Yes	Yes	Yes
Humana Insurance Company	H1716	Yes	Yes	Yes	Yes
Humana Insurance Company	H1804	Yes	Yes	Yes	Yes
Humana Insurance Company	H1806	Yes	Yes	Yes	Yes
Humana Insurance Company	H3405	Yes	Yes	Yes	Yes
Humana Insurance Company	H3619	Yes	Yes	Yes	Yes
Humana Insurance Company	H4408	Yes	Yes	Yes	Yes
Humana Insurance Company	H4520	Yes	Yes	Yes	Yes
Humana Insurance Company	H4606	Yes	Yes	Yes	Yes
Humana Insurance Company	H5214	Yes	Yes	Yes	Yes
Humana Insurance Company	H5216	Yes	Yes	Yes	Yes
Humana Insurance Company	R5826	Yes	Yes	Yes	Yes
Humana Insurance Of Puerto Rico, Inc	H4008	Yes	Yes	Yes	Yes
Humana Medical Plan, Inc.	H1036	Yes	Yes	Yes	Yes
Independent Health	H3344	Yes	Yes	Yes	Yes
Independent Health	H3362	Yes	Yes	Yes	Yes
Instil Health Insurance Company	H4206	Yes	Yes	Yes	Yes
InStil Health Insurance Company	R5553	Yes	Yes	Yes	Yes
Inter Valley Health Plan	H0545	Yes	Yes	Yes	Yes
Kaiser Foundation Health Plan of the NW	H9003	Yes	Yes	Yes	Yes

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Kaiser Foundation Health Plan, Inc. (Hawaii)	H1230	Yes	Yes	Yes	Yes
Kaiser Permanente	H0524	Yes	Yes	Yes	Yes
Kaiser Permanente	H0630	Yes	Yes	Yes	Yes
Kaiser Permanente Senior Advantage	H1170	Yes	Yes	Yes	Yes
Keystone 65	H3952	Yes	Yes	Yes	Yes
Keystone Health Plan Central, Inc.	H3962	Yes	Yes	Yes	Yes
Keystone Health Plan West, Inc.	H3957	Yes	Yes	Yes	Yes
Leon Medical Centers Health, Inc.	H5410	Yes	Yes	Yes	Yes
Liberty Health Advantage	H3337	Yes	Yes	Yes	Yes
Lovelace Insurance Company	H3207	Yes	Yes	Yes	Yes
Lovelace Senior Plan	H3251	Yes	Yes	Yes	Yes
MAPFRE LIFE Insurance Company	H5821	Yes	Yes	Yes	Yes
Marion Polk Community Health Plan Advantage	H5995	Yes	Yes	Yes	Yes
MCS Classicare	H4006	Yes	Yes	Yes	Yes
Medcore HP	H5811	Yes	Yes	Yes	Yes
Medica Health Plans	H2410	Yes	Yes	Yes	Yes
Medica HealthCare Plans, Inc.	H5420	Yes	No	Yes	Yes
Medicare y Mucho Más	H4003	Yes	Yes	Yes	Yes
MediGold	H3668	Yes	Yes	Yes	Yes
Mercy Care Advantage	H5580	Yes	Yes	Yes	Yes
Mercy Health Plans, Inc.	H2667	Yes	Yes	Yes	Yes
Midwest Advantage	H5685	Yes	Yes	Yes	Yes
Molina Healthcare of California	H5810	Yes	Yes	Yes	Yes
Molina Healthcare of Michigan	H5926	Yes	Yes	Yes	Yes
Molina Healthcare of Utah	H5628	Yes	Yes	Yes	Yes
Molina Healthcare of Washington	H5823	Yes	Yes	Yes	Yes
Mountain State Blue Cross Blue Shield	H5106	Yes	Yes	Yes	Yes
Neighborhood Health Providers	H3336	Yes	Yes	Yes	Yes
Network PlatinumPlus	H5215	Yes	Yes	Yes	Yes
New West Medicare	H2701	Yes	Yes	Yes	Yes
New York State Catholic Hlth Plan Inc	H3328	Yes	Yes	Yes	Yes
North Star Advantage / North Star Advantage Plus	H5750	Yes	Yes	Yes	Yes
ODS Advantage	H3813	Yes	Yes	Yes	Yes
OneCare	H5433	Yes	Yes	Yes	Yes
ONECare by Care1st Health Plan Of Arizona	H5430	Yes	No	Yes	Yes
Optima Medicare Preferred	H4908	Yes	Yes	Yes	Yes
OSF Care Advantage	H1468	Yes	Yes	Yes	Yes
OSF Care Preferred	H5525	Yes	Yes	Yes	Yes
Paramount Elite	H3653	Yes	Yes	Yes	Yes
PartnerCare Golden Advocate Plan	H5729	Yes	Yes	Yes	Yes
PARTNERS Medicare Options	H3404	Yes	Yes	Yes	Yes
PARTNERS National Health Plans - NC, Inc.	H3449	Yes	Yes	Yes	Yes
Passport Advantage	H1807	Yes	Yes	Yes	Yes
Personal Choice 65	H3909	Yes	Yes	Yes	Yes
PHYSICIANS HEALTH CHOICE	H4527	Yes	Yes	Yes	Yes
Physicians United Plan	H5696	Yes	Yes	Yes	Yes
POSITIVE HEALTHCARE PARTNERS	H5852	Yes	Yes	Yes	Yes
Preferred Care Gold	H3305	Yes	Yes	Yes	Yes
Preferred Care GoldAnywhere	H3346	Yes	Yes	Yes	Yes
Preferred Care Partners, Inc.	H1045	Yes	Yes	Yes	Yes
Preferred Medicare Choice, Inc.	H4004	Yes	No	Yes	Yes
Premier Health Insurance Company, Inc.	H2611	Yes	Yes	Yes	Yes
Presbyterian MediCare PPO	H3206	Yes	Yes	Yes	Yes

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Presbyterian Senior Care	H3204	Yes	Yes	Yes	Yes
PriYesime Health Plan	H3620	Yes	Yes	Yes	Yes
PriYesime Health Plan	H3664	Yes	Yes	Yes	Yes
PriorityMedicare	H2320	Yes	Yes	Yes	Yes
Providence Health Plan	H9047	Yes	Yes	Yes	Yes
QualChoice Health Plan, Inc.	H3622	Yes	Yes	Yes	Yes
QualChoice Health Plan, Inc.	H3657	Yes	Yes	Yes	Yes
Quality Health Plans, Inc.	H5402	Yes	Yes	Yes	Yes
Regence BlueCross BlueShield of Oregon	H3817	Yes	Yes	Yes	Yes
Regence BlueCross BlueShield Of Oregon	H3856	Yes	Yes	Yes	Yes
Regence BlueCross BlueShield of Utah	H4605	Yes	Yes	Yes	Yes
Regence BlueShield	H5009	Yes	Yes	Yes	Yes
Regence BlueShield Of Idaho	H1304	Yes	Yes	Yes	Yes
Salud Dorada con Medicare	H4009	Yes	Yes	Yes	Yes
Samaritan Advantage Health Plan	H3811	Yes	Yes	Yes	Yes
SCAN Health Plan	H5425	Yes	Yes	Yes	Yes
Secure Horizons Medicare Advantage Plan	H0303	Yes	Yes	Yes	Yes
Secure Horizons Medicare Advantage Plan	H0543	Yes	Yes	Yes	Yes
Secure Horizons Medicare Advantage Plan	H0609	Yes	Yes	Yes	Yes
Secure Horizons Medicare Advantage Plan	H2949	Yes	Yes	Yes	Yes
Secure Horizons Medicare Advantage Plan	H3749	Yes	Yes	Yes	Yes
Secure Horizons Medicare Advantage Plan	H3805	Yes	Yes	Yes	Yes
Secure Horizons Medicare Advantage Plan	H4590	Yes	Yes	Yes	Yes
Secure Horizons Medicare Advantage Plan	H5005	Yes	Yes	Yes	Yes
SecureHorizons	H0151	Yes	Yes	Yes	Yes
SecureHorizons	H0316	Yes	Yes	Yes	Yes
SecureHorizons	H0401	Yes	Yes	Yes	Yes
SecureHorizons	H0752	Yes	Yes	Yes	Yes
SecureHorizons	H1080	Yes	Yes	Yes	Yes
SecureHorizons	H1111	Yes	Yes	Yes	Yes
SecureHorizons	H1303	Yes	Yes	Yes	Yes
SecureHorizons	H1509	Yes	Yes	Yes	Yes
SecureHorizons	H1717	Yes	Yes	Yes	Yes
SecureHorizons	H2001	Yes	Yes	Yes	Yes
SecureHorizons	H2408	Yes	Yes	Yes	Yes
SecureHorizons	H2654	Yes	Yes	Yes	Yes
SecureHorizons	H2802	Yes	Yes	Yes	Yes
SecureHorizons	H2803	Yes	Yes	Yes	Yes
SecureHorizons	H3107	Yes	Yes	Yes	Yes
SecureHorizons	H3307	Yes	Yes	Yes	Yes
SecureHorizons	H3379	Yes	Yes	Yes	Yes
SecureHorizons	H3456	Yes	Yes	Yes	Yes
SecureHorizons	H3659	Yes	Yes	Yes	Yes
SecureHorizons	H3812	Yes	Yes	Yes	Yes
SecureHorizons	H3921	Yes	Yes	Yes	Yes
SecureHorizons	H4102	Yes	Yes	Yes	Yes
SecureHorizons	H4406	Yes	Yes	Yes	Yes
SecureHorizons	H4522	Yes	Yes	Yes	Yes
SecureHorizons	H4604	Yes	Yes	Yes	Yes
SecureHorizons	H5253	Yes	Yes	Yes	Yes
SecureHorizons	H5424	Yes	Yes	Yes	Yes
SecureHorizons	H5500	Yes	Yes	Yes	Yes
SecureHorizons	H5507	Yes	Yes	Yes	Yes

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SecureHorizons	H5515	Yes	Yes	Yes	Yes
SecureHorizons	H5516	Yes	Yes	Yes	Yes
SecureHorizons	H5518	Yes	Yes	Yes	Yes
SecureHorizons	H5527	Yes	Yes	Yes	Yes
SecureHorizons	H5532	Yes	Yes	Yes	Yes
SecureHorizons	H9011	Yes	Yes	Yes	Yes
SecureHorizons	R3175	Yes	Yes	Yes	Yes
SecureHorizons	R5287	Yes	Yes	Yes	Yes
SecureHorizons	R5342	Yes	Yes	Yes	Yes
Security Health Plan Of Wisconsin, Inc	H5211	Yes	Yes	Yes	Yes
SelectCare of Oklahoma	H3708	Yes	Yes	Yes	Yes
SelectCare of Texas, LLC	H4506	Yes	Yes	Yes	Yes
Senior Blue	H3384	Yes	Yes	Yes	Yes
Senior Care Plus	H2906	Yes	Yes	Yes	Yes
Senior Care Plus	H2960	Yes	Yes	Yes	Yes
Senior Dimensions	H2931	Yes	Yes	Yes	Yes
Senior Partners	H3964	Yes	Yes	Yes	Yes
Sierra Nevada Spectrum	R5674	Yes	Yes	Yes	Yes
Sierra Spectrum	H2905	Yes	Yes	Yes	Yes
South Country Health Alliance	H5703	Yes	Yes	Yes	Yes
Spokane Community Care	H5416	Yes	Yes	Yes	Yes
Sterling Partners - Montana	H5839	Yes	Yes	Yes	Yes
Sterling Partners - Pennsylvania	H5602	Yes	Yes	Yes	Yes
SummaCare	H3621	Yes	Yes	Yes	Yes
SummaCare	H3660	Yes	Yes	Yes	Yes
Summit Health Plan, Inc.	H5850	Yes	Yes	Yes	Yes
Sun Health MediSunONE	H0302	Yes	Yes	Yes	Yes
SunCoast Physicians Health Plan, Inc	H5942	Yes	Yes	Yes	Yes
Tenet Choices 65	H1961	Yes	Yes	Yes	Yes
Texas Community Care	H4529	Yes	Yes	Yes	Yes
Texas HealthSpring	H4513	Yes	Yes	Yes	Yes
The Health Plan	H3672	Yes	Yes	Yes	Yes
The Health Plan	H5151	Yes	Yes	Yes	Yes
Touchstone Health	H3327	Yes	Yes	Yes	Yes
Traditional Blue Medicare PPO	H5526	Yes	Yes	Yes	Yes
Triple-S, Inc.	H4005	Yes	Yes	Yes	Yes
Triple-S, Inc.	H4012	Yes	Yes	Yes	Yes
Tufts Health Plan	H2229	Yes	Yes	Yes	Yes
Tufts Health Plan	H2256	Yes	Yes	Yes	Yes
UCare Minnesota	H2459	Yes	Yes	Yes	Yes
UHP Healthcare for Seniors	H9016	Yes	Yes	Yes	Yes
Unicare Life & Health Ins. Company	H0540	Yes	No	Yes	Yes
Unison Advantage	H3920	Yes	Yes	Yes	Yes
United HealthCare Insurance Company	H0315	Yes	No	Yes	Yes
United HealthCare Insurance Company	H0319	Yes	No	Yes	Yes
United HealthCare Insurance Company	H0620	Yes	No	Yes	Yes
United Healthcare Insurance Company	H0624	Yes	Yes	Yes	Yes
United HealthCare Insurance Company	H0710	Yes	No	Yes	Yes
United Healthcare Insurance Company	H1108	Yes	Yes	Yes	Yes
United Healthcare Insurance Company	H2003	Yes	Yes	Yes	Yes
United Healthcare Insurance Company	H2111	Yes	Yes	Yes	Yes
United Healthcare Insurance Company	H2228	Yes	Yes	Yes	Yes
United HealthCare Insurance Company	H2406	Yes	Yes	Yes	Yes

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United Healthcare Insurance Company	H3209	Yes	No	Yes	Yes
United HealthCare Insurance Company	H3912	Yes	No	Yes	Yes
United Healthcare Insurance Company	H4106	Yes	Yes	Yes	Yes
United Healthcare Insurance Company	H5008	Yes	No	Yes	Yes
United Healthcare Insurance Company	H5417	Yes	Yes	Yes	Yes
United Healthcare Insurance Company	H5440	Yes	No	Yes	Yes
UnitedHealthcare Plan of the River Valley, Inc.	H4456	Yes	Yes	Yes	Yes
Universal Health Care, Inc.	H5404	Yes	Yes	Yes	Yes
Universal Health Care, Inc.	H5429	Yes	Yes	Yes	Yes
UPMC Health Plan	H3907	Yes	Yes	Yes	Yes
UPMC Health Plan	H5533	Yes	Yes	Yes	Yes
Valley Baptist Health Plans	H4521	Yes	Yes	Yes	Yes
Vista Healthplan of South Florida, Inc.	H1013	Yes	Yes	Yes	Yes
Vista Healthplan, Inc.	H1076	Yes	Yes	Yes	Yes
VIVA Medicare Plus	H0154	Yes	Yes	Yes	Yes
WellCare	H0712	Yes	Yes	Yes	Yes
WellCare	H1032	Yes	Yes	Yes	Yes
WellCare	H1112	Yes	Yes	Yes	Yes
WellCare	H1416	Yes	Yes	Yes	Yes
WellCare	H1903	Yes	Yes	Yes	Yes
WellCare	H3361	Yes	Yes	Yes	Yes
Western Health Advantage	H0532	Yes	Yes	Yes	Yes
Windsor Medicare Extra	H5698	Yes	Yes	Yes	Yes

† Source: U.S. Department of Health and Human Services, Office of the Assistant Secretary for Planning and Evaluation Surveillance Data.