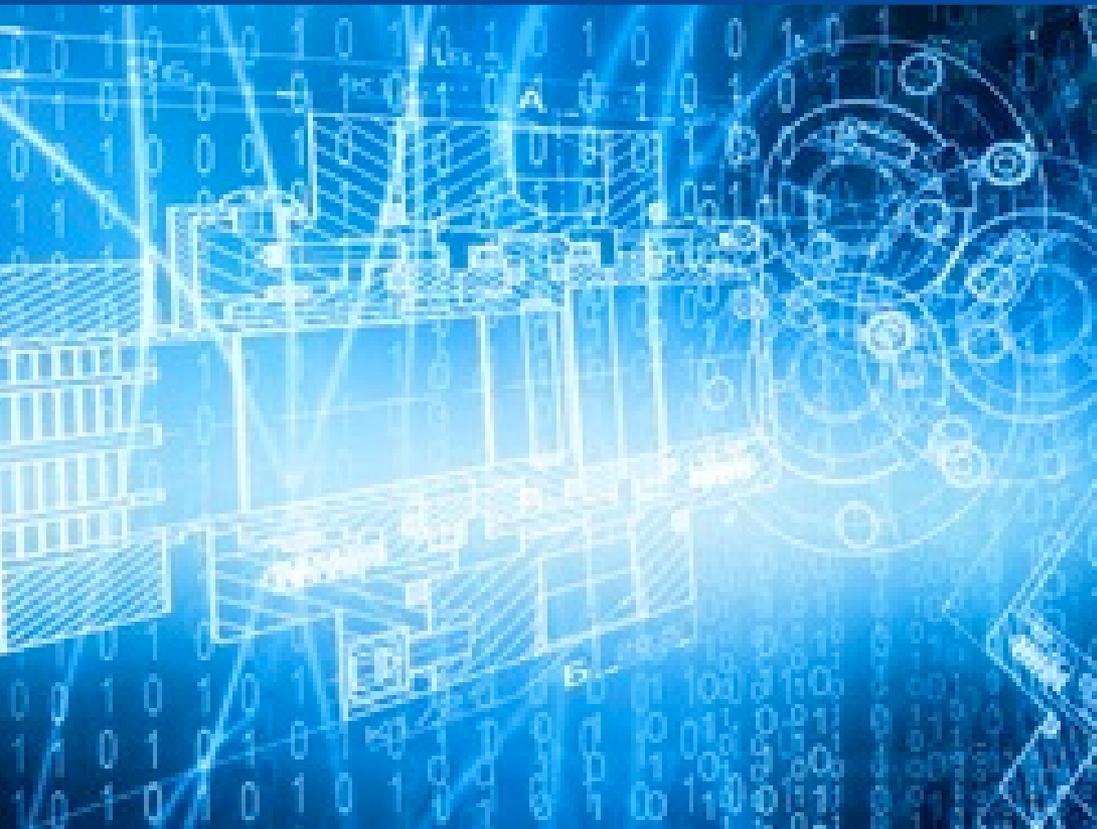


Provider Enrollment Chain and Ownership System (PECOS)



Decision Health – October 28, 2014

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Information about Providers

New Enrollments

Reassignments

Banking Information



Enrollment Details

Revalidation

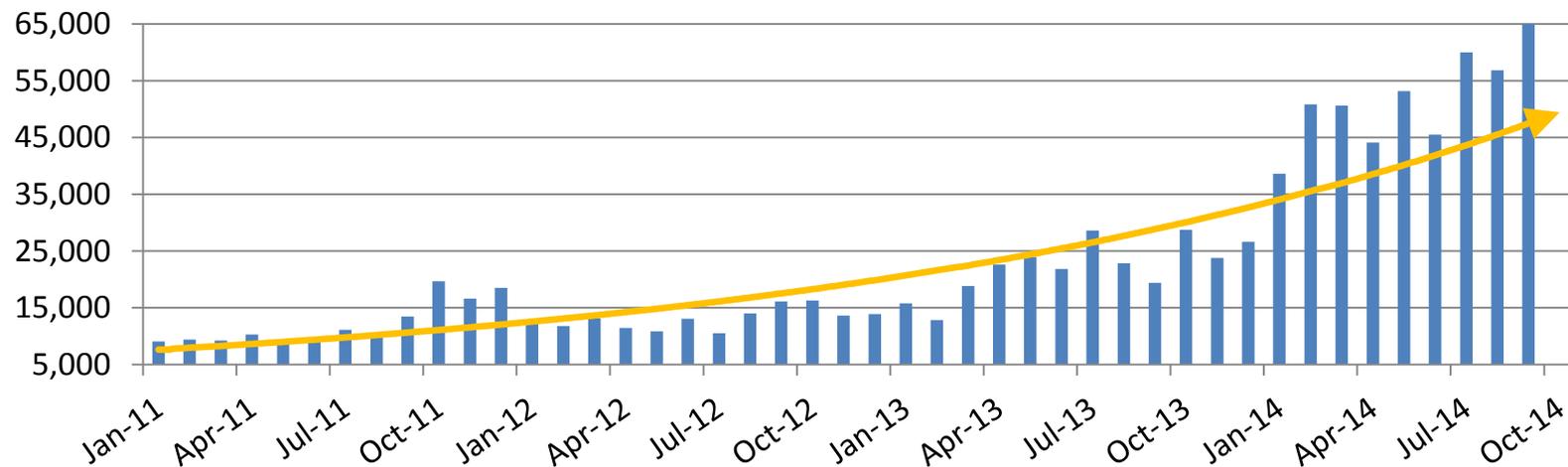
Enrollment Changes

Surrogacy for Providers



Online PECOS Usage

Web Applications Received / Month



* As of September 2014

Over 700,000 e-signatures and 460,000 documents in the last 24 months

Transparency for Groups Accepting Reassignments

The screenshot displays a web application interface. On the left, a sidebar lists various topics under the heading 'Completed Topics'. Each topic has a checkmark and a plus icon for more information. The topics listed are: Organization Information, Supplier Type, PAR Status Information, Physical Location and "Sp", Vehicle Information, Geographic Location (marked as N/A), Rendering Healthcare Ser, Reassignment, Physician Assistant Emplo, Correspondence Address, and License and Certification. The main content area shows a detailed view for 'Reassignment of Benefits'. It includes a 'Topic Summary' section with a description and an 'ADD INFORMATION' button. Below that is the 'Reassignment Information' section, which contains fields for 'Accepting Reassignment from: ARI WIESEN', 'Effective Date of Information: 08/07/2011', 'Social Security Number (SSN): XXX-XX-XXXX', 'Date of Birth: 06/28/XXXX', 'National Provider Identifier: XXXXXX', and 'Practice Location Address'. There are 'ADD' and 'DELETE' buttons associated with the SSN and NPI fields.

- Ability for organizations to initiate a new reassignment/terminate an existing reassignment with another Medicare enrolled provider as part of their enrollment transaction

- ✓ Separate tracking Ids generated for reassignment changes vs. other changes.

Transparency for Groups Accepting Reassignments

Display a count of active/pending reassignments with the ability to View/Manage Reassignments

Existing Enrollments

Contractor: NOVITAS SOLUTIONS, INC.
 Enrollment Type: 855B
 Type/Specialty: CLINIC / GROUP PRACTICE
 Medicare ID: XXXX, XXXX...more [View Medicare ID Report](#)
 State: MARYLAND
 Status: APPROVED [View Approved Enrollment Record](#)

Current ADI Accreditation?: Yes Revalidation Status: COMPLETE
 Practice Location:: UNIVERSITY OF MARYLAND MEDICAL

Active Reassignments: 345
 Pending Reassignments Applications: 0
[View/Manage Reassignments](#)

View/Manage Reassignments						
Pending Reassignments Applications						
You currently have do not have any Pending Reassignments.						
Active Reassignments Report						
Note: Please click on the "Download Report" button to download this report in CSV format.						
Active Reassignments Report Details						
Relationship	Provider Name/LBN	NPI	Current Enrollment Status	Enrollment State	Revalidation Notice Sent Date	Revalidation Status
Receiving Benefits from	ABAYOMI AGBEBI A	XXXXXXXX	APPROVED	MARYLAND	N/A	N/A
Receiving Benefits from	ABDOLREZA HARIRIAN	XXXXXXXX	APPROVED	MARYLAND	08/30/2013	Complete
Receiving Benefits from	ABEL JOY G	XXXXXXXX	APPROVED	MARYLAND	N/A	N/A
Receiving Benefits from	ABIGAIL ORENSTEIN	XXXXXXXX	APPROVED	MARYLAND	N/A	N/A
Receiving Benefits from	ADA OFFURUM I	XXXXXXXX	APPROVED	MARYLAND	N/A	N/A
Receiving Benefits from	ADDISU TEMESGEN M	XXXXXXXX	APPROVED	MARYLAND	N/A	N/A
Receiving Benefits from	ADRIAN MAJID M	XXXXXXXX	APPROVED	MARYLAND	N/A	N/A
Receiving Benefits from	AFSHIN PARSА	XXXXXXXX	APPROVED	MARYLAND	N/A	N/A
Receiving Benefits from	ALAN CROSS S	XXXXXXXX	APPROVED	MARYLAND	N/A	N/A
Receiving Benefits from	ALAN SHULDINER	XXXXXXXX	APPROVED	MARYLAND	N/A	N/A

Large Number of Addresses/Reassignment Records

- Users who access enrollments with over 100 Physical Locations and “Special Payment” Addresses and/or Reassignment records (i.e. “large volume enrollments”) will be able to submit enrollments via PECOS.

PARK NICOLLET CLINIC | CLINIC / GROUP PRACTICE | MINNESOTA

Home | Help | Logoff

Topics: Topics for this Enrollment [SELECT]

My Application Progress 85%

Home > My Enrollments > Change of Information > Reassignment

Reassignment of Benefits

Topic Summary

This topic captures information to identify Medicare providers with whom the applicant will establish a reassignment of benefits. [\(more information about Reassignment of Benefits\)](#)

Filter Reassignment of Benefits

Please provide one or more of the following options to filter your enrollments. Clicking on the reset button will clear the options and load the full list of enrollments.

Advanced Search

ADD INFORMATION

Records 1 - 50 of 1575

Help

- Reassignment

Advanced Search

Enter search criteria

Individual

First Name

Last Name

Tax Identification Number (TIN)

Tax Identification Number (TIN)

Medicare Identification Number

Medicare Identification Number

National Provider Identifier (NPI)

1881, 1396097069, 1194700864

FILTER **CLEAR FILTER**

EFT Updates

- Users can update their EFT information through the *change of information* path. PECOS displays the most current CMS-588 form which now collects the Financial Institution's street address and zip code.

Application Questionnaire

(*) Red asterisk indicates a required field.

Approved/Opted Out Existing Practitioner Enrollment

* What type of action is the applicant trying to perform?

- Deactivate this Enrollment Record from the Medicare Program
- Create a New Application/Enrollment Record
- Perform a Change of Information to Current Enrollment Information**
- Revalidate the information in this Enrollment Record

Note: All Electronic Funds Transfer (EFT) changes must be made through the Change of Information Scenario. Please select the "Perform a Change of Information to Current Enrollment Information" option above to make changes to your EFT Record.

Electronic Funds Transfer

(*) Red asterisk indicates a required field.

* Effective Date : (mm/dd/yyyy): 09/01/2014 ⓘ

Financial Institution Information

Please enter the information for the financial institution where the account was opened.

* Financial Institution Name
TEST BANK

* Financial Institution Street Address Line 1:
6021 LEESBURG PIKE

Financial Institution Street Address Line 2:

* Financial Institution City
FALLS CHURCH

* Financial Institution State/Territory
VIRGINIA

* Financial Institution Zip Code +4
22041 7900

* Financial Institution Contact Person First Name
BANK

* Financial Institution Contact Person Last Name
TELLER

* Financial Institution Telephone Number
(555) 555-5555 x Extension
(444) 444-4444 x _____

Financial Institution Routing Transit Number: XXXXX6789

Depositor Account Number: XXXXXXXXXXXXXXX2222

EUS: Customer Service

- **Live Chat:** Instead of waiting on hold, consider utilizing the chat support function for a faster response.

The screenshot shows the CMS External User Services (EUS) website. The header includes the CMS logo and the text 'External User Services For Medicare Providers'. A navigation bar contains 'Support Home', 'Answers', 'Ask a Question', and 'Your Account'. The main content area is titled 'Support Home' and features a search bar with the text 'Find the answer to your question' and a 'Search' button. Below the search bar, there is a paragraph of text: 'The Centers for Medicare & Medicaid Services (CMS) has setup the External User Services (EUS) help desk. As part of quality customer support, the support site is a dedicated on-line resource to support users of several CMS systems listed below.' This is followed by a section titled 'Identity & Access Management System (I&A)' with a paragraph of text and a URL: 'https://nppes.cms.hhs.gov/IAWeb/login.do'. Below that is a section titled 'Provider Enrollment, Chain, and Ownership System (PECOS)'. On the right side, there is a 'Contact Us' sidebar with three options: 'Ask a Question', 'Live Chat' (highlighted with a red box), and 'Contact Us'. The 'Live Chat' option includes the text: 'Chat with a member of our support team. There are agents available, with no expected wait.' The 'Contact Us' option includes the text: 'Agents are available during EUS normal business hours of 6am-6pm central time zone.' The 'Give Feedback' option includes the text: 'How can we make this site more useful for you?'

- Average 30,000 calls/ month
- New Live Support
- High call volume issue has been resolved

EUS: Customer Service

External User Services (EUS) Help Desk at:

1-866-484-8049

OR the EUS website at: [EUS Helpdesk](#)

Additional guidance can be found in the ["Who Should I Call" CMS Provider Enrollment Assistance Guide](#)

Question:	MAC	EUS
Question about accessing PECOS (ie. Login, Forgot Username/ Password)		X
Security Consent Form Processing or System Error		X
Questions about application status, submission reason, specialty type.	X	
Questions about an Application Fee payment or refund.	X	
Questions about your I&A account		X

Upcoming PECOS Changes in 2015



Communication:

- Include additional information on emails (NPI/Medicare ID)
- Remove Paper Signature Option



Display of Information:

- Display Medicare ID Effective Dates
- Updates to “View Enrollment/Application” Report
- Sort Data in Alphabetical Order

Upcoming PECOS Changes in 2015



Errors:

- Edit Individual or Legal Business Name
- Update Primary Specialty
- Edit Chain Home Office Administrator
- Remove Date Restrictions for Incorporation and TIN Effective Dates
- Exclude Part B Hospital Departments from Application Fee Requirement

Thank You

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Center for Program Integrity

Centers for Medicare & Medicaid Services

Provider Enrollment Mailbox: providerenrollment@cms.hhs.gov

Disclaimer

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Presentation Date: October 28, 2014

