

# Complaints - AO Contacts

## AAAHC

AO Name	Accreditation Association for Ambulatory Health Care (AAAHC)	
Program Type(s):	ASC	
Complaint Website	<a href="https://www.aaahc.org/contact-us/feedback-about-organization/#">#https://www.aaahc.org/contact-us/feedback-about-organization/#</a>	
Complaint Contact:	<a href="mailto:complaints@aaahc.org">complaints@aaahc.org</a>	847.853.6060

## ACHC

AO Name	Accreditation Commission for Health Care(ACHC)	
Program Type(s):	ASC, CAH, ESRD Facilities, HHA, HIT, Hospice, Hospital	
Complaint Website	<a href="https://www.achc.org/contact/##">https://www.achc.org/contact/##</a>	
Complaint Contact:	<a href="mailto:complaints@achc.org">complaints@achc.org</a>	(855) 937-2242

## AAAASF

AO Name	American Association for Accreditation of Ambulatory Surgery Facilities (AAAASF)	
Program Type(s):	ASC, OPT, RHC	
Complaint Website	<a href="https://www.aaaasf.org/contact-us/#">#https://www.aaaasf.org/contact-us/#</a>	
Complaint Contact:	<a href="mailto:investigations@aaaasf.org">investigations@aaaasf.org</a>	847-775-1970

## CHAP

AO Name	Community Health Accreditation Partner (CHAP)	
Program Type(s):	HHA, HIT, Hospice	
Complaint Website	<a href="https://chapinc.org/resources/chap-complaint-investigations/#">#https://chapinc.org/resources/chap-complaint-investigations/#</a>	
Complaint Contact:	<a href="mailto:complaints@chapinc.org">complaints@chapinc.org</a>	800-656-9656

# Complaints - AO Contacts

## DNV

AO Name DNV - Healthcare (DNV)

Program Type(s): CAH, Hospital, Psychiatric Hospital

Complaint Website [#http://dnvglhealthcare.com/patient-complaint-report#](http://dnvglhealthcare.com/patient-complaint-report#)

Complaint Contact: [lisa.job@dnv.com](mailto:lisa.job@dnv.com) 866-496-9647

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## TJC

AO Name The Joint Commission (TJC)

Program Type(s): ASC, CAH, HHA, HIT, Hospice, Hospital, Psychiatric Hospital

Complaint Website [#https://www.jointcommission.org/resources/patient-safety-topics/report-a-patient-safety-event/#](https://www.jointcommission.org/resources/patient-safety-topics/report-a-patient-safety-event/#)

Complaint Contact: [OQM@jointcommission.org](mailto:OQM@jointcommission.org) 630-792-5000

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Complaint Contact: [skaufman@jointcommission.org](mailto:skaufman@jointcommission.org) 630-792-5708

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## CIHQ

AO Name Center for Improvement in Healthcare Quality (CIHQ)

Program Type(s): Hospital

Complaint Website [#https://www.cihq.org/report-concern-one.asp#](https://www.cihq.org/report-concern-one.asp#)

Complaint Contact: [complaint@cihq.org](mailto:complaint@cihq.org) 866-324-5080

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## TCT

AO Name The Compliance Team (TCT)

Program Type(s): HIT, RHC

Complaint Website [#https://portal.thecomplianceteam.org/complaint\\_form.aspx#](https://portal.thecomplianceteam.org/complaint_form.aspx#)

Complaint Contact: [complaints1@thecomplianceteam.org](mailto:complaints1@thecomplianceteam.org) (215) 654-9110

# Complaints - AO Contacts

## NDAC

AO Name National Dialysis Accreditation Commission (NDAC)

Program Type(s): ESRD Facilities

Complaint Website [#https://ndacommission.com/contact/#](#)

Complaint Contact: [info@ndacommission.com](mailto:info@ndacommission.com) (630) 387-6680

## URAC

AO Name Utilization Review Accreditation Commission (URAC)

Program Type(s): HIT

Complaint Website

Complaint Contact: <https://www.urac.org/file-a-grievance> 202-216-9010

## NABP

AO Name National Association of Boards of Pharmacy (NABP)

Program Type(s): HIT

Complaint Website

Complaint Contact: [HomeInfusion@nabp.pharmacy](mailto:HomeInfusion@nabp.pharmacy) 847/391-4406