

**CMSO Satellite List**  
**To register visit <http://cms.internetstreaming.com>**

Date	Satellite Topic	Mandatory	Mandatory for whom
04/27/07	From Institutional to Individual Care Part III: Clinical Case Studies in Culture Change	yes	RO/SA LTC surveyors, RO survey management staffs, Managers of Nursing Home surveyors (to include anyone with supervisory responsibility over nursing home survey, such as SA directors and deputy directors)
03/23/07	Advancing Excellence in Nursing Homes	no (highly recommended)	
03/16/07	How to Enhance the Quality of Dining Assistance in Nursing Homes	no (highly recommended)	
03/09/07	Being an Effective Witness formally known as "Going to Court"	no (highly recommended)	
02/23/07	From Institutional to Individual Care Part II: Transforming Systems to Achieve Better Clinical Outcomes	yes	RO survey management staffs, Managers of Nursing Home surveyors (to include anyone with supervisory responsibility over nursing home survey, such as SA directors and deputy directors)
01/26/07	How to be an Effective Team	no (highly recommended)	

## CMSO Satellite List

To register visit <http://cms.internetstreaming.com>

12/15/06	Nursing Home Journal Volume IV: Unnecessary Medications	yes	RO/SA LTC surveyors
11/17/06	Burnout: Caregiver	no (highly recommended)	
11/03/06	From Institutional to Individual Care Part I: Integrating Individualized Care and Quality Improvement	yes	RO survey management staffs, Managers of Nursing Home surveyors (to include anyone with supervisory responsibility over nursing home survey, such as SA directors and deputy directors)
10/20/06	Burnout: Staff	no (highly recommended)	
09/15/06	Secondary Prevention: Preventing Disabilities Through Chronic Disease Management	no (highly recommended)	
8/25/2006	Primary Prevention: Preventative Measures Leading to Better Health Outcomes	no (highly recommended)	
8/4/2006	Burnout: Surveyors	no (highly recommended)	
6/23/2006	SCG Semi-Annual News Magazine: Mind and Body Medicine	no (highly recommended)	

## CMSO Satellite List

To register visit <http://cms.internetstreaming.com>

05/19/06	Adaptation: Dealing with Changing Needs and Capabilities Part III (Dealing with the Loss of a Body part)	no (highly recommended)	
04/21/06	Adaptation: Dealing with Changing Needs and Capabilities Part II (Dealing with the Loss of Independence)	no (highly recommended)	
04/07/06	Nursing Home Journal Volume III: Surveying the Activities Requirements – Introduction of New Activities Guidelines	yes	RO/SA LTC surveyors
03/24/06	Introducing the New Psychosocial Outcome Severity Guide	yes	RO/SA LTC surveyors
02/24/06	Adaptation: Dealing with the changing Needs and Capabilities Part I ( Maslow's Hierarchy of Needs)	no (highly recommended)	
01/27/06	Semi-Annual SCG News Magazine Part II – Dealing with Difficult People	no (highly recommended)	
12/09/05	Medical Aspects of Neglect <b>(Re-AIR Date)</b>	no (highly recommended)	
11/18/05	Semi-Annual SCG News Magazine Part I – Delivering Bad News	no (highly recommended)	

## CMSO Satellite List

To register visit <http://cms.internetstreaming.com>

11/04/05	Medicare Part D Impact on Nursing Home Surveys	yes	RO/SA LTC surveyors
10/21/05	2005 Survey & Certification's LTC Policy Year in Review	yes	RO/SA LTC surveyors
10/14/05	Medical Aspects of Neglect	no (highly recommended)	
09/23/05	Reducing the Use of Seclusion and Restraints in Psychiatric Facilities	no (highly recommended)	All RO and SA Psychiatric Hospital Surveys
09/08/05	Nursing Home Immunization	yes	RAI coordinators
08/12/05	Hospitalization and Death	no (highly recommended)	
07/29/05	Hospice/End of Life Issues	no (highly recommended)	
07/22/05	Delivery of Care to a Diverse Population	no (highly recommended)	
04/29/05	Facilitating Communication in Individuals with Neurological Disease also known as "Communicating Skills"	no (highly recommended)	

## CMSO Satellite List

To register visit <http://cms.internetstreaming.com>

03/18/05	Making Sense of Data	no (highly recommended)	
10/29/04	Improving MDS Accuracy: Disease, Diagnosis, Medications, Health Conditions	yes	All RO and SA RAI coordinators, LTC surveyors
10/27/04	CMS LTC Journal Volume II: Urinary incontinence	yes	All RO and SA LTC surveyors
08/27/04	Improving MDS Accuracy: ADLs and Restorative Nursing	yes	All RO and SA RAI coordinators, LTC surveyors
08/03/04	CMS LTC Journal Volume I: Pressure Ulcers	yes	All RO and SA LTC surveyors
07/23/04	Pain Management	no (highly recommended)	
07/16/04	Diabetes	no (highly recommended)	
05/21/04	Interviewing Techniques	no (highly recommended)	
05/07/04	Orientation for Newly Employed Surveyors	yes	newly employed RO and SA S&C staff

## CMSO Satellite List

To register visit <http://cms.internetstreaming.com>

04/30/04	Decision Making	no (highly recommended)	
04/23/04	Wound Care	yes	Regional Office and State Agency HHA survey staff and their supervisors, and State and RO OASIS Educational Coordinators
03/26/04	Alzheimer's and Related Dementia- Part 2 (The Surveyor's Perspective)	yes	RO and SA LTC surveyors
03/12/04	Hydration	no (highly recommended)	
02/27/04	Alzheimer's and Related Dementia- Part 1 (The Medical Perspective)	yes	RO and SA LTC surveyors
02/20/04	Basic Medications in the Nursing Home	no (highly recommended)	All new RO and SA surveyors
01/30/04	How People with Severe Disabilities Learn	yes	All RO and SA ICF/MR surveyors
01/16/04	Fall Prevention	no (highly recommended)	
01/09/04	Treatment Modalities for the management of Distressed Behaviors in Elderly NH Residents	no (highly recommended)	

**CMSSO Satellite List**  
**To register visit <http://cms.internetstreaming.com>**

11/21/03	Basic Medication in an ICF/MR	no	
11/14/03	Psychiatric Residential Treatment Facilities	yes	All RO and SA managers and surveyors who will have responsibility for surveying PRTFs
10/31/03	Forensic Wound Identification and documentation	no (highly recommended)	
10/24/03	Investigating Techniques	no (highly recommended)	
10/09/03	LSC 2000 Update	Yes	All LSC surveyors who have not attended
10/03/03	Home Health Quality Initiative (HHQI)	No (highly recommended)	RO and SA managers, OASIS educational and automation coordinators, and training coordinators
08/06/03	C.L.I.A.--New Quality Control Requirements	Yes	RO and SA CLIA surveyors
06/20/03	Data Assessment and Verification (DAVe)	No (highly recommended)	RAI coordinators