

# Electronic Prescribing (eRx) Incentive Program: 2014 eRx Payment Adjustment Informal Review Made Simple

## Background

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The Electronic (eRx) Prescribing Incentive Program is a voluntary reporting program that provides an incentive payment to identified individual eligible professionals, or CMS-selected group practices participating in the eRx group practice reporting option (GPRO), who satisfactorily report data on the eRx Incentive Program measure for covered PFS services furnished to Medicare Part B FFS beneficiaries. Eligible professionals or eRx GPROs who do not successfully report the required number of eRx events may be subject to a payment adjustment. For complete information see the Centers for Medicare & Medicaid Services (CMS) eRx Incentive Program website at <http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/ERxIncentive>.

## Purpose

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This Fact Sheet provides step-by-step guidance for those eligible professionals and eRx GPROs receiving the 2014 eRx payment adjustment who wish to request an informal review of the 2014 eRx payment adjustment determination. This document does **not** provide guidance for other Medicare or Medicaid incentive programs, such as the Maintenance of Certification Program or the Electronic Health Record (EHR) Incentive Program.

## Informal Review – Quick Facts

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- Eligible professionals or eRx GPROs can request a review of their 2014 eRx payment adjustment determination during the informal review period, **November 1, 2013 through February 28, 2014**.
- The informal review will be for **all reporting transmission methods**, including:
  - Claims
  - Qualified registry
  - Qualified EHR
- CMS will utilize information in the Provider Enrollment Chain Ownership System (PECOS) for informal review processes. Be sure organization and provider information is accurate in PECOS.

## How to Request an Informal Review of the 2014 eRx Payment Adjustment

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Use the following steps to request an informal review of the 2014 eRx payment adjustment:

- STEP 1: Individual eligible professionals** or designated support staff will need to email a request with the following information:
- Organization's legal business name as enrolled in PECOS
  - Individual Rendering National Provider Identifier (NPI) (must be a 10-digit number, do **not** send a Group NPI)

- Eligible professional's name as enrolled in PECOS
- Eligible professional's complete mailing address
- Eligible professional's phone number and extension if applicable
- Eligible professional's email address
- The requestor relationship to the eligible professional (i.e., self, support staff, vendor)
- Provide justification as to why the eligible professional(s) believes his/her 2014 eRx payment adjustment determination should be reviewed

**The eRx GPRO** contact person will need to email a request with the following information:

- Organization's legal business name as enrolled in PECOS
- Organization's complete mailing address
- Contact person's phone number and extension if applicable
- Contact person's email address
- Provide justification as to why the group believes their 2014 eRx payment adjustment determination should be reviewed

**Note:** To avoid security violations, do **not** include the full TIN in the email request to CMS.

**STEP 2:** To submit an eRx Informal review request, email CMS at [eRxInformalReview@cms.hhs.gov](mailto:eRxInformalReview@cms.hhs.gov). Do **not** include the full TIN in the email request.

**STEP 3:** The above information must be emailed with the request to CMS. CMS **must** receive the informal review request during the informal review period, **November 1, 2013 through February 28, 2014**.

## Informal Review Decision

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Eligible professionals or support staff who submit valid requests for an informal review will be notified via email of the decision by CMS within 90 days of the submission of the original request for an informal review. ***Please note that the informal review decision will be final, and there will be no further review or appeal.***

## Additional Information

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- For more information on participating in the eRx Incentive Program through the GPRO reporting option and GPRO reporting requirements for the eRx Incentive Program, go to the eRx Incentive Program website at <http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/ERxIncentive/CMS-Selected-Group-Practice-Reporting-Option.html>.
- For more eRx Payment Adjustment Information, see [http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/ERxIncentive/20\\_Payment\\_Adjustment\\_Information.html](http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/ERxIncentive/20_Payment_Adjustment_Information.html).