



MLN ConnectsTM

National Provider Call

End-Stage Renal Disease Quality Incentive Program

Previewing Your Facility's Payment Year 2015 Performance Data

July 16, 2014



Medicare Learning Network®



- This MLN Connects™ National Provider Call (MLN Connects™ Call) is part of the Medicare Learning Network® (MLN), a registered trademark of the Centers for Medicare & Medicaid Services (CMS), and is the brand name for official information health care professionals can trust.

Disclaimer

This presentation was current at the time it was published or uploaded onto the web. Medicare policy changes frequently so links to the source documents have been provided within the document for your reference.

This presentation was prepared as a service to the public and is not intended to grant rights or impose obligations. This presentation may contain references or links to statutes, regulations, or other policy materials. The information provided is only intended to be a general summary. It is not intended to take the place of either the written law or regulations. We encourage readers to review the specific statutes, regulations, and other interpretive materials for a full and accurate statement of their contents.

Presenters

Jim Poyer, MS, MBA

Director

Division of Value, Incentives, and Quality Reporting

Anita Segar, MBA, MSHCA, MA

ESRD QIP Program Lead and Policy Lead

Division of Value, Incentives, and Quality Reporting

Ben Guidinger, BS

Applications Development Manager

Arbor Research Collaborative for Health

Heather Murr, RN, BSN, MBA

ESRD QIP Systems Business Lead

Division of Value, Incentives, and Quality Reporting

Agenda

To provide an overview of the Payment Year (PY) 2015 End-Stage Renal Disease (ESRD) Quality Incentive Program (QIP) and describe what to expect during the Preview Period

This National Provider Call (NPC) will discuss:

- General program information
- Understanding your Performance Score Report (PSR)
- How to submit formal inquiries and clarification questions
- Activities following the Preview Period
- Where to go for more help and information

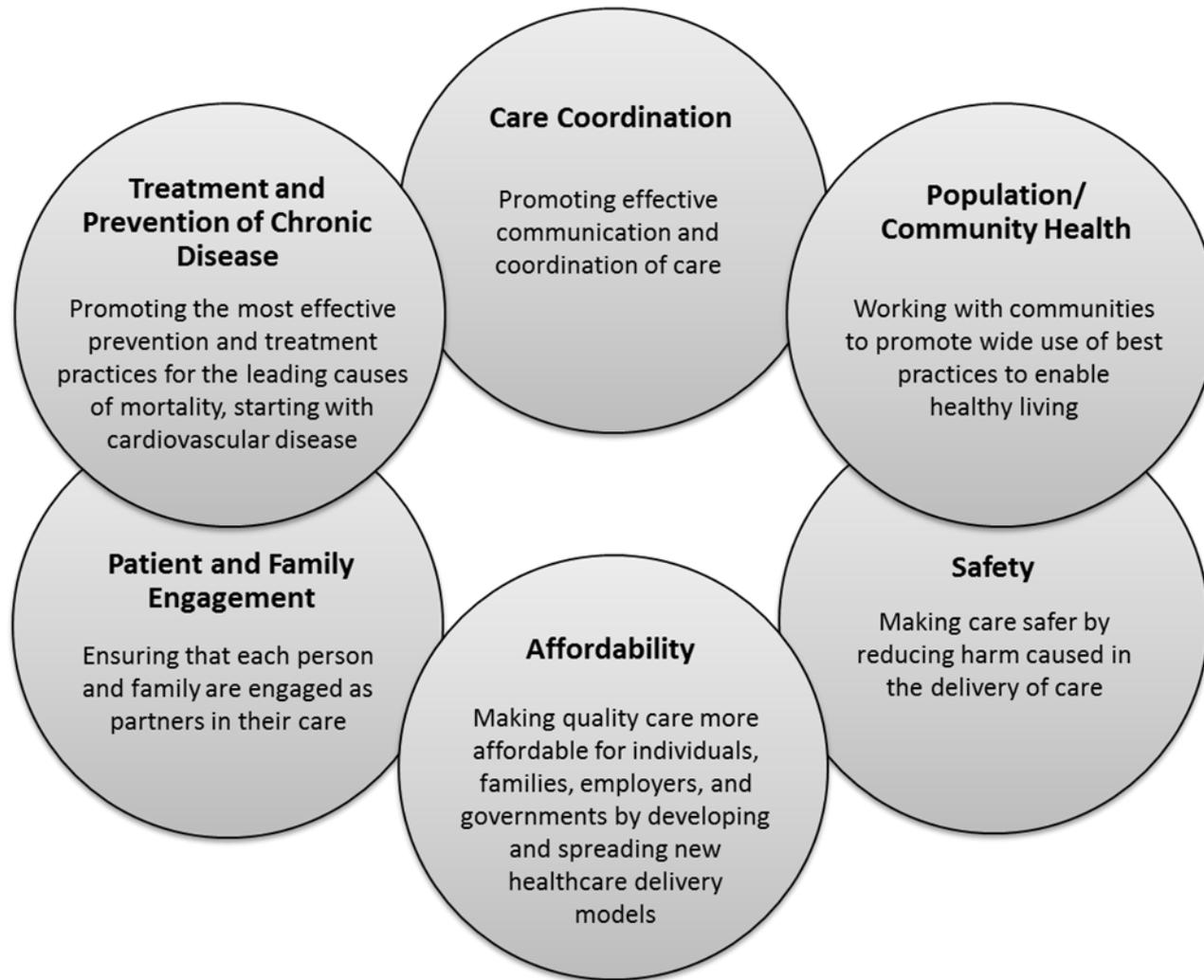
Introduction

Presenter:
Jim Poyer

CMS Objectives for Value-Based Purchasing

- **Identify and require reporting** of evidence-based measures that promote the adoption of best practice clinical care
 - **Advance transparency of performance** across all sites of care to drive improvement and facilitate patient decision-making around quality
 - **Implement and continually refine payment models** that drive high standards of achievement and improvement in the quality of healthcare provision
 - **Stimulate the meaningful use of information technology** to improve care coordination, decision support, and availability of quality improvement data
 - **Refine measurements and incentives** to achieve healthcare equity, to eliminate healthcare disparities, and to address/reduce unintended consequences
- 
- **Paying for quality healthcare is no longer the payment system of the future; it's the payment system of today.**
 - **The ESRD QIP is the leading edge of payment reform and can serve as an example to the healthcare system.**

Six Domains of Quality Measurement Based on the National Quality Strategy



Presenter:
Anita Segar

ESRD QIP Legislative Drivers

The ESRD QIP is described in Section 1881(h) of the Social Security Act, as added by Section 153(c) of the Medicare Improvements for Patients and Providers Act of 2008 (MIPPA)

- **Program intent:** Promote patient health by providing a financial incentive for renal dialysis facilities to deliver high-quality patient care
- **Section 1881(h):**
 - Authorizes payment reductions if a facility does not meet or exceed the minimum Total Performance Score (TPS) as set forth by CMS
 - Allows payment reductions of up to 2%

Overview of MIPPA Section 153(c)

MIPPA requires the Secretary of the Department of Health and Human Services (HHS) to create an ESRD QIP that will:

- **Select measures**
 - Anemia management, reflecting Food and Drug Administration (FDA) labeling
 - Dialysis adequacy
 - Patient satisfaction, as specified by the HHS Secretary
 - Iron management, bone mineral metabolism, and vascular access, as specified by the HHS Secretary
- **Establish performance standards** that apply to individual measures
- **Specify the performance period** for a given payment year (PY)
- **Develop a methodology** for assessing total performance of each facility based on performance standards for measures during a performance period
- **Apply an appropriate payment percentage reduction** to facilities that do not meet or exceed established total performance scores
- **Publicly report results** through websites and facility posting of performance score certificates (PSC)

Program Policy: ESRD QIP Development from Legislation to Rulemaking

- MIPPA outlines the general requirements for measure selection, weighting, scoring, and payment reduction, which are considered every year
- A rule is an official agency interpretation of legislation that has the full force of law
- Proposed Rule via Notice of Proposed Rulemaking (NPRM)
 - Reflects various what-if analyses to determine financial impacts on facilities
 - Measure selections are ideally evidence-based and promote the adoption of best practice clinical care
 - CMS clearance and legal review by the Office of the General Counsel (OGC)
 - Office of Management and Budget (OMB) review for financial impacts
 - 60-day period for public comment
- Final Rule passes through HHS internal clearance process
- Both are published in the *Federal Register*

Presenter:
Anita Segar

PY 2015 Preview Period Timeline

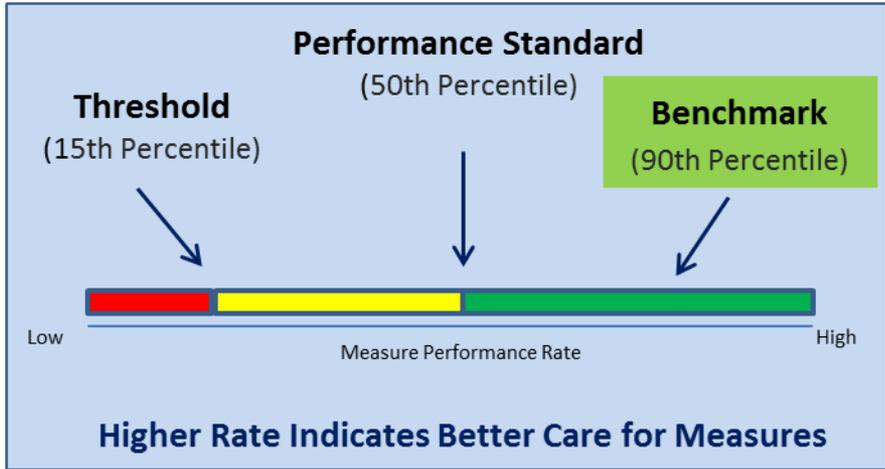
- **Preview Period opened July 15, 2014**
 - Preview PSR ready for download from DialysisReports.org
 - Submit all clarification questions and formal inquiries online
 - **Recommendation: Submit clarification questions by August 1**
 - Responses to clarification questions help facilities determine whether a formal inquiry should be made
- **Preview Period closes August 15, 2014**
 - All clarification questions and formal inquiries must be received by 5:00 p.m. EDT
 - CMS will respond to questions and inquiries received before the deadline; responses to formal inquiries may be delivered after the Preview Period has elapsed

PY 2015: Overview

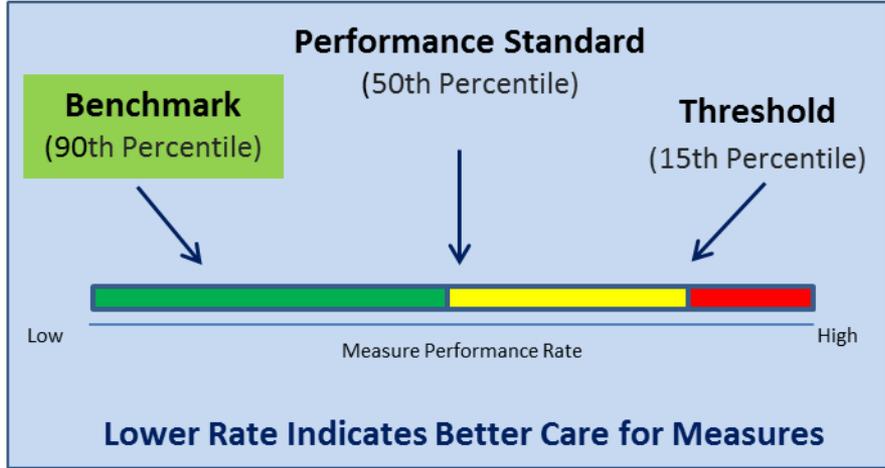
- **Six clinical measures make up 75% of TPS:**
 - Anemia Management
 - Vascular Access Type (VAT) Measure Topic
 - ❖ Access via Arteriovenous Fistula (AVF)
 - ❖ Access via Catheter
 - Kt/V Dialysis Adequacy Measure Topic
 - ❖ Adult Hemodialysis
 - ❖ Adult Peritoneal Dialysis
 - ❖ Pediatric Hemodialysis
- **Four reporting measures make up 25% of TPS:**
 - Dialysis Events (infections) via the Centers for Disease Control and Prevention's (CDC) National Healthcare Safety Network (NSHN)
 - Patient satisfaction via the In-Center Hemodialysis Consumer Assessment of Healthcare Providers and Systems (ICH CAHPS) Survey
 - Mineral Metabolism
 - Anemia Management

PY 2015 Clinical Measures: Directionality

Kt/V Dialysis Adequacy (all);
VAT – Fistula



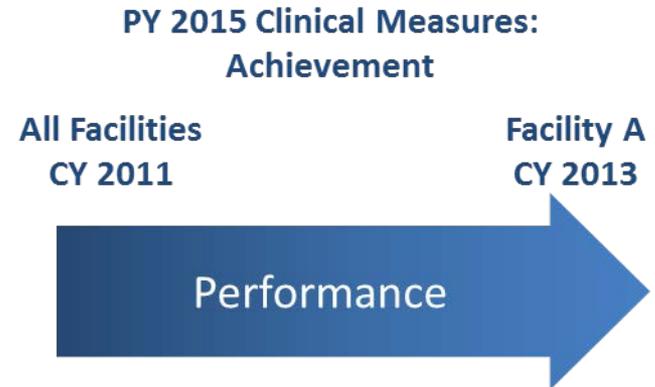
Anemia Management;
VAT – Catheter



PY 2015: Achievement and Improvement Scoring Methods

Facility gets the **BETTER** score from the two methods

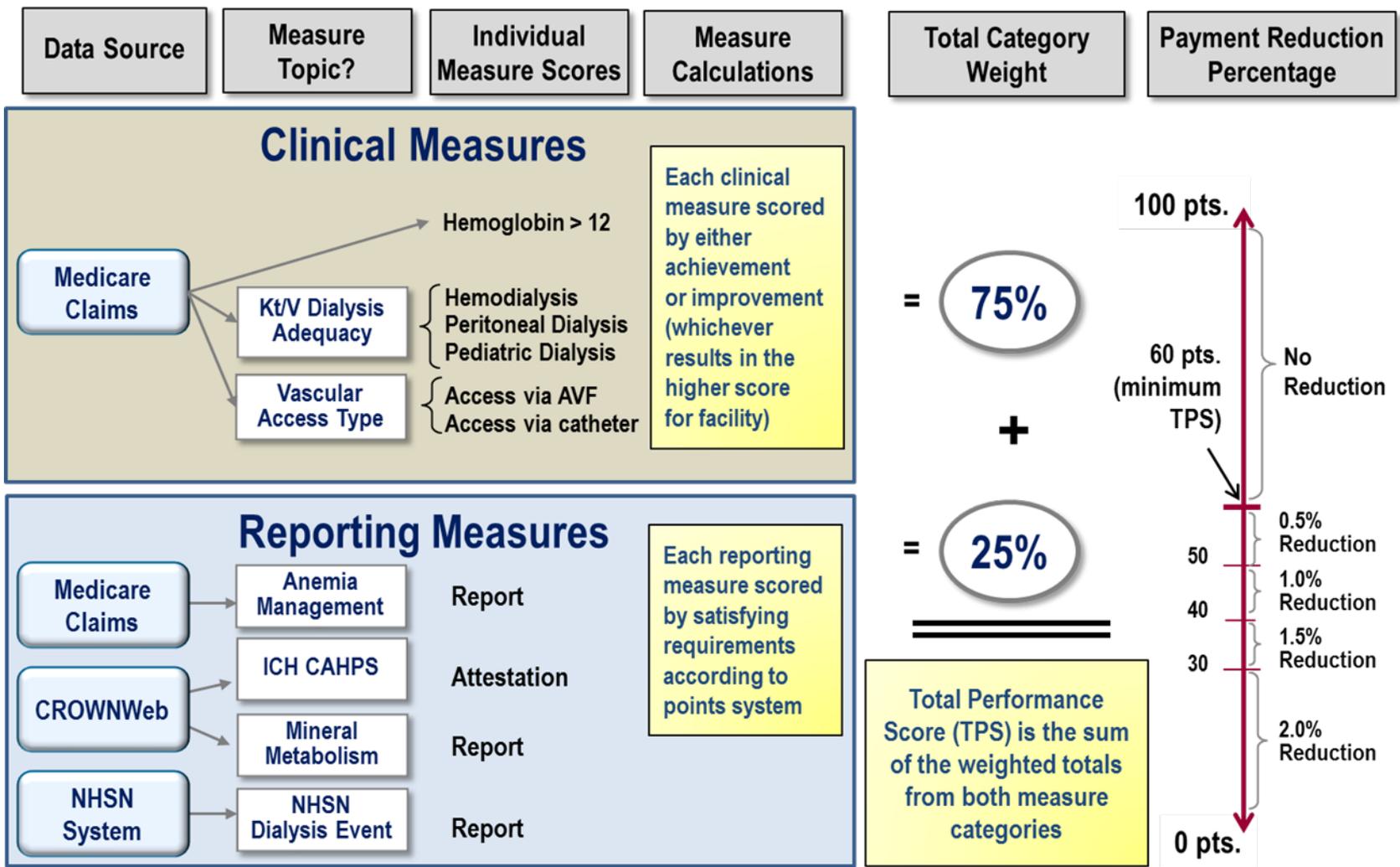
Achievement Score: Points awarded by comparing the facility's rate during the performance period (CY 2013) with the performance of **all facilities nationally** during CY 2011



Improvement Score: Points awarded by comparing the facility's rate during the performance period (CY 2013) with **its own previous performance** during CY 2012



PY 2015 Scoring and Payment Reduction Methodology



Performance Score Report Overview

Presenter:
Anita Segar

Performance Score Report Contents

- **Your PSR contains the following information:**
 - Your **performance rate in 2013** on each PY 2015 clinical measure
 - ❖ Includes information for you to review the number of patients whose data was used in calculating each measure
 - An explanation of how this rate is translated into **your score on both achievement and improvement** for each clinical measure
 - A record of compliance with NHSN requirements
 - A record of attestations your facility made for the three remaining reporting measures
 - An explanation of how **your measure scores** are weighted and translated into your TPS
 - Information regarding if and/or how Medicare payments to your facility will be affected as a result of your TPS
- **Detailed information about how the performance rates were calculated is available in the *Guide to the Performance Score Report*, which will be available on DialysisReports.org**

Preview Performance Score Report

Your facility's performance scores will be detailed in the Preview PSR using tables and explanatory text



U.S. Department of Health & Human Services



Centers for Medicare & Medicaid Services

Payment Year 2015
End-Stage Renal Disease
Quality Incentive Program

Preview Performance Score Report

July 15, 2014

Score Summary and Payment Reduction Percentage

PROJECTED* PAYMENT REDUCTION PERCENTAGE: Performance Measures	No reduction	
	Measure Score	Measure Weight
Clinical Measures	Total of 75%	
Hemoglobin > 12g/dL Percent of patients with mean hemoglobin greater than 12 g/dL	10	25%
Kt/V Dialysis Adequacy measure topic Three measures for separate populations	10	25%
Percentage of adult hemodialysis patient-months with spKt/V greater than or equal to 1.2	10	
Percentage of adult peritoneal dialysis patient-months with Kt/V greater than or equal to 1.7	N/A	
Percentage of pediatric in-center hemodialysis patient-months with spKt/V greater than or equal to 1.2	N/A	
Vascular Access Type (VAT) measure topic Two measures for different access types	10	25%
Percent of hemodialysis patient-months using arteriovenous (AV) fistula with two needles during last treatment of the month	10	
Percent of hemodialysis patient-months with catheter in use for 90 days or longer prior to last hemodialysis session	10	
Reporting Measures	Total of 25%	
Anemia Management Reporting Number of months for which facility reports hemoglobin/hematocrit values and ESA dosage, if applicable, on Medicare claims	10	6.25%
NHSN Dialysis Event Reporting Number of months for which facility reports NHSN dialysis events to the CDC	10	6.25%
Patient Experience of Care Survey Attestation Attest to successful administration of In-Center Hemodialysis Consumer Assessment of Health Providers and Systems (ICH CAHPS) survey	10	6.25%
Mineral Metabolism Reporting Number of months for which facility reports serum calcium and phosphorus levels of all patients to CROWNWeb	10	6.25%
Total Performance Score[‡]	100	

Preview Period Details

Presenter:
Anita Segar

Clarification Questions

- Purpose: Ensure that facilities completely understand how their measure scores were calculated
- Only authenticated users with permissions from the Master Account Holder (MAH) may submit clarification questions
- CMS will respond to formal inquiries and clarification questions via Arbor Research

Formal Inquiry

- **Purpose: Provide CMS with an explanation of why the facility believes an error in calculation has occurred**
 - This typically occurs after submitting a clarification question and/or requesting a patient list
- **Each facility may submit only ONE formal inquiry at DialysisReports.org**
- **Formal inquiries must be submitted before 5:00 p.m. (EDT) on August 15, 2014**
- Only the authenticated user assigned permission from the MAH may submit the formal inquiry on behalf of the facility
- Facilities must indicate approval of the Medical Director/Facility Administrator when submitting the formal inquiry
- Once a formal inquiry has been submitted, it may not be recalled

User Accounts and PSR Access

- All facilities need to ensure that they have the proper credentials to access DialysisReports.org to download and view their Preview PSR
- All facility passwords were reset on June 16, 2014
- Facility MAHs:
 - Should test new passwords prior to July 15
 - Can set individual user accounts with user-specific permissions
 - Should consult the Frequently Asked Questions (FAQ) on DialysisReports.org
- ESRD Networks:
 - Were provided new passwords through the facility MAH
 - Received detailed instructions (given to the MAH) about how to access their account and download PSRs
 - Will have access to their facilities' preview scores
 - Can assist facilities with PSR issues or questions during the Preview Period

DFR Website System Assistance

- Facilities may submit requests for help with log-ins, forgotten passwords, setting up user access, and other technical problems to DialysisReports.org
- Facilities unable to log in to DialysisReports.org may:
 - Email support@DialysisReports.org
 - Call toll-free: 877-665-1680, Mon-Fri, 9:00 a.m. – 5:00 p.m. (EDT)

DialysisReports.org Walk-Through

Presenter:
Ben Guidinger

DialysisReports.org Home Page

- This website provides a general overview of the various reports as well as methodology, measure specifications, Frequently Asked Questions, and contact information
- The Secure Log-In icon (with the blue lock) is available on the right side of the screen

DIALYSISREPORTS.ORG

Home Methodology ESRD Measures FAQ Contact Us

Report Release Dates and Preview Periods

The QDFC-Preview for July 2014 reports are currently available. Facilities may submit comments for CMS on their Reports from May 1, 2014 (12:01 AM, ET) through May 15, 2014 (5:00 PM ET).

General questions about DialysisReports.org and the 2013 Dialysis Facility Reports may still be submitted by logging on to the Dialysis Reports secure website or using our public site web form.

FOR DIALYSIS FACILITIES AND STATE SURVEYORS

Secure Log-In

Important Dates

5/1/2014
QDFC-Preview for 07/14 report posted

5/1/2014 - 5/15/2014
QDFC-Preview for 07/14 Comment period

7/17/2014
DFC website refresh

For a detailed list of dates, [click here](#).

New for the Quarterly Dialysis Facility Compare (QDFC)

Measures that were reported in the QDFC-Preview for April 2014 report will be displayed on the newly designed DFC website on April 17, 2014.

New for the Dialysis Facility Report (DFR)

The 2013 DFRs are currently available. The 2013 DFRs and Profiles are now available to State Surveyors.

New for the Quality Incentive Program

The Payment Year (PY) 2014 QIP Final Performance Score Reports

Dialysis Reports, State and Region Profiles, and the Quality Incentive Program.

The Dialysis Facility Reports (DFRs), Quarterly Dialysis Facility Compare (QDFC) reports, and State and Region Profiles are created under contract to the Centers for Medicare & Medicaid Services (CMS) to provide dialysis facilities, patients, state surveyors, and regions with valuable information on patient characteristics, treatment patterns, hospitalization, mortality, and transplantation patterns in their facilities.

The Quarterly Dialysis Facility Compare (QDFC) Reports provide Networks and Facilities with advance notice of new and updated quality measures for their facility prior to being displayed on [Dialysis Facility Compare](#). These measures are updated quarterly in January, April, July, and October of each year. Please [click here](#) for the QDFC report timeline.

The end-stage renal disease (ESRD) Quality Incentive Program (QIP) is the first Medicare program that links provider or facility payments to performance, based on outcomes assessed through specific quality measures. These measures are important indicators of patient outcomes and are at the core of medical management of ESRD patients.

What information is included in the DFRs and DFC Reports?

These reports include information about directly actionable practice patterns such as dose of dialysis, vascular access, and anemia management, as well as patient outcomes (such as mortality, hospitalization, and transplantation) that can be used to inform and motivate reviews of practices. The information in the report facilitates comparisons of facility patient characteristics, treatment patterns, and outcomes to local and national averages. Such comparisons help to evaluate patient outcomes and to account for important differences in the patient mix - including age, sex, race, and patients' diabetic status - which in turn enhances each facility's understanding of the

State and Region Profiles

Log-In Types

- **There are two types of log-in accounts:**
 - **Master Account Holder**
 - Create and edit user accounts specific to a facility
 - Grant permissions to user accounts
 - **User Account (permission-based)**
 - View reports
 - Submit questions/comments and inquiries

Log-In Page

- After clicking the Secure Log-in icon, two options appear:
 - View Reports
 - or
 - Create/Edit Users
- Log in to “Create/Edit Users” using MAH credentials
- Log in to “View Reports” using User Account credentials

DIALYSISREPORTS.ORG

Click on the appropriate login box below. Users that wish to view or inquire on reports will use the left login box. Master Account Holders that wish to manage User accounts will use the right box.

All user accounts were reset on 6/28/2013. If you are experiencing repeated problems with logging in, please contact your Master Account Holder to be sure that your account has been enabled properly.

View Reports **Create/Edit Users**

Questions about logging in? Please click the help button below.

Help

You are accessing a U.S. Government information system, which includes: (1) this computer, (2) this computer network, (3) all computers connected to this network, and (4) all devices and storage media attached to this network or to a computer on this network. This information system is provided for U.S. Government-authorized use only.

Unauthorized or improper use of this system may result in disciplinary action, as well as civil and criminal penalties.

By using this information system, you understand and consent to the following:

- You have no reasonable expectation of privacy regarding any communication or data transiting or stored on this information system. At any time, and for any lawful Government purpose, the Government may monitor, intercept, and search and seize any communication or data transiting or stored on this information system.
- Any communication or data transiting or stored on this information system may be disclosed or used for any lawful Government purpose.

Secure.DialysisReports.org is administered by:
[Arbor Research Collaborative for Health](#) and the University of Michigan [Kidney Epidemiology and Cost Center \(KECC\)](#).

Copyright © 2014, Arbor Research Collaborative for Health. [Privacy Policy](#)

MAH Log-In

- To log into the master account, the MAH should:
 - Enter the six-digit facility ID number in the Username field
 - In the Password field, enter the master account password associated with that facility that was provided by the Network
 - Click the Log-In button

DIALYSISREPORTS.ORG

Click on the appropriate login box below. Users that wish to view or inquire on reports will use the left login box. Master Account Holders that wish to manage User accounts will use the right box.

All user accounts were reset on 6/28/2013. If you are experiencing repeated problems with logging in, please contact your Master Account Holder to be sure that your account has been enabled properly.

View Reports

Master Login to Add or Remove Users

Username:

Password:

[I need my login information](#)

Questions about logging in? Please click the help button below.

Help

You are accessing a U.S. Government information system, which includes: (1) this computer, (2) this computer network, (3) all computers connected to this network, and (4) all devices and storage media attached to this network or to a computer on this network. This information system is provided for U.S. Government-authorized use only.

Unauthorized or improper use of this system may result in disciplinary action, as well as civil and criminal penalties.

By using this information system, you understand and consent to the following:

- You have no reasonable expectation of privacy regarding any communication or data transiting or stored on this information system. At any time, and for any lawful Government purpose, the Government may monitor, intercept, and search and seize any communication or data transiting or stored on this information system.
- Any communication or data transiting or stored on this information system may be disclosed or used for any lawful Government purpose.

Secure.DialysisReports.org is administered by:
[Arbor Research Collaborative for Health](#) and the University of Michigan [Kidney Epidemiology and Cost Center \(KECC\)](#).

Copyright © 2014, Arbor Research Collaborative for Health. [Privacy Policy](#)

MAH Landing Page

- Upon successful log-in to the master account, the MAH lands on the Create/Edit Users tab
- The MAH is able to view all established user accounts for a facility, including the “Enabled” status and permissions granted to each user
- It is the MAH’s responsibility to ensure that the appropriate users have access to their facility’s reports

DIALYSISREPORTS.ORG

Currently logged in as Master Account Holder [Name] [Logout](#)

[Home](#) [Create/Edit Users](#) [View Reports](#)

You are logged in as the Master Account Holder for this facility.

This page allows you to create or edit individual User accounts that can be used to view reports and submit questions or comments (if appropriate).

Master Account Holder is [Name]
[Edit Master Account Holder Contact Info](#)

Important Notes:

- User accounts may be enabled or disabled by clicking the corresponding "Edit" button on the grid and then checking/unchecking the box next to "Enable this user". When accounts are disabled, the user is unable to view any information on the secure site.
- Please note that email addresses cannot be edited. If a user's email address changes, please disable the old account and create a new account for the user by clicking the "Create New User" button above or below the grid.

To view reports or submit comments, please click on the **View Reports** tab. If you are already logged in as an individual User, please click on the appropriate DFR, DFC or QIP tab for the reports you would like to view.

User Accounts for [Facility]
 Need to create or edit users for another facility? [Click Here](#)

[Create New User](#)

						--- Permissions for Facility [Facility] ---					
Edit	First Name	Last Name	Username	Enabled	Phone	Can View DFR Report	Can Comment on DFR Report & Discuss PII/PHI *	Can View DFC Report	Can Comment on DFC Report & Discuss PII/PHI *	Can View QIP Reports	Can Submit QIP Inquiries & Discuss PII/PHI *
Edit	[Name]	[Name]	[Username]	Yes	[Phone]	Yes	Yes	Yes	Yes	Yes	Yes
Edit	[Name]	[Name]	[Username]	Yes	[Phone]	Yes	No	Yes	No	Yes	No
Edit	[Name]	[Name]	[Username]	No	[Phone]	No	No	No	No	No	No

* PII = Personally Identifiable Information, PHI = Protected Health Information

[Create New User](#)

Beginning June 16, 2014, all user permissions will be reset. MAHs will need to log in and enable user accounts as well as reassign permissions for this year’s Preview Period.

MAH Options

- Within the master account, the MAH can:
 - Create a new user
 - Edit an existing user
 - Change the MAH contact information
 - Log in to view reports with a separate user account

DIALYSISREPORTS.ORG

Currently logged in as Master Account Holder [redacted] [Logout](#)

Home Create/Edit Users **View Reports**

You are logged in as the Master Account Holder for this facility.

This page allows you to create or edit individual User accounts that can be used to view reports and submit questions or comments (if appropriate).

Master Account Holder is [redacted]
[Edit Master Account Holder Contact Info](#)

Important Notes:

- User accounts may be enabled or disabled by clicking the corresponding "Edit" button on the grid and then checking/unchecking the box next to "Enable this user". When accounts are disabled, the user is unable to view any information on the secure site.
- Please note that email addresses cannot be edited. If a user's email address changes, please disable the old account and create a new account for the user by clicking the "Create New User" button above or below the grid.

To view reports or submit comments, please click on the **View Reports** tab. If you are already logged in as an individual User, please click on the appropriate DFR, DFC or QIP tab for the reports you would like to view.

User Accounts for [redacted]
 Need to create or edit users for another facility? [Click Here](#)

Create New User

						--- Permissions for Facility [redacted]					
Edit	First Name	Last Name	Username	Enabled	Phone	Can View DFR Report	Can Comment on DFR Report & Discuss PII/PHI *	Can View DFC Report	Can Comment on DFC Report & Discuss PII/PHI *	Can View QIP Reports	Can Submit QIP Inquiries & Discuss PII/PHI *
Edit	[redacted]	[redacted]	[redacted]	Yes	[redacted]	Yes	Yes	Yes	Yes	Yes	Yes
Edit	[redacted]	[redacted]	[redacted]	Yes	[redacted]	Yes	No	Yes	No	Yes	No
Edit	[redacted]	[redacted]	[redacted]	No	[redacted]	No	No	No	No	No	No

* PII = Personally Identifiable Information, PHI = Protected Health Information

Create New User

MAH – Create New User

- To create a new user account, click the Create New User button. The Create New User dialog box appears.
- Enter user’s name and contact information
- Check the boxes to establish the desired permissions:
 - Can View DFR Reports
 - Can Comment on DFR Reports and Discuss PII/PHI
 - Can View DFC Reports
 - Can Comment on DFC Reports and Discuss PII/PHI
 - Can View QIP PSR/PSC
 - Can Submit Formal QIP Inquiry/QIP Informal Question and Discuss PII/PHI
- Click Save to add the user

Create New User

* Indicates required fields.

First Name*

Last Name*

Email Address (Username)*

Contact Role

Other Specify:

Phone Number* Extension

Permissions:

DFR Permissions: (Check all that apply)

Can View DFR Reports

Can Comment on DFR Reports and Discuss PII/PHI

DFC Permissions: (Check all that apply)

Can View DFC Reports

Can Comment on DFC Reports and Discuss PII/PHI

QIP Permissions: (Check all that apply)

Can View QIP PSR/PSC

Can Submit QIP Formal Inquiry/Clarification Question and Discuss PII/PHI (permission already assigned)

Note: The user's password will be automatically generated and sent to the email address above once this form is submitted.

- **Note:** Facilities of dialysis organizations with corporate user accounts can follow these steps to add the corporate user account if they have done so previously

MAH – Edit User

- The MAH can edit an existing user account at any time
 - This is where MAHs will reassign permissions to existing users for this year’s Preview Period
- From the Create/Edit Users tab, click the Edit button next to the desired user account in the table
- The “Edit This User” dialog box appears. Here the MAH can:
 - Change user contact information
 - Enable/disable the account
 - Reset password
 - Alter account permissions
- Click Save to update the User account

Important Notes:

Edit This User

* Indicates required fields.

First Name*
Last Name*
Email Address (Username)*
Contact Role
Other Specify:
Phone Number* Extension

(Clicking this button will reset the user's password to a temporary value, which is then emailed to them.)

Enable This User

Permissions:

DFR Permissions: (Check all that apply)
 Can View DFR Reports
 Can Comment on DFR Reports and Discuss PII/PHI

DFC Permissions: (Check all that apply)
 Can View DFC Reports
 Can Comment on DFC Reports and Discuss PII/PHI

QIP Permissions: (Check all that apply)
 Can View QIP PSR/PSC
 Can Submit QIP Formal Inquiry/Clarification Question and Discuss PII/PHI

* PII = Personally Identifiable Information, PHI = Protected Health Information

Secure DialysisReports.org is administered by:
Arbor Research Collaborative for Health and the University of Michigan Kidney Epidemiology and Cost Center (KECC).

Copyright © 2014, Arbor Research Collaborative for Health. [Privacy Policy](#)

- **Note: Facilities that have previously added the corporate user account of their dialysis organization can follow these steps to enable the corporate user account for this year**

Edit MAH Contact Information

- The current MAH for a facility is displayed in a box in the upper right corner of the Create/Edit Users tab
- To update the MAH information:
 - Click the “Edit Master Account Holder Contact Info” link
 - Update the form fields
or
Click the “Load From Existing Users” button and select a user from the drop-down list
 - Click Save to update the MAH information

The screenshot displays the DIALYSISREPORTS.ORG website interface. At the top, the logo and site name are visible. Below the navigation bar, the user is logged in as a Master Account Holder. The main content area is titled "Master Account Contact Information" and contains a form for updating contact details. The form includes fields for First Name, Last Name, Email Address (Username), Phone Number (with an Extension field), Street Address, City, State, and Zip Code. A "Save" button is located at the bottom left of the form. To the right of the form is a "Load From Existing Users" button and a drop-down menu. A footer section provides information about the site's administration by Arbor Research Collaborative for Health and the University of Michigan Kidney Epidemiology and Cost Center (KECC), along with a copyright notice and a link to the Privacy Policy.

DIALYSISREPORTS.ORG

Currently logged in as Master Account Holder [redacted] [Logout](#)

[Home](#) [Create/Edit Users](#) [View Reports](#)

Master Account Contact Information

Below is the current Master Account Holder Contact Information for your facility. Please update if necessary.

Important Note: Contact information that is saved here will not affect any existing User account information. The fields on this page are independently saved, and intended to be facility-level contact information.

* Indicates required fields.

[Load From Existing Users](#)

First Name*

Last Name*

Email Address (Username)*

Phone Number* Extension

Street Address

City

State Zip Code

Secure DialysisReports.org is administered by:
[Arbor Research Collaborative for Health](#) and the University of Michigan [Kidney Epidemiology and Cost Center \(KECC\)](#).

Copyright © 2014, Arbor Research Collaborative for Health. [Privacy Policy](#)

MAH – User Account Dual Log-In (1 of 2)

- It is possible to be logged in as one MAH and one user at the same time using the View Reports tab within the master account
- The MAH does not need to log out of the master account in order to log into an individual user account

The screenshot shows the DIALYSISREPORTS.ORG website. At the top, it says "Currently logged in as Master Account Holder" with a redacted name and a "Logout" link. Below this are three buttons: "Home", "Create/Edit Users", and "View Reports". The "View Reports" button is highlighted. Underneath, the "View Reports" section contains a message: "You are currently logged in as the Master Account Holder for this facility. To view the Dialysis Facility Reports (DFR), Dialysis Facility Compare (DFC) Reports, or QIP reports, you must log in with a User account." A light blue box with a question mark icon contains the text: "But I'm already logged in! There are two types of logins: the Master Account Holder, and a User account. In order to view reports, you need to be logged in as a User. You do not need to log out of your Master Account in order to log in as a User - you can be logged in as one Master Account and one User at the same time." Below this, it says "Please select a User account from the list below (or create a new one if needed):" and shows a table with columns "Select", "First Name", "Last Name", and "Username". The table has two rows, each with a "Log In" button in the "Select" column and redacted names in the other columns. At the bottom, it says "Secure.DialysisReports.org is administered by: Arbor Research Collaborative for Health and the University of Michigan Kidney Epidemiology and Cost Center (KECC)." and "Copyright © 2014, Arbor Research Collaborative for Health. Privacy Policy".

MAH – User Account Dual Log-In (2 of 2)

- Click the Log In button next to the appropriate user account from the table of users (limited to the facility associated with the currently active master account). The “User Login to View Reports” dialog box appears.
- Enter username (email address) and user account password
- Click the Log In button
- If the MAH does not find their user account in the list, return to the Create/Edit Users tab and create a new account

The screenshot shows the DIALYSISREPORTS.ORG website interface. At the top, it says 'Currently logged in as Master Account Holder' and has a 'Logout' link. There are navigation tabs for 'Home', 'Create/Edit Users', and 'View Reports'. The main content area is titled 'View Reports' and contains a message: 'You are currently logged in as the Master Account Holder for this facility. To view the Dialysis Facility Reports (DFR), Dialysis Facility Compare (DFC) Reports, or QIP reports, you must log in with a User account.' Below this is a dialog box titled 'User Login to View Reports' with fields for 'Username:' and 'Password:', a 'Log In' button, and a 'Forgot Your Password?' link. In the background, there is a table with columns 'Select', 'First Name', and 'Last Name'. The first row has a 'Log In' button highlighted with a red box. The footer contains the text: 'Secure.DialysisReports.org is administered by: Arbor Research Collaborative for Health and the University of Michigan Kidney Epidemiology and Cost Center (KECC). Copyright © 2014, Arbor Research Collaborative for Health. Privacy Policy'.

User Log-In from Home Page (1 of 2)

- After clicking the Secure Log-in icon, individual facility users click “View Reports”
- The Username is the email address used to establish the user account
- The user must have been authorized by the MAH to be able to access reports

DIALYSISREPORTS.ORG

Click on the appropriate login box below. Users that wish to view or inquire on reports will use the left login box. Master Account Holders that wish to manage User accounts will use the right box.

All user accounts were reset on 6/28/2013. If you are experiencing repeated problems with logging in, please contact your Master Account Holder to be sure that your account has been enabled properly.

User Login to View Reports

Email:

Password:

[Forgot Your Password?](#)

Create/Edit Users

Help

Questions about logging in? Please click the help button below.

You are accessing a U.S. Government information system, which includes: (1) this computer, (2) this computer network, (3) all computers connected to this network, and (4) all devices and storage media attached to this network or to a computer on this network. This information system is provided for U.S. Government-authorized use only.

Unauthorized or improper use of this system may result in disciplinary action, as well as civil and criminal penalties.

By using this information system, you understand and consent to the following:

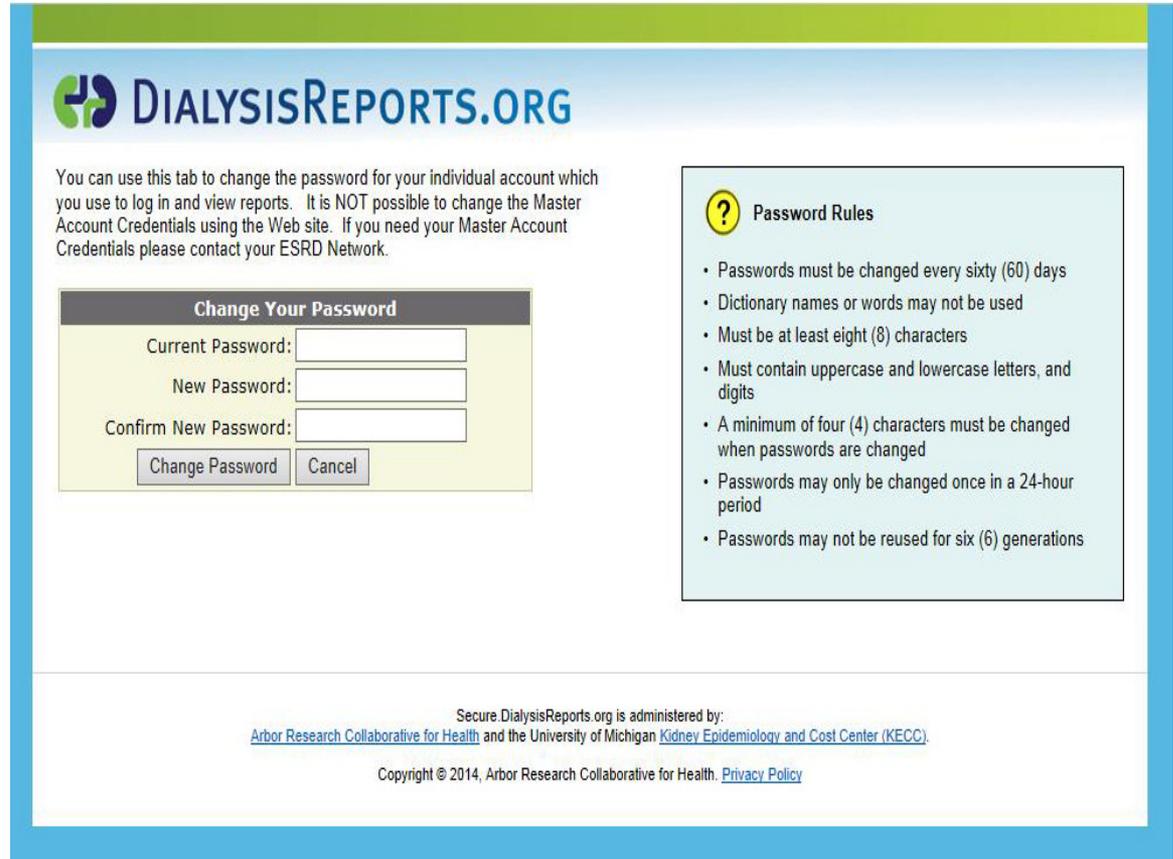
- You have no reasonable expectation of privacy regarding any communication or data transiting or stored on this information system. At any time, and for any lawful Government purpose, the Government may monitor, intercept, and search and seize any communication or data transiting or stored on this information system.
- Any communication or data transiting or stored on this information system may be disclosed or used for any lawful Government purpose.

Secure.DialysisReports.org is administered by:
[Arbor Research Collaborative for Health](#) and the University of Michigan [Kidney Epidemiology and Cost Center \(KECC\)](#).

Copyright © 2014, Arbor Research Collaborative for Health. [Privacy Policy](#)

User Log-In from Home Page (2 of 2)

- When logging into View Reports for the first time, the user will enter the **temporary password** received in the auto-generated email received upon account creation by the MAH
- Once the user is logged in, the system will prompt the user to change their password
- Please note the **password rules** in the box on the right side of the screen



The screenshot shows the DIALYSISREPORTS.ORG website interface for changing a password. At the top left is the logo and the text "DIALYSISREPORTS.ORG". Below this is a paragraph of text: "You can use this tab to change the password for your individual account which you use to log in and view reports. It is NOT possible to change the Master Account Credentials using the Web site. If you need your Master Account Credentials please contact your ESRD Network." In the center is a form titled "Change Your Password" with three input fields: "Current Password:", "New Password:", and "Confirm New Password:". Below the fields are two buttons: "Change Password" and "Cancel". On the right side of the page is a box titled "Password Rules" with a question mark icon and a list of seven rules. At the bottom of the page, there is a footer with the text: "Secure.DialysisReports.org is administered by: [Arbor Research Collaborative for Health](#) and the University of Michigan [Kidney Epidemiology and Cost Center \(KECC\)](#). Copyright © 2014, Arbor Research Collaborative for Health. [Privacy Policy](#)"

DIALYSISREPORTS.ORG

You can use this tab to change the password for your individual account which you use to log in and view reports. It is NOT possible to change the Master Account Credentials using the Web site. If you need your Master Account Credentials please contact your ESRD Network.

Change Your Password

Current Password:

New Password:

Confirm New Password:

? Password Rules

- Passwords must be changed every sixty (60) days
- Dictionary names or words may not be used
- Must be at least eight (8) characters
- Must contain uppercase and lowercase letters, and digits
- A minimum of four (4) characters must be changed when passwords are changed
- Passwords may only be changed once in a 24-hour period
- Passwords may not be reused for six (6) generations

Secure.DialysisReports.org is administered by:
[Arbor Research Collaborative for Health](#) and the University of Michigan [Kidney Epidemiology and Cost Center \(KECC\)](#).
Copyright © 2014, Arbor Research Collaborative for Health. [Privacy Policy](#)

User Landing Page

- Upon successful log-in, the user lands on the Home tab, which provides basic information on:
 - Dialysis Facility Reports (DFR)
 - Dialysis Facility Compare (DFC) Reports
 - Quality Incentive Program (QIP)

The screenshot shows the user landing page for DialysisReports.org. The page has a green header with the logo and navigation tabs: Home, DFR, DFC, Profiles, QIP, Comments & Inquiries, Reports, Change Password, and Create/Edit Users. A 'Logout' link is in the top right. The main content area is white with a blue border. It starts with a welcome message and a link to the 'Frequently Asked Questions section'. Below this, there are three sections: 'DIALYSIS FACILITIES AND ESRD NETWORKS:', 'Dialysis Facility Reports (DFR)', 'Quarterly Dialysis Facility Compare (QDFC) Reports', and 'Quality Incentive Program (QIP)'. Each section contains a brief description and a link to the Centers for Medicare & Medicaid Services (CMS) website. At the bottom, there is a section for 'STATE SURVEYORS AND CMS REGIONAL OFFICERS:' with sub-sections for 'Dialysis Facility Reports (DFR)' and 'Profile Reports'.

DIALYSISREPORTS.ORG

Currently logged in as User [Logout](#)

Home DFR DFC Profiles QIP Comments & Inquiries Reports Change Password Create/Edit Users

Welcome to the Secure Dialysis Facility Reports web site!

Please use the tabs above to navigate through the reports pages. If you have any questions please visit our [Frequently Asked Questions section](#).

DIALYSIS FACILITIES AND ESRD NETWORKS:

Dialysis Facility Reports (DFR)

The Dialysis Facility Reports are created annually under contract to the Centers for Medicare and Medicaid Services (CMS) to provide dialysis facilities, state surveyors and regions with valuable information on patient characteristics, treatment patterns, hospitalization, mortality, and transplantation patterns in their facilities. Background information regarding the Dialysis Facility Reports (DFR) is available on the [Dialysis Reports website](#). The 2013 DFRs are currently available.

Quarterly Dialysis Facility Compare (QDFC) Reports

The QDFC reports provide you with advance notice of the updated quality measures for your facility that will be reported on the Dialysis Facility Compare (DFC) web site on July 17, 2014 ([www.medicare.gov/dialysisfacilitycompare](#)). Background information regarding QDFC reports is available on the [Centers for Medicare & Medicaid Services \(CMS\) website](#). The QDFC - Preview for July 2014 reports are currently available.

Quality Incentive Program (QIP)

The End-Stage Renal Disease Quality Incentive Program (ESRD QIP) is the first Medicare program that links any provider or facility payments to performance based on outcomes as assessed through specific quality measures. Background information regarding the ESRD QIP is available on the [Centers for Medicare & Medicaid Services \(CMS\) website](#). The PY 2014 QIP Performance Score Reports (PSRs) and PY 2014 Performance Score Certificates (PSCs) are currently available.

STATE SURVEYORS AND CMS REGIONAL OFFICERS:

Dialysis Facility Reports (DFR)

Profile Reports

User Permissions

- Facility users will see several tabs:
 - Home
 - DFR
 - DFC
 - QIP
 - Comments & Inquiries
 - Change Password
 - Create/Edit Users

DIALYSISREPORTS.ORG

Currently logged in as User [Logout](#)

[Home](#) [DFR](#) [DFC](#) [Profiles](#) [QIP](#) [Comments & Inquiries](#) [Reports](#) [Change Password](#) [Create/Edit Users](#)

Welcome to the Secure Dialysis Facility Reports web site!

Please use the tabs above to navigate through the reports pages. If you have any questions please visit our [Frequently Asked Questions section](#).

DIALYSIS FACILITIES AND ESRD NETWORKS:

Dialysis Facility Reports (DFR)

The Dialysis Facility Reports are created annually under contract to the Centers for Medicare and Medicaid Services (CMS) to provide dialysis facilities, state surveyors and regions with valuable information on patient characteristics, treatment patterns, hospitalization, mortality, and transplantation patterns in their facilities. Background information regarding the Dialysis Facility Reports (DFR) is available on the [Dialysis Reports website](#). The 2013 DFRs are currently available.

Quarterly Dialysis Facility Compare (QDFC) Reports

The QDFC reports provide you with advance notice of the updated quality measures for your facility that will be reported on the Dialysis Facility Compare (DFC) web site on July 17, 2014 ([www.medicare.gov/dialysisfacilitycompare](#)). Background information regarding QDFC reports is available on the [Centers for Medicare & Medicaid Services \(CMS\) website](#). The QDFC - Preview for July 2014 reports are currently available.

Quality Incentive Program (QIP)

The End-Stage Renal Disease Quality Incentive Program (ESRD QIP) is the first Medicare program that links any provider or facility payments to performance based on outcomes as assessed through specific quality measures. Background information regarding the ESRD QIP is available on the [Centers for Medicare & Medicaid Services \(CMS\) website](#). The PY 2014 QIP Performance Score Reports (PSRs) and PY 2014 Performance Score Certificates (PSCs) are currently available.

STATE SURVEYORS AND CMS REGIONAL OFFICERS:

Dialysis Facility Reports (DFR)

Profile Reports

User – View/Download Reports

- The three reports tabs (DFR, DFC, QIP) show a table of reports the user is authorized to view, sorted by provider number
- Download a report by clicking the blue link in the “View Reports (PDF)” column
- Users can download reports for multiple facilities at one time
 - Using the checkboxes in the left column and clicking the “Download Report Selected in Table Above” button will start the download process for multiple reports

DIALYSISREPORTS.ORG

Currently logged in as User [Name] [Logout](#)

Home **DFR** DFC QIP Comments & Inquiries Change Password Create/Edit Users

Dialysis Facility Reports

You are currently viewing the 2014 Dialysis Facility Reports (DFRs). The comment period is open. Please note that August 15 2014 5:00PM EDT is the last day you can submit your comments for the 2014 DFRs.

In addition to the individual DFR reports available below, DFR Summary data is also available as an Excel workbook or a zipped set of CSV files for the facilities in the table below.

Download data as: [XLSX file](#) [ZIP file](#)

Download data dictionary: [Data Dictionary PDF file](#)

Large amounts of data may take a few minutes to download. Please be patient.

? Where Is My Facility?

If your facility is not listed below, it is possible that your facility does not have a DFR, or your account does not have permission to view your facility's report. If you think this is true, speak to your Master Account Holder.

? Why Are There No Actions Listed?

If there are no actions listed for your facility, speak to your Master Account Holder to get permission to make comments.

Record 1 - 17 of 17				Page 1 (Provider No. [dropdown]) of 1	
<input type="checkbox"/>	Provider No. ▲	Facility Name	State	View Reports (PDF)	Action
<input type="checkbox"/>	[blurred]	[blurred]	AL	2014 DFR	Comment for State Surveyors Comment for UM-KECC
<input type="checkbox"/>	[blurred]	[blurred]	AL	Where is my report?	
<input type="checkbox"/>	[blurred]	[blurred]	AL	2014 DFR	Comment for State Surveyors Comment for UM-KECC
<input type="checkbox"/>	[blurred]	[blurred]	AL	2014 DFR	Comment for State Surveyors Comment for UM-KECC
<input type="checkbox"/>	[blurred]	[blurred]	AL	2014 DFR	Comment for State Surveyors Comment for UM-KECC
<input type="checkbox"/>	[blurred]	[blurred]	AL	2014 DFR	Comment for State Surveyors Comment for UM-KECC
<input type="checkbox"/>	[blurred]	[blurred]	AL	2014 DFR	Comment for State Surveyors Comment for UM-KECC
<input type="checkbox"/>	[blurred]	[blurred]	AL	2014 DFR	Comment for State Surveyors Comment for UM-KECC
<input type="checkbox"/>	[blurred]	[blurred]	AL	2014 DFR	Comment for State Surveyors Comment for UM-KECC
<input type="checkbox"/>	[blurred]	[blurred]	AL	2014 DFR	Comment for State Surveyors Comment for UM-KECC
<input type="checkbox"/>	[blurred]	[blurred]	AZ	Where is my report?	
<input type="checkbox"/>	[blurred]	[blurred]	FL	2014 DFR	Comment for State Surveyors Comment for UM-KECC

[Download Reports Selected in Table Above](#)

If you don't have Adobe Acrobat Reader, click on the Adobe button below to download the latest version for free.

User – DFR Tab

- The DFR tab is where users can download DFRs that they are authorized to view
- Clicking on the blue links in the “Action” column directs the user to the Comments & Inquiries tab
 - The DFC and QIP tabs also have an Action column
- If no actions appear in the Action column, contact the MAH regarding permissions
- Links are available to download DFR summary data (either as an Excel workbook or a zipped CSV file) for all facilities that the user is authorized to view, as well as a data dictionary

DIALYSISREPORTS.ORG

Currently logged in as User [username] [Logout](#)

Home DFR DFC QIP Comments & Inquiries Change Password Create/Edit Users

Dialysis Facility Reports

You are currently viewing the 2014 Dialysis Facility Reports (DFRs). The comment period is open. Please note that August 15 2014 5:00PM EDT is the last day you can submit your comments for the 2014 DFRs.

In addition to the individual DFR reports available below, DFR Summary data is also available as an Excel workbook or a zipped set of CSV files for the facilities in the table below.

Download data as: [XLSX file](#) [ZIP file](#)

Download data dictionary: [Data Dictionary PDF file](#)

Large amounts of data may take a few minutes to download. Please be patient.

Where Is My Facility?

If your facility is not listed below, it is possible that your facility does not have a DFR, or your account does not have permission to view your facility's report. If you think this is true, speak to your Master Account Holder.

Why Are There No Actions Listed?

If there are no actions listed for your facility, speak to your Master Account Holder to get permission to make comments.

Record 1 - 17 of 17	Provider No. ▲	Facility Name	State	View Reports (PDF)	Action
<input type="checkbox"/>			AL	2014 DFR	Comment for State Surveyors Comment for UM-KECC
<input type="checkbox"/>			AL	Where is my report?	
<input type="checkbox"/>			AL	2014 DFR	Comment for State Surveyors Comment for UM-KECC
<input type="checkbox"/>			AL	2014 DFR	Comment for State Surveyors Comment for UM-KECC
<input type="checkbox"/>			AL	2014 DFR	Comment for State Surveyors Comment for UM-KECC
<input type="checkbox"/>			AL	2014 DFR	Comment for State Surveyors Comment for UM-KECC
<input type="checkbox"/>			AL	2014 DFR	Comment for State Surveyors Comment for UM-KECC
<input type="checkbox"/>			AL	2014 DFR	Comment for State Surveyors Comment for UM-KECC
<input type="checkbox"/>			AL	2014 DFR	Comment for State Surveyors Comment for UM-KECC
<input type="checkbox"/>			AL	2014 DFR	Comment for State Surveyors Comment for UM-KECC
<input type="checkbox"/>			AL	2014 DFR	Comment for State Surveyors Comment for UM-KECC
<input type="checkbox"/>			AL	2014 DFR	Comment for State Surveyors Comment for UM-KECC
<input type="checkbox"/>			AL	2014 DFR	Comment for State Surveyors Comment for UM-KECC
<input type="checkbox"/>			AZ	Where is my report?	
<input type="checkbox"/>			FL	2014 DFR	Comment for State Surveyors Comment for UM-KECC

Download Reports Selected in Table Above

If you don't have Adobe Acrobat Reader, click on the Adobe button below to download the latest version for free.

User – DFC Tab

- The DFC tab shows a table of DFC Reports the user is authorized to view, sorted by provider number
- The DFC Report provides advance notice of the updated quality measures for your facility that will be reported on the DFC website each quarter (www.medicare.gov)
- Links are available to download DFC summary data (either as an Excel workbook or a zipped CSV file) for all facilities that the User is authorized to view

Dialysis Facility Compare Reports

The Quarterly Dialysis Facility Compare (QDFC) reports are available below. The report provides you with advance notice of the updated quality measures for your facility that will be reported on the Dialysis Facility Compare (DFC) website on July 17, 2014 (www.medicare.gov/DialysisFacilityCompare). Although the comment period is now closed, you may submit questions at any time about your Report to UM-KECC.

Where Is My Facility?
If your facility is not listed below, it is possible that your facility does not have DFC reports, or your account does not have permission to view your facility's report. If you think this is true, speak to your Master Account Holder.

Why Are There No Actions Listed?
If there are no actions listed for your facility, speak to your Master Account Holder to get permission to make comments.

In addition to the individual QDFC reports available below, QDFC Summary data is also available as an Excel workbook or a zipped CSV file for the facilities in the table below. This data provides the measures that will be reported on DFC on July 17, 2014 for the facility/facilities in the table below. Please note that measures based on 10 or fewer patients will not be reported on DFC but have been included in this file.

Download data as: [XLSX file](#) [ZIP file](#)

Large amounts of data may take a few minutes to download. Please be patient.

Record 1 - 50 of 6149			Page 1 (Provider No. [dropdown]) of 123		
<input type="checkbox"/>	Provider No. ▲	Facility Name	State	View Reports (PDF)	Action
<input type="checkbox"/>	[blurred]	[blurred]	AL	QDFC for July 2014	DFC Comment for UM/KECC
<input type="checkbox"/>	[blurred]	[blurred]	AL	QDFC for July 2014	DFC Comment for UM/KECC
<input type="checkbox"/>	[blurred]	[blurred]	AL	QDFC for July 2014	DFC Comment for UM/KECC
<input type="checkbox"/>	[blurred]	[blurred]	AL	QDFC for July 2014	DFC Comment for UM/KECC
<input type="checkbox"/>	[blurred]	[blurred]	AL	QDFC for July 2014	DFC Comment for UM/KECC
<input type="checkbox"/>	[blurred]	[blurred]	AL	QDFC for July 2014	DFC Comment for UM/KECC
<input type="checkbox"/>	[blurred]	[blurred]	AL	QDFC for July 2014	DFC Comment for UM/KECC
<input type="checkbox"/>	[blurred]	[blurred]	AL	QDFC for July 2014	DFC Comment for UM/KECC
<input type="checkbox"/>	[blurred]	[blurred]	AL	QDFC for July 2014	DFC Comment for UM/KECC
<input type="checkbox"/>	[blurred]	[blurred]	AL	QDFC for July 2014	DFC Comment for UM/KECC
<input type="checkbox"/>	[blurred]	[blurred]	AL	QDFC for July 2014	DFC Comment for UM/KECC

User – QIP Tab

- The QIP tab is where users can download Performance Score Reports (PSRs) and Performance Score Certificates (PSCs) that they are authorized to view
- Links are available to download Performance Score Summary data (either as an Excel workbook or a zipped CSV file) for all facilities that the user is authorized to view

Quality Incentive Program (QIP) Reports

You are currently viewing the Payment Year 2013 Final Performance Score Reports (PSRs) and Performance Score Certificates (PSCs). The inquiry period is closed. Per CMS requirements, each facility is responsible for downloading, printing, and posting their Performance Score Certificate within 5 business days of being made available by CMS.

In addition to the individual reports available below, Performance Score Summary data is also available as an Excel workbook or a zipped CSV file for the facilities in the table below. This data provides a summary of the components making up the Performance Score for the facility/facilities in the table below.

Download data as: [XLSX file](#) [ZIP file](#)

Large amounts of data may take a few minutes to download. Please be patient.

Where Is My Facility?
If your facility is not listed below, it is possible that your facility does not have QIP reports, **or** your account does not have permission to view your facility's report. If you think this is true, speak to your Master Account Holder.

Why Are There No Actions Listed?
If your facility is listed but there are no actions shown for it, it is possible that your account does not have permissions to comment (contact your Master Account Holder to change permissions) **or** the Formal Inquiry has already been submitted for your facility.

Record 1 - 12 of 12	Provider No. ▲	Facility Name	State	View Reports (PDF)
<input type="checkbox"/>			AL	PY 2013 PSR PY 2013 PSC
<input type="checkbox"/>			AL	PY 2013 PSR PY 2013 PSC
<input type="checkbox"/>			AL	PY 2013 PSR PY 2013 PSC
<input type="checkbox"/>			AL	PY 2013 PSR PY 2013 PSC
<input type="checkbox"/>			AL	PY 2013 PSR PY 2013 PSC
<input type="checkbox"/>			AL	PY 2013 PSR PY 2013 PSC
<input type="checkbox"/>			AL	PY 2013 PSR PY 2013 PSC
<input type="checkbox"/>			AL	PY 2013 PSR PY 2013 PSC
<input type="checkbox"/>			AL	PY 2013 PSR PY 2013 PSC
<input type="checkbox"/>			AL	PY 2013 PSR PY 2013 PSC
<input type="checkbox"/>			AL	PY 2013 PSR PY 2013 PSC

User – Comments & Inquiries Tab (1 of 3)

- Similar to last year, users select from a drop-down list the facility for which they would like to submit a comment/question or QIP Formal Inquiry
- After the facility is selected, a list of additional options will become available
 - Options are based on permissions granted by the MAH

DIALYSISREPORTS.ORG

Currently logged in as User [\[username\]](#) [Logout](#)

[Home](#) [DFR](#) [DFC](#) [QIP](#) [Comments & Inquiries](#) [Change Password](#) [Create/Edit Users](#)

Comments & Inquiries

Please select facility:

Please select an option from the list box below:

- QIP: Question / Comment about my QIP score
- QIP: Submit a Formal QIP Inquiry to CMS
- QIP: Request Patient Level Data
- DFR: Question / Comment about my DFR for UM/KECC
- DFC: Comments on Quarterly DFC for UM/KECC
- DFR: Comments on DFR for State Surveyor
- General Help / Comments / Suggestions

Secure.DialysisReports.org is administered by:
[Arbor Research Collaborative for Health](#) and the University of Michigan [Kidney Epidemiology and Cost Center \(KECC\)](#).

Copyright © 2014, Arbor Research Collaborative for Health. [Privacy Policy](#)

User – Comments & Inquiries Tab (2 of 3)

- For example, if the user was not granted the permission “Can Submit Formal QIP Inquiry/QIP Informal Question and Discuss PII/PHI,” they will not see the following options:
 - QIP: Question/ Comment about my QIP score
 - QIP: Submit a Formal QIP Inquiry to CMS
 - QIP: Request Patient Level Data

The screenshot displays the DIALYSISREPORTS.ORG website interface. At the top, the logo and site name are visible. Below the header, a navigation bar includes links for Home, DFR, DFC, Profiles, QIP, Comments & Inquiries (which is the active tab), Reports, Change Password, and Create/Edit Users. The user is logged in as 'User'. The 'Comments & Inquiries' section contains two prompts: 'Please select facility:' with a dropdown menu, and 'Please select an option from the list box below:' with a list box containing the following options: 'DFR: Question / Comment about my DFR for UM/KECC', 'DFC: Comments on Quarterly DFC for UM/KECC', 'DFR: Comments on DFR for State Surveyor', and 'General Help / Comments / Suggestions'. At the bottom of the page, it states 'Secure.DialysisReports.org is administered by: Arbor Research Collaborative for Health and the University of Michigan Kidney Epidemiology and Cost Center (KECC). Copyright © 2014, Arbor Research Collaborative for Health. Privacy Policy'.

User – Comments & Inquiries Tab (3 of 3)

- After clicking on an option, the user can type the comment, question, or formal inquiry into the field(s) provided
- Note the timeout counter above the comment field(s). Click the “Request more time” button to reset.
- To receive an email copy of the question/comment or formal inquiry, check the “Email a copy to me” box below the comment field(s)
- Click the Submit button

DIALYSISREPORTS.ORG

Currently logged in as User [Logout](#)

Home DFR DFC QIP **Comments & Inquiries** Change Password Create/Edit Users

Comments & Inquiries

Please select facility:

Please select an option from the list box below:

- DFR: Question / Comment about my DFR for UM/KECC
- DFC: Comments on Quarterly DFC for UM/KECC
- DFR: Comments on DFR for State Surveyor
- General Help / Comments / Suggestions

Remaining time before timeout (MM:SS): 14:58

Questions / Comments about DFR to UM-KECC

Please use this box for any questions or comments about your facility's 2013 DFR statistics or methods. The UM-KECC will respond to these comments. The comments received from this section will not appear on the DFC website and will not be sent to the state surveyors.

Comments on this report and suggestions for future reports.

Email a copy to me

Do not include Personally Identifiable Information (PII) or Protected Health Information (PHI) when submitting inquiries to DialysisReports.org. Also, please do not include your password in your inquiry.

- **Note: Do not include Personally Identifiable Information (PII) or Protected Health Information (PHI) when submitting questions or inquiries to DialysisReports.org**

User – Change Password Tab

- When logged in to the individual user account to view reports, users can change their password on this tab
- Type the current password into the designated field, type in the new password, type the new password again to confirm, and click the Change Password button
- Please note the password rules in the box on the right side of the screen

DIALYSISREPORTS.ORG

Currently logged in as User [\[username\]](#) [Logout](#)

Home DFR DFC Profiles QIP Comments & Inquiries Reports **Change Password** Create/Edit Users

You can use this tab to change the password for your individual account which you use to log in and view reports. It is NOT possible to change the Master Account Credentials using the Web site. If you need your Master Account Credentials please contact your ESRD Network.

Change Your Password

Current Password:

New Password:

Confirm New Password:

? Password Rules

- Passwords must be changed every sixty (60) days
- Dictionary names or words may not be used
- Must be at least eight (8) characters
- Must contain uppercase and lowercase letters, and digits
- A minimum of four (4) characters must be changed when passwords are changed
- Passwords may only be changed once in a 24-hour period
- Passwords may not be reused for six (6) generations

Secure.DialysisReports.org is administered by:
[Arbor Research Collaborative for Health](#) and the University of Michigan [Kidney Epidemiology and Cost Center \(KECC\)](#).

Copyright © 2014, Arbor Research Collaborative for Health. [Privacy Policy](#)

User – Master Account Dual Log-In

- It is possible to be logged in as one user and one MAH at the same time using the Create/Edit Users tab within the individual user account used to view reports
- The user does not need to log out of their individual user account in order to log into a Master Account
- MAH credentials are required

The screenshot shows the DialysisReports.org website interface. At the top, the logo and navigation menu are visible. The 'Create/Edit Users' tab is highlighted with a red box. Below the navigation, the page title is 'Edit/Create Users'. A message states: 'You are currently logged in with a User account. To create or edit users, you must log in with a Master Account Holder account.' A callout box with a question mark icon explains: 'But I'm already logged in! There are two types of logins: the Master Account Holder, and a User account. In order to create or edit users, you need to be logged in as a Master Account Holder. You do not need to log out of your Master Account in order to log in as a User - you can be logged in as one Master Account and one User at the same time.' Below this, a prompt asks the user to log in to a Master Account. A login form titled 'Master Login to Add or Remove Users' is highlighted with a red box, containing fields for 'Username:' and 'Password:', a 'Log In' button, and a link for 'I need my login information'. The footer contains administrative information and a copyright notice for 2014.

Network User – Reports Tab

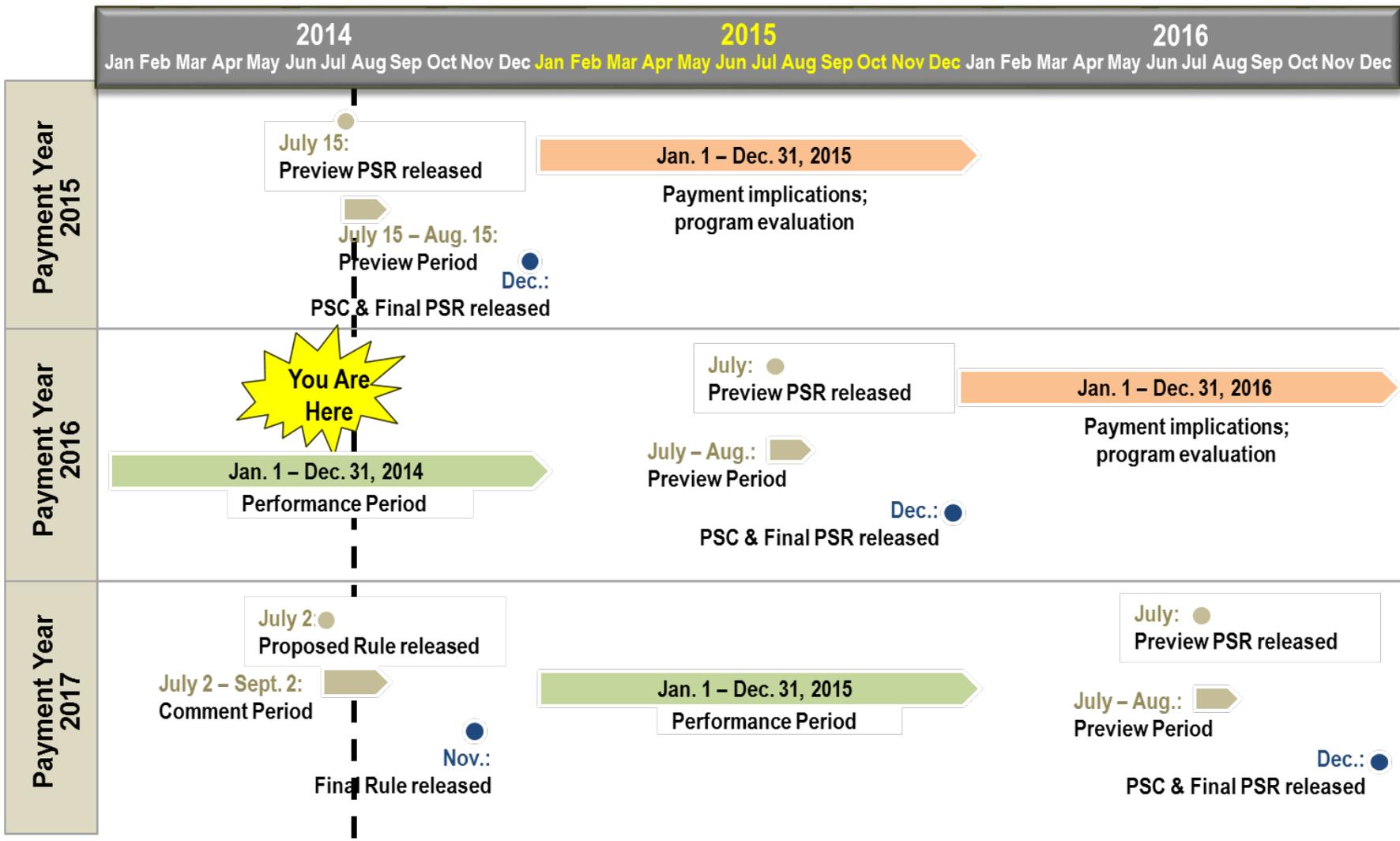
- An additional tab called Reports is available to Network users
- The following Network-specific reports will be available to Network users on this tab:
 - Dialysis Reports Website Account Updates
 - PSR Access Report
 - Certificate Access Report
 - PSR/PSC Access Log
- These reports will be generated using real-time data

The screenshot displays the DIALYSISREPORTS.ORG website interface. At the top, the logo and site name are visible. Below the header, a navigation bar includes buttons for Home, DFR, DFC, QIP, Comments & Inquiries, Reports (which is highlighted), Change Password, and Create/Edit Users. A 'Logout' link is also present. The main content area is titled 'Real-time Reports' and features a dropdown menu with the following options: '<Select a Report>', 'PSR Preview Access Report - Network Level', 'PSR Final Access Report - Network Level', 'Facilities That Have Not Downloaded Their Preview PSR(excludes LDO accounts)-Network Level', 'Facilities That Have Not Downloaded Their Final PSR(excludes LDO accounts)-Network Level', 'PSR/PSC Access Log', 'Facilities with User Accounts Created', 'DFC Access Report - Network Level', 'Facilities That Have Not Downloaded Their DFC - Network Level', 'DFR Access Report - Network Level', and 'Facilities That Have Not Downloaded Their DFR - Network Level'. To the right of the dropdown is a 'Go' button and an 'Output Data:' section with icons for Excel and PDF. At the bottom, it states 'Administered by: an [Kidney Epidemiology and Cost Center \(KECC\)](#)' and includes a 'Privacy Policy' link. A copyright notice for 2014 is also visible.

Follow-Up Activities and Responsibilities

Presenter:
Heather Murr

ESRD QIP Critical Dates and Milestones



Activities Following the Preview Period

- **CMS will review any outstanding inquiries, then finalize facility TPS and payment reduction percentages**
 - Once scores are finalized, a final PSR will outline your facility's information
 - Once issued as final, a PSR cannot be changed
- **In December 2014, each facility's Performance Score Certificate (PSC) will be posted**
- **By the end of January 2015, performance score data will be made available to the public on <http://www.medicare.gov/Dialysis>**
- **Payment reductions (if applicable) are applied to dialysis services beginning January 1, 2015, and will remain in place for the duration of the year**

Performance Score Certificate

- **It is your facility's responsibility to print your PSCs in mid-December**
 - The certificate must be **posted by the first business day of 2015** and remain posted throughout the year
 - The certificate must be **prominently displayed in a patient area**
 - **English and Spanish** versions must be posted
- **The certificate contains:**
 - Your TPS and score on each measure
 - ❖ It does not contain detailed information about how the scores were calculated
 - National average scores for comparison
- **Your patients may have questions about the certificate**
 - CMS recommends that you educate your staff on the performance scores so that they can answer patient questions

Sample Performance Score Certificate (English Version)



U.S. DEPARTMENT of HEALTH & HUMAN SERVICES
CENTERS for MEDICARE & MEDICAID SERVICES

End-Stage Renal Disease Quality Incentive Program

2015 Certificate of Dialysis Facility Performance – Part 1 Facility CMS Certification Number: XXXXXX

** This information is based on 2013 data. To obtain scores and rates, CMS compares data from 2011 and 2012 to data from 2013.**



Certificate of Dialysis Performance for [Facility]				
TOTAL PERFORMANCE SCORE		56 out of 100		
National Average		XX out of 100		
This Facility Meets:		• 3 of 5 Clinical Measures of Quality • 1 of 3 Indicators of Quality Care		
Clinical Measures of Quality	Facility Percent	National Median	Meets Standard?	Facility Score
Hemoglobin > 12g/dL <small>(Shows how well a facility keeps red blood cell counts at an acceptable level – lower score desirable)</small>	3%	1%	No	6 of 10
Kt/V Dialysis Adequacy – Hemodialysis <small>(Shows how well a facility cleans blood during a dialysis treatment – higher score desirable)</small>	93%	93%	Yes	7 of 10
Kt/V Dialysis Adequacy – Peritoneal Dialysis <small>(Shows how well a facility cleans blood during a dialysis treatment – higher score desirable)</small>	91%	84%	Yes	9 of 10
Kt/V Dialysis Adequacy – Pediatric Hemodialysis <small>(Shows how well a facility cleans blood during a dialysis treatment – higher score desirable)</small>	N/A	93%	N/A	N/A
Vascular Access Type – Fistula <small>(Compares access to a patient's bloodstream via fistula – higher score desirable)</small>	86%	60%	Yes	10 of 10
Vascular Access Type – Catheter <small>(Compares access to a patient's bloodstream via catheter – lower score desirable)</small>	32%	13%	No	0 of 10
Indicators of Quality Care		Did the Facility Meet All Requirements?		Facility Score
Did the facility report anemia management information?		No		0 of 10
Did the facility report infection information to the Centers for Disease Control and Prevention?		Yes		10 of 10
Did the facility report patient calcium and phosphorus levels?		No		0 of 10
Was the patient experience of care survey administered?		N/A		N/A

Facility Name _____
Street Address _____
City, State ZIP _____

Facility Medical Director

/s/ Patrick Conway
CMS Chief Medical Officer
Director of the Center for Clinical Standards and Quality



U.S. DEPARTMENT of HEALTH & HUMAN SERVICES
CENTERS for MEDICARE & MEDICAID SERVICES

End-Stage Renal Disease Quality Incentive Program

2015 Certificate of Dialysis Facility Performance – Part 2 Facility CMS Certification Number: XXXXXX



What is the purpose of the End-Stage Renal Disease (ESRD) Quality Incentive Program (QIP)?

The purpose of this program is to improve patient care. When the Centers for Medicare & Medicaid Services (CMS) pays a dialysis facility for a patient's care, it expects that care to be of good quality. When a facility doesn't meet certain standards, CMS will lower that facility's payments by up to two percent for an entire year. This gives the facility a financial reason to meet CMS's standards for good quality care.

How are facilities scored?

The Total Performance Score is a single number that tells how a facility performed overall. Each facility earns points for each clinical measure based on two factors:

- How close its rate (Facility Percent) comes to the national rate (National Median)
- Its previous performance

The national rate comes from 2011 data, and the facility's previous performance comes from 2012 data.

Indicators of quality care points are earned if the facility meets certain requirements. Points are earned for reporting anemia information, reporting infection information to the Centers for Disease Control and Prevention, confirming that patient surveys were administered, and reporting the calcium and phosphorus levels of patients.

Note: Individual measure scores might not add up to the Total Performance Score. Measures are assigned different levels of importance that determine their contribution to the Total Performance Score. The highest possible Total Performance Score is 100 points.

Even if a facility's performance rate on a clinical measure of quality does not meet the standard represented by the National Median Percent, a facility can still score well on the measure if its performance rate from this year is considerably better than its previous performance rate.

NOTE: Dialysis facilities are required to post both parts of this Certificate prominently in a patient area.

What facilities will receive an ESRD QIP Certificate?

Only facilities that were active during calendar year 2013 will receive a Total Performance Score and a Performance Score Certificate (PSC) in December 2014.

Facilities that began to care for Medicare patients after June 30, 2013, won't receive a performance score.

How can I get more information?

To learn more about the ESRD QIP and other CMS quality initiatives, please do one of the following:

- Visit the ESRD Network Coordinating Center (NCC) website at: <http://www.esrdncc.org>
- Visit the Dialysis Facility Compare website at: <http://www.medicare.gov/DialysisFacilityCompare>

This Certificate expires December 31, 2015.

Recap: Facility Responsibilities

- **Establish your account to access DialysisReports.org**
- **Facilities and Networks can access their Preview PSRs beginning July 15**
 - Recommendation: Submit clarification questions by August 1 to receive a prompt response and to have enough time to submit a formal inquiry if necessary
- **If you believe there is an error in your score**, submit a single formal inquiry
 - If you are contacted for follow-up information, respond in a timely manner so that your inquiry can be given due consideration
- **Preview Period ends August 15 at 5:00 p.m. (EDT)**
- **Download, print, and post** your English and Spanish PSCs by the first business day in January 2015
- **Educate your staff** about the ESRD QIP so they can answer patient questions about the publicly posted certificate

Key ESRD QIP Dates to Remember

- **PY 2014 payment reductions applied** (January 1 – December 31, 2014)
- **PY 2015 Preview Period** (July 15 – August 15, 2014)
- **PY 2016 Performance Period** (January 1 – December 31, 2014)
- **PY 2017 and PY 2018 Rulemaking**
 - Proposed rule published (displayed July 2, 2014)
 - 60-day comment period (ends September 2, 2014)
 - Final rule published (November 2014)
- **PY 2015 PSC** (available for download mid-December 2014; post by first business day in 2015)

PY 2015 payment reductions are effective January 1, 2015

ESRD QIP Resources

- **ESRD QIP section of CMS website:** www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/ESRDQIP/index.html
- **MIPPA:** www.gpo.gov/fdsys/pkg/PLAW-110publ275/pdf/PLAW-110publ275.pdf
- **ESRD Center on CMS website:** www.cms.gov/Center/Special-Topic/End-Stage-Renal-Disease-ESRD-Center.html?redirect=/center/esrd.asp
- **Dialysis Facility Compare (DFC):** www.medicare.gov/dialysisfacilitycompare
- **Dialysis Facility Reports (DFR):** www.dialysisreports.org
 - ESRD QIP measure specifications: www.dialysisreports.org/ESRDMeasures.aspx
- **United States Renal Data System (USRDS):** www.usrds.org
- **ESRD Network Coordinating Center (NCC):** www.esrdncc.org
- **Dialysis Outcomes and Practice Patterns Study (DOPPS):** www.dopps.org
- **National Quality Forum:** www.qualityforum.org

Resources: PY 2015 Clinical Measure Technical Specifications

- **Anemia Management: Hemoglobin > 12 g/dL:** www.dialysisreports.org/pdf/esrd/public-measures/AnemiaManagement-HGB-2015-FR.pdf
- **Vascular Access Type – Arterial Venous Fistula:** www.dialysisreports.org/pdf/esrd/public-measures/VascularAccess-Fistula-2015-FR.pdf
- **Vascular Access Type – Catheter \geq 90 Days:** www.dialysisreports.org/pdf/esrd/public-measures/VascularAccess-Catheter-2015-FR.pdf
- **Adult Hemodialysis Adequacy:** www.dialysisreports.org/pdf/esrd/public-measures/HemodialysisAdequacy-ktv-2015-FR.pdf
- **Adult Peritoneal Dialysis Adequacy:** www.dialysisreports.org/pdf/esrd/public-measures/PeritonealDialysisAdequacy-ktv-2015-FR.pdf
- **Pediatric Hemodialysis Adequacy:** www.dialysisreports.org/pdf/esrd/public-measures/PediatricHemodialysisAdequacy-ktv-2015-FR.pdf

Resources: PY 2015 Reporting Measure Technical Specifications

- **ICH CAHPS Survey Administration:** www.dialysisreports.org/pdf/esrd/public-measures/ICHCAHPS-2015-FR.pdf
- **NHSN Dialysis Event Reporting:** www.dialysisreports.org/pdf/esrd/public-measures/ICHCAHPS-2015-FR.pdf
- **Mineral Metabolism Reporting:** www.dialysisreports.org/pdf/esrd/public-measures/ICHCAHPS-2015-FR.pdf
- **Anemia Management Reporting:** www.dialysisreports.org/pdf/esrd/public-measures/AnemiaManagement-Reporting-2015-FR.pdf

Question & Answer Session

ESRDQIP@cms.hhs.gov

A Message from the CMS Provider Communications Group

Presenter:
Aryeh Langer

Evaluate Your Experience

- Please help us continue to improve the MLN Connects™ National Provider Call Program by providing your feedback about today's call.
- To complete the evaluation, visit <http://npc.blhtech.com/> and select the title for today's call.

Thank You

- For more information about the MLN Connects™ National Provider Call Program, please visit <http://cms.gov/Outreach-and-Education/Outreach/NPC/index.html>
- For more information about the Medicare Learning Network® (MLN), please visit <http://cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNGenInfo/index.html>