This page holds the Process-Based Quality Improvement Manual (under Downloads below) which describes the Process Quality Measure Report in detail and discusses its use for quality monitoring purposes. The Process Quality Measure Reports provide home health agencies with opportunities to use process measures for process-based quality improvement (PBQI) purposes.

The Process-Based Quality Improvement Manual is the fourth in a series produced by the Centers for Medicare & Medicaid Services (CMS) to assist home health agencies in the collection and use of OASIS data for quality/performance improvement. The other three manuals include the Outcome and Assessment Information Set (OASIS-C2) Guidance Manual, the Outcome-Based Quality Improvement (OBQI) Manual and the Outcome-Based Quality Monitoring (OBQM) Manual. These manuals can be accessed via the link list on the left side of this page.


**Downloads**

- Process Based Quality Improvement Manual and Errata 12/2012 [ZIP, 2MB]