

Presenter Bios for Home Health QRP PROVIDER TRAINING



March 5 and 6, 2019
The Lord Baltimore Hotel
Baltimore, MD 21201



REENA DUSEJA, M.D., M.S.
Chief Medical Officer
CENTERS FOR MEDICARE & MEDICAID
SERVICES (CMS)

Reena Duseja is the Chief Medical Officer for the Quality Measurement and Value-Based Incentives Group in the Center for Clinical Standards and Quality at CMS. In this role, she oversees measure development and analyses for a variety of CMS quality reporting and value-based purchasing programs. Previously, Reena was the Acting Group Director for the Quality Measurement and Value-Based Incentives Group, and the Director of the Division of Quality Measurement. She is an emergency medicine physician and, prior to coming to CMS, was an Associate Professor in the Department of Emergency Medicine at the University of California, San Francisco, where she led quality improvement activities in a large county hospital and was awarded funding by the National Institutes of Health to conduct studies related to improving patient care and value that our health system delivers to patients. As a Robert Wood Johnson Clinical Scholar at the University of Pennsylvania, her research focused on quality of care and unintended consequences of measurement. She received her M.S. in Health Economics at the University of Pennsylvania.

Anne has an appointment as a Clinical Research Scientist at the Rehabilitation Institute of Chicago's Center for Rehabilitation Outcomes Research and is a Research Associate Professor in the Department of Physical Medicine and Rehabilitation in Northwestern University's Feinberg School of Medicine.



Ann M. Spenard, D.N.P.,
R.N.-BC
Principal & Vice President
QUALIDIGM

Ann Spenard is a Principal and Vice President at Qualidigm, chiefly responsible for program operations and overseeing major initiatives, including the Quality Innovation Network-Quality Improvement Organization contract with the Centers for Medicare & Medicaid Services (CMS). Throughout her extensive career as a long-term care and geriatrics specialist, Ann has led national quality, patient safety, and data validation projects. She has also taught nationally to providers' groups and CMS. She is involved in multiple research projects and publications on topics related to patient safety and healthcare quality improvement. Ann is a master trainer for TeamSTEPPS, an evidence-based teamwork program to improve patient safety, and helped adapt this national program for use in long-term care. Prior to joining Qualidigm, Ann was the founder and president of Healthcare Consultation & Education Resources, Inc., where she provided consultation and education on issues of long-term care and geriatrics. She received a B.S. in Nursing from Western Connecticut State University, a M.S. in Nursing, and a D.N.P. from Sacred Heart University. She serves on the Connecticut League of Nursing Board and the Avila Institute of Gerontology Board.



Anne Deutsch, R.N., Ph.D.,
CRRN
Senior Research Public Health Analyst
RTI INTERNATIONAL

Anne Deutsch is a senior research public health analyst with RTI International. She is a certified rehabilitation registered nurse (CRRN) with a Ph.D. in Epidemiology and Community Health. She was part of the team that developed the Continuity Assessment and Record Evaluation tool and was involved in training data collectors and data analysis in the Medicare Post-Acute Care Payment Reform Demonstration.



**Kathryn Roby, M.Ed.,
M.S., CHCE, CHAP**
Consulting Director
QUALIDIGM

Kathryn Roby is a Senior Consultant for Home Health Care at Qualidigm. She specializes in teaching and educating nurses, focusing on improving home health provider clinical outcomes and reducing acute care hospitalizations for Connecticut home care providers. To achieve these goals, she conducts onsite audits of home health care agencies, analyzes workflow processes, and makes recommendations for efficient processes resulting in better outcomes for patients. Kathryn also provides quality management services for home health care providers with limited staff, reviewing records, recording information, and completing required State and Federal quality audits. Kathryn spearheaded the development of SMARTAUDIT™, a first-of-its-kind software tool that enables home health agencies to easily meet the requirements of the new Conditions of Participation by automating their audit and reporting requirements in a convenient, online format. She is a frequent presenter on quality improvement topics at State Home Care association conferences across the country.

Prior to her current position, Kathryn was the Director of Compliance and Reimbursement at New England Homecare, Inc. While there, she successfully coordinated a multiyear project to bring 4 branches serving 1,200 patients a day into a fully electronic health record system. Kathryn is an active member of the Connecticut Association for Home Care and Hospice, where she has served as the President, Government Relations Committee Chair, and Board Member, and as a member of the Education Committee. She has also served on the board of the VNAs of New England and the Nursing Career Center of Connecticut.

In addition, Kathryn has also been an adjunct clinical instructor at the University of Saint Joseph School of Nursing and the University of Connecticut, teaching community health nursing. She is also a frequent guest lecturer at CAHC educational events. Kathryn holds a M.S. in Health Care Administration from the Hartford Graduate Center, a M.Ed. from St. Joseph's College, and a B.S.N. from the University of Connecticut. She is a Certified Home & Hospice Care Executive (CHCE) and a Certified Trainer for Integrated Chronic Care Management.



**Charlotte Steniger, M.S.N.,
R.N.**
Consultant
QUALIDIGM

Charlotte Steniger is a Consultant at Qualidigm and has 20 years of professional experience in the home health care industry as a nurse case manager, clinical educator and consultant. She works directly with home health care agencies, assessing their compliance with State and Federal regulations and providing recommendations to improve clinical processes. She develops training and education on various topics relating to home health best practices and related regulation. Charlotte served as the Director of Staff Development at Interim Health Care of Hartford for more than 12 years, spearheading numerous initiatives, including staff education and efficient work flow operations. Her professional area of specialization is in promoting quality enhancements of healthcare systems using technology solutions. She has been a certified OASIS Specialist – Clinical since 2006. Charlotte is a registered nurse (RN) and holds an M.S.N. in Nursing Education from the University of Hartford. She is green belt Lean Six Sigma certified. She is an active member of the Connecticut Association for Healthcare at Home serving on the Education Committee since 2013.