

Quality Reporting Program Provider Training



Home Health Quality Reporting Program Resources

Charlotte Steniger, Qualidigm
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Acronyms in This Presentation

- CASPER – Certification and Survey Provider Enhanced Reports
- CMS – Centers for Medicare & Medicaid Services
- CAHPS® – Consumer Assessment of Healthcare Providers and Systems
- HH – Home Health
- IMPACT – Improving Medicare Post-Acute Care Transformation
- MLN – Medicare Learning Network
- OASIS – Outcome and Assessment Information Set



Acronyms in This Presentation (cont.)

- OBQI – Outcome-Based Quality Improvement
- OBQM – Outcome-Based Quality Monitoring
- P4R – Pay for Reporting
- PBQI – Process-Based Quality Improvement
- PPS – Prospective Payment System
- QTSO – QIES Technical Support Office
- QAO – Quality Assessments Only
- QIES – Quality Improvement and Evaluation System
- QRP – Quality Reporting Program



Objectives

- Locate and navigate the Home Health (HH) Quality Reporting Program (QRP) web page on the CMS website.
- Identify resources available to home health providers to enhance their understanding of the HH QRP.



Disclaimer

This presentation was current at the time it was published or uploaded onto the web. Medicare policy changes frequently, so links to the source documents have been provided within this presentation for your reference.

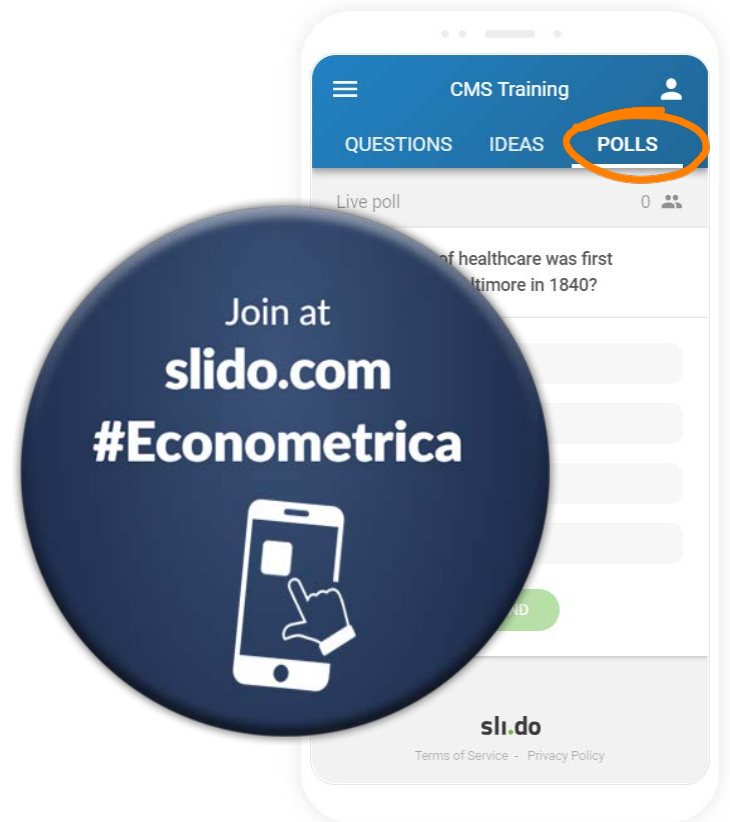
This presentation was prepared as a service to the public and is not intended to grant rights or impose obligations. This presentation may contain references or links to statutes, regulations, or other policy materials. The intent of the information provided is to be a general summary and not to take the place of either the written law or regulations. We encourage readers to review the specific statutes, regulations, and other interpretive materials for a full and accurate statement of their contents.

HH QRP Website

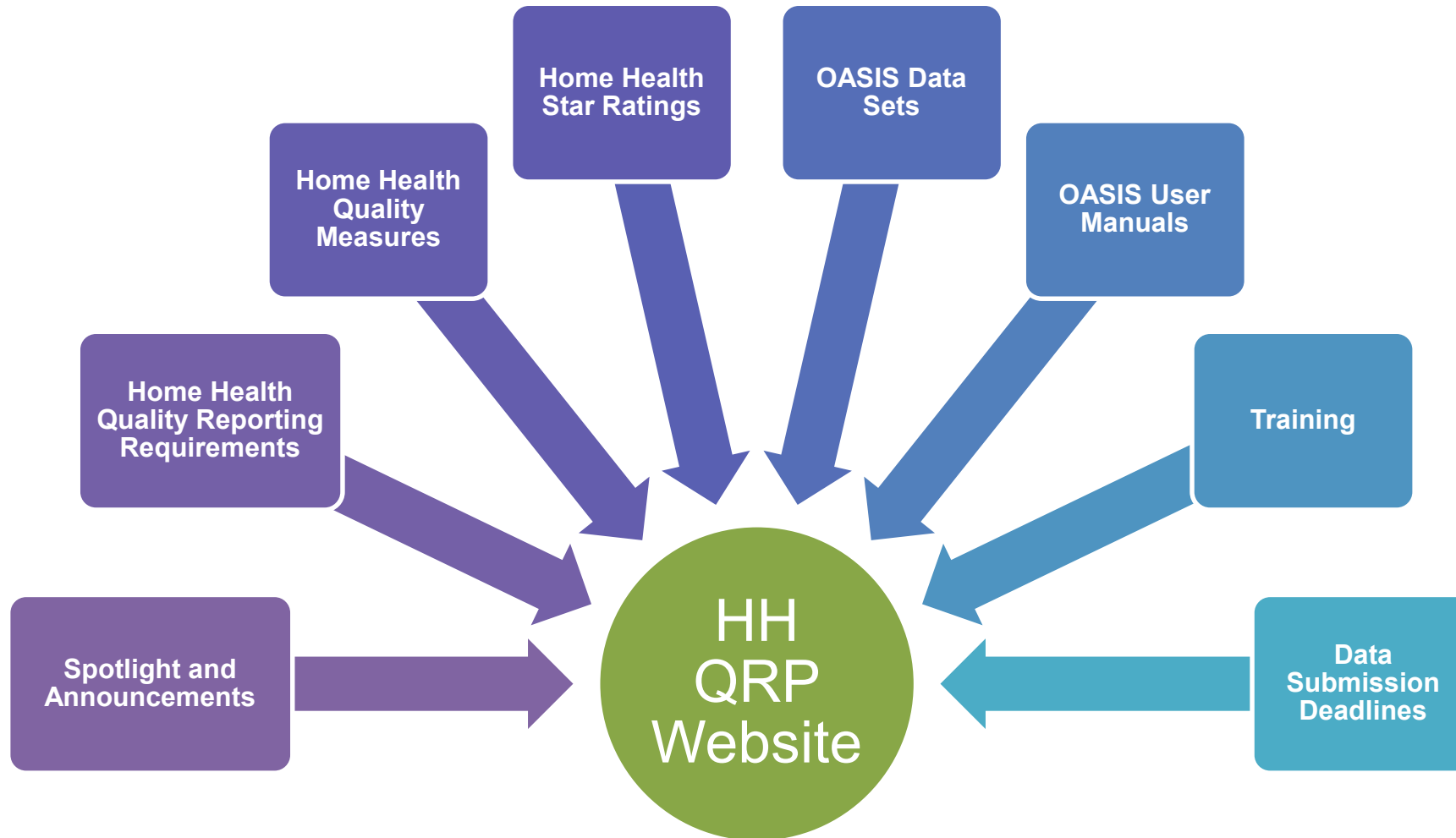
Q₁

How often do you visit the HH QRP web page on the CMS website?

- A. Very frequently (weekly).
- B. Occasionally (monthly).
- C. Rarely (a few times a year).
- D. Never.



HH QRP Website



HH QRP Website (cont.)

The screenshot shows the CMS.gov website with the following structure:

- Header:** CMS.gov logo, navigation links (Home, About CMS, Newsroom, Archive, Share, Help, Print), and a search bar.
- Navigation Bar:** Buttons for Medicare, Medicaid/CHIP, Medicare-Medicaid Coordination, Private Insurance, Innovation Center, Regulations & Guidance, Research, Statistics, Data & Systems, and Outreach & Education.
- Breadcrumbs:** Home > Medicare > Home Health Quality Reporting Program > Home Health Quality Reporting Program
- Left Sidebar:** A list of links under the heading "Home Health Quality Reporting Program", including Educational Resources, Spotlight and Announcements, Home Health Quality Reporting Requirements, Home Health Quality Measures, Home Health Star Ratings, OASIS Data Sets, OASIS User Manuals, Home Health Quality Reporting Training, Home Health Quality Reporting Data Submission Deadlines, Home Health Quality Reporting Reconsideration and Exception & Extension, How to Update Home Health Demographic Data, and Home Health Quality Reporting Program Help Desks.
- Main Content Area:**
 - Home Health Quality Reporting Program**
 - Home Health Services**

Home health is a covered service under the Part A Medicare benefit. It consists of part-time, medically necessary skilled care (nursing, physical therapy, occupational therapy, and speech-language therapy) that is ordered by a physician.

In 2016, there were over 12,181 Medicare certified home health agencies throughout the United States. In 2016, 3,507,659 beneficiaries were served, and 110,277,728 visits made.
 - Home Health Quality Goals**

Quality health care for people with Medicare is a high priority for the Department of Health and Human Services, and the Centers for Medicare & Medicaid Services (CMS).

CMS has adopted the mission of The Institute of Medicine (IOM) which has defined quality as having the following properties or domains:

 - **Effectiveness** Relates to providing care processes and achieving outcomes as supported by scientific evidence.
 - **Efficiency** Relates to maximizing the quality of a comparable unit of health care delivered or unit of health benefit achieved for a given unit of health care resources used.
 - **Equity** Relates to providing health care of equal quality to those who may differ in personal characteristics other than their clinical condition or preferences for care.
 - **Patient Centeredness** Relates to meeting patients' needs and preferences and providing education and support.
 - **Safety** Relates to actual or potential bodily harm.
 - **Timeliness** Relates to obtaining needed care while minimizing delays.
 - Reporting Home Health Quality using OASIS Data**

- <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/HomeHealthQualityInits/index.html>



Spotlight and Announcements

The screenshot shows the CMS.gov website with the 'Spotlight and Announcements' page selected. The page features a sidebar with various links and a main content area with updates.

Home Health Quality Reporting Program

Spotlight and Announcements

About this Page

The Spotlight page provides recent news and updates pertinent to the Home Health Quality Initiative. On this page you will find announcements about posting of resource guides and fact sheets, the availability of Q&A documents, information about Home Health Care, among other notifications. Questions about home health quality measures, including the Quality of Patient Care star ratings, can be sent to HomeHealthQualityQuestions@cms.hhs.gov.

Updates

January 4, 2019

You can now download the Quality of Patient Care star rating preview reports for the April 2019 Home Health Compare refresh from CASPER. These reports show how we updated the calculation algorithm described on the October 3, 2018 Medicare Learning Network call. We took the "Drug Education on all Medications Provided to Patient/Caregiver" process measure out of the calculation and replaced it with the "Improvement in Management of Oral Medications" outcome measure. You can [learn more](#).

December 20, 2018

NOW AVAILABLE - Final OASIS-D Guidance Manual and final OASIS-D Instrument

The Office of Management and Budget (OMB) approved the OASIS-D Guidance Manual and OASIS-D Instrument December 6, 2018. The final OASIS-D Guidance Manual is available on the [OASIS User Manuals](#) webpage, in the Downloads section. The final OASIS-D Instrument is available on the [OASIS Data Sets](#) webpage, in the Downloads section.

- News.
- Announcements.
- Updates pertinent to Home Health Quality Initiative.
- <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/HomeHealthQualityInits/Spotlight-and-Announcements.html>



Home Health Quality Reporting Requirements

The screenshot shows the CMS.gov website with the following elements:

- Header:** CMS.gov logo, navigation links (Home, About CMS, Newsroom, Archive, Share, Help, Print), and a search bar.
- Navigation Bar:** Yellow buttons for Medicare, Medicaid/CHIP, Medicare-Medicaid Coordination, Private Insurance, Innovation Center, Regulations & Guidance, Research, Statistics, Data & Systems, and Outreach & Education.
- Breadcrumbs:** Home > Medicare > Home Health Quality Reporting Program > Home Health Quality Reporting Requirements.
- Left Sidebar:** A list of links including Home Health Quality Reporting Program, Educational Resources, Spotlight and Announcements, Home Health Quality Reporting Requirements (selected), Home Health Quality Measures, Home Health Star Ratings, OASIS Data Sets, OASIS User Manuals, Home Health Quality Reporting Training, Home Health Quality Reporting Data Submission Deadlines, Home Health Quality Reporting Reconsideration and Exception & Extension, How to Update Home Health Demographic Data, Home Health Quality Reporting Program Help Desks, and Archives.
- Main Content Area:**
 - Section:** Home Health Quality Reporting Requirements
 - Subsection:** Statutory Authority for Use of the OASIS Data Item Set and Home Health Quality Reporting
 - Text:** The reporting of quality data by home health agencies (HHAs) is mandated by Section 1895(b)(3)(B)(v)(II) of the Social Security Act ("the Act"). This statute requires that "each home health agency shall submit to the Secretary such data that the Secretary determines are appropriate for the measurement of health care quality. Such data shall be submitted in a form and manner, and at a time, specified by the Secretary for purposes of this clause."
 - Text:** OASIS reporting is mandated in the Medicare regulations at 42 C.F.R. §484.250(a), which requires HHAs to submit OASIS assessments and Home Health Care Consumer Assessment of Healthcare Providers and Systems Survey (HH CAHPS) data to meet the quality reporting requirements of section 1895(b)(3)(B)(v) of the Act.
 - Text:** Section 1895(b)(3)(B)(v)(II) of the Act states that "for 2007 and each subsequent year, in the case of a home health agency that does not submit data to the Secretary in accordance with subclause (II) with respect to such a year, the home health market basket percentage increase applicable under such clause for such year shall be reduced by 2 percentage points."
 - Text:** The requirement that HHAs report quality data to CMS is contained in the Medicare regulations. Section 484.225(i) of Part 42 of the Code of Federal Regulations (C.F.R.) provides that HHAs that meet the quality data reporting requirements are eligible to receive the full home health (HH) market basket percentage increase. HHAs that do not meet the reporting requirements are subject to a two (2%) percentage point reduction to the HH market basket increase. Section 1895(b)(3)(B)(v)(III) of the Act states that "[t]he Secretary shall establish procedures for making data submitted under subclause (II) available to the public. Such procedures shall ensure that a home health agency has the opportunity to review the data that is to be made public with respect to the agency prior to such data being made public."
 - Text:** The Home Health conditions of participation (CoPs) which are contained in 42 C.F.R., section 484.55(d) require that the comprehensive assessment must be updated and revised (including the administration of the OASIS) no less frequently than: (1) The last 5 days of every 60 days beginning with the start of care date, unless there is a beneficiary elected

- Overview of Home Health Quality Reporting.
 - Patients excluded from Outcome and Assessment Information Set (OASIS) submission requirements.
- Provider compliance with HH QRP requirements.
 - Definition of “quality episode of care” and “quality assessment.”
 - Pay-for-reporting (P4R) performance requirement.
 - Quality Assessments Only (QAO) formula.
- <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/HomeHealthQualityInits/Home-Health-Quality-Reporting-Requirements.html>



Home Health Quality Measures

The screenshot shows the CMS.gov website. At the top, there's a navigation bar with links: Home | About CMS | Newsroom | Archive | Share | Help | Print. Below this is a search bar with the text "Learn about your health care options" and a "Search" button. A row of yellow buttons contains links to various CMS services: Medicare, Medicaid/CHIP, Medicare-Medicaid Coordination, Private Insurance, Innovation Center, Regulations & Guidance, Research, Statistics, Data & Systems, and Outreach & Education. The main content area is titled "Home Health Quality Reporting Program" and "Home Health Quality Measures". It lists "Quality Measures Used in the Home Health Quality Reporting Program" and provides a list of two categories: 1. Outcome measures; and 2. Process measures. A note states that Medicare-certified HHAs are required to participate in the HH QRP by reporting both OASIS and HHCAHPS measures. A list of links on the left side includes: Educational Resources, Spotlight and Announcements, Home Health Quality Reporting Requirements, Home Health Quality Measures, Home Health Star Ratings, OASIS Data Sets, OASIS User Manuals, Home Health Quality Reporting Training, Home Health Quality Reporting Data Submission Deadlines, Home Health Quality Reporting Reconsideration and Exception & Extension, How to Update Home Health Demographic Data, and Home Health Quality Reporting Program Help Desks.


- Descriptions of each measure type:
 - Outcome.
 - Potentially avoidable events.
 - Claims-based.
 - Process.
- <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/HomeHealthQualityInits/Home-Health-Quality-Measures.html>




Home Health Quality Measure Downloads

Downloads

[Home-Health-Outcome-Measures-Table-OASIS-D-11-2018 \[PDF, 137KB\]](#) 

[Home Health Process Measures Table_OASIS-D_11-2018 \[PDF, 81KB\]](#) 


[Home Health PAE Measures Table OASIS-D_11-2018 \[PDF, 66KB\]](#) 


[Technical Measure and Patient Characteristics Specifications OASIS-D \[ZIP, 956KB\]](#) 


[Recalibrated Risk Adjustment Model_Risk Factors_Model Fit_Coefficients \[PDF, 456KB\]](#) 

[Risk Adjustment Technical_Specifications_20181017 \[PDF, 325KB\]](#) 

[RiskAdjustment_Comment_Responses_20181016 \[PDF, 144KB\]](#) 

[Home-Health-Outcome-Measures-Table-OASIS-C2_August_2018 \[PDF, 140KB\]](#) 

[Home-Health-Process-Measures-Table_OASIS-C2_updated_06_19_18 \[PDF, 73KB\]](#) 


[HH QRP Measure Risk Specifications_New and Worsened Pressure Ulcers \[PDF, 120KB\]](#) 


[HH QRP_Specifications for the Cross-Setting_QM \[PDF, 117KB\]](#) 

[Final Specifications for HH QRP Quality Measures.pdf \[PDF, 325KB\]](#) 

[Data elements finalized for removal in CY 2018 HH PPS Final Rule.pdf \[PDF, 63KB\]](#) 

[OASIS 2019 Change Table for CY18 HH PPS Final rule.pdf \[PDF, 133KB\]](#) 

[OASIS Items for the CY 2018 HH PPS Final Rule.pdf \[PDF, 214KB\]](#) 

[Revised Process PAE and Patient Characteristics Documentation June 2017.zip \[ZIP, 1MB\]](#) 

[Function Process Measure_Public Comment Summary 3-01-17.pdf \[PDF, 224KB\]](#) 

[Claims Based AC and ED Use Measures Technical Documentation and Risk Adjustment.ZIP \[ZIP, 726KB\]](#) 

[PPR_Risk_Adjustment_Methodology_07DEC2016-508 v3.pdf \[PDF, 469KB\]](#) 

- Measure tables organized by measure type.
- Proposed and final measure specifications.
- Risk adjustment methodology and models.
- <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/HomeHealthQualityInits/Home-Health-Quality-Measures.html>

Home Health Star Ratings



CMS.gov
Centers for Medicare & Medicaid Services

Home | About CMS | Newsroom | Archive | Share | Help | Print

type search Search

Medicare Medicaid/CHIP Medicare-Medicaid Coordination Private Insurance Innovation Center Regulations & Guidance Research, Statistics, Data & Systems Outreach & Education

Home > Medicare > Home Health Quality Reporting Program > Home Health Star Ratings

Home Health Quality Reporting Program

- [Educational Resources](#)
- [Spotlight and Announcements](#)
- [Home Health Quality Reporting Requirements](#)
- [Home Health Quality Measures](#)
- Home Health Star Ratings**
- [OASIS Data Sets](#)
- [OASIS User Manuals](#)
- [Home Health Quality Reporting Training](#)
- [Home Health Quality Reporting Data Submission Deadlines](#)
- [Home Health Quality Reporting Reconsideration and Exception & Extension](#)
- [How to Update Home Health Demographic Data](#)
- [Home Health Quality Reporting Program Help Desks](#)

Home Health Star Ratings

What are the home health star ratings?

We built the [Home Health Compare \(HHC\)](#) website on [Medicare.gov](#) as a key tool to help consumers choose a home health care provider. It's designed to be an easy-to-access, convenient official source of information about provider quality. Sometimes, even the information on HHC can seem like "too much of a good thing" to consumers who have to make a urgent choice and there's too much information and too many measures to consider.

We've started adding new tools to HHC to make the information easier to use, like "star ratings" that summarize some of the current health care provider performance measures. The star ratings give consumers another tool to help them make health care decisions, but we aren't removing any of the information that's always been on HHC.

How are the home health star ratings made?

Because we know the information posted on HHC is very important to home health agencies, other stakeholders, and consumers, we're using a transparent development process to make sure all stakeholders:

- Have the chance to learn about how the star ratings were developed.
- Give input so HHC reflects those who use it or are affected by it.

We've been sharing information many ways. The way we calculate and report the star ratings now is based on input from stakeholders and ongoing data analysis. We expect the star ratings will evolve and be refined over time. We hope that you'll review new information and will give us with input.

What are the types of home health star ratings?

There are 2 types of home health star ratings:

- Description of the two types of star ratings:
 - Patient Survey Stars & Home Health Consumer Assessment of Healthcare Providers and Systems (CAHPS®).
 - Quality of Patient Care Star Ratings.
- Quality of Patient Care Star Rating methodology.
- Updates.
- Useful links and downloads.
- <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/HomeHealthQualityInits/HHQIHomeHealthStarRatings.html>



OASIS Data Sets



The screenshot shows the CMS.gov website with the following elements:

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- Navigation Bar:** A row of yellow buttons for Medicare, Medicaid/CHIP, Medicare-Medicaid Coordination, Private Insurance, Innovation Center, Regulations & Guidance, Research, Statistics, Data & Systems, and Outreach & Education.
- Breadcrumbs:** Home > Medicare > Home Health Quality Reporting Program > OASIS Data Sets.
- Left Sidebar:** A list of links under the "Home Health Quality Reporting Program" heading, including Educational Resources, Spotlight and Announcements, Home Health Quality Reporting Requirements, Home Health Quality Measures, Home Health Star Ratings, OASIS Data Sets (highlighted), OASIS User Manuals, Home Health Quality Reporting Training, Home Health Quality Reporting Data Submission Deadlines, Home Health Quality Reporting Reconsideration and Exception & Extension, How to Update Home Health Demographic Data, and Home Health Quality Reporting Program Help Desks.
- Main Content Area:**
 - OASIS Data Sets** heading.
 - Background and Updates** section.
 - Text: "Effective January 1, 2017, OASIS-C2 is the current version of the OASIS data set. It was developed from OASIS-C1/ICD-10 to accommodate new data being collected for the Home Health Quality Reporting Program in support of the IMPACT Act. The OASIS-C2 data item set was approved by the Office of Management and Budget (OMB) on December 9, 2016 and will be implemented on January 1, 2017. The materials related to previous versions of the OASIS can be found in the Archives section of this site."
 - August 4, 2017** section.
 - OASIS-C2 2018 Guidance Manual Available** section.
 - Text: "The 2018 guidance manual for the OASIS-C2 version of the OASIS data set is available in the Downloads section below and on the [OASIS User Manuals](#) webpage. This version corrects errata from the previous version and contains clarifications about the One Clinician Rule. The effective date is January 1, 2018."
 - July 25, 2017** section.
 - Text: "Supplemental HH QRP materials described in the CY 2018 HH PPS Notice of Proposed Rule Making (NPRM) have been posted. The following documents can be found in the 'Downloads' section:"
 - List:
 - Testing of Standardized Function Assessment Items Summary CY18 HH PPS Rule
 - Proposed Data Elements to be Removed from OASIS on January 1, 2019
 - November 08, 2016** section.
 - Text: "A corrected version of the OASIS C-2 Item Set, correcting 2 minor typos on page 3 of the all time points version, has

- Current version of the OASIS Data Set.
- Downloads:
 - OASIS-D Data Set.
 - Data elements finalized for removal from OASIS in calendar year 2018.
 - Testing of standardized assessment items in home health.
- <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/HomeHealthQualityInits/OASIS-Data-Sets.html>

OASIS User Manuals

The screenshot shows the CMS.gov website with the following elements:

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- Navigation Menu:** Medicare, Medicaid/CHIP, Medicare-Medicaid Coordination, Private Insurance, Innovation Center, Regulations & Guidance, Research, Statistics, Data & Systems, Outreach & Education.
- Breadcrumbs:** Home > Medicare > Home Health Quality Reporting Program > OASIS User Manuals.
- Left Sidebar:** Home Health Quality Reporting Program, Educational Resources, Spotlight and Announcements, Home Health Quality Reporting Requirements, Home Health Quality Measures, Home Health Star Ratings, OASIS Data Sets, OASIS User Manuals (selected), Home Health Quality Reporting Training, Home Health Quality Reporting Data Submission Deadlines, Home Health Quality Reporting Reconsideration and Exception & Extension, How to Update Home Health Demographic Data, Home Health Quality Reporting Program Help Desks.
- Main Content:**
 - OASIS User Manuals**
 - December 20, 2018**
Final OASIS-D Guidance Manual Available
The Office of Management and Budget (OMB) approved the final OASIS-D Guidance Manual, effective January 1, 2019. It is available in the Downloads section, below.
 - July 03, 2018**
Draft OASIS-D Guidance Manual Available
The draft Guidance Manual for the OASIS-D version of the OASIS data set, effective January 1, 2019, has been posted to the Downloads section below.
 - August 4, 2017**
OASIS-C2 2018 Guidance Manual Available
The 2018 guidance manual for the OASIS-C2 version of the OASIS data set is available in the Downloads section below and on the [OASIS Data Sets](#) webpage. This version corrects errata from the previous version and contains clarifications about the One Clinician Rule. The effective date is January 1, 2018.
 - OASIS Data Set Technical Specifications**
The OASIS data set specifications for encoding and transmission of OASIS assessments are available on the OASIS Data Specifications web page and can be accessed via the "OASIS Data Set Specifications" link in the Related Links section below.

- Current version of the OASIS Guidance Manual.
- Downloads:
 - Final OASIS-D Guidance Manual.
 - Section GG Self-Care and Mobility Activities Decision Tree.
 - OASIS-D Guidance Manual Errata.
 - Home Health Quarterly Q&As.
- <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/HomeHealthQualityInits/HHQIOASISUserManual.html>

Home Health Quality Reporting Training

The screenshot shows the CMS.gov website with the following elements:


















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- Breadcrumbs:** Home > Medicare > Home Health Quality Reporting Program > Home Health Quality Reporting Training.
- Left Sidebar:** Home Health Quality Reporting Program, Educational Resources, Spotlight and Announcements, Home Health Quality Reporting Requirements, Home Health Quality Measures, Home Health Star Ratings, OASIS Data Sets, OASIS User Manuals, Home Health Quality Reporting Training (selected), Home Health Quality Reporting Data Submission Deadlines, Home Health Quality Reporting Reconsideration and Exception & Extension, How to Update Home Health Demographic Data, Home Health Quality Reporting Program Help Desks, Archives.
- Main Content Area:**
 - Home Health Quality Reporting Training**
 - Updates**
 - December 17, 2018**
 - Post-Training Materials for the November 2018 Home Health QRP Provider Training Are Now Available**
 - Please [click here to access a video recording of the webinar](#).
 - Post-training materials (includes answers to knowledge checks) for the **Home Health Quality Reporting Program (QRP) Provider Training** held on November 6 and 7, 2018, are now available in the Downloads section at the bottom of this web page.
 - Please note: The following changes were made to the post-training materials. Page 5 of the Case Study Coding Sheet has been updated to correct an error in the screenshot of the 6-point scale. Pages 96 and 101 of the Section GG: Functional Abilities and Goals presentation has been updated to remove references to "instructions", so as to eliminate any confusion between verbal cueing as a form of intervention versus a form of supervision.
 - December 04, 2018**
 - OASIS-D Q+A is Available**
 - A question and answer (Q+A) document containing responses to questions posed by providers during the following trainings on the OASIS-D is now available in the Downloads section at the bottom of this webpage.
 - The Introduction to the OASIS-D Webinar that occurred on August 28, 2018;
 - The Section GG: Functional Abilities and Goals Webinar that took place on September 5, 2018; and
 - The November 2018 Home Health Quality Reporting Program Provider Training that occurred on November 6 and 7, 2018, in Baltimore, MD.

- Training announcements.
- Training registration.
- Training presentations and collateral materials.
- Training Q&As.
- <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/HomeHealthQualityInits/Home-Health-Quality-Reporting-Training.html>



Home Health Quality Reporting Training Downloads

Downloads

[November 2018 HH QRP Provider Training Part 1 with Answers \[ZIP, 20MB\]](#) 
[November 2018 HH QRP Provider Training Part 2 with Answers \[ZIP, 15MB\]](#) 
[November 2018 HH QRP Provider Training Part 3 with Answers \[ZIP, 6MB\]](#) 
[November 2018 HH QRP Provider Training Part 4 with Answers \[ZIP, 15MB\]](#) 
[November 2018 HH QRP Provider Training Part 5 with Answers \[ZIP, 5MB\]](#) 
[November 2018 HH QRP Provider Training Q and A \[PDF, 403KB\]](#) 
[November 2018 HH QRP Provider Training Agenda 508 \[PDF, 104KB\]](#) 
[November 2018 HH QRP Provider Training Day 1 Part 1 \[ZIP, 19MB\]](#) 
[November 2018 HH QRP Provider Training Day 1 Part 2 \[ZIP, 15MB\]](#) 
[November 2018 HH QRP Provider Training Day 2 Part 1 \[ZIP, 16MB\]](#) 
[November 2018 HH QRP Provider Training Day 2 Part 2 \[ZIP, 4MB\]](#) 
[September 2018 HH QRP OASIS-D Section GG with answers \[PDF, 14MB\]](#) 
[August 2018 HH QRP Overview of Changes to the OASIS-D with answers \[PDF, 15MB\]](#) 
[August 2018 HH QRP Overview of Changes to OASIS-D without answers \[PDF, 15MB\]](#) 
[MLN QoPC Star Rating 5-30-18 sxf \[PDF, 338KB\]](#) 
[September 2018 HH QRP OASIS-D Section GG without answers \[PDF, 14MB\]](#) 
[March 6 2018 Home Health Review and Correct Reports Webinar QandA \[PDF, 285KB\]](#) 

- Training agendas.
- Training materials:
 - Presentations.
 - Case study.
 - Action plan template.
 - Other collateral materials.
- Training Q&As.
- <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/HomeHealthQualityInits/Home-Health-Quality-Reporting-Training.html>

Home Health Quality Reporting Data Submission Deadlines

CMS.gov
Centers for Medicare & Medicaid Services

Home | About CMS | Newsroom | Archive | Share Help Print

type search term here Search

Medicare Medicaid/CHIP Medicare-Medicaid Coordination Private Insurance Innovation Center Regulations & Guidance Research, Statistics, Data & Systems Outreach & Education

Home > Medicare > Home Health Quality Reporting Program > Home Health Quality Reporting Data Submission Deadlines

Home Health Quality Reporting Program

[Educational Resources](#)
[Spotlight and Announcements](#)
[Home Health Quality Reporting Requirements](#)
[Home Health Quality Measures](#)
[Home Health Star Ratings](#)
[OASIS Data Sets](#)
[OASIS User Manuals](#)
[Home Health Quality Reporting Training](#)
Home Health Quality Reporting Data Submission Deadlines
[Home Health Quality Reporting Reconsideration and Exception & Extension](#)
[How to Update Home Health Demographic Data](#)
[Home Health Quality Reporting Program Help Desks](#)
[Archives](#)

Home Health Quality Reporting Data Submission Deadlines

Overview

Starting with the July 1, 2017 to June 30, 2018 annual performance update (APU) period, the Quality Assessment Only (QAO) performance requirement is increased to 90%. The table below shows the QAO reporting schedule to home health agencies for 2018. More information on the QAO performance requirement is available on the [Home Health Quality Reporting](#) webpage. The QAO Interim and Annual Performance Reports will remain in the CASPER folders for 120 days.

Quality Assessment Only(QAO) Interim Performance Report (Available in CASPER folders)	Includes OASIS Assessments COMPLETED During	Includes OASIS Assessments SUBMITTED by
By January 01, 2019	October 1, 2017-September 30, 2018	October 30, 2018
By April 01, 2019	January 01- December 31, 2018	January 31, 2019
By July 01, 2019	April 01, 2018-March 31, 2019	April 30, 2019
Quality Assessment Only (QAO) Annual Performance Report- By October 01, 2019	July 01, 2018-June 30, 2019	July 31, 2019

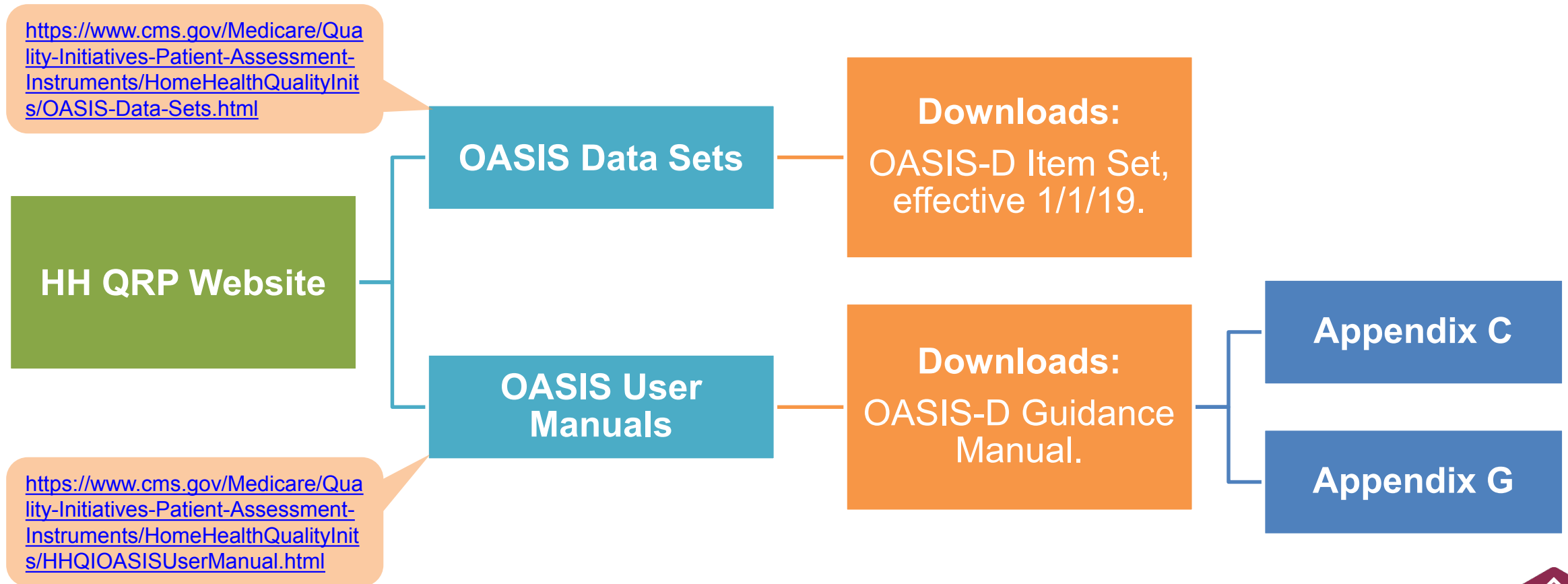
Below is calendar of key CY2019 dates for [Home Health Compare](#). The value of some OASIS-based measures may have changed slightly to reflect submission of late or corrected OASIS data.

	January 2019	April 2019	July 2019	October 2019
Preview reports				

- 2019 Quality Assessments Only (QAO) reporting schedule.
- Important 2019 dates for Home Health Compare.
- <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/HomeHealthQualityInits/Home-Health-Quality-Reporting-Data-Submission-Deadlines.html>

HH QRP Resources

OASIS-D Item Set and Guidance Manual



OASIS Educational Coordinators

- Each State has a designated OASIS Educational Coordinator with the responsibility to ensure that all home care providers have access to:

Training in the OASIS dataset administration for assessing patients.

Training and technical support in integrating the OASIS items in the agency's record-keeping system.

Technical support in answering questions on the clinical aspects of OASIS.

- **Find your OASIS Education Coordinator:**
 - <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/OASIS/downloads/OASISeducationalcoordinators.pdf>

Help Desks

For HH QRP and OASIS
guidance-related
questions.

Home Health Quality
Help Desk

[HomeHealthQualityQuestions
@cms.hhs.gov](mailto:HomeHealthQualityQuestions@cms.hhs.gov)

For condition of
participation-related
questions.

Home Health Agency
Survey Protocols
Mailbox

[HHASurveyProtocols
@cms.hhs.gov](mailto:HHASurveyProtocols@cms.hhs.gov)

For Home Health
Prospective Payment
System (PPS) payment
policy-related questions.

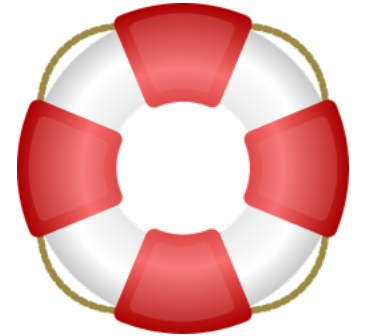
Home Health Policy
Mailbox

[HomeHealthPolicy
@cms.hhs.gov](mailto:HomeHealthPolicy@cms.hhs.gov)

Home Health Quality Help Desk

Home Health Quality Help Desk

Email: HomeHealthQualityQuestions@cms.hhs.gov



Examples of questions/issues:

- Quality manuals.
- Quality measures.
- Risk adjustment.
- Public reporting.
- QAO/Pay for Reporting (P4R).
- Measure calculation
 - Outcome-Based Quality Improvement (OBQI).
 - Outcome-Based Quality Monitoring (OBQM).
 - Process-Based Quality Improvement (PBQI).
 - Quality of Patient Care Stars.
 - Home Health Compare.

Technical Help Desk

- Data submission and Certification and Survey Provider Enhancement Reports (CASPER): Quality Improvement and Evaluation System (QIES) Technical Support Office (QTSO) Help Desk.



Phone:
(800) 339-9313



Email:
Help@qtso.com



Website:
<https://qtso.cms.gov>

Help Desk Disclaimer

- **Please do not send any identifiable patient information through email, such as:**
 - Medical record numbers.
 - Dates of birth.
 - Service dates (including visit dates, admission dates, or discharge dates).
 - Any other data items considered identifiers or protected health information.

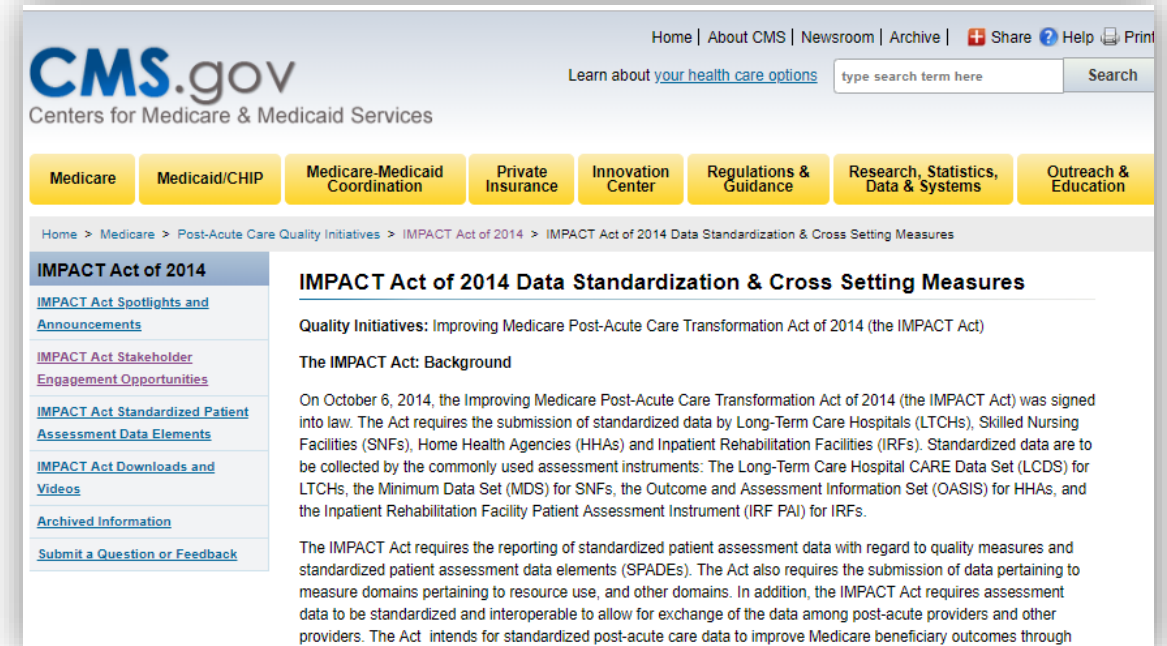


Rulemaking

- Proposed Rules and Final Rules are published in the Federal Register and typically released each year in July and November.
- Proposed and Final Rules are posted on this web page:
 - <https://www.federalregister.gov/agencies/centers-for-medicare-medicaid-services>

Improving Medicare Post-Acute Care Transformation (IMPACT) Act of 2014

- IMPACT Act Spotlights and Announcements.
- IMPACT Act Stakeholder Engagement Opportunities.
- IMPACT Act Standardized Patient Assessment Data Elements.
- IMPACT Act Downloads and Videos.
- Archived Information.
- Submit a Question or Feedback.
- <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/Post-Acute-Care-Quality-Initiatives/IMPACT-Act-of-2014/IMPACT-Act-of-2014-Data-Standardization-and-Cross-Setting-Measures.html>



Stay Connected: Medicare Learning Network (MLN)



- Free educational materials for healthcare professionals on CMS programs, policies, and initiatives:
 - <https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNGenInfo/Index.html>
- Subscribe to MLN Connects weekly email newsletter for healthcare professionals:
 - <https://public.govdelivery.com/accounts/USCMS/subscriber/new>

Stay Connected: Home Health, Hospice & Durable Medical Equipment Open Door Forum

- The Home Health, Hospice & Durable Medical Equipment Open Door Forum addresses the concerns of three unique healthcare areas within the Medicare and Medicaid programs.
- Issues related to Home Health PPS, the newly proposed competitive bidding for durable medical equipment, and the Medicare hospice benefit are all topics that the forum has covered:
 - https://www.cms.gov/Outreach-and-Education/Outreach/OpenDoorForums/ODF_HHHDME.html
- Subscribe to the email newsletter:
 - https://public.govdelivery.com/accounts/USCMS/subscriber/new?topic_id=USCMS_502

Training Information and Updates

Spotlight and Announcements

- <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/HomeHealthQualityInits/Spotlight-and-Announcements.html>

Home Health Quality Reporting Training

- <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/HomeHealthQualityInits/Home-Health-Quality-Reporting-Training.html>

HH QRP Website Scavenger Hunt

Scavenger Hunt Instructions

- In groups at your table, navigate to the *CMS HH QRP website*.
- Locate and identify the page(s) described in the **HH QRP Website Scavenger Hunt** activity sheet.
 - Refer to the list of HH QRP web pages for potential responses.



Question 1

1. Today's training agenda can be found in the “**Downloads**” section of this page:

Question 1 (cont.)

1. Today's training agenda can be found in the “**Downloads**” section of this page:

Answer: Home Health Quality Reporting Training

Question 2

2. This page communicates important announcements and updates regarding the Home Health QRP:

Question 2 (cont.)

2. This page communicates important announcements and updates regarding the Home Health QRP:

Answer: Spotlight and Announcements

Question 3

3. The Guidance Manual for the OASIS-D version of the OASIS dataset is in the “**Downloads**” section of this page:

Question 3 (cont.)

3. The Guidance Manual for the OASIS-D version of the OASIS dataset is in the “**Downloads**” section of this page:

Answer: OASIS User Manual

Question 4

4. This page provides a list of the current Home Health QRP measures, including descriptions of each measure type and links to measure specifications:

Question 4 (cont.)

4. This page provides a list of the current Home Health QRP measures, including descriptions of each measure type and links to measure specifications:

Answer: Home Health Quality Measures

Question 5

5. The registration announcement for today's training was posted on the following two pages:

Question 5 (cont.)

5. The registration announcement for today's training was posted on the following two pages:

Answer: Home Health Quality Reporting Training and Spotlight and Announcements

Question 6

6. The answers to provider questions from this training will be posted in the “**Downloads**” section of this page:

Question 6 (cont.)

6. The answers to provider questions from this training will be posted in the “**Downloads**” section of this page:

Answer: Home Health Quality Reporting Training

Question 7

7. This page provides agencies with the Quality Assessments Only (QAO) reporting schedule for 2019:

Question 7 (cont.)

7. This page provides agencies with the Quality Assessments Only (QAO) reporting schedule for 2019:

**Answer: Home Health Quality Reporting Data
Submission Deadlines**

Question 8

8. The eight measures included in the Quality of Patient Care Star Rating are identified on this page:

Question 8 (cont.)

8. The eight measures included in the Quality of Patient Care Star Rating are identified on this page:

Answer: Home Health Star Ratings

Summary

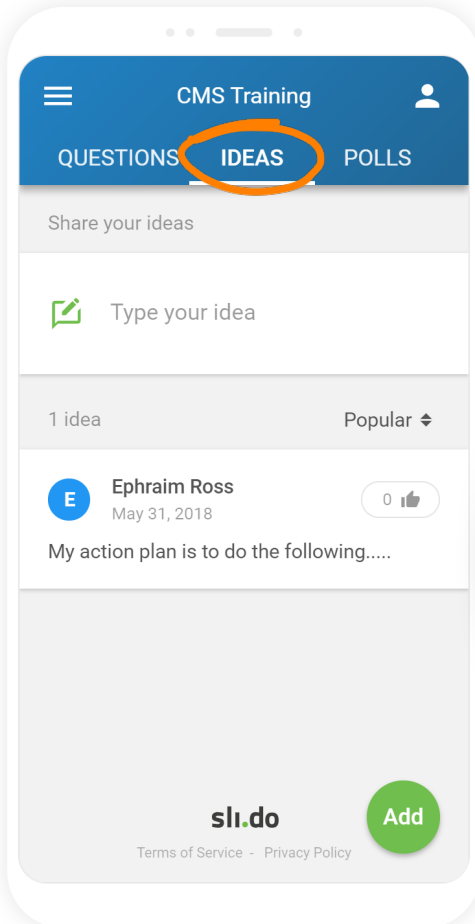


- The CMS HH QRP website is your primary source of information regarding all aspects of the QRP.
- Several HH QRP Help Desks are available to assist agencies.
- Additional resources that provide free educational materials on CMS programs, policies, and initiatives are available.

Join at
slido.com
#Econometrica



Share Your Action Plan Ideas



Join at
slido.com
#Econometrica



Questions?

