

Hospice Outreach Email – June 2018

Method of Communication

This message will be sent via email to hospices with email addresses in STAR and to providers whose email addresses CORMAC has obtained through the Help Desk.

Anticipated Distribution Date

June 14, 2018

Email Subject

Hospice Quality Reporting Program (HQRP) FY2019 Annual Payment Update (APU) Reminder and other important dates.

Email Content

Good morning/afternoon,

Reconsideration Period

We are reaching out to remind you of the upcoming reconsideration period for the FY2019 HQRP. Hospices that have not met the reporting requirements for FY 2019 APU will be notified of a non-compliant determination in two ways:

- 1) A letter sent via postal mail from your Medicare Administrative Contractor
- 2) A letter fanned out in your hospice's CASPER folder.

Non-compliant providers may have FY 2019 payments reduced by 2% of their annual payment update. It is anticipated all Medicare-certified hospices will be notified of their FY2019 APU decision in July. If you believe your hospice has been identified for this payment reduction in error, you have the right to request a reconsideration of the non-compliant decision. Reconsideration requests will only be accepted via email and cannot be submitted until you have received official notification of non-compliance.

For more information on your right to request a reconsideration and the CMS reconsideration process, please visit the [Hospice Reconsideration Requests webpage](#). If you submit a reconsideration, please be advised CMS will not review any reconsideration requests that contain protected health information (PHI) and will require that you file a CMS form confirming destruction of the email containing PHI.

Trainings

We also wanted to make you aware that training materials from the May 30, 2018 Hospice Data Submission and Reporting Webinar are now available in the Downloads box on the [Hospice Quality Reporting Training: Announcements and Registration webpage](#). The materials include helpful information on the Hospice QRP and reports that are available to assist hospices with HQRP compliance.

Other Dates of Interest

- The comment period for the FY 2019 Hospice Proposed Rule closes June 26, 2018.
- The Preview Period for public reporting is open until June 30, 2018. Please check your data in your CASPER Folder.

Visit the [HQRP website](#) to access its many useful pages. If you have any questions, please email the Hospice Quality Help Desk at HospiceQualityQuestions@cms.hhs.gov.

For additional help specifically with the CAHPS® requirements, contact the CAHPS® Survey Project Team at hospicecahpsurvey@HCQIS.org or 1-844-472-4621.

CORMAC sends informational messages to hospices on a quarterly basis. If you need to add or change the email addresses to which these messages are sent please email QRPHelp@cormac-corp.com and be sure to include your facility name and CMS Certification Number (CCN) along with any requested updates.

CORMAC is contracted by CMS to provide outreach and share important reminders with providers for the IRF, LTCH, SNF, and Hospice Quality Reporting Programs.

Thank you,
The CORMAC Help Desk Team