

Hospice Outreach Email – December 2018

Distribution Date

December 31, 2018

Email Subject

New Resources for the Hospice Quality Reporting Program (HQRP)

Email Content

Good morning,

Please see below for important updates and information related to the Hospice Quality Reporting Program (HQRP).

Hospice Quality Reporting for Calendar Year 2019 Begins January 1, 2019

The Calendar Year (CY) 2019 HQRP data begins January 1, 2019 for hospices to meet the quality reporting requirements for BOTH Hospice Item Set (HIS) and the CAHPS Hospice Survey. Data from CY 2019 impacts your Annual Payment Update (APU) in FY 2021. To ensure your hospice achieves its full APU, please be sure to meet the quality reporting requirements.

Upcoming Trainings

Please check the [HQRP Spotlight page](#) for upcoming trainings, such as:

- January 2019 Webinar Training on the HQRP Cycle.

NOTE that all past trainings, including the December 13, 2018 Webinar Training on “Updates to Public Reporting in Fiscal Year 2019: Hospice Comprehensive Assessment Measure and Data Correction Deadlines,” can be found at the [HQRP Training and Education Library webpage](#).

Getting Started with the HQRP Fact Sheet

An updated version of the “Getting Started with the HQRP” Fact Sheet is now available for download on the [HQRP Requirements and Best Practices webpage](#). Providers should review this updated fact sheet for information and resources related to requirements for the Hospice Item Set (HIS) and Hospice Consumer Assessment of Healthcare Providers and Systems® (CAHPS®).

HIS Manual Updates

The HIS Manual has been updated with refined guidance to clarify HIS coding instructions based on frequently asked questions from the Hospice Quality Help Desk. Note that no updates were made to HIS items or the HIS itself (i.e., no HIS items have been added, deleted, or changed). Visit the [Hospice Item Set webpage](#) for more information.

HQRP Quarterly Update

The HQRP Quarterly Update for Q3 of 2018 has been posted to the [HQRP Requirements and Best Practices webpage](#). This document features frequently asked questions that were received by the Hospice Quality Help Desk, as well as general HQRP updates and events from the third quarter of 2018.

General Reminders

Visit the [HQRP website](#) to access its many useful pages. If you have any questions, please email the Hospice Quality Help Desk at HospiceQualityQuestions@cms.hhs.gov.

For additional help specifically with the CAHPS® requirements, contact the CAHPS® Survey Project Team at hospicecahpsurvey@HCQIS.org or 1-844-472-4621.

CORMAC sends informational messages to hospices on a quarterly basis. If you need to add or change the email addresses to which these messages are sent, please email QRPHelp@cormac-corp.com and be sure to include your facility name and CMS Certification Number (CCN) along with any requested updates.

CORMAC is contracted by CMS to provide outreach and share important reminders with providers for the IRF, LTCH, SNF, and Hospice Quality Reporting Programs.

Thank you,
The CORMAC Help Desk Team

Work performed under CMS Contract # HHSM-500-2015-00309C.