

Centers for Medicare & Medicaid Services

Building on the Foundation: Performance Measures for Public Reporting on the Quality of Hospital Care

Oak Brook Marriott, Chicago, Illinois
June 28, 2004

1:00 p.m. **Welcome**

Jackie Garner, Chicago Regional Administrator
Centers for Medicare and Medicaid Services

1:05 p.m. **Introduction: The CMS Hospital Quality Initiative**

Trent Haywood, M.D., J.D., Acting Director
Quality Measurement and Health Assessment Group
Centers for Medicare and Medicaid Services

1:30 p.m. **Panel Discussion: Local Perspectives**

Thomas Balanoff, President, Local 1
Service Employees International Union

Raymond Grady, President and CEO, Evanston Hospital and
President, Hospitals and Clinics Division, Evanston Northwestern Healthcare

Lois Lourie, Director, Benefits Strategy and Communications
Abbott Laboratories

Yasmine Winkler, Executive Director, Quality Improvement and
Health Information Analysis
Blue Cross and Blue Shield of Illinois

Neil E. Winston, M.D., Immediate Past President
Chicago Medical Society

Moderator:

Susan Nedza, M.D., M.B.A. Chief Medical Officer, Region V
Centers for Medicare and Medicaid Services

2:45 p.m. **Refreshment Break**

3:00 p.m. **Small Group Discussions**

I. Measuring Quality in Small and Rural Hospitals

Small hospitals generally offer a more limited array of services than larger community or teaching hospitals, and their smaller annual caseloads present practical measurement problems, especially when assessing care for a particular condition or disease. What special considerations, if any, should be given to small and rural hospitals in reporting on their quality of care?

II. Progress Toward Measures Relevant to Specialty Care

By limiting the initial set of publicly reported measures to the clinical conditions of AMI, CHF and adult pneumonia, no information is available about the care provided in specialty hospitals and units such as psychiatric services and intensive care units. Organizations like the Joint Commission on Accreditation of Healthcare Organizations (JCAHO), among others, have sponsored efforts to develop relevant measures. What is the experience to date of Illinois hospitals in assessing the quality of specialty care? What suggestions could those with experience offer CMS about the development and use of quality measures for these settings or services?

III. Maternal and Child Health-Related Hospital Measures

The care of pregnant women and children are important elements of the mission of most hospitals, and in some cases, the primary mission. The National Association of Children's Hospitals and Related Institutions, working with the JCAHO, has developed quality measures for inpatient pediatric care for use by its members in quality improvement activities. The JCAHO has identified a number of measures related to pregnancy and childbirth that it has included in its core measure set, while others are under consideration for possible inclusion in the future. What special challenges are faced in designing valid and useful measures of care provided to children and pregnant women?

IV. Public Reporting In Illinois: Public Accountability or Quality Improvement

The information needs of providers for feedback are not necessarily identical with the information needs of consumers, purchasers and those with public oversight responsibilities. Which quality measures are more appropriate for consumers, and which for providers? What can be learned from the debate over the requirements for consumer information in the recently enacted Hospital Report Card Act (SB 59)? What has been the experience to date with the provisions that require reporting on demand, and what can CMS learn from the discussions that are underway concerning the measures for the new mandatory reporting system on nurse staffing, nosocomial infections, and mortality and other outcomes?

4:00 p.m. **Small Group Discussion Reports**

4:15 p.m. **Audience Discussion**

Discussion Leader:

Trent Haywood, M.D., J.D.

The Centers for Medicare & Medicaid Services wishes to thank the following organizations for their support of this initiative and for serving as co-hosts for today's meeting:

Midwest Business Group on Health
Illinois Hospital Association
AFL-CIO
American Hospital Association
American Medical Association
Association of American Medical Colleges
Consumer-Purchaser Disclosure Project
Consumers Union
Federation of American Hospitals
Joint Commission on Accreditation of Healthcare Organizations
National Association of Children's Hospitals and Related Institutions
National Partnership for Women & Families

Proceedings:

A recording of the meeting will be available in approximately one week, with a written summary to follow shortly thereafter, at www.cms.hhs.gov/quality/hospital.

Written comments:

Send written comments, questions, or other statements by July 30, 2004 to Lisa Lang, Centers for Medicare & Medicaid Services, Quality Measurement and Health Assessment Group, Mailstop S3-24-14, 7500 Security Boulevard, Baltimore, Maryland 21244-1850; or via email to llang@cms.hhs.gov, with a subject line "Listening Session."