

Centers for Medicare & Medicaid Services

Building on the Foundation: Performance Measures for Public Reporting on the Quality of Hospital Care

Cooper Guest Lodge, Dallas, Texas
June 8, 2004

1:00 p.m. **Welcome**

James Randolph Farris, M.D., Regional Administrator, Dallas Regional Office
Centers for Medicare & Medicaid Services

1:05 p.m. **Introduction: The CMS Hospital Quality Initiative**

Sheila Roman, M.D., M.P.H., Senior Medical Officer
Quality Measurement and Health Assessment Group
Centers for Medicare & Medicaid Services

1:30 p.m. **Panel Discussion: Local Perspectives**

Annette Anderson, Vice President, Clinical Outcomes and Performance Improvement
Texas Health Resources

David W. Ellis, M.D., Regional Medical Director
UnitedHealthcare

Marianne Fazen, Ph.D., Executive Director
Dallas-Fort Worth Business Group on Health

Gary Hart, M.D., Chief Medical Officer
Navarro Regional Hospital

Lisa McGiffert, Senior Policy Analyst
Consumers Union - Southwest Office

Moderator:

James Randolph Farris, M.D

2:45 p.m. **Refreshment Break**

3:00 p.m. **Small Group Discussions**

I. Measuring Quality in Small and Rural Hospitals

Small hospitals generally offer a more limited array of services than larger community or teaching hospitals, and their smaller annual caseloads present practical measurement problems, especially when assessing care for a particular condition or disease. What special considerations, if any, should be given to small and rural hospitals in reporting on their quality of care?

II. Public Reporting Lessons from Texas

The Texas Health Care Information Council publishes hospital-specific results on numerous quality measures developed by the federal Agency for Health Care Research and Quality, including mortality rates and annual volumes for certain conditions and procedures. The Texas Business Group on Health and the Dallas-Fort Worth Business Group on Health report these same results along with other indicators from the Leapfrog Group. Are these reports useful to consumers and/or providers? Are they used? How could they be improved? What can CMS learn from the experience in Texas with these reports?

III. Condition-Specific and Coordination of Care Measures

The Institute of Medicine (IOM) and the National Quality Forum (NQF) have identified a number of high priority areas for performance improvement. Some of these areas are disease- or condition-specific, while others are cross-cutting or address issues of coordination of care. With the priority areas identified by the IOM and NQF as a starting point, what indicators would be of greatest interest and use to consumers, providers and purchasers?

IV. Public Accountability or Quality Improvement

The information needs of providers for feedback are not necessarily the same as the information needs of consumers, purchasers, and those with public oversight responsibilities. What types of quality measures are most appropriate for or appealing to consumers, and what types by providers or purchasers?

4:00 p.m. **Small Group Discussion Reports**

4:15 p.m. **Audience Discussion**

Discussion Leader:

Sheila Roman, M.D., M.P.H.

The Centers for Medicare & Medicaid Services wishes to thank the following organizations for their support of this initiative and for serving as co-hosts for today's meeting:

Dallas-Fort Worth Business Group on Health
Dallas-Fort Worth Hospital Council
American Hospital Association
Association of American Medical Colleges
Consumer-Purchaser Disclosure Project
Consumers Union
Federation of American Hospitals
National Association of Children's Hospitals and Related Institutions
National Partnership for Women & Families

Proceedings:

A recording of the meeting will be available in approximately one week, with a written summary to follow shortly thereafter, at www.cms.hhs.gov/quality/hospital.

Written comments:

Send written comments, questions, or other statements by July 30, 2004 to Lisa Lang, Centers for Medicare & Medicaid Services, Quality Measurement and Health Assessment Group, Mailstop S3-24-14, 7500 Security Boulevard, Baltimore, Maryland 21244-1850; or via email to llang@cms.hhs.gov, with a subject line "Listening Session."