

# Centers for Medicare & Medicaid Services

## **Building on the Foundation: Performance Measures for Public Reporting on the Quality of Hospital Care**

San Francisco Airport Marriott, San Francisco, CA  
June 14, 2004

1:00 p.m. **Welcome**

Jeff Flick, Regional Administrator  
Centers for Medicare and Medicaid Services

1:05 p.m. **Introduction: The CMS Hospital Quality Initiative**

Trent Haywood, M.D., J.D., Acting Director  
Quality Measurement and Health Assessment Group  
Centers for Medicare and Medicaid Services

1:30 p.m. **Panel Discussion: Local Perspectives**

Dan Ferguson, M.D., Vice President Medical Operations  
Catholic Healthcare West

David S. P. Hopkins, Ph.D., Director of Quality Measurement and Improvement  
The Pacific Business Group on Health and Administrator, California Cooperative  
Healthcare Reporting Initiative

Elizabeth M. Imholz, Director, West Coast Office  
Consumers Union

Lance Lang, M.D., Vice President and Senior Medical Director  
Health Net of California

Barry B. Sheppard, M.D., Chief Physician, Thoracic Oncology  
Mills-Peninsula Hospital

*Moderator:*

Jeff Flick, Regional Administrator

2:45 p.m. **Refreshment Break**

3:00 p.m. **Small Group Discussions**

**I. Patient Safety**

Of the Institute of Medicine's six aims for improvement for the nation's health care system, safety was identified as the first such aim. What aspects of safe care are most important to the public? How should we measure the relative safety of hospitals in a manner that is fair, valid and reliable?

**II. Nursing Sensitive Measures: Public Reporting Lessons from California**

The National Quality Forum recently endorsed a set of 15 nursing-sensitive measures as appropriate for use in acute care hospitals. Over the course of the next year, the various stakeholders in hospital quality will discuss how these measures can be incorporated into the existing hospital performance measurement and quality improvement activities. What can CMS learn from the experience of California hospitals with assessing the delivery of nursing care?

**III. Measuring Quality in Small and Rural Hospitals**

Small hospitals generally offer a more limited array of services than larger community or teaching hospitals, and their smaller annual caseloads present practical measurement problems, especially when assessing care for a particular condition or disease. What special considerations, if any, should be given to small and rural hospitals in reporting on their quality of care?

**IV. Hospital-Acquired Infections: Public Accountability or Quality Improvement?**

Hospital-acquired infections, a serious cause of injury, illness, and even death, are often measured for quality improvement or regulation, but not necessarily public disclosure. The Centers for Disease Control and Prevention (CDC), for example, collects data about nosocomial infections from a small number of hospitals as part of a long-standing surveillance system, but the system reports only aggregate information to the public. Which measures of hospital-acquired infection are more appropriate for or desired by consumers, and which by providers or purchasers?

4:00 p.m. **Small Group Discussion Reports**

4:15 p.m. **Audience Discussion**

*Discussion Leader:*

Peter V. Lee, J.D., President and CEO  
Pacific Business Group on Health

The Centers for Medicare & Medicaid Services wishes to thank the following organizations for their support of this initiative and for serving as co-hosts for today's meeting:

Pacific Business Group on Health  
California Healthcare Association  
Office of Statewide Health Planning and Development  
AFL-CIO  
American Hospital Association  
Association of American Medical Colleges  
Consumer-Purchaser Disclosure Project  
Consumers Union  
Federation of American Hospitals  
National Association of Children's Hospitals and Related Institutions  
National Partnership for Women & Families

**Proceedings:**

A recording of the meeting will be available in approximately one week, with a written summary to follow shortly thereafter, at [www.cms.hhs.gov/quality/hospital](http://www.cms.hhs.gov/quality/hospital).

**Written comments:**

Send written comments, questions, or other statements by July 30, 2004 to Lisa Lang, Centers for Medicare & Medicaid Services, Quality Measurement and Health Assessment Group, Mailstop S3-24-14, 7500 Security Boulevard, Baltimore, Maryland 21244-1850; or via email to [llang@cms.hhs.gov](mailto:llang@cms.hhs.gov), with a subject line "Listening Session."