IRF Help Desks

**IRF Provider, with a question about:**

**IRF Quality Reporting Program**
- IRF QRP requirements.
- Data submission timelines.
- IRF-PAI Quality Indicator items.
- Quality Measure Calculations.
- IRF QRP provider training materials.
- General IRF quality reporting questions.

**Email:** IRF.Questions@cms.hhs.gov

**CDC National Healthcare Safety Network (NHSN)**
- Centers for Disease Control and Prevention (CDC) Quality Measures:
  - E.g., Catheter-Associated Urinary Tract Infections (CAUTIs).
- National Healthcare Safety Network (NHSN) enrollment, reporting, and data analysis.

**Email:** NHSN@cdc.gov

**Data Submission and Data Validation**
- Accessing QIES (user name and password).
- Data/record submissions.
- CMG Grouper classification.
- Submission/validation reports.
- Accessing CASPER.
- jIRVEN.

**Email:** Help@otso.com
Phone: (800) 339-9313

**IRF Public Reporting Help Desk**
- CASPER Review and Correct reports.
- CASPER Quality Measure reports.
- Provider Preview reports.
- IRF Compare website.
- IRF data on Data.Medicare.gov.

**Email:** IRFPQQuestions@cms.hhs.gov

**IRF-PAI Clinical Items**
- Identification information.
- Payer information.
- Medical information.
- Function modifiers and FIM® instrument.
- Discharge information.

**Email:** IRF.Questions@cms.hhs.gov

**IRF Medicare Policy**
- IRF Medicare reimbursement.
- Claims/billing.
- Eligibility and coverage requirements.
- Therapy information reporting.
- IRF-PAI requirements (for nonquality sections).

**Email:** IRFCoverage@cms.hhs.gov