

Inpatient Rehabilitation Facility Help Desks

IRF Provider, with a
question about:

Quality Reporting Program & Quality Reporting Items

- Pressure ulcer coding
- Pressure ulcer staging
- Wounds
- General quality reporting questions
- Other quality measures (as released)

IRF.Questions@cms.hhs.gov

Data Submission & Data Validation

- Accessing QIES (username and password)
- Data/record submissions
- Submission/validation reports
- CASPER reports
- jIRVEN

help@qtso.com

1-800-339-9313

IRF-PAI Clinical Items

- Clinical questions not related to quality indicators

help@qtso.com

1-800-339-9313

IRF Medicare Policy

- IRF Medicare reimbursement
- Claims/billing
- Eligibility and coverage requirements
- Therapy time requirements
- Assessment requirements (for non-quality sections)

IRFCoverage@cms.hhs.gov

CDC & NHSN

- Centers for Disease Control (CDC) Quality Measures, such as Catheter Associated Urinary Tract Infections (CAUTI)
- National Healthcare Safety Network enrollment and reporting

NHSN@cdc.gov

