

# Quality Reporting Program Provider Training



## IRF Quality Reporting Program (QRP) Resources

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May 10, 2019

# Acronyms in This Presentation

- APU - Annual Payment Update
- ASAP - Assessment Submission and Processing
- CAUTI - Catheter-Associated Urinary Tract Infection
- CDC - Centers for Disease Control and Prevention
- CMS - Centers for Medicare & Medicaid Services
- CASPER - Certification and Survey Provider Enhanced Reports
- FIM® - Functional Independence Measure
- FY - Fiscal Year
- IRF - Inpatient Rehabilitation Facility
- IRF-PAI - Inpatient Rehabilitation Facility-Patient Assessment Instrument

ASAP APU IRF-PAI  
IRF FY  
CDC FIM®  
CAUTI CASPER CMS

# Acronyms in This Presentation (cont.)

- jIRVEN - Inpatient Rehabilitation Validation and Entry System
- MAC - Medicare Administrative Contractor
- NHSN - National Healthcare Safety Network
- NQF - National Quality Forum
- QTSO - QIES Technical Support Office
- QIES - Quality Improvement and Evaluation System
- QRP - Quality Reporting Program
- VUT - Validation Utility Tool



# Objectives

- Identify the resources available to Inpatient Rehabilitation Facility (IRF) providers to guide their understanding of the IRF Quality Reporting Program (QRP).
- Locate and navigate resources for QRP submission requirements.



# Disclaimer

- This presentation was current at the time it was published or uploaded onto the web. Medicare policy changes frequently, so links to the source documents have been provided within this presentation for your reference.
- This presentation was prepared as a service to the public and is not intended to grant rights or impose obligations. This presentation may contain references or links to statutes, regulations, or other policy materials. The intent of the information provided is to be a general summary and not to take the place of either the written law or regulations. We encourage readers to review the specific statutes, regulations, and other interpretive materials for a full and accurate statement of their contents.

# IRF QRP Website

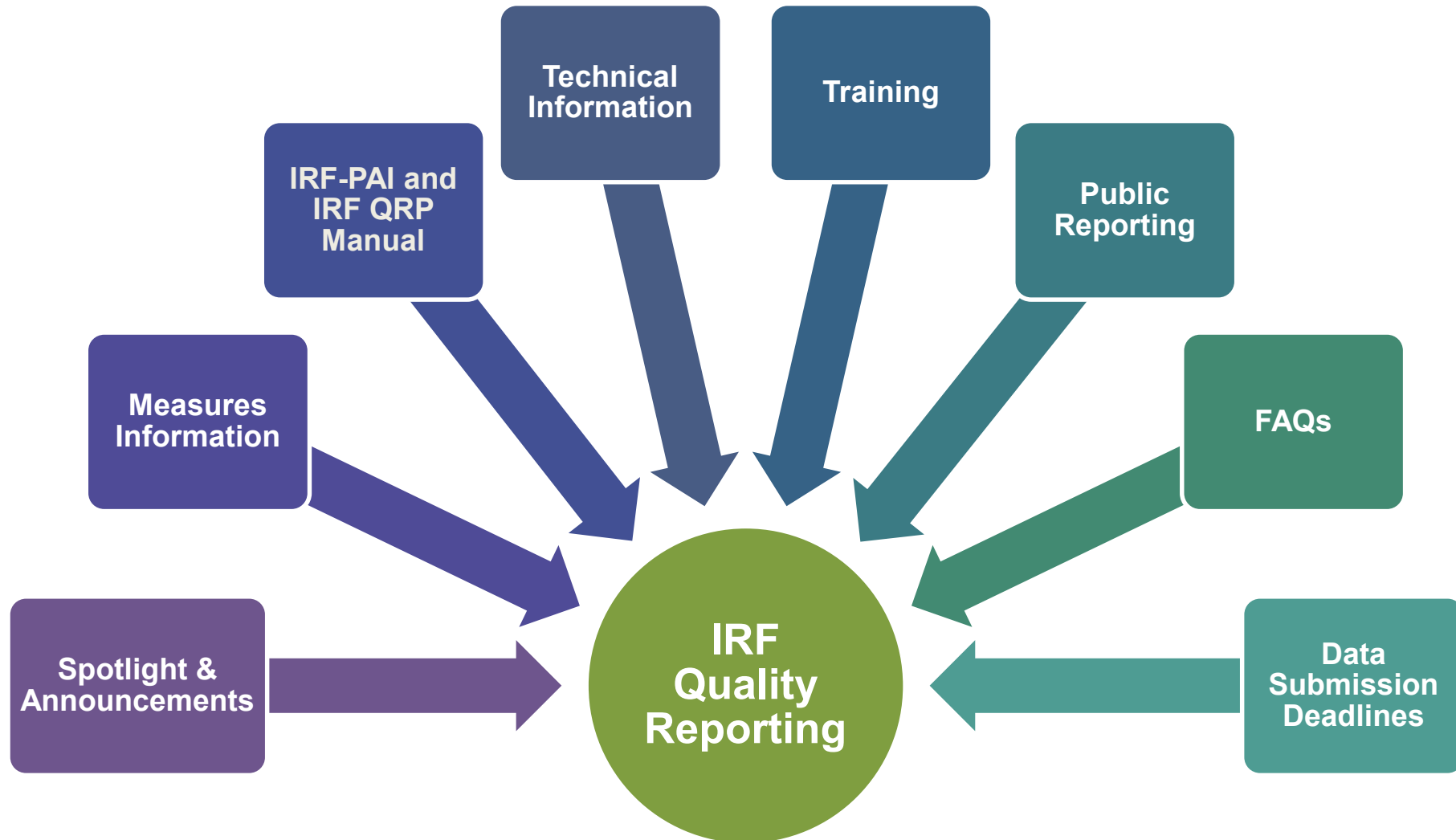


# How often do you visit the IRF QRP web page on the CMS website?

- A. Very frequently (weekly).
- B. Occasionally (monthly).
- C. Rarely (a few times a year).
- D. Never.
- E. What is the IRF QRP web page?



# IRF QRP Website





# IRF QRP Website (cont.)

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Home > Medicare > Inpatient Rehabilitation Facility Quality Reporting Program > Inpatient Rehabilitation Facilities (IRF) Quality Reporting Program (QRP)

**Inpatient Rehabilitation Facility Quality Reporting Program**

- [IRF Quality Reporting Spotlight & Announcements](#)
- [IRF Quality Reporting Measures Information](#)
- [IRF-PAI and IRF QRP Manual](#)
- [IRF Quality Reporting Technical Information](#)
- [IRF Quality Reporting Training](#)
- [IRF Quality Public Reporting](#)
- [IRF Quality Reporting FAQs](#)
- [IRF Quality Reporting Data Submission Deadlines](#)
- [IRF Quality Reporting Reconsideration and Exception & Extension](#)
- [IRF Patient Experience of Care](#)
- [IRF Quality Reporting Help](#)
- [IRF Quality Reporting Archives](#)

## Inpatient Rehabilitation Facilities (IRF) Quality Reporting Program (QRP)

### Overview

#### What's Inpatient Rehabilitation Facilities (IRF) Quality Reporting Program (QRP)?

The IRF QRP creates IRF quality reporting requirements, as mandated by Section 3004(a) of the Patient Protection and Affordable Care Act (ACA) of 2010. Every year, by October 1, we publish the quality measures you must report.

Section 3004(b) of the ACA amended section 1886(j)(7) of the Social Security Act (SSA) requiring the Secretary to establish quality reporting requirements for IRFs. Please see below link to text of Section 3004 of the ACA.

#### What happens if quality data isn't reported?

For fiscal year 2014, and each year after, if an IRF does not submit the required quality data, the IRF will be subject to a two (2) percentage point reduction in the annual increase factor.

CMS strongly encourages submitting quality data prior to the deadline ensuring the data is complete and accurate and to address any data submission issues.

#### Who can see the reported data?

We must make quality data available to the public and give you the opportunity to review the data before it is made public. The IRF Compare website began reporting quality measure data in late 2016.

Learn more about ACA Section 3004 (Quality Reporting for Long-Term Care Hospitals (LTCH), Inpatient Rehabilitation Facilities (IRF), and Hospice Programs) in the link below: H.R. 3590 Health Care Law P.L. Public Law No: 111-148, the Patient Protection and Affordable Care Act.

<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/IRF-Quality-Reporting/>

# IRF QRP Website: Spotlight & Announcements

- News.
- Announcements.
- Updates pertinent to the IRF QRP.

<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/IRF-Quality-Reporting/Spotlights-Announcements.html>



The screenshot displays the CMS.gov website interface. At the top, the CMS.gov logo is visible, along with navigation links for Home, About CMS, Newsroom, Archive, and a search bar. Below the logo, a horizontal menu contains links for Medicare, Medicaid/CHIP, Medicare-Medicaid Coordination, Private Insurance, Innovation Center, Regulations & Guidance, Research, Statistics, Data & Systems, and Outreach & Education. The breadcrumb trail indicates the current location: Home > Medicare > Inpatient Rehabilitation Facility Quality Reporting Program > IRF Quality Reporting Spotlight & Announcements. The left sidebar lists various resources under the 'Inpatient Rehabilitation Facility Quality Reporting Program' heading, with 'IRF Quality Reporting Spotlight & Announcements' highlighted. The main content area is titled 'IRF Quality Reporting Spotlight & Announcements' and includes a sub-header 'What's new with Inpatient Rehabilitation Facilities (IRFs)'. Under the 'Updates' section, two announcements are listed: one dated February 20, 2019, regarding a data submission deadline extension, and another dated January 25, 2019, regarding an updated PRA Disclosure Statement.

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Home > Medicare > Inpatient Rehabilitation Facility Quality Reporting Program > IRF Quality Reporting Spotlight & Announcements

**Inpatient Rehabilitation Facility Quality Reporting Program**

- [IRF Quality Reporting Spotlight & Announcements](#)
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- [IRF Quality Public Reporting](#)
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- [IRF Quality Reporting Reconsideration and Exception & Extension](#)
- [IRF Patient Experience of Care](#)
- [IRF Quality Reporting Help](#)

## IRF Quality Reporting Spotlight & Announcements

### What's new with Inpatient Rehabilitation Facilities (IRFs)

#### Updates

**February 20, 2019**

**Post-Acute Care Quality Reporting Program Quarter 3 Data Submission Deadline Extension**

CMS is aware of the issue with CMSNet that impacted post-acute care (PAC) providers' ability to submit assessment data for the quality reporting programs (QRP) to the QIES-ASAP system on the Quarter 3 data submission deadline of February 15, 2019. We have extended the data submission deadline, and we will be accepting QRP assessment data submissions through, Thursday, February 21, 2019. Providers can also apply for an extension following the instructions listed on the PAC QRP Reconsiderations and Exception & Extension webpages if they are unable to meet this extension deadline.

**January 25, 2019**

**Updated PRA Disclosure Statement for IRF-PAI Version 3.0**

The IRF-PAI Version 3.0 has been updated with the most recent PRA Disclosure Statement. Please find the updated document in the downloads section of the [IRF-PAI and IRF QRP Manual](#) webpage.

**January 25, 2019**

**Section GG Decision Tree Training Document Now Available**

# IRF QRP Website: Measures Information

- List of adopted IRF QRP quality reporting measures.
- National Quality Forum (NQF) Measure Identification Numbers and titles.
- IRF Quality Measures Calculations and Reporting User's Manual.
- Final measure specifications.

<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/IRF-Quality-Reporting/IRF-Quality-Reporting-Program-Measures-Information-.html>

The screenshot shows the CMS.gov website with the following elements:

- Header:** CMS.gov logo, "Centers for Medicare & Medicaid Services", navigation links (Home, About CMS, Newsroom, Archive, Share, Help, Print), and a search bar.
- Navigation Bar:** Medicare, Medicaid/CHIP, Medicare-Medicaid Coordination, Private Insurance, Innovation Center, Regulations & Guidance, Research, Statistics, Data & Systems, Outreach & Education.
- Breadcrumbs:** Home > Medicare > Inpatient Rehabilitation Facility Quality Reporting Program > IRF Quality Reporting Measures Information.
- Left Sidebar:** Inpatient Rehabilitation Facility Quality Reporting Program, IRF Quality Reporting Spotlight & Announcements, IRF Quality Reporting Measures Information (highlighted), IRF-PAI and IRF QRP Manual, IRF Quality Reporting Technical Information, IRF Quality Reporting Training, IRF Quality Public Reporting, IRF Quality Reporting FAQs, IRF Quality Reporting Data Submission Deadlines, IRF Quality Reporting Reconsideration and Exception & Extension, IRF Patient Experience of Care, IRF Quality Reporting Help, IRF Quality Reporting Archives.
- Main Content:**
  - IRF Quality Reporting Measures Information**
  - The purpose of this page is to provide information on the measures reported by IRFs in accordance with the IRF QRP. On this page, you will find descriptions of each measure, links to measure specifications, measure updates and other measure related information. This page is updated as measure updates become available.
  - What are the Inpatient Rehabilitation Facilities (IRF) quality reporting measures?**
  - Measures currently adopted and finalized for the IRF QRP are listed below. Data for the IRF QRP measures are collected and submitted through three methods:

    - Inpatient Rehabilitation Facility – Patient Assessment Instrument (IRF-PAI)
    - Centers for Disease Control and Prevention (CDC) National Healthcare Safety Network (NHSN)
    - Medicare Fee-For-Service Claims
  - The following measures are submitted using the IRF-PAI unless noted otherwise:
  - IRF Measure #1: National Healthcare Safety Network (NHSN) Catheter Associated Urinary Tract Infection (CAUTI) Outcome Measure (NQF #0138)**
  - Use of a previous version of this measure was finalized in the FY 2012 IRF PPS Final Rule which was published in the Federal Register on 08/05/2011 (76 FR 47874). The updated version of the CAUTI measure was adopted in the CY 2013 Hospital Outpatient Prospective Payment System Final Rule which was published in the Federal Register on November 15, 2012 (77 FR 68500). Data collection for this measure began on 10/01/2012. The data for this measure is submitted via CDC/NHSN.
  - IRF Measure #2: Influenza Vaccination among Healthcare Personnel (NQF #0431)**

# IRF QRP Website: IRF-PAI and IRF QRP Manual

- Current version of the Inpatient Rehabilitation Facility-Patient Assessment Instrument (IRF-PAI).
- Current version of the IRF-PAI Training Manual.
- Change table(s).

<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/IRF-Quality-Reporting/IRF-PAI-and-IRF-QRP-Manual.html>

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## IRF-PAI and IRF QRP Manual

### IRF-PAI & IRF QRP Manual

This page includes the current versions of the IRF-PAI, the Quality Indicator Section of the IRF-PAI Manual and associated documents. This page will be updated when

- an update is made to these resources,
- a newer version becomes available,
- or important information regarding these tools needs to be communicated.

The older versions of these documents will remain available for reference in the archives section.

Please refer to the [IRF PPS webpages](#) for additional information related to the IRF PPS requirements.

### Inpatient Rehabilitation Facility (IRF) Patient Assessment Instrument (PAI)

The Inpatient Rehabilitation Facility (IRF) Patient Assessment Instrument (PAI) is the assessment instrument IRF providers use to collect patient assessment data for quality measure calculation and payment determination in accordance with the IRF QRP. Completion of the IRF-PAI is required for each Medicare Part A fee-for-service and Medicare Part C patient discharged from an inpatient rehabilitation facility. IRF-PAI V 2.0, effective October 1, 2018, is available in the Downloads section of this webpage. For more information about data collection and submission for the quality reporting program, please refer to the [IRF Quality Reporting Data Submission Deadlines webpage](#).

### Inpatient Rehabilitation Facility (IRF) Training Manual– QRP Sections

# IRF QRP Website: IRF-PAI and IRF QRP Manual (cont.)

- Final IRF-PAI Version 3.0, effective October 1, 2019.
- Final IRF-PAI Version 3.0 Change Table.
- Change tables.

<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/IRF-Quality-Reporting/IRF-PAI-and-IRF-QRP-Manual.html>

## Downloads

[IRF-PAI Training Manual V2.0 Errata - July 2018 \[ZIP, 131KB\]](#) 

[Final IRF-PAI Version 3.0 - Effective October 1 2019 \(FY2020\). \[PDF, 572KB\]](#) 

[Final IRF-PAI Version 3.0 Change Table \[PDF, 242KB\]](#) 

[IRF-PAI Training Manual Version 2.0 Errata May 2018 \[PDF, 52KB\]](#) 

[IRF-PAI Training Manual Section 4 Quality Indicators Version 2.0R May 2018 \[ZIP, 2MB\]](#) 

[Proposed IRF-PAI Version 3.0 - Effective October 1 2019 \(FY2020\). \[PDF, 535KB\]](#) 

[Proposed IRF-PAI Version 3.0 Change Table \[PDF, 176KB\]](#) 

[Final IRF-PAI Versions 1.5 and 2.0 Change Tables.pdf \[PDF, 339KB\]](#) 

[Final IRF-PAI Version 2.0 - Effective October 1 2018.pdf \[PDF, 528KB\]](#) 

[IRF CDC Submission Guidance January 2019 \[PDF, 101KB\]](#) 



# IRF QRP Website: Technical Information

- Technical updates and resources for data collection and submission.
- Contacts for technical issues.

<https://www.cms.gov/MedicaidandCHIPPrograms/dataandstatistics/IRFQualityReporting/IRFQualityReportingTechnicalInformation.html>

The screenshot displays the CMS.gov website interface. At the top, the CMS.gov logo is prominent, with the text 'Centers for Medicare & Medicaid Services' below it. A navigation bar includes links for Home, About CMS, Newsroom, Archive, Share, Help, and Print. A search bar is located on the right side of the header. Below the header, a row of yellow buttons provides access to various program areas: Medicare, Medicaid/CHIP, Medicare-Medicaid Coordination, Private Insurance, Innovation Center, Regulations & Guidance, Research, Statistics, Data & Systems, and Outreach & Education. The main content area shows a breadcrumb trail: Home > Medicare > Inpatient Rehabilitation Facility Quality Reporting Program > IRF Quality Reporting Technical Information. On the left, a sidebar lists several links, with 'IRF Quality Reporting Technical Information' highlighted in a yellow box. The main content area is titled 'IRF Quality Reporting Technical Information' and contains the following text: 'The purpose of this web page is to provide technical updates and resources related to IRF data collection, submission of quality data, information regarding the CDC's National Healthcare Safety Network (NHSN), and the IRF- Patient Assessment Instrument (PAI). Users may also find contact information on this page for where to direct questions related to technical issues.' It also states: 'This page is updated periodically as updates to technical information, IRF-PAI Submission Specifications, and reporting tools related to data submission become available.' A section titled 'Comments and Questions:' provides contact information: 'For questions about IRF-PAI data coding or IRF-PAI data submission: Phone: 1-800-339-9313, e-mail: [help@qtso.com](mailto:help@qtso.com), or <https://qtso.cms.gov/> For questions related to technical issues: [IRFTechIssues@cms.hhs.gov](mailto:IRFTechIssues@cms.hhs.gov) For the Quality Improvement and Evaluation Systems (QIES) Technical Support Office: [help@qtso.com](mailto:help@qtso.com) Centers for Disease Control and Prevention's National Healthcare Safety Network Website Information related to the procedures using the NHSN for data submission for CAUTI, MRSA, CDI, and the Influenza Vaccination Coverage Among Healthcare Personnel measures can be found at: <http://www.cdc.gov/nhsn> For NHSN questions: [NHSN@cdc.gov](mailto:NHSN@cdc.gov)

# IRF QRP Website: Training

- Training announcements and registration.
- Training presentations and collateral materials.
- Training Q&As.

<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/IRF-Quality-Reporting/IRF-Quality-Reporting-Training.html>

The screenshot displays the CMS.gov website interface. At the top, the CMS.gov logo is visible alongside navigation links for Home, About CMS, Newsroom, Archive, Share, Help, and Print. A search bar is located to the right of the logo. Below the logo, a horizontal menu contains links for Medicare, Medicaid/CHIP, Medicare-Medicaid Coordination, Private Insurance, Innovation Center, Regulations & Guidance, Research, Statistics, Data & Systems, and Outreach & Education. The main content area shows a breadcrumb trail: Home > Medicare > Inpatient Rehabilitation Facility Quality Reporting Program > IRF Quality Reporting Training. On the left, a sidebar lists various links related to the IRF Quality Reporting Program, with 'IRF Quality Reporting Training' highlighted. The main content area is titled 'IRF Quality Reporting Training' and contains a paragraph explaining that CMS provides information about the IRF Quality Reporting Program (QRP) for hospitals and other stakeholders. Below this, a bulleted list includes Training Materials and In-person Training, Training Q&As, Hospital/Quality Initiative Open Door Forum (ODF) Presentations, Special Open Door Forum (SODF) Presentations, and CMS Quality Partner/Vendor Workgroup Presentations. An 'Updates' section follows, with a date of January 25, 2019, and a heading 'Section GG Decision Tree Training Document Now Available'. The text states that a decision tree training document to help with coding Section GG self-care and mobility data elements is now available, providing an overview of the 6 codes and coding instructions for admission/discharge. A second update is dated November 27, 2018, with the heading 'Post-Training Materials Available – September 2018 IRF and LTCH Section N: Medications Webinar'. The text indicates that post-training materials, including answers to knowledge checks from the Inpatient Rehabilitation Facility (IRF) and Long-Term Care Hospital (LTCH) Section N: Medications Webinar held September 17, 2018, are available under the Downloads section at the bottom of the webpage.

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Home > Medicare > Inpatient Rehabilitation Facility Quality Reporting Program > IRF Quality Reporting Training

**Inpatient Rehabilitation Facility Quality Reporting Program**

- [IRF Quality Reporting Spotlight & Announcements](#)
- [IRF Quality Reporting Measures Information](#)
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- [IRF Quality Reporting Training](#)**
- [IRF Quality Public Reporting](#)
- [IRF Quality Reporting FAQs](#)
- [IRF Quality Reporting Data Submission Deadlines](#)
- [IRF Quality Reporting Reconsideration and Exception & Extension](#)
- [IRF Patient Experience of Care](#)
- [IRF Quality Reporting Help](#)
- [IRF Quality Reporting Archives](#)

## IRF Quality Reporting Training

The Centers for Medicare & Medicaid Services (CMS) has many sources of information about the Inpatient Rehabilitation Facilities (IRF) Quality Reporting Program (QRP) for hospitals and other stakeholders including:

- Training Materials and In-person Training
- Training Q&As
- Hospital/Quality Initiative Open Door Forum (ODF) Presentations
- Special Open Door Forum (SODF) Presentations
- CMS Quality Partner/Vendor Workgroup Presentations

### Updates

January 25, 2019

**Section GG Decision Tree Training Document Now Available**

A decision tree training document to help with coding Section GG self-care and mobility data elements is now available. This document provides an overview of the 6 codes and coding instructions for admission/discharge.

November 27, 2018

**Post-Training Materials Available – September 2018 IRF and LTCH Section N: Medications Webinar**


Post-training materials (includes answers to knowledge checks) from the Inpatient Rehabilitation Facility (IRF) and Long-Term Care Hospital (LTCH) Section N: Medications Webinar held September 17, 2018, are available under the Downloads section at the bottom of this webpage.


# IRF QRP Website: Training Downloads


- Training agendas.
- Training materials:
  - Presentations.
  - Case study.
  - Action plan template.
  - Other collateral materials.
- Training Q&As.


<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/IRF-Quality-Reporting/IRF-Quality-Reporting-Training.html>

## Downloads


[September 2018 IRF LTCH Section M Webinar with-answers \[PDF, 4MB\]](#) 


[May 2018 IRF QRP Provider Training Q and A Edited-V2 508 \[PDF, 409KB\]](#) 


[May 2018 IRF QRP Provider Training Day One Part 1 Post Training \[ZIP, 14MB\]](#) 


[May 2018 IRF QRP Provider Training Day One Part 2 Post Training \[ZIP, 11MB\]](#) 


[May 2018 IRF QRP Provider Training Day Two Part 1 Post Training \[ZIP, 4MB\]](#) 


[May 2018 IRF QRP Provider Training Day Two Part 2 Post Training \[ZIP, 19MB\]](#) 


[May 2018 IRF QRP Provider Training Day Two Part 3 Post Training \[ZIP, 6MB\]](#) 


[IRF\\_Agenda\\_Baltimore-May2018.pdf \[PDF, 88KB\]](#) 


[May 2018 IRF QRP Provider Training Day One \[ZIP, 19MB\]](#) 

[May 2018 IRF QRP Provider Training Day Two Part 1 \[ZIP, 3MB\]](#) 

[May 2018 IRF QRP Provider Training Day Two Part 2 \[ZIP, 19MB\]](#) 

[May 2018 IRF QRP Provider Training Day Two Part 3 \[ZIP, 6MB\]](#) 

[August 2018 IRF LTCH QRP Section N Webinar without answers \[PDF, 8MB\]](#) 

[September 2018 IRF LTCH Section M Webinar without answers \[PDF, 4MB\]](#) 

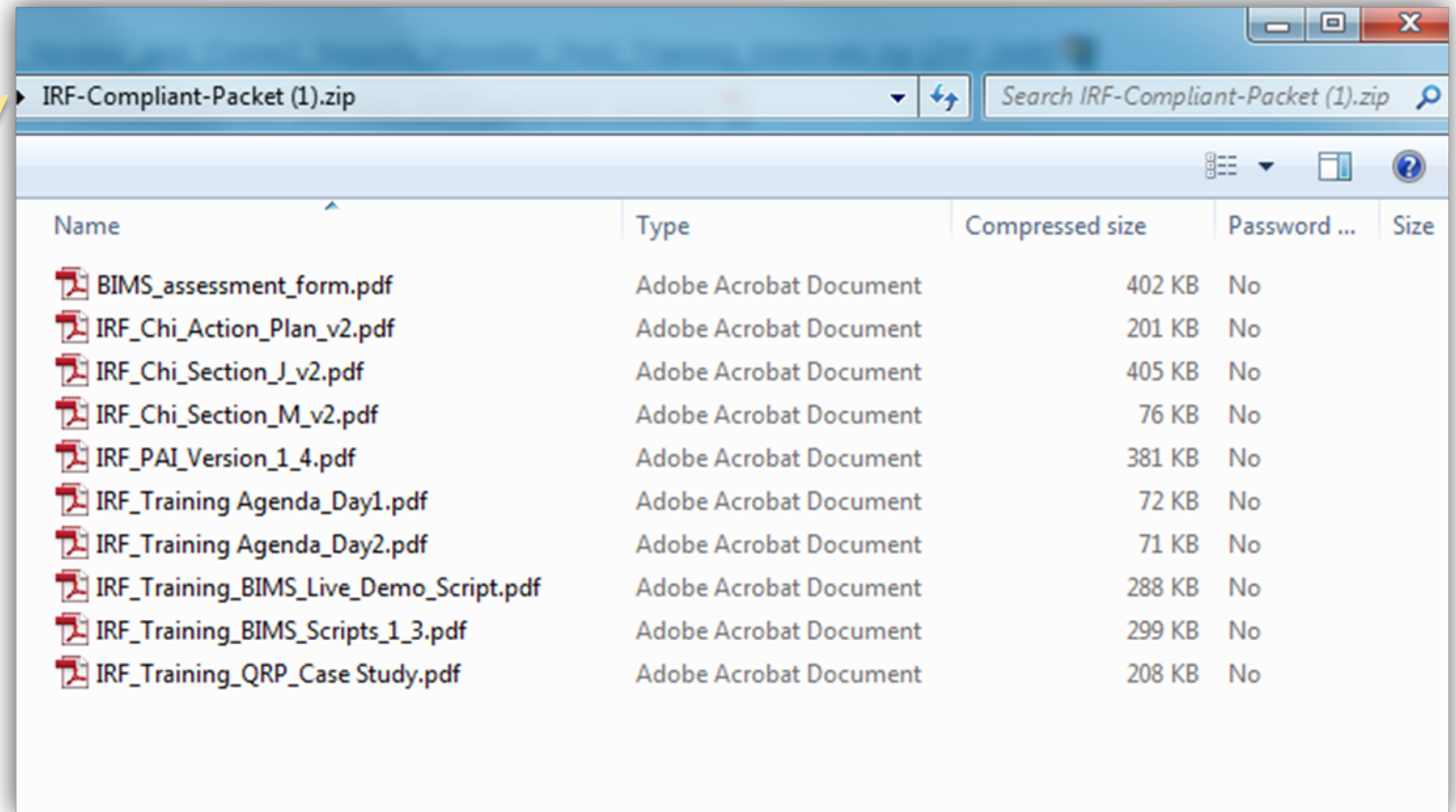
[August 2018 IRF LTCH QRP Section N Webinar with answers 508 \[PDF, 7MB\]](#) 











[GG Self-Care & Mobility Activities Decision Tree \[PDF, 447KB\]](#) 



# IRF QRP Website: Training Downloads (cont.)

- Past in-person IRF QRP Provider Training materials are packaged into zipped folders.
- Each section of the training has a zipped folder containing all related training materials.
- CMS provides training materials (e.g., case studies, presentations, action plan templates) for reuse in your organization.



Name	Type	Compressed size	Password ...	Size
 BIMS_assessment_form.pdf	Adobe Acrobat Document	402 KB	No	
 IRF_Chi_Action_Plan_v2.pdf	Adobe Acrobat Document	201 KB	No	
 IRF_Chi_Section_J_v2.pdf	Adobe Acrobat Document	405 KB	No	
 IRF_Chi_Section_M_v2.pdf	Adobe Acrobat Document	76 KB	No	
 IRF_PAI_Version_1_4.pdf	Adobe Acrobat Document	381 KB	No	
 IRF_Training_Agenda_Day1.pdf	Adobe Acrobat Document	72 KB	No	
 IRF_Training_Agenda_Day2.pdf	Adobe Acrobat Document	71 KB	No	
 IRF_Training_BIMS_Live_Demo_Script.pdf	Adobe Acrobat Document	288 KB	No	
 IRF_Training_BIMS_Scripts_1_3.pdf	Adobe Acrobat Document	299 KB	No	
 IRF_Training_QRP_Case Study.pdf	Adobe Acrobat Document	208 KB	No	

# IRF QRP Website: Public Reporting

- Public reporting updates and resources.
- Procedures for requesting CMS review of an IRF's measure data in the Preview Reports.
- Downloads:
  - Data Collection Periods for IRF Compare 2018.
  - How to Update IRF Demographic Data.
  - IRF Provider Preview Report Access Instructions.

<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/IRF-Quality-Reporting/IRF-Quality-Public-Reporting.html>

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Home > Medicare > Inpatient Rehabilitation Facility Quality Reporting Program > IRF Quality Public Reporting

### Inpatient Rehabilitation Facility Quality Reporting Program

- [IRF Quality Reporting Spotlight & Announcements](#)
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## IRF Quality Public Reporting

**Background:**

Section 3004(b) of the Affordable Care Act established the IRF Quality Reporting Program (QRP). In addition, The Improving Medicare Post-Acute Care Transformation Act of 2014 (IMPACT Act) requires the reporting of standardized patient assessment data on quality, resource use, and other measures by Post-Acute Care (PAC) providers, including skilled nursing facilities, home health agencies, inpatient rehabilitation facilities, and long-term care hospitals.

**IRF Compare**

IRF Compare formats the reported data to be readily used by the public, which provides a snapshot of the quality of care for each facility. This tool helps families compare some key quality metrics, such as pressure ulcers and readmissions, for over 1,100 IRFs across the nation.

**Procedures for requesting CMS review of an IRF's measure data:**

CMS encourages IRFs to review their data as provided in the Preview Reports. If an IRF disagrees with performance data (numerator, denominator, or quality metric) contained within their Preview Report, they will have an opportunity to request review of that data by CMS. In order to make such a request, IRF providers must adhere to the process outlined below:

- Requests for CMS review of data may be submitted to CMS beginning on the day the provider preview reports are issued in IRF CASPER folders, and may be submitted through 11:59:59 p.m. PST on day 30 of the preview period.
- CMS will not accept any requests for review of data that are submitted after the posted deadline, which falls on the last day of the preview period.

# IRF QRP Website: FAQs

- List of frequently asked questions (FAQs) about the IRF QRP, including:
  - Quality measures.
  - Data submission deadlines.
  - Training materials.
  - Other useful resources.
- FAQ document is updated and replaced periodically.

<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/IRF-Quality-Reporting/IRF-Quality-Reporting-FAQs.html>

The screenshot displays the CMS.gov website interface. At the top, the CMS.gov logo is prominent, with the text 'Centers for Medicare & Medicaid Services' below it. A navigation bar includes links for Home, About CMS, Newsroom, Archive, and a Share button. A search bar is located on the right. Below the navigation bar, a row of yellow buttons provides access to various CMS services: Medicare, Medicaid/CHIP, Medicare-Medicaid Coordination, Private Insurance, Innovation Center, Regulations & Guidance, Research, Statistics, Data & Systems, and Outreach & Education. The main content area shows a breadcrumb trail: Home > Medicare > Inpatient Rehabilitation Facility Quality Reporting Program > IRF Quality Reporting FAQs. On the left, a sidebar lists various links related to the IRF Quality Reporting Program, with 'IRF Quality Reporting FAQs' highlighted. The main content area is titled 'IRF Quality Reporting FAQs' and contains a paragraph explaining that CMS has developed a list of Frequently Asked Questions (FAQ) addressing general questions about the IRF Quality Reporting Program, including information about quality measures, data submission deadlines, training materials, and other useful resources. Below this, a 'Downloads' section lists a PDF document: 'IRF QRP General FAQ - October 2018 [PDF, 282KB]'. At the bottom right, a footer indicates the page was last modified on 10/18/2018 at 2:21 PM and provides a link to 'Help with File Formats and Plug-Ins'.

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type search Search

Medicare Medicaid/CHIP Medicare-Medicaid Coordination Private Insurance Innovation Center Regulations & Guidance Research, Statistics, Data & Systems Outreach & Education

Home > Medicare > Inpatient Rehabilitation Facility Quality Reporting Program > IRF Quality Reporting FAQs

**Inpatient Rehabilitation Facility Quality Reporting Program**

- [IRF Quality Reporting Spotlight & Announcements](#)
- [IRF Quality Reporting Measures Information](#)
- [IRF-PAI and IRF QRP Manual](#)
- [IRF Quality Reporting Technical Information](#)
- [IRF Quality Reporting Training](#)
- [IRF Quality Public Reporting](#)
- [IRF Quality Reporting FAQs](#)**
- [IRF Quality Reporting Data Submission Deadlines](#)
- [IRF Quality Reporting Reconsideration and Exception & Extension](#)
- [IRF Patient Experience of Care](#)
- [IRF Quality Reporting Help](#)
- [IRF Quality Reporting Archives](#)

**IRF Quality Reporting FAQs**

CMS has developed a list of Frequently Asked Questions (FAQ) addressing general questions about the IRF Quality Reporting Program, including information about the quality measures, data submission deadlines, training materials, and other useful resources. This document, posted in the Downloads section below, also includes details regarding topics or types of questions handled by each of the Help Desks. This document will be updated and replaced periodically.

**Downloads**

- [IRF QRP General FAQ - October 2018 \[PDF, 282KB\]](#)

Page last Modified: 10/18/2018 2:21 PM  
[Help with File Formats and Plug-Ins](#)

# IRF QRP Website: Data Submission Deadlines

- Data submission updates.
- Data collection and final submission deadlines for Annual Payment Update (APU) determination.
- Downloads.
  - Data Collection & Final Submission Deadlines for the Fiscal Year (FY) 2020 and FY 2021 IRF QRP
  - IRFs That Successfully Met QRP Reporting Requirements For APU FY 2019

<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/IRF-Quality-Reporting/IRF-Quality-Reporting-Data-Submission-Deadlines.html>

The screenshot displays the CMS.gov website interface. At the top, the CMS.gov logo is prominent, with the text 'Centers for Medicare & Medicaid Services' below it. A navigation bar includes links for Home, About CMS, Newsroom, Archive, and social media options like Share, Help, and Print. A search bar is located on the right. Below the navigation bar, a row of yellow buttons provides access to various CMS services: Medicare, Medicaid/CHIP, Medicare-Medicaid Coordination, Private Insurance, Innovation Center, Regulations & Guidance, Research, Statistics, Data & Systems, and Outreach & Education. The main content area shows a breadcrumb trail: Home > Medicare > Inpatient Rehabilitation Facility Quality Reporting Program > IRF Quality Reporting Data Submission Deadlines. On the left, a sidebar lists various resources under the heading 'Inpatient Rehabilitation Facility Quality Reporting Program', with 'IRF Quality Reporting Data Submission Deadlines' highlighted. The main content area features the title 'IRF Quality Reporting Data Submission Deadlines' and a section titled 'When does Inpatient Rehabilitation Facility (IRF) quality data have to be submitted?'. This section explains that IRFs must report data to meet the IRF QRP Program requirements, with a deadline of no later than 11:59 p.m. Pacific Standard Time. It also mentions that data for the National Healthcare Safety Network (NHSN) must be submitted to the Centers for Disease Control (CDC). Below this, it states that data collection and submission deadlines for each APU determination year are summarized in tables available in the Downloads section. The page also encourages facilities to submit data several days prior to the deadline to allow time to address any submission issues. At the bottom, there is a section for NHSN resources, including a link to 'CMS Resources for NHSN Users' and a list of resources: Guidance on how to run and interpret NHSN output reports, and a Checklist to ensure complete reporting into NHSN. A link to the 'NHSN fact sheet' is also provided, with a note that it contains information on when monthly reporting plan, event, and summary data were first entered or last modified.

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type search term here Search

Medicare Medicaid/CHIP Medicare-Medicaid Coordination Private Insurance Innovation Center Regulations & Guidance Research, Statistics, Data & Systems Outreach & Education

Home > Medicare > Inpatient Rehabilitation Facility Quality Reporting Program > IRF Quality Reporting Data Submission Deadlines

**Inpatient Rehabilitation Facility Quality Reporting Program**

- [IRF Quality Reporting Spotlight & Announcements](#)
- [IRF Quality Reporting Measures Information](#)
- [IRF-PAI and IRF QRP Manual](#)
- [IRF Quality Reporting Technical Information](#)
- [IRF Quality Reporting Training](#)
- [IRF Quality Public Reporting](#)
- [IRF Quality Reporting FAQs](#)
- [IRF Quality Reporting Data Submission Deadlines](#)**
- [IRF Quality Reporting Reconsideration and Exception & Extension](#)
- [IRF Patient Experience of Care](#)
- [IRF Quality Reporting Help](#)
- [IRF Quality Reporting Archives](#)

## IRF Quality Reporting Data Submission Deadlines

### When does Inpatient Rehabilitation Facility (IRF) quality data have to be submitted?

IRFs must report data to meet Inpatient Rehabilitation Facility Quality Reporting Program (IRF QRP) Program requirements. IRFs must submit data no later than 11:59 p.m. Pacific Standard Time. The IRF-Patient Assessment Instrument (PAI) must be transmitted to CMS through the Assessment Submission and Processing (ASAP) system to the Quality Improvement Evaluation System (QIES). Data for the National Healthcare Safety Network (NHSN) measures must be submitted to the Centers for Disease Control (CDC). No additional data submission is required for the claims-based measures.

The data collection and submission deadlines for each APU determination year are summarized in the tables available in the Downloads section below.

CMS strongly encourages all facilities to submit data several days prior to the deadline to allow time to address any submission issues and to provide opportunity to review submissions to ensure data is complete.

### NHSN

Visit [CMS Resources for NHSN Users](#) webpage for:

- Guidance on how to run and interpret NHSN output reports
- Checklist to ensure complete reporting into NHSN.

Visit the [NHSN fact sheet](#):

- When trying to determine when monthly reporting plan, event, and summary data were first entered or last modified.

# IRF Helpdesks

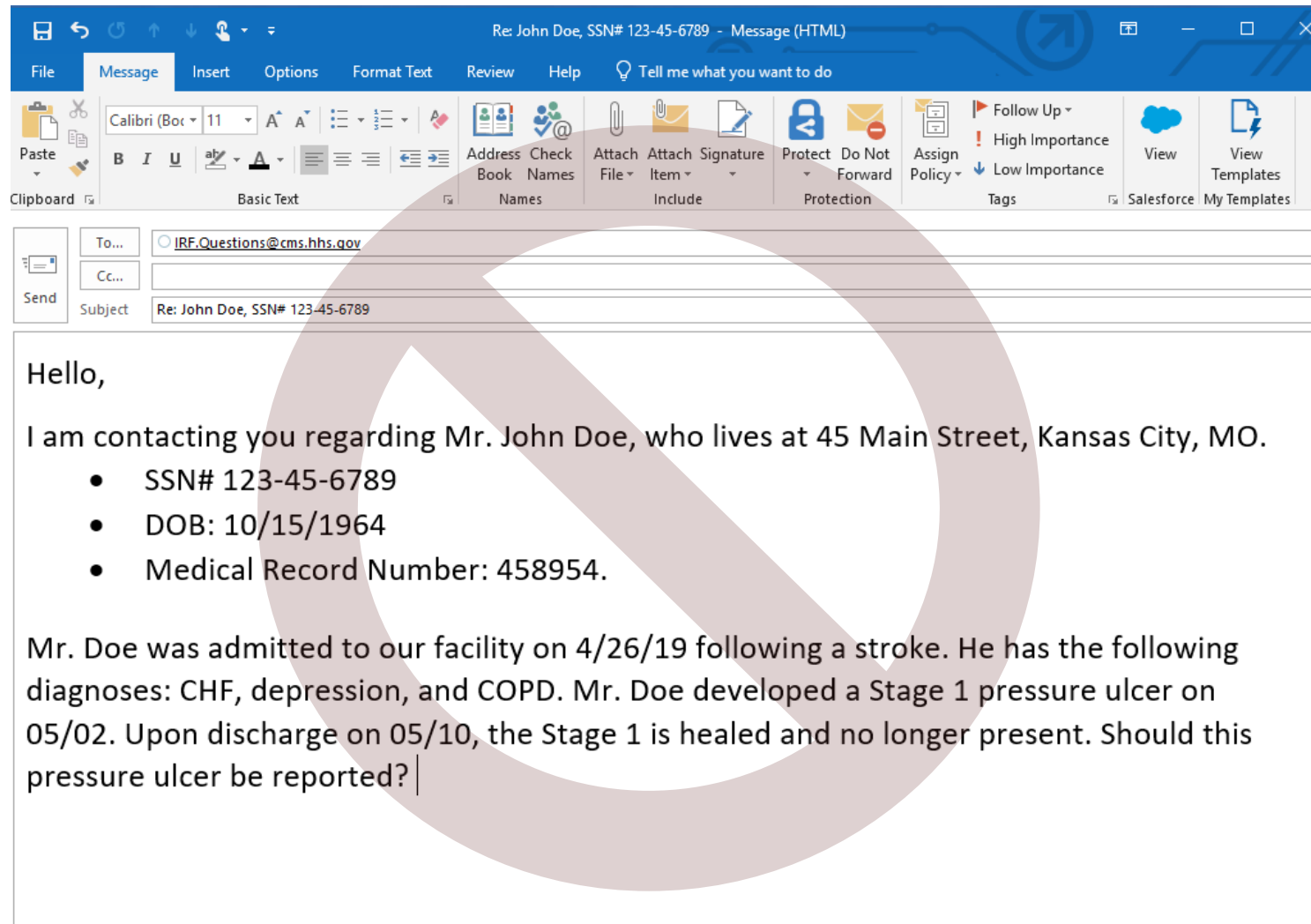
# Important Disclaimer: IRF Helpdesks



- Please note that CMS QRP helpdesk email systems are not secured to receive protected health information or patient-level data with direct identifiers.
- Submitting patient-level data or protected health information may be a violation of your facilities' policies and procedures as well as a violation of Federal regulations, such as the Health Insurance Portability and Accountability Act of 1996.
- **Do NOT submit patient-identifiable information** (e.g., date of birth, Social Security number, and health insurance claim number) to these addresses.
- If you are unsure of whether the information you are submitting is identifiable, please contact your institution's Privacy Officer.

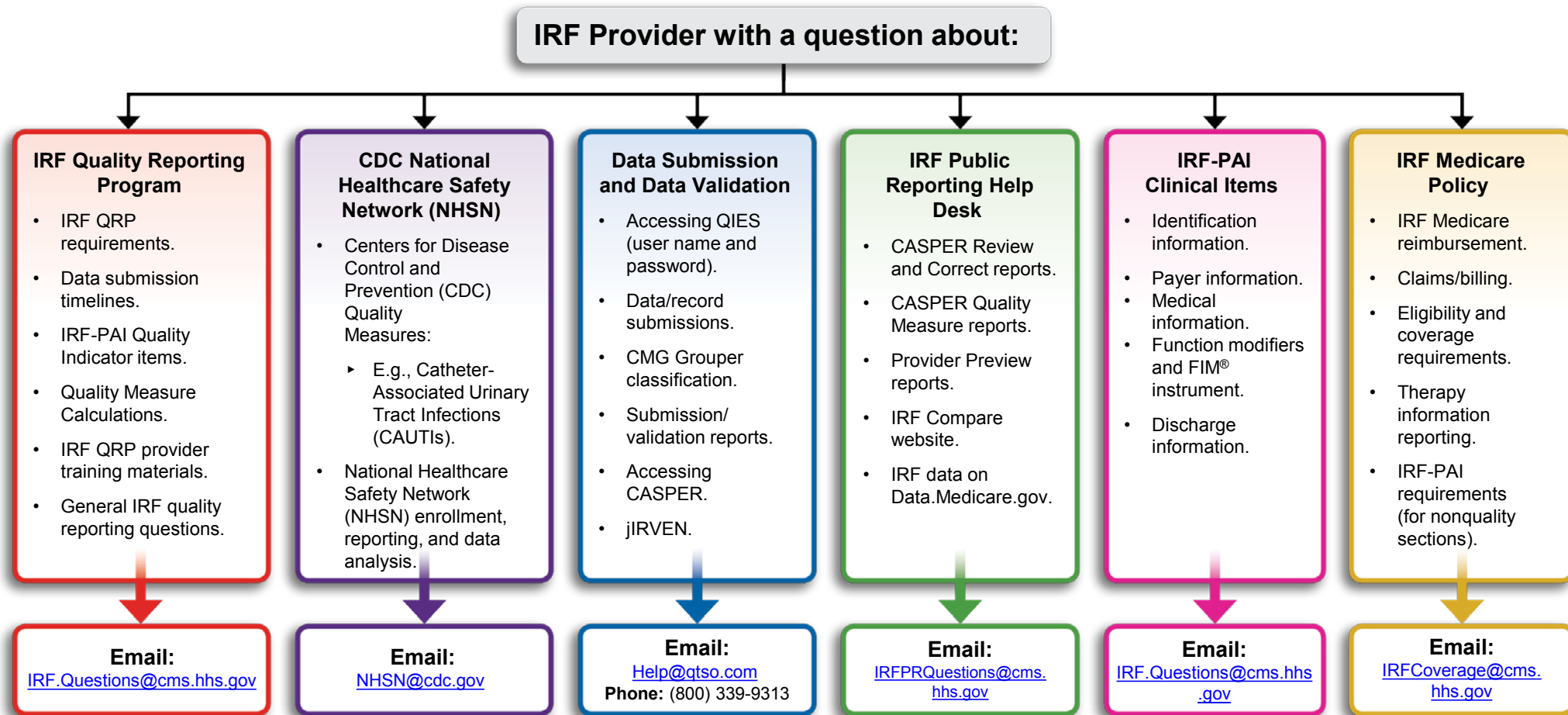


# Important Disclaimer: IRF Helpdesks (cont.)



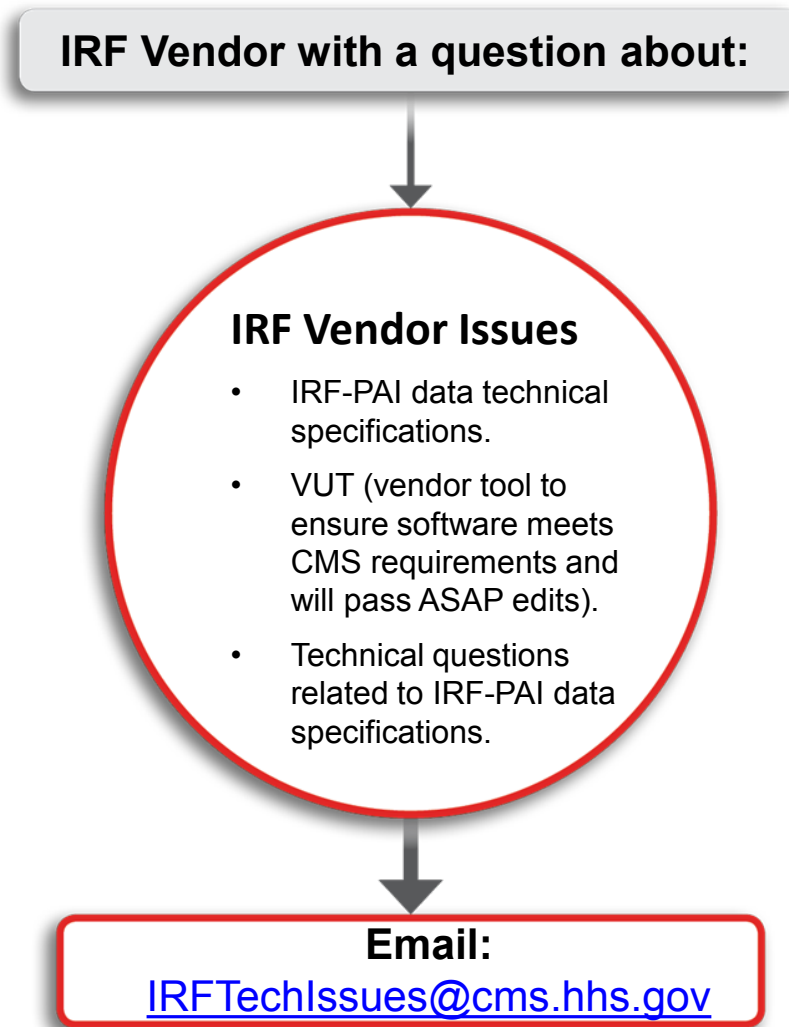
**Do NOT submit  
patient-identifiable  
information!**  
**(Please note this is a  
fictional patient example)**

# IRF Helpdesks





# IRF Helpdesks (cont.)



# IRF QRP Helpdesk



**Email:**

[IRF.Questions@cms.hhs.gov](mailto:IRF.Questions@cms.hhs.gov)

## **Examples of questions/issues:**

- IRF QRP requirements, including data submission timelines.
- IRF-PAI Quality Indicator items.
- Calculation of quality measures.
- IRF QRP provider training materials.
- General QRP questions.

If you are unsure which helpdesk to contact, email your question to this helpdesk for triage.

# Centers for Disease Control and Prevention (CDC) National Healthcare Safety Network (NHSN) Helpdesk



**Email:**  
[NHSN@cdc.gov](mailto:NHSN@cdc.gov)

## Examples of questions/issues:

- CDC Quality Measures:
  - Catheter-Associated Urinary Tract Infections (CAUTIs).
  - *Clostridium difficile* infection.
  - Influenza vaccination coverage among healthcare personnel.
- NHSN enrollment, reporting, and data analysis.

# Data Submission and Data Validation Helpdesk

## Examples of questions/issues:

- Accessing Quality Improvement and Evaluation System (QIES) (username and password).
- Data/record submissions.
- CMG Grouper classification.
- Submission/validation reports.
- Accessing Certification and Survey Provider Enhanced Reports (CASPER).
- Inpatient Rehabilitation Validation and Entry System (jIRVEN).

## QTSO: QIES Technical Support Office



**Phone:**  
(800) 339-9313



**Email:**  
[Help@qtso.com](mailto:Help@qtso.com)



**Website:**  
<https://qtso.cms.gov>

# IRF Public Reporting Helpdesk



**Email:**

[IRFPRQuestions@cms.hhs.gov](mailto:IRFPRQuestions@cms.hhs.gov)

## **Examples of questions/issues:**

- Reporting periods for the CASPER Review and Correct reports.
- Interpretation of results for the CASPER Quality Measure reports.
- Request for review of data in Provider Preview reports.
- IRF Compare website.
- IRF data available on [Data.Medicare.gov](https://data.medicare.gov).

# IRF-PAI Clinical Items Helpdesk



**Email:**

[IRF.Questions@cms.hhs.gov](mailto:IRF.Questions@cms.hhs.gov)

## **Examples of questions/issues:**

- Identification information.
- Payer information.
- Medical information.
- Function modifiers and Functional Independence Measure (FIM<sup>®</sup>) instrument.
- Discharge information.

# IRF Medicare Policy Helpdesk



**Email:**

[IRFCoverage@cms.hhs.gov](mailto:IRFCoverage@cms.hhs.gov)

## **Examples of questions/issues:**

- IRF Medicare reimbursement.
- Claims/billing.
- Eligibility and coverage requirements.
- Therapy information reporting.
- IRF-PAI requirements (for non-quality sections).

# IRF Vendor Issues Helpdesk



**Email:**

[IRFTechIssues@cms.hhs.gov](mailto:IRFTechIssues@cms.hhs.gov)

## **Examples of questions/issues:**

- IRF-PAI data technical specifications.
- Validation utility tool (VUT) to ensure software meets CMS requirements and will pass Automated Submission and Processing (ASAP) System edits.
- Technical questions that are related to IRF-PAI data specifications.



# Which helpdesk should you contact if you have a question about the CAUTI quality measure?

- A. IRF-PAI Clinical Items.
- B. IRF QRP.
- C. Data Submission and Data Validation.
- D. CDC/NHSN.



# Which helpdesk should you contact if you have a question about the CAUTI quality measure? (cont.)

- A. IRF-PAI Clinical Items.
- B. IRF QRP.
- C. Data Submission and Data Validation.
- D. CDC/NHSN.**



**Email:**  
[NHSN@cdc.gov](mailto:NHSN@cdc.gov)





If you are unsure which helpdesk to contact, email your question to the IRF QRP Helpdesk for triage.

- A. True.
- B. False.





If you are unsure which helpdesk to contact, email your question to the IRF QRP Helpdesk for triage. (cont.)



- A. True.
- B. False.

Email:  
[IRF.Questions@cms.hhs.gov](mailto:IRF.Questions@cms.hhs.gov)




# Which IRF QRP web page should you visit to access the training presentations from today?

- A. IRF Quality Reporting Measures Information.
- B. IRF-PAI and IRF QRP Manual.
- C. IRF Quality Reporting Training.
- D. IRF Quality Public Reporting.





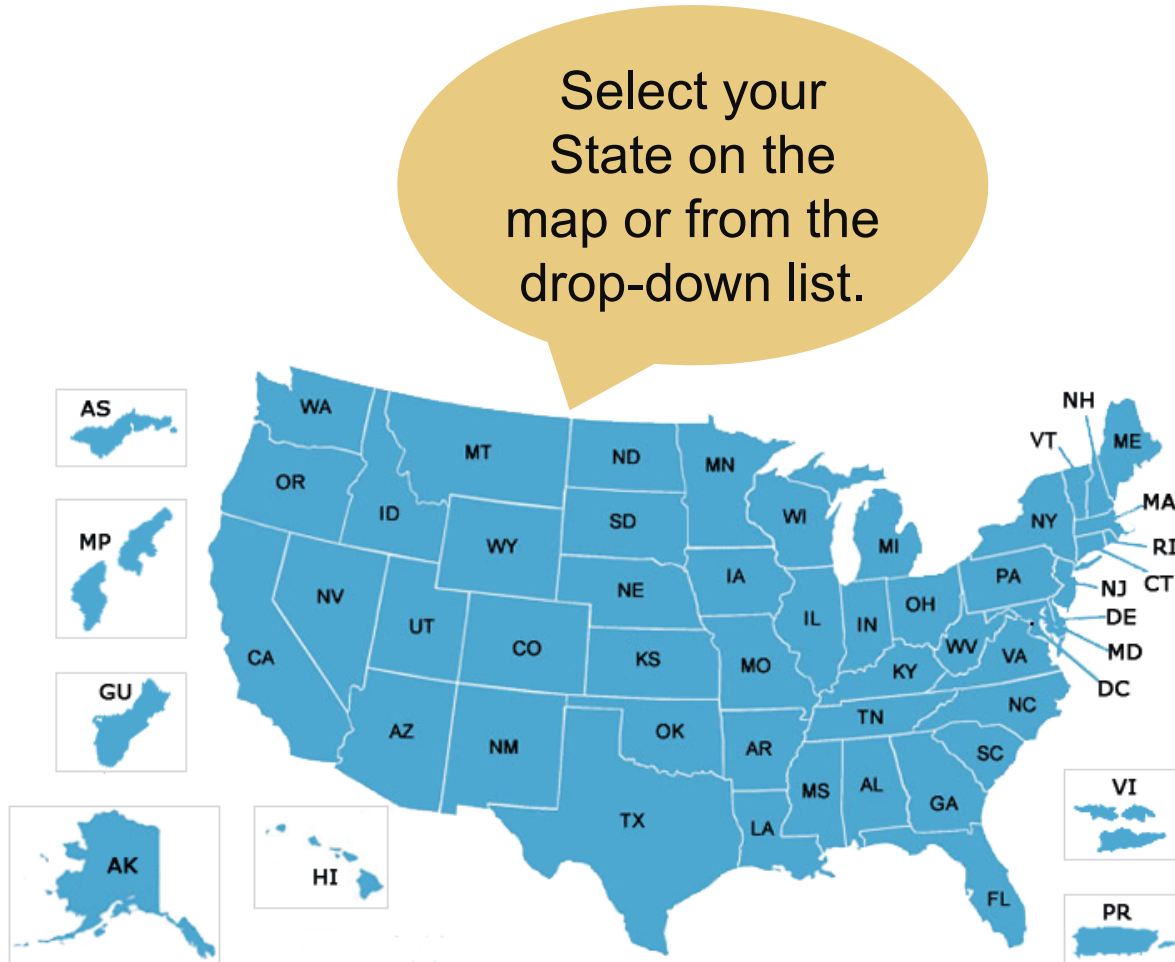
# Which IRF QRP web page should you visit to access the training presentations from today? (cont.)

- A. IRF Quality Reporting Measures Information.
- B. IRF-PAI and IRF QRP Manual.
-  C. **IRF Quality Reporting Training.**
- D. IRF Quality Public Reporting.



# Additional Resources

# MAC Contact Information



- Contact your Medicare Administrative Contractor (MAC) to correct or update your facility information.
  - MAC contact information is available at the following link:  
<https://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/Medicare-FFS-Compliance-Programs/Review-Contractor-Directory-Interactive-Map>.

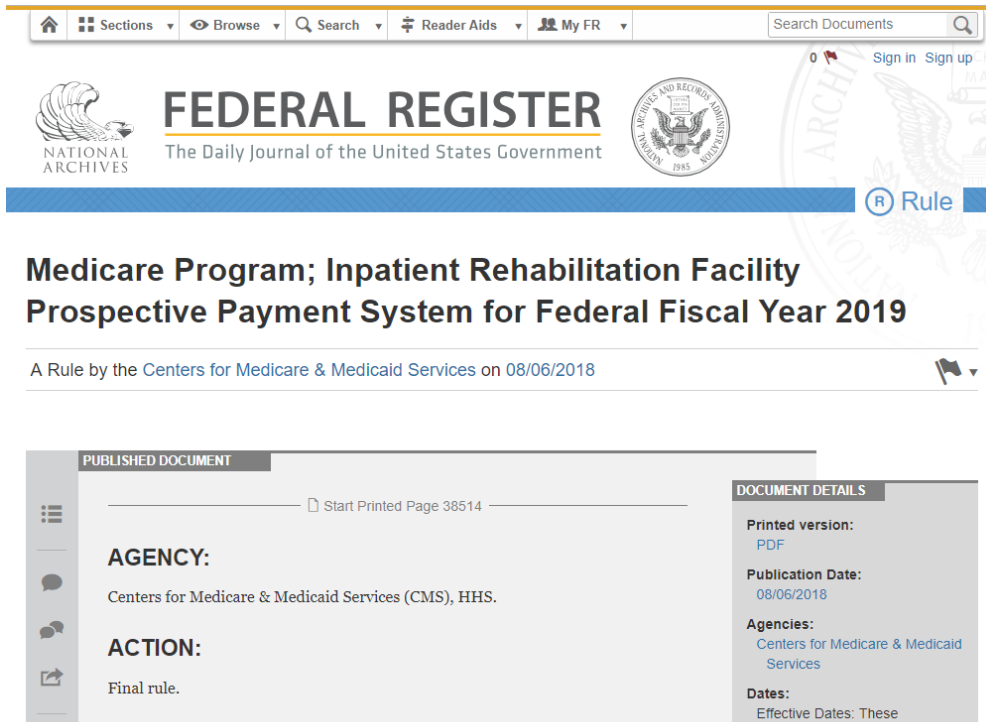


# IRF QRP Data Collection and Submission Requirements

- For information about collection and submission of IRF quality data using the IRF-PAI please visit: <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/IRF-Quality-Reporting/IRF-Quality-Reporting-Data-Submission-Deadlines.html>.
- For information about collection and submission of IRF quality measure data using CDC's NHSN, please visit: <https://www.cdc.gov/nhsn/inpatient-rehab/index.html>.



# Rulemaking

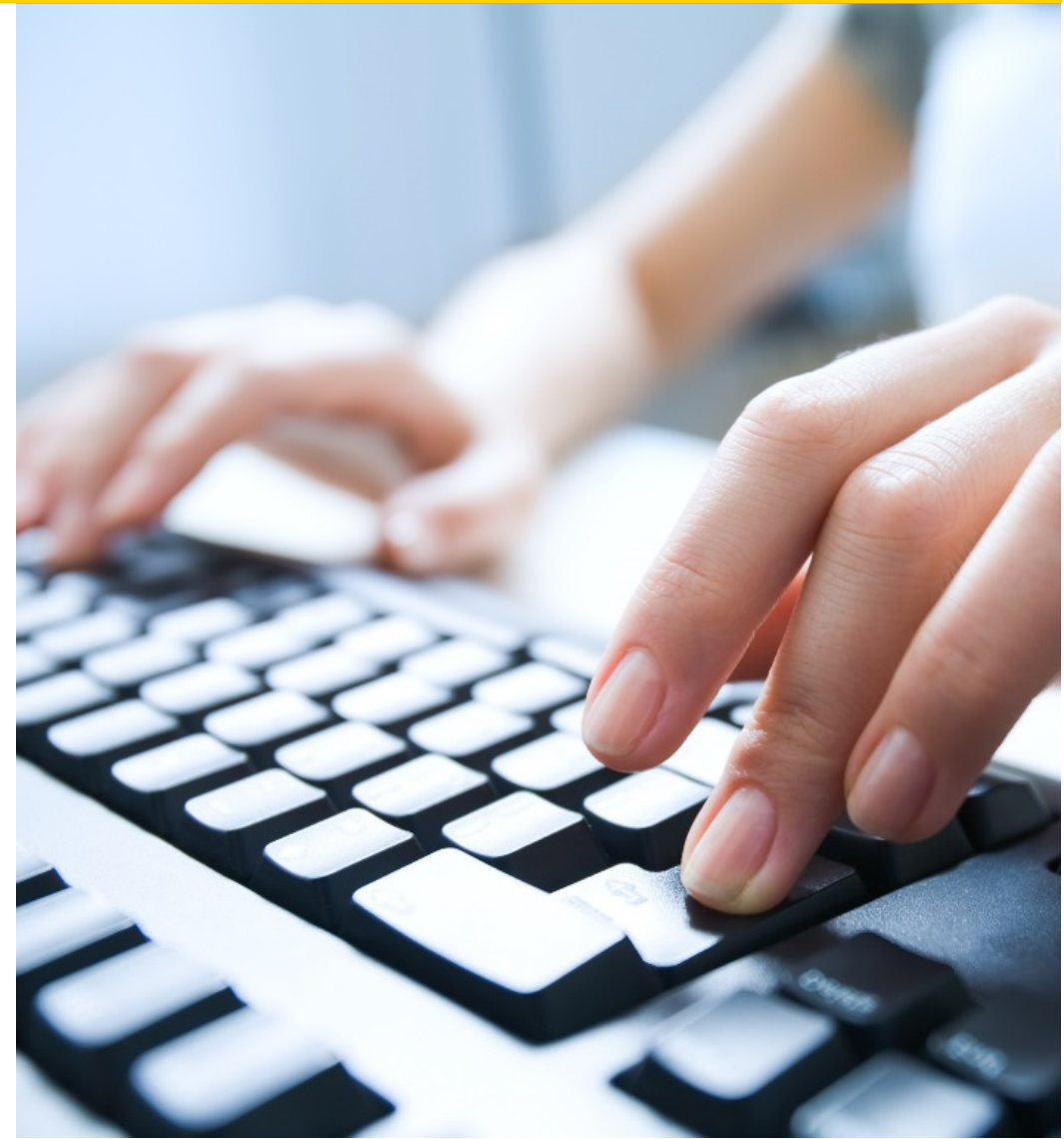


- IRF PPS FY 2019 Final Rule is posted.
- IRF PPS FY 2020 Proposed Rule is also posted and open for public comment.

- Proposed Rules and Final Rules are published in the Federal Register and typically released each year in April and August.
- Proposed and Final Rules are posted on both of these web pages:
  - <https://www.federalregister.gov>.
  - <https://www.federalregister.gov/documents/2018/08/06/2018-16517/medicare-program-inpatient-rehabilitation-facility-prospective-payment-system-for-federal-fiscal>.

# Stay Connected

- To receive mailing list notices and announcements about the IRF QRP, sign up at: <https://public.govdelivery.com/accounts/USCMS/subscriber/new>.
- CMS Open Door Forums and listening sessions. Notices about CMS Open Door Forums related to the IRF QRP are announced on the following web page: <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/IRF-Quality-Reporting/Spotlights-Announcements.html>.



# IRF QRP

# Submission Requirements

# IRF QRP Submission Requirements

- IRF QRP requires that IRFs submit quality measure and standardized patient assessment data to CMS.
- Failure to submit the required quality data may result in a 2 percentage point reduction in the IRF's annual increase factor.





# IRF QRP Data Completeness Thresholds

IRFs must meet or exceed **two** separate data completeness thresholds:



## 95-Percent

Threshold for quality measures data collected using the IRF-PAI and submitted using QIES ASAP.



## 100-Percent

Threshold for quality measures data collected and submitted using CDC's NHSN.

# IRF-PAI Threshold Calculation

$$\frac{\text{Numerator}}{\text{Denominator}} = \frac{\text{Assessments with 100\% of the required IRF-PAI data elements}}{\text{Assessments submitted successfully before the submission deadlines*}} \times 100 = \text{IRF-PAI Threshold Percentage}$$

\* Note: The calculation algorithm will be adjusted in the case an IRF was granted an extension or exemption by CMS.

# IRF-PAI Threshold Calculation Example

$$\frac{\text{Numerator}}{\text{Denominator}} = \frac{95}{100} \times 100 = 95\%$$

Compliant with  
IRF QRP Data  
Reporting  
Requirements



# What is the threshold for completion of quality measure data collected and submitted using CDC's NHSN?

- A. 75%.
- B. 80%.
- C. 90%.
- D. 100%.



# What is the threshold for completion of quality measure data collected and submitted using CDC's NHSN? (cont.)

- A. 75%.
- B. 80%.
- C. 90%.
- D. 100%.




What is the threshold for completion of quality measure and standardized patient assessment data collected using the IRF-PAI and submitted through the QIES ASAP system?

- A. 85%.
- B. 90%.
- C. 95%.
- D. 100%.



Q<sub>6</sub>

What is the threshold for completion of quality measure and standardized patient assessment data collected using the IRF-PAI and submitted through the QIES ASAP system? (cont.)

- A. 85%.
- B. 90%.
-  C. 95%.
- D. 100%.



# IRF QRP Website Scavenger Hunt

# Scavenger Hunt Instructions

- In groups at your table, navigate to the *CMS IRF QRP* website.
- Locate and identify the page(s) described in the **IRF QRP Website Scavenger Hunt** activity sheet.
  - Refer to the list of IRF QRP web pages for potential responses.



# Question 1

1. Today's training agenda can be found in the “**Downloads**” section of this page:



# Question 1 (cont.)

1. Today's training agenda can be found in the “**Downloads**” section of this page:

**Answer: IRF Quality Reporting Training**

# Question 2

2. This page communicates important announcements and updates regarding the IRF QRP:

## Question 2 (cont.)

2. This page communicates important announcements and updates regarding the IRF QRP:

**Answer: Spotlight & Announcements**

# Question 3

3. The final IRF-PAI Version 3.0, along with a change table describing updates, is in the “**Downloads**” section of this page:

## Question 3 (cont.)

3. The final IRF-PAI Version 3.0, along with a change table describing updates, is in the “**Downloads**” section of this page:

**Answer: IRF-PAI and IRF QRP Manual**

# Question 4

4. This page provides a list of the current IRF QRP measures, including descriptions of each measure and links to measure specifications:

## Question 4 (cont.)

4. This page provides a list of the current IRF QRP measures, including descriptions of each measure and links to measure specifications:

**Answer: IRF Quality Reporting Measures Information**



# Question 5

5. The registration announcement for today's training was posted on the following two pages:

## Question 5 (cont.)

5. The registration announcement for today's training was posted on the following two pages:

**Answer:** IRF Quality Reporting Training and  
Spotlight & Announcements

# Question 6

6. This page describes the procedures for requesting CMS review of an IRF's data in the Provider Preview reports:

## Question 6 (cont.)

6. This page describes the procedures for requesting CMS review of an IRF's data in the Provider Preview reports:

**Answer: IRF Quality Public Reporting**

# Question 7

7. A table providing the data collection time frames and final submission deadlines for the FY 2020 and FY 2021 IRF QRP is available in the “**Downloads**” section of this page:

## Question 7 (cont.)

7. A table providing the data collection time frames and final submission deadlines for the FY 2020 and FY 2021 IRF QRP is available in the “**Downloads**” section of this page:

**Answer: IRF Quality Reporting Data Submission Deadlines**

# Summary



- The CMS IRF QRP website is your primary source of information regarding all aspects of the QRP.
- A number of IRF helpdesks are available to assist IRF providers.
- IRFs should contact their MAC to correct or update facility information.
- IRFs should be familiar with QRP submission requirements.

# Record Your Action Plan Ideas





Join at  
**slido.com**  
**#Econometrica**



# Questions?

