

APPENDIX B: CMS LONG-TERM CARE HOSPITAL QUALITY REPORTING PROGRAM CONTACTS

- For more information and updates to this manual, please check the Centers for Medicare & Medicaid Services (CMS) Long-Term Care Hospital (LTCH) Quality Reporting Program (QRP) Web site: <http://www.cms.gov/LTCH-Quality-Reporting/>.
- Questions regarding information presented in this manual should be directed to LTCHQualityQuestions@cms.hhs.gov.
- Questions related to the Improving Medicare Post-Acute Care Transformation Act of 2014 (the IMPACT Act) should be directed to PACQualityInitiative@cms.hhs.gov.
- Questions related to LTCH Compare and public reporting of quality data should be directed to LTCHPRquestions@cms.hhs.gov.
- Questions and comments related to technical issues, such as submission of the LTCH Continuity Assessment Record and Evaluation (CARE) Data Set, should be directed to LTCHTechIssues@cms.hhs.gov. More information is available at <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/LTCH-Quality-Reporting/LTCH-Technical-Information.html>.
- For questions related to accessing the Quality Improvement Evaluation System (QIES), submission and validation reports, Certification and Survey Provider Enhanced Reports (CASPER), and LTCH Assessment Submission Entry Reporting (LASER), please contact the QIES Technical Support Office at help@qtso.com or by phone at 1-877-201-4721. More information related to registration and data submission using the LTCH CARE Data Set is available at <https://www.qtso.com/ltch.html>.
- For assistance completing the National Healthcare Safety Network (NHSN) enrollment process, contact the Centers for Disease Control and Prevention (CDC) NHSN Help Desk at nhsn@cdc.gov. For more information and updates related to CDC NHSN measures in the LTCH QRP, please check the following Web site: <http://www.cdc.gov/nhsn/ltach/>.

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