Disclaimer

This presentation was current at the time it was published or uploaded onto the web. Medicare policy changes frequently so links to the source documents have been provided within the document for your reference.

This presentation was prepared as a service to the public and is not intended to grant rights or impose obligations. This presentation may contain references or links to statutes, regulations, or other policy materials. The information provided is only intended to be a general summary. It is not intended to take the place of either the written law or regulations. We encourage readers to review the specific statutes, regulations, and other interpretive materials for a full and accurate statement of their contents.
1. **Upcoming planned system outages:** The Portal will be unavailable for scheduled maintenance; therefore, the GPRO Web Interface will not be accessible during the following periods:

- **Every Tuesday** starting at 8:00 pm ET–Wednesday at 6:00 am ET
- **Every Thursday** starting at 8:00 pm ET–Friday at 6:00 am ET
- **Third weekend of each Month** starting Friday at 8:00 PM ET–Monday at 6:00 AM ET
  
  • Next Maintenance Weekend: 1/23/2015 – 1/26/2015

- See the [Physicians and Other Health Care Professionals Quality Reporting Portal](Portal) (Portal) for the complete list of scheduled system outages
2. Review the GPRO Web Interface measure specifications and supporting documents on the [GPRO Web Interface](#) page of the CMS website

3. GPRO Web Interface Key Dates

<table>
<thead>
<tr>
<th>Action Required</th>
<th>Dates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Download patient ranking files from GPRO Web Interface</td>
<td>1/5/2015 – 1/9/2015</td>
</tr>
<tr>
<td>Access training version of the GPRO Web Interface</td>
<td>1/12/2015 – 1/23/2015</td>
</tr>
<tr>
<td>Enter and Submit 2014 quality data through the GPRO Web Interface</td>
<td>1/26/2015 – 3/20/2015 with the following closing times: 8:00pm ET / 7:00pm CT / 6:00pm MT / 5:00pm PT</td>
</tr>
<tr>
<td>Generate, view, and print reports</td>
<td>3/30/2015 – 4/24/2015</td>
</tr>
</tbody>
</table>
4. **Upcoming 2014 GPRO Web Interface Support Calls**

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Topic</th>
</tr>
</thead>
<tbody>
<tr>
<td>1/26/2015 - 1/30/2015</td>
<td>1:00 - 2:00pm ET</td>
<td>Daily GPRO Web Interface Q&amp;A Sessions</td>
</tr>
<tr>
<td>2/5/2015</td>
<td>1:00 - 3:00pm ET</td>
<td>Weekly GPRO Web Interface Q&amp;A Session</td>
</tr>
<tr>
<td>2/12/2015</td>
<td>1:00 - 3:00pm ET</td>
<td>Weekly GPRO Web Interface Q&amp;A Session</td>
</tr>
<tr>
<td>2/19/2015</td>
<td>1:00 - 3:00pm ET</td>
<td>Weekly GPRO Web Interface Q&amp;A Session</td>
</tr>
<tr>
<td>2/26/2015</td>
<td>1:00 - 3:00pm ET</td>
<td>Weekly GPRO Web Interface Q&amp;A Session</td>
</tr>
<tr>
<td>3/5/2015</td>
<td>1:00 - 3:00pm ET</td>
<td>Weekly GPRO Web Interface Q&amp;A Session</td>
</tr>
<tr>
<td>3/12/2015</td>
<td>1:00 - 3:00pm ET</td>
<td>Weekly GPRO Web Interface Q&amp;A Session</td>
</tr>
<tr>
<td>3/16/2015</td>
<td>1:00 - 3:00pm ET</td>
<td>Weekly GPRO Web Interface Q&amp;A Session</td>
</tr>
<tr>
<td>3/16/2015 – 3/20/2015</td>
<td>1:00 - 2:00pm ET</td>
<td>Daily GPRO Web Interface Q&amp;A Sessions</td>
</tr>
</tbody>
</table>
5. Submit measures questions for upcoming daily support calls, 1/26/15-1/30/15, through the QualityNet Help Desk, qnetsupport@hcqis.org, by 12:00pm ET the day prior to the support call:

- Include in the subject line:
  - Date of the support call
  - Include “2014 GPRO Web Interface”
  - Type of organization you are representing (i.e., Pioneer ACO, Shared Savings ACO, or PQRS group practice)
  - Example of the subject line for a measures question submitted for the 1/26/15 daily support call by a PQRS group practice:
    - 1/26/15 2014 GPRO WI Support Call - PQRS group practice

- Questions that are submitted will be answered as time allows during the support call
- All inquiries opened through QualityNet will receive a written resolution
IACS Reminders

• Please be sure you have set up your IACS account and established the correct IACS roles for quality reporting.
  – Each user needs *dual submission roles* to be able to submit data in the GPRO Web Interface:
    • PQRS Submitter role (requested in IACS); AND
    • GPRO Submission 2014 role *or* ACO Submission 2014 role; requested in the PQRS QualityNet Roles Management System [QRMS]
ACOs and PQRS group practices with 100 or more EPs must completely report:
- a minimum of 411 consecutively ranked beneficiaries in each module; OR
- 100 percent of beneficiaries if they have fewer than 411 beneficiaries available in the sample

PQRS group practices with 25-99 EPs must completely report:
- a minimum of 218 consecutively ranked beneficiaries in each module; OR
- or 100 percent of beneficiaries if they have fewer than 218 beneficiaries available in the sample
Reminders

• Satisfactorily reporting all 22 GPRO Web Interface quality measures qualifies PQRS EPs and ACO participating EPs to:
  – earn the 2014 PQRS incentive payment and
  – avoid the 2016 PQRS payment adjustment
  – avoid the 2016 VM downward adjustment*

• EPs participating in an ACO or PQRS group practice who meet 2014 GPRO Web Interface submission requirements will satisfy their CQM reporting for the EHR Incentive Program.
  – EPs must still individually attest separately to the EHR Incentive Program for other program requirements

*Indicates PQRS group practices only because ACO participating EPs are exempt for this reporting year
Presenter: Jane Schiemer, CMS Contractor

FINAL DATA SUBMISSION
The Submit screen is the final step and notifies CMS that data submission for your PQRS Group Practice or ACO is complete.

The patient data entered and saved on the Home page or uploaded on the Upload Data screen is saved to the database, but not sent to CMS until you Submit.

Note: Data saved but not submitted will not be counted.

Each of the 15 modules is listed, with a comment indicating if the module has met the requirements for satisfactory reporting.

You must Submit again if you update patient data in order to provide CMS with the most current data.
Submit Screen Terms

• When you enter data on the Home page using the measure tabs, you are **Updating and Saving** the patient’s data to the Web Interface database
• When you use an XML file to update the patient’s data you are **Updating and Saving** the data to the Web Interface database
  – Both of these actions are **Collecting** your data for use in the completeness and performance calculations
• Accessing the **Submit** screen and clicking the **Send Data to CMS** button calculates your completeness and performance rates and **Submits** your saved and calculated data to CMS
The module does not meet satisfactory reporting requirements when the comment is “The minimum number of consecutively confirmed and completed patients for this measure has not been met.”

The module does not meet satisfactory reporting requirements when the comment is “There are no consecutively confirmed and completed patients. The count starts with the first ranked patient in the module.”

The module meets satisfactory reporting requirements when the comment is “The minimum number of consecutively confirmed and completed patients for this measure has been met.”

To submit, you MUST check the authorization box and click “Send Data to CMS.”
Submit Status Report

- The Submit Status Report confirms that your completed submission has been received by CMS.
- The message indicating you have met the reporting requirements is specific to the GPRO or ACO program, but the remainder of the information is the same.
- The report displays the date and time the Send Data to CMS button on the Submit screen was clicked.
  - The comments column indicates if the module meets the minimum requirements.
- If the Send Data to CMS button was not clicked, the report will indicate that the data has not been submitted.
- If incomplete data has been submitted, the report displays a message indicating the submitted data does not meet the reporting requirements.
Submit Status Report (cont.)

The data you have submitted does not meet the requirements for ACO GPRO reporting. Please continue abstraction to complete submission.

Date and time the Send Data to CMS button was clicked on the Submit screen.

Indicator that reporting requirements were met at the time the data was sent to CMS.

The data you have submitted has been received by CMS and meets the requirements for PQRS GPRO satisfactory reporting.
RESOURCES & WHERE TO GO FOR HELP
Resources

  - PQRS group practice and ACO support call presentations
  - 2014 XML Specification
  - 2014 Supporting Documents (in the Downloads section)
    - *Data Guidance is included as a separate tab in each of the supporting documents’ workbooks*
  - 2014 GPRO Web Interface assignment specification and sampling documents
- **Shared Savings Program:** [http://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/sharedsavingsprogram/index.html](http://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/sharedsavingsprogram/index.html)
- **QualityNet Portal:** [https://www.qualitynet.org/portal/server.pt/community/pqri_home/212](https://www.qualitynet.org/portal/server.pt/community/pqri_home/212)
• Go to the CMS PQRS [GPRO Web Interface](#) page to view the 2014 GPRO Web Interface support call presentations

### 2014 GPRO Web Interface Support Calls:

In addition to the training presentations, CMS will host support calls for those PQRS group practices who registered to report 2014 PQRS via the GPRO Web Interface and ACOs submitting data via the GPRO Web Interface. Support calls will be held on the following dates:

- 11/05/14: GPRO Web Interface Overview and Q&A Session ([Presentation](#))
- 11/12/14: IACS Overview and Q&A Session ([Presentation](#))
- 11/13/14: Assignment and Sampling Overview and Q&A Session ([Presentation](#))
- 11/19/14: Measures Specification Overview and Q&A Session (ACOs only)
- 11/20/14: Measures Specifications Overview and Q&A Session (PQRS group practices only) ([Presentation](#))
- 12/04/14: Detailed Web Interface Training and Q&A Session ([Presentation](#))
- 12/11/14: Detailed XML Training and Q&A Session ([Presentation](#))
- 01/15/15: GPRO Web Interface Q&A Session
- 01/26/15 – 01/30/15: Daily GPRO Web Interface Q&A Sessions
- 02/05/15: Weekly GPRO Web Interface Q&A Session
- 02/12/16: Weekly GPRO Web Interface Q&A Session
- 02/19/15: Weekly GPRO Web Interface Q&A Session
- 02/26/15: Weekly GPRO Web Interface Q&A Session
- 03/05/15: Weekly GPRO Web Interface Q&A Session
- 03/12/15: Weekly GPRO Web Interface Q&A Session
- 03/16/15 – 4/8/215: Daily GPRO Web Interface Q&A Sessions (weekdays only)
Resources (cont.)

- The QualityNet Portal
Resources (cont.)

• IACS Quick Reference Guides are provided on the Portal
Where to Go for Help

- **QualityNet Help Desk (PQRS, IACS, and quality measures)**
  - E-mail: qnetsupport@hcqis.org
  - Phone: (866) 288-8912 (TTY 1-877-715-6222)
  - Fax: (888) 329-7377

- **CAHPS for PQRS Survey Project Team**
  - E-mail: pqrscahps@hcqis.org

- **EHR Incentive Program Information Center**
  - Phone: (888) 734-6433 (TTY 888-734-6563)

- **VM Help Desk**
  - Phone: (888) 734-6433 Option 3 or pvhelpdesk@cms.hhs.gov

- **Medicare Shared Savings Program ACO**
  - Information is available on the Shared Savings Program website at http://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/sharedsavingsprogram/index.html.
  - E-mail: SharedSavingsProgram@cms.hhs.gov

- **Pioneer ACO**
  - E-mail: PIONEERQUESTIONS@cms.hhs.gov
Acronyms

- **ACO** – Accountable Care Organization
- **CMS** – Centers for Medicare & Medicaid Services
- **CQMs** – Clinical Quality Measures [for attestation]
- **eCQMs** – Electronic Clinical Quality Measures [for PQRS Portal submission]
- **EHR** – Electronic Health Record
- **EP** – Eligible Professional
- **FFS** – Fee-for-Service
- **GPRO** – Group Practice Reporting Option
- **IACS** – Individuals Authorized Access to the CMS Computer Services
- **NPI** – National Provider Identifier
- **ONC** – Office of the National Coordinator
- **PQRS** – Physician Quality Reporting System
- **PFS** – Physician Fee Schedule
- **QRMS** – QualityNet Roles Management System
- **VM** – Value-based Payment Modifier
Time for

QUESTION & ANSWER SESSION