



# **2014 PQRS Group Practice and ACO GPRO Web Interface Reporting Method**



**Question & Answer  
Session  
Support Call**

***Program Year 2014***

# Disclaimer

*This presentation was current at the time it was published or uploaded onto the web. Medicare policy changes frequently so links to the source documents have been provided within the document for your reference.*

*This presentation was prepared as a service to the public and is not intended to grant rights or impose obligations. This presentation may contain references or links to statutes, regulations, or other policy materials. The information provided is only intended to be a general summary. It is not intended to take the place of either the written law or regulations. We encourage readers to review the specific statutes, regulations, and other interpretive materials for a full and accurate statement of their contents.*

# Announcements

1. We ask that you wait until we have completed any announcements before you submit questions through the Q&A box, and that you submit your question only once.
2. **Review the GPRO Web Interface measure specifications and supporting documents** on the [GPRO Web Interface](#) page of the CMS website.

# Announcements (cont.)

3. **Upcoming planned system outages:** The Portal will be unavailable for scheduled maintenance; therefore, the GPRO Web Interface will not be accessible during the following periods:
- **Every Tuesday** starting at 8:00 pm ET–Wednesday at 6:00 am ET
  - **Every Thursday** starting at 8:00 pm ET–Friday at 6:00 am ET
  - **Third weekend of each Month** starting Friday at 8:00 PM ET–Monday at 6:00 AM ET
    - Next Maintenance Weekend: 2/20/2015 – 2/22/2015
  - See the [Physicians and Other Health Care Professionals Quality Reporting Portal](#) (Portal) for the complete list of scheduled system outages

# Announcements (cont.)

4. **Submit measures questions** for daily and weekly support calls through the QualityNet Help Desk, [qnetsupport@hcqis.org](mailto:qnetsupport@hcqis.org), by 12:00pm ET the day prior to the support call:
- Include in the subject line:
    - Date of the support call
    - Include “2014 GPRO Web Interface”
    - Type of organization you are representing (i.e., Pioneer ACO, PQRS group practice, MSSP ACO)
    - An example of the subject line for a measures question submitted for the January 26<sup>th</sup> Daily Support call by a PQRS group practice:  
“1/26/15 2014 GPRO WI Support Call - PQRS group practice”
  - Questions that are submitted will be answered as time allows during the support call
  - All inquiries opened through QualityNet will receive a written resolution

# Reminders

## 1. GPRO Web Interface Key Dates

Action Required	Dates
Download patient ranking files from GPRO Web Interface	1/5/2015 – 1/9/2015
Access training version of the GPRO Web Interface	1/12/2015 – 1/23/2015
Enter and Submit 2014 quality data through the GPRO Web Interface	1/26/2015 – 3/20/2015 <i>Closes at 8:00pm ET / 7:00pm CT / 6:00pm MT / 5:00pm PT</i>
Generate, view, and print reports	3/30/2015 – 4/24/2015

# Reminders (cont.)

## 2. Upcoming 2014 GPRO Web Interface Support Calls

Date	Time	Topic
1/26/2015 - 1/30/2015	1:00 - 2:00pm ET	Daily GPRO Web Interface Q&A Sessions
2/5/2015	1:00 - 3:00pm ET	Weekly GPRO Web Interface Q&A Session
2/12/2015	1:00 - 3:00pm ET	Weekly GPRO Web Interface Q&A Session
2/19/2015	1:00 - 3:00pm ET	Weekly GPRO Web Interface Q&A Session
2/26/2015	1:00 - 3:00pm ET	Weekly GPRO Web Interface Q&A Session
3/5/2015	1:00 - 3:00pm ET	Weekly GPRO Web Interface Q&A Session
3/12/2015	1:00 - 3:00pm ET	Weekly GPRO Web Interface Q&A Session
3/16/2015 - 3/20/2015	1:00 - 2:00pm ET	Daily GPRO Web Interface Q&A Sessions
4/8/2015	1:00 - 2:00pm ET	GPRO Web Interface Lessons Learned

# Reporting Requirement Reminders

- ACOs and PQRS group practices with 100 or more EPs must completely report:
  - a minimum of 411 consecutively ranked beneficiaries in each module; OR
  - 100 percent of beneficiaries if they have fewer than 411 beneficiaries available in the sample
- PQRS group practices with 25-99 EPs must completely report:
  - a minimum of 218 consecutively ranked beneficiaries in each module; OR
  - or 100 percent of beneficiaries if they have fewer than 218 beneficiaries available in the sample



# Satisfactory Reporting Reminders

- Satisfactorily reporting all 22 GPRO Web Interface quality measures qualifies PQRS EPs and ACO participating EPs to:
  - earn the 2014 PQRS incentive payment and
  - avoid the 2016 PQRS payment adjustment
  - avoid the 2016 VM downward adjustment\*
- EPs participating in an ACO or PQRS group practice who meet 2014 GPRO Web Interface submission requirements will satisfy their CQM reporting for the EHR Incentive Program.
  - EPs must still individually attest separately to the EHR Incentive Program for other program requirements

*\*Indicates PQRS group practices only because ACO participating EPs are exempt for this reporting year*

# IACS Reminders

- Please be sure you have set up your IACS account and established the correct IACS roles for quality reporting.
  - Each user needs ***dual submission roles*** to be able to submit data in the GPRO Web Interface:
    - PQRS Submitter role (requested in IACS); AND
    - GPRO Submission 2014 role ***or*** ACO Submission 2014 role; requested in the PQRS QualityNet Roles Management System [QRMS]

**Presenter: Deb Kaldenberg, CMS Contractor**

# **2014 GPRO WEB INTERFACE MEASURES DOCUMENTATION**

# Locating the GPRO Web Interface Page

- Go to the [GPRO Web Interface](#) web page of the CMS PQRS website

The screenshot shows the CMS.gov website with the navigation bar and the Physician Quality Reporting System (PQRS) page. A callout box with a red arrow points to the 'GPRO Web Interface' link in the left sidebar.

**CMS.gov**  
Centers for Medicare & Medicaid Services

Learn about [your healthcare options](#)

**Medicare** | **Medicaid/CHIP** | **Medicare-Medicaid Coordination** | **Private Insurance** | **Innovation Center** | **Regulations & Guidance** | **Research, Statistics, Data & Systems** | **Outreach & Education**

Home > Medicare > Physician Quality Reporting System > Physician Quality Reporting System

**Physician Quality Reporting System**

[Spotlight](#)  
[How To Get Started](#)  
[CMS Sponsored Calls](#)  
[Statute Regulations Program Instructions](#)  
[ICD-10 Section](#)  
[Measures Codes](#)  
[Registry Reporting](#)  
[Electronic Health Record Reporting](#)  
[CMS-Certified Survey Vendor](#)  
[Qualified Clinical Data Registry Reporting](#)  
[Group Practice Reporting Option](#)  
**[GPRO Web Interface](#)**  
[Maintenance of Certification](#)

**Physician Quality Reporting System**

**Physician Quality Reporting System (Physician Quality Reporting or PQRS) formerly known as the Physician Quality Reporting Initiative (PQRI)**

**About PQRS**

PQRS is a reporting program that uses a combination of incentive payments and negative payment adjustments to promote reporting of quality information by eligible professionals (EPs).

The program provides an incentive payment to practices with EPs (identified on claims by their individual National Provider Identifier (NPI)) who report data on quality measures for Medicare Fee-for-Service (FFS) beneficiaries.

Beginning in 2012, the program provides an incentive payment to practices with EPs (identified on claims by their individual National Provider Identifier (NPI)) who do not satisfactorily report data on quality measures for Medicare Fee-for-Service (FFS) beneficiaries. The program is the primary and authoritative source for support materials for PQRS.

Stay up to date on the latest news and updates by following us on [Twitter](#).

Stay informed about the latest PQRS news by subscribing to the [PQRS Listserv](#).

**PQRS Quick Links**

For step-by step instructions on how to implement PQRS, view the [How to Get Started](#) page. In addition, [learn more](#)

**All 2014 GPRO Web Interface measures documents and links can be located by selecting the GPRO Web Interface tab**

# 2014 GPRO Web Interface Measures

- The following 2014 GPRO Web Interface documents are accessible through the [2014 GPRO Web Interface Measures List, Narrative Measure Specifications, and Release Notes](#) link:
  - 2014 GPRO Web Interface Measures List
  - 2014 GPRO Web Interface Narrative Specifications
  - 2014 GPRO Web Interface Narrative Specification Release Notes

<a href="#">PQRS Speaking Request</a>	<b>2014 GPRO Web Interface</b>
<a href="#">Help Desk Support</a>	
<a href="#">2011 Physician Quality Reporting System</a>	<b>2014 GPRO Measures Using the Web Interface Reporting Method</b>
<a href="#">2012 Physician Quality Reporting System</a>	The information posted on this page is for groups who have registered with CMS to report measures through the GPRO Web Interface. This includes groups reporting for Physician Quality Reporting Systems (PQRS) as well as groups participating as Accountable Care Organizations either through Medicare's Shared Savings Program or through the Pioneer ACO Model. For groups electing this method of reporting, CMS will pre-populate the Web Interface with a sample patient population. Successful completion of the 22 Web Interface measures for the required number of patients will determine PQRS incentive eligibility and performance rates for the measures.
<a href="#">2013 Physician Quality Reporting System</a>	<div style="border: 2px solid red; padding: 10px;"><p>The following documents listed below can be found within the <a href="#">2014 GPRO Web Interface Measures List, Narrative Measure Specifications, and Release Notes</a> file:</p><ul style="list-style-type: none"><li>• The 2014 Group Practice Reporting Option (GPRO) Web Interface Disease Modules, Care Coordination/Patient Safety and Preventive Care Measures List document which consists of the (22) 2014 GPRO Web Interface GPRO reporting method measures.</li><li>• The 2014 GPRO Web Interface Narrative Measure Specifications which provides a description of each of the 22 measures.</li><li>• The 2014 GPRO Web Interface Narrative Specification Release Notes which provides a list of changes to existing measures made since the release of the 2013 GPRO Narrative Measure Specifications, Version 4.1.</li></ul></div> <p><b>Please note:</b> To earn a 2014 PQRS incentive payment and avoid the 2016 PQRS payment adjustment, group practices taking part in PQRS GPRO via the Web Interface must meet the requirements for satisfactory reporting.</p> <p>For educational resources to assist groups reporting through methods other than the Web Interface, see the appropriate section(s) on the left sidebar.</p>



# 2014 GPRO Web Interface Supporting Documents

- There are seven 2014 GPRO Web Interface Supporting Documents, one for each module; including one for the patient care measures and preventive care measures

## 2014 GPRO Web Interface Reporting Made Simple

This document applies to group practices that have registered to take part in 2014 PQRS using the GPRO Web Interface. To view click on the following link: [2014 Web Interface Reporting Made Simple](#).

A description of each of the 22 Web Interface Narrative Specifications, including updates from 2013 can be found in the "2014 GPRO Web Interface Measures List, Narrative Measure Specifications, and Release Notes". zip file and contains the following titled documents:

- 2014 GPRO Web Interface Measures List
- 2014 GPRO Web Interface Narrative Specifications
- 2014 GPRO Web Interface Release Notes

Links to the 2014 PQRS GPRO Web Interface Supporting Documents can be found below. These documents have been posted by module for program year 2014. Each Excel document contains the following tabs: Patient Confirmation, Data Guidance, and Downloadable Resource Tables, which include coding for each measure. Additionally, the "2014 Group Practice Reporting Option Web Interface Supporting Documentation Release Notes" are posted, documenting changes between program year 2013 and program year 2014.

[2014 GPRO CAD Supporting Documents v5.0](#)  
[2014 GPRO CARE Supporting Documents v5.0](#)  
[2014 GPRO DM Supporting Documents v5.0](#)  
[2014 GPRO HF Supporting Documents v5.0](#)  
[2014 GPRO HTN Supporting Documents v5.0](#)  
[2014 GPRO IVD Supporting Documents v5.0](#)  
[2014 GPRO PREV Supporting Documents v5.0](#)  
[2014\\_GPRO\\_SupportingDocument\\_RN.pdf](#)

Documents containing performance rate calculation algorithms for the 22 GPRO Web Interface measures can be found in the following zip file: [2014 Measure flows for ACO GPRO and PQRS GPRO Web Interface Users](#). This file contains the following titled documents:

The 2014 GPRO Web Interface Supporting Documents Release Notes are also in this location:

- [2014 GPRO CAD Supporting Documents v5.0](#)
- [2014 GPRO CARE Supporting Documents v5.0](#)
- [2014 GPRO DM Supporting Documents v5.0](#)
- [2014 GPRO HF Supporting Documents v5.0](#)
- [2014 GPRO HTN Supporting Documents v5.0](#)
- [2014 GPRO IVD Supporting Documents v5.0](#)
- [2014 GPRO PREV Supporting Documents v5.0](#)
- [2014\\_GPRO\\_SupportingDocument\\_RN.pdf](#)



# 2014 GPRO Web Interface Supporting Documents (cont.)

- All measures/modules include the Copyright, Patient Confirmation, Data Guidance and Evaluation Codes tabs
- Some measures/modules include Exclusion/Exception and Drug Code tabs as applicable

2014 GROUP PRACTICE REPORTING OPTION (GPRO) SUPPORTING DOCUMENTATION  
WEB INTERFACE  
Copyright and Disclaimer

License For Use Of Physicians' Current Procedural Terminology, Fourth Edition ("CPT®")

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**Tabs are included in each supporting document**

**COPYRIGHT & DISCLAIMER** | PATIENT CONFIRMATION | PREV DATA GUIDANCE | PREV EVALUATION CODES | PREV EXCLUSION CODES | PREV DRUG CODES

**Presenter: Peggy Freeburn, CMS Contractor**

# **XML FILE REMINDERS**



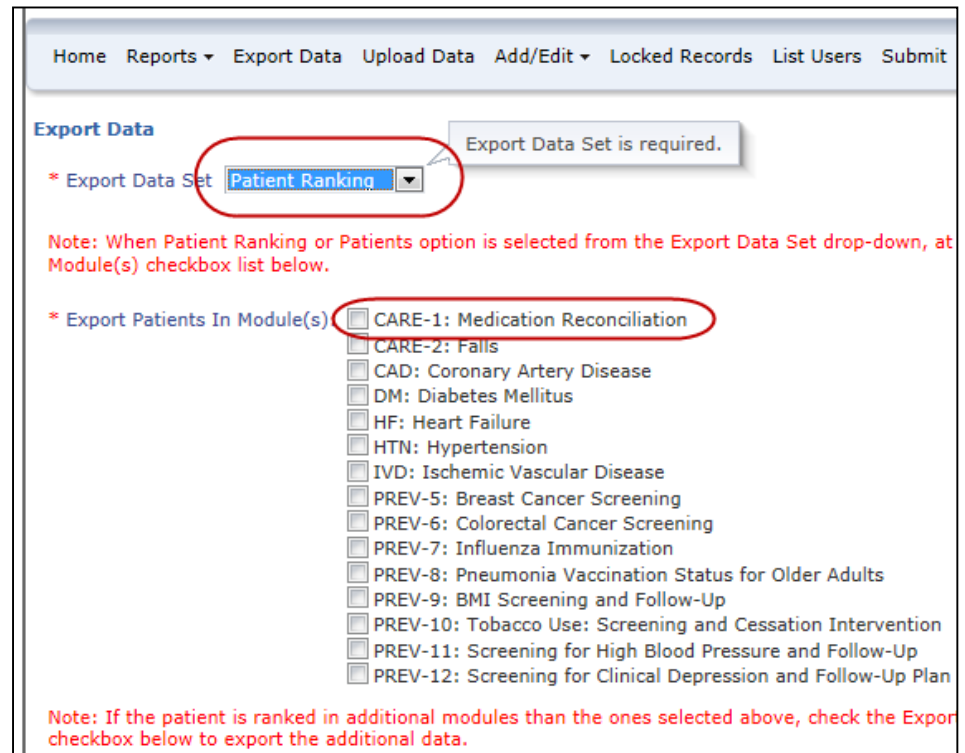
# Patient Data Exports

- Export XML files from the Export Data screen
- Choose one of the five data sets

The screenshot shows the 'Export Data' screen of a software application. The top navigation bar includes links for Home, Reports, Export Data (highlighted with a red circle and an arrow), Load Data, Add/Edit, Locked Records, List Users, Submit, and Preferences. Below the navigation bar, the 'Export Data' section is visible. A red circle highlights the 'Export Data Set' dropdown menu, which is currently open, showing options: Select, Patient Ranking, Patients, Patient Discharge, Providers, and Clinics. A red arrow points to the 'Patients' option in the dropdown. A red note states: 'Note: When Patient Module(s) checkbox is selected from the Export Data Set drop-down, at least one module needs to be selected.' A tooltip message 'Export Data Set is required.' is also visible. Below the dropdown, there are checkboxes for 'Export Patients In' and 'Medication Reconciliation', with specific options like 'CARE-2: Falls', 'CAD: Coronary Artery Disease', and 'DM: Diabetes Mellitus' listed below.

# Patient-Ranking XML Exports

- Patient-Ranking XML Exports will include CARE-1 patients if the module is selected for export
- The Patient-Ranking.xml file exported between 1/5/2015 – 1/9/2015 contains the same patients available to you now



Home Reports ▾ Export Data Upload Data Add/Edit ▾ Locked Records List Users Submit

**Export Data**

\* Export Data Set **Patient Ranking** ▾ Export Data Set is required.

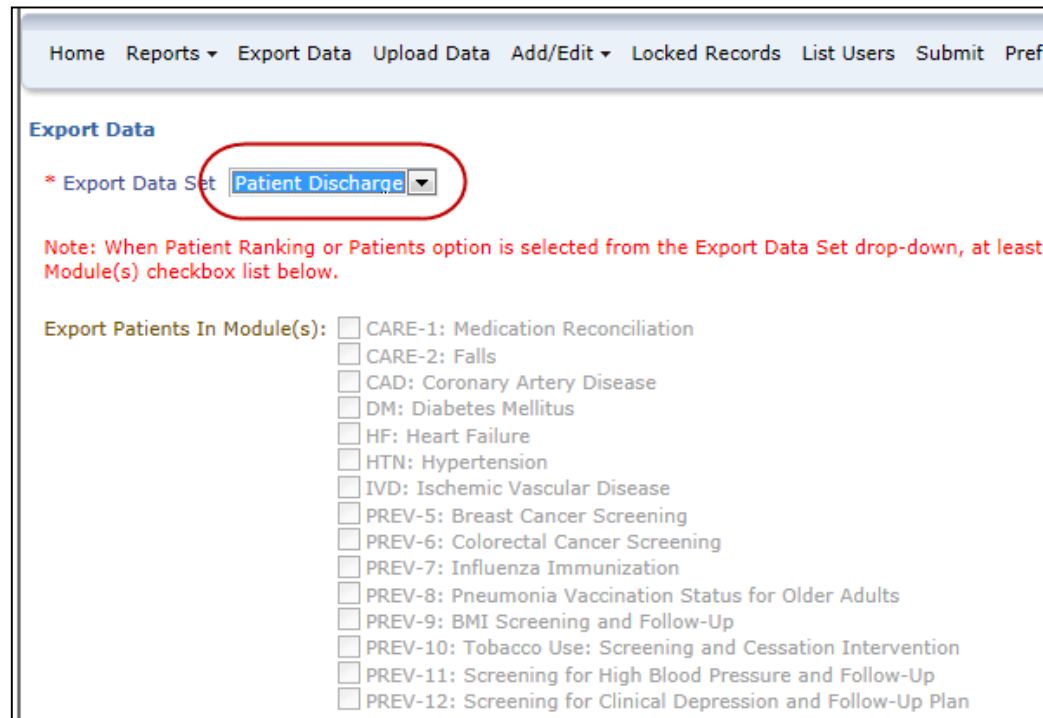
Note: When Patient Ranking or Patients option is selected from the Export Data Set drop-down, at Module(s) checkbox list below.

\* Export Patients In Module(s) ☐ CARE-1: Medication Reconciliation ☐ CARE-2: Falls ☐ CAD: Coronary Artery Disease ☐ DM: Diabetes Mellitus ☐ HF: Heart Failure ☐ HTN: Hypertension ☐ IVD: Ischemic Vascular Disease ☐ PREV-5: Breast Cancer Screening ☐ PREV-6: Colorectal Cancer Screening ☐ PREV-7: Influenza Immunization ☐ PREV-8: Pneumonia Vaccination Status for Older Adults ☐ PREV-9: BMI Screening and Follow-Up ☐ PREV-10: Tobacco Use: Screening and Cessation Intervention ☐ PREV-11: Screening for High Blood Pressure and Follow-Up ☐ PREV-12: Screening for Clinical Depression and Follow-Up Plan

Note: If the patient is ranked in additional modules than the ones selected above, check the Export checkbox below to export the additional data.

# Patient Discharge XML Exports

Patient Discharge XML Exports only include CARE-1 patients so module selections are greyed out and not available to select



The screenshot shows a web application interface for exporting data. At the top is a navigation bar with links: Home, Reports, Export Data, Upload Data, Add/Edit, Locked Records, List Users, Submit, and Pref. Below this is a section titled "Export Data". Under "Export Data", there is a label "\* Export Data Set" followed by a dropdown menu currently showing "Patient Discharge". This dropdown is circled in red. Below the dropdown is a red note: "Note: When Patient Ranking or Patients option is selected from the Export Data Set drop-down, at least Module(s) checkbox list below." Underneath the note is the label "Export Patients In Module(s):" followed by a list of 12 modules, each with a checkbox. All checkboxes are disabled (greyed out). The modules are: CARE-1: Medication Reconciliation, CARE-2: Falls, CAD: Coronary Artery Disease, DM: Diabetes Mellitus, HF: Heart Failure, HTN: Hypertension, IVD: Ischemic Vascular Disease, PREV-5: Breast Cancer Screening, PREV-6: Colorectal Cancer Screening, PREV-7: Influenza Immunization, PREV-8: Pneumonia Vaccination Status for Older Adults, PREV-9: BMI Screening and Follow-Up, PREV-10: Tobacco Use: Screening and Cessation Intervention, PREV-11: Screening for High Blood Pressure and Follow-Up, and PREV-12: Screening for Clinical Depression and Follow-Up Plan.

Home Reports Export Data Upload Data Add/Edit Locked Records List Users Submit Pref

**Export Data**

\* Export Data Set **Patient Discharge**

Note: When Patient Ranking or Patients option is selected from the Export Data Set drop-down, at least Module(s) checkbox list below.

Export Patients In Module(s):

- ☐ CARE-1: Medication Reconciliation
- ☐ CARE-2: Falls
- ☐ CAD: Coronary Artery Disease
- ☐ DM: Diabetes Mellitus
- ☐ HF: Heart Failure
- ☐ HTN: Hypertension
- ☐ IVD: Ischemic Vascular Disease
- ☐ PREV-5: Breast Cancer Screening
- ☐ PREV-6: Colorectal Cancer Screening
- ☐ PREV-7: Influenza Immunization
- ☐ PREV-8: Pneumonia Vaccination Status for Older Adults
- ☐ PREV-9: BMI Screening and Follow-Up
- ☐ PREV-10: Tobacco Use: Screening and Cessation Intervention
- ☐ PREV-11: Screening for High Blood Pressure and Follow-Up
- ☐ PREV-12: Screening for Clinical Depression and Follow-Up Plan

# Patient XML Exports

- The patients in the Patients.xml file are also controlled by the modules selected when you export
- **NOTE:** patients ranked in only the CARE-1 module will not be included in the Patients.xml file

Home Reports ▾ Export Data Upload Data Add/Edit ▾ Locked Records List Users Submi

**Export Data**

\* Export Data Set: Patients Export Data Set is required.

Note: When Patient Ranking or Patients option is selected from the Export Data Set drop-down, the Module(s) checkbox list below.

\* Export Patients In Module(s):

- ☐ CARE-2: Falls
- ☐ CAD: Coronary Artery Disease
- ☐ DM: Diabetes Mellitus
- ☐ HF: Heart Failure
- ☐ HTN: Hypertension
- ☐ IVD: Ischemic Vascular Disease
- ☐ PREV-5: Breast Cancer Screening
- ☐ PREV-6: Colorectal Cancer Screening
- ☐ PREV-7: Influenza Immunization
- ☐ PREV-8: Pneumonia Vaccination Status for Older Adults
- ☐ PREV-9: BMI Screening and Follow-Up
- ☐ PREV-10: Tobacco Use: Screening and Cessation Intervention
- ☐ PREV-11: Screening for High Blood Pressure and Follow-Up

Note that the CARE-1 module is **not** available when the Patients Data Set is selected

# Differences in Patient Counts

- The number of patients in the Patient XML or Patient Ranking XML file is determined by the modules selected for the export
- Selecting different modules for Patient-Ranking.xml and Patient.xml files will lead to different patient counts in the files
- If CARE-1 patients are included in your Patient-Ranking.xml file, you will likely see a difference in the total number of patients compared to your Patient.xml file because CARE-1 patients are not included

# Supporting Information about the XML File

- Complete information on where and how to get the XML file and the count is available in the following 2014 GPRO Web Interface support call presentations available on the [GPRO Web Interface page](#) of the CMS PQRS website

- 11/05/14: GPRO Web Interface Overview and Q&A Session ([Presentation](#))
- 11/12/14: IACS Overview and Q&A Session ([Presentation](#))
- 11/13/14: Assignment and Sampling Overview and Q&A Session ([Presentation](#))
- 11/19/14: Measures Specification Overview and Q&A Session (ACOs only)
- 11/20/14: Measures Specifications Overview and Q&A Session (PQRS group practices only)([Presentation](#))
- 12/04/14: Detailed Web Interface Training and Q&A Session ([Presentation](#))
- 12/11/14: Detailed XML Training and Q&A Session ([Presentation](#))
- 01/15/15: GPRO Web Interface Q&A Session ([Presentation](#))
- 01/26/15 – 01/30/15: Daily GPRO Web Interface Q&A Sessions

2014 GPRO Web Interface

# **RESOURCES & WHERE TO GO FOR HELP**

# Resources

- **GPRO Web Interface:** [http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/PQRS/GPRO\\_Web\\_Interface.html](http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/PQRS/GPRO_Web_Interface.html)
  - PQRS group practice and ACO support call presentations
  - 2014 XML Specification
  - 2014 Supporting Documents (in the Downloads section)
    - *Data Guidance is included as a separate tab in each of the supporting documents' workbooks*
  - 2014 GPRO Web Interface assignment specification and sampling documents
- **Shared Savings Program:** <http://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/sharedsavingsprogram/index.html>
- **Pioneer ACO Model:** <http://innovation.cms.gov/initiatives/Pioneer-ACO-Model/>
- **PQRS Portal:** <https://www.qualitynet.org/portal>



# Resources (cont.)

Go to the CMS PQRS GPRO Web Interface page at  
[http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/PQRS/GPRO\\_Web\\_Interface.html](http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/PQRS/GPRO_Web_Interface.html)

## **2014 GPRO Web Interface Support Calls:**

In addition to the training presentations, CMS will host support calls for those PQRS group practices who registered to report 2014 PQRS via the GPRO Web Interface and ACOs submitting data via the GPRO Web Interface. Support calls will be held on the following dates:

- **11/05/14:** GPRO Web Interface Overview and Q&A Session ([Presentation](#))
- **11/12/14:** IACS Overview and Q&A Session ([Presentation](#))
- **11/13/14:** Assignment and Sampling Overview and Q&A Session ([Presentation](#))
- **11/19/14:** Measures Specification Overview and Q&A Session (ACOs only)
- **11/20/14:** Measures Specifications Overview and Q&A Session (PQRS group practices only)([Presentation](#))
- **12/04/14:** Detailed Web Interface Training and Q&A Session ([Presentation](#))
- **12/11/14:** Detailed XML Training and Q&A Session ([Presentation](#))
- **01/15/15:** GPRO Web Interface Q&A Session ([Presentation](#))
- **01/26/15 – 01/30/15:** Daily GPRO Web Interface Q&A Sessions
- **02/05/15:** Weekly GPRO Web Interface Q&A Session
- **02/12/15:** Weekly GPRO Web Interface Q&A Session
- **02/19/15:** Weekly GPRO Web Interface Q&A Session
- **02/26/15:** Weekly GPRO Web Interface Q&A Session
- **03/05/15:** Weekly GPRO Web Interface Q&A Session
- **03/12/15:** Weekly GPRO Web Interface Q&A Session
- **03/16/15 – 4/8/215:** Daily GPRO Web Interface Q&A Sessions (weekdays only)

# Resources (cont.)

The QualityNet Portal is located at <https://www.qualitynet.org/portal>

**CMS.gov** | **QualityNet**  
Centers for Medicare & Medicaid Services

**Related Links**

- + CMS
- + Quality Improvement Resources
- + Measure Development
- + Consensus Organizations for Measure Endorsement/Approval
- + Communication Support Page

**Guest Instructions**

Welcome to the Physician and Other Health Care Professionals Quality Reporting Portal. Please click on the Sign In button located in the center of the page.

[Download and install Adobe Reader](#) to view User Guides in accessible PDF format.

**User Guides**

- PQRS Portal User Guide
- PQRS SEVT User Guide
- PQRS Submissions User Guide
- PQRS Submission Reports User Guide
- PQRS GPRO Web Interface User Guide
- PQRS Feedback Report User Guide
- eRx Feedback Report User Guide
- eRx Payment Adjustment Feedback User Guide
- PQRS Feedback Dashboard User Guide

**PQRS Verify Report**

Enter a TIN or NPI to verify that a feedback report exists for your organization. The TIN or NPI must be one used to submit Medicare claims and valid PQRI quality data codes.

☒ **TIN** ☐ **NPI**

TIN: e.g. 01-2123234 or 012123234  
NPI: e.g. 0121232345

**Guest Announcement**

Information in the Taxpayer Identification Number (Tax ID or TIN-level) PQRI feedback reports is confidential. Your report is safely stored online and accessible only to you (and those you authorize) through the web application. TIN-level reports should be shared only with others within the practice who have a vested interest in the summarized quality data. Sharing of other PQRI participants' information is acceptable only if the individual EP has authorized the TIN to do so. Please ensure that these reports are handled appropriately and disposed of properly to avoid a potential Personally Identifiable Information (PII) exposure or Identity Theft risk.

**Physician and Other Health Care Professionals Quality Reporting Portal**

to your Portal

If you do not have an account, please register.

[Forgot your password?](#)

For assistance with new & existing IACS accounts, review the Quick Reference Guides.

Notice: If you have not used your IACS account within the past 60 days or more, your account has been temporarily disabled as required by the CMS security policy. You should have received an e-mail at the e-mail address associated with your IACS account profile instructing you how to get your account re-enabled. If you need further assistance, please contact the QualityNet Help Desk at 1-866-288-8912, or [qnetsupport@hcqis.org](mailto:qnetsupport@hcqis.org).

Notice: If you are experiencing difficulties viewing the PQRS Communications Support Page with Internet Explorer 9.0, please ensure that you are using the compatibility view feature by doing the following: Open Internet Explorer, Select Tools, Select Compatibility View

**For support**, please contact the QualityNet Help Desk at 866-288-8912, TTY 877-715-6222, or via email at [qnetsupport@hcqis.org](mailto:qnetsupport@hcqis.org)

**Scheduled System Outages**

PQRS system and applications will be down for maintenance during the dates below. For questions, contact the QualityNet Helpdesk.

Every Tuesday starting at 8:00 PM ET through Wednesday at 6:00 AM ET  
Every Thursday starting at 8:00 PM ET through Friday at 6:00 AM ET  
Third weekend of each Month starting Friday at 8:00 PM ET through Monday at 6:00 AM ET

# Resources (cont.)

## The QualityNet Portal



### Related Links

- [CMS](#)
- [Quality Improvement Resources](#)
- [Measure Development](#)
- [Consensus Organizations for Measure Endorsement/Approval](#)
- [Communication Support Page](#)

### Guest Instructions

Welcome to the Physician and Other Health Care Professionals Quality Reporting Portal. Please click on the Sign In button located in the center of the page.

[Download and install Adobe Reader](#) to view User Guides in accessible PDF format.

### User Guides

- [PQRS Portal User Guide](#)
- [PQRS SEVT User Guide](#)
- [PQRS Submissions User Guide](#)
- [PQRS Submission Reports User Guide](#)
- [PQRS GPRO Web Interface User Guide](#)
- [PQRS Feedback Report User Guide](#)
- [eRx Feedback Report User Guide](#)
- [eRx Payment Adjustment Feedback User Guide](#)
- [PQRS Feedback Dashboard User Guide](#)

### PQRS Verify Report

Enter a TIN or NPI to verify that a feedback report exists for your organization. The TIN or NPI must be one used to submit Medicare claims and valid PQRI quality data codes.

☒ TIN ☐ NPI

[Lookup](#)

TIN: e.g. 01-2123234 or 012123234

NPI: e.g. 0121232345

### PQRS Look Up

Enter a TIN or TIN/NPI to check if your organization has received 2013 PQRS

### Guest Announcement

Information in the Taxpayer Identification Number (Tax ID or TIN-level) PQRI feedback reports is confidential. Your report is safely stored online and accessible only to you (and those you authorize) through the web application. TIN-level reports should be shared only with others within the practice who have a vested interest in the summarized quality data. Sharing of other PQRI participants' information is acceptable only if the individual EP has authorized the TIN to do so. Please ensure that these reports are handled appropriately and disposed of properly to avoid a potential Personally Identifiable Information (PII) exposure or Identity Theft risk.

### Physician and Other Health Care Professionals Quality Reporting Portal

[Sign In](#) to your Portal

If you do not have an account, please [register](#).

The GPRO Web Interface User Guide is posted on the Portal

For assistance,

Reference Guides.

Notice: If you have been temporarily disabled as required by law, please contact your IACS account profile instructing you how to get your account re-enabled. If you need further assistance, please contact the QualityNet Help Desk at 1-866-288-8912, or [qnetsupport@hcqis.org](mailto:qnetsupport@hcqis.org).

Notice: If you are experiencing difficulties viewing the PQRS system, please ensure that you are using the compatibility view. Tools, Select Compatibility View

For support, please contact the QualityNet Help Desk at [qnetsupport@hcqis.org](mailto:qnetsupport@hcqis.org)

The complete list of 2015 Scheduled System Outages is posted

### Scheduled System Outages

PQRS system and applications will be down for maintenance during the dates below. For questions, contact the QualityNet Helpdesk.

Every Tuesday starting at 8:00 PM ET through Wednesday at 6:00 AM ET

Every Thursday starting at 8:00 PM ET through Friday at 6:00 AM ET

Third weekend of each Month starting Friday at 8:00 PM ET through Monday at 6:00 AM ET

Upcoming Maintenance weekend schedule:

January (01/23 - 01/25)

February (02/20 - 02/22)

March (03/20 - 03/22)

April (04/17 - 04/19)

May (05/15 - 05/17)

# Resources (cont.)

- IACS Quick Reference Guides are provided on the Portal

**Physician and Other Health Care Professionals Quality Reporting Portal**

[Sign In](#) to your Portal

If you do not have an account, please [register](#).

[Forgot your password?](#)

For assistance with new & existing IACS accounts, review the [Quick Reference Guides](#).

Notice: If you have not used your IACS account within the past 60 days or more, your account has been temporarily disabled as required by the CMS security policy. You should have received an e-mail at the e-mail address associated with your IACS account profile instructing you how to get your account re-enabled. If you need further assistance, please contact the QualityNet Help Desk at 1-866-288-8912, or [qnetsupport@hcqis.org](mailto:qnetsupport@hcqis.org).

Notice: If you are experiencing difficulties viewing the PQRS Communications Support Page with Internet Explorer 9.0, please ensure that you are using the compatibility view feature by doing the following: Open Internet Explorer, Select Tools, Select Compatibility View

**For support**, please contact the QualityNet Help Desk at 866-288-8912, TTY 877-715-6222, or via email at [qnetsupport@hcqis.org](mailto:qnetsupport@hcqis.org)

# Where to Go for Help

- **QualityNet Help Desk (PQRS and IACS)**
  - E-mail: [qnetsupport@hcqis.org](mailto:qnetsupport@hcqis.org)
  - Phone: (866) 288-8912 (TTY 1-877-715-6222)
  - Fax: (888) 329-7377
- **CAHPS for PQRS Survey Project Team**
  - E-mail: [pqrscahps@hcqis.org](mailto:pqrscahps@hcqis.org)
- **EHR Incentive Program Information Center**
  - Phone: (888) 734-6433 (TTY 888-734-6563)
- **VM Help Desk**
  - Phone: (888) 734-6433 Option 3 or [pvhelpdesk@cms.hhs.gov](mailto:pvhelpdesk@cms.hhs.gov)
- **Medicare Shared Savings Program ACO**
  - Information is available on the Shared Savings Program website at <http://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/sharedsavingsprogram/index.html>.
  - E-mail: [SharedSavingsProgram@cms.hhs.gov](mailto:SharedSavingsProgram@cms.hhs.gov)
- **Pioneer ACO**
  - E-mail: [PIONEERQUESTIONS@cms.hhs.gov](mailto:PIONEERQUESTIONS@cms.hhs.gov)

# Acronyms

- **ACO** – Accountable Care Organization
- **CAHPS** – Consumer Assessment of Healthcare Providers and Systems summary surveys
- **CMS** – Centers for Medicare & Medicaid Services
- **CQMs** – Clinical Quality Measures [for attestation]
- **eCQMs** – Electronic Clinical Quality Measures [for PQRS Portal submission]
- **EHR** – Electronic Health Record
- **EP** – Eligible Professional
- **FFS** – Fee-for-Service
- **GPRO** – Group Practice Reporting Option
- **NPI** – National Provider Identifier
- **ONC** – Office of the National Coordinator
- **PQRS** – Physician Quality Reporting System
- **PFS** – Physician Fee Schedule
- **VM** – Value-based Payment Modifier

Time for

# QUESTION & ANSWER SESSION