



2014 Physician Quality Reporting System (PQRS) and Accountable Care Organization (ACO) Group Practice Reporting Option (GPRO)



Public Reporting Training Presentation

Program Year 2014

Disclaimer

This presentation was current at the time it was published or uploaded onto the web. Medicare policy changes frequently so links to the source documents have been provided within the document for your reference.

This presentation was prepared as a service to the public and is not intended to grant rights or impose obligations. This presentation may contain references or links to statutes, regulations, or other policy materials. The information provided is only intended to be a general summary. It is not intended to take the place of either the written law or regulations. We encourage readers to review the specific statutes, regulations, and other interpretive materials for a full and accurate statement of their contents.

Purpose

- This presentation provides information about the Physician Quality Reporting System (PQRS) Group Practice Reporting Option (GPRO) participation options for the 2014 program year.
- This presentation is intended for group practices participating in PQRS or Accountable Care Organization (ACO) GPRO , including Medicare Shared Savings Program or Pioneer ACO.

Disclaimer: If reporting for PQRS through another CMS program (such as the Medicare Shared Savings Program, Comprehensive Primary Care Initiative [CPC], or Pioneer ACO Model), please check the program's requirements for information on how to report quality data to earn a PQRS incentive and/or avoid the PQRS payment adjustment. Please note, although CMS has attempted to align or adopt similar reporting requirements across programs, eligible professionals should look to the respective quality program to ensure they satisfy the PQRS, EHR Incentive Program, Value-Based Payment Modifier (VM), etc. requirements of each of these programs.

Agenda

- Physician Compare Overview
- Public Reporting of Quality Data
- Registration Reminder
- Resources & Where to Call for Help

Your GPRO Support Team

- **CMS**
 - Lisa Lentz, PQRS GPRO Lead
 - Rabia Khan, ACO Quality Lead
 - Kim Schwartz, Physician Compare Lead
- **QualityNet Help Desk**
 - (866) 288-8912 (TTY 1-877-715-6222) or qnetsupport@hcqis.org
- **ACO Help Desk via the CMS Information Center**
 - (888) 734-6433 (Select option 2) or cmsaco@cms.hhs.gov

2014 PQRS GPRO

PHYSICIAN COMPARE OVERVIEW

Physician Compare Background

- Physician Compare is a CMS website that allows consumers to find and choose physicians and other healthcare professionals enrolled in Medicare at <http://www.medicare.gov/physiciancompare/>
- Required by the Affordable Care Act (ACA) of 2010 and launched on December 30, 2010
- Purpose
 - Provides information and encourages informed healthcare decisions by consumers
 - Encourages physicians to maximize performance

Physician Compare Website

Español | A A A | Email | Print

About Us | FAQ | Glossary | Medicare.gov | CMS.gov | MyMedicare.gov Login

Medicare.gov | Physician Compare

The Official U.S. Government Site for Medicare

Physician Compare Home

About Physician Compare

About the Data

Resources

Help

Physician Compare Home

Share

Physician Compare offers three different search options

Find Physicians and Other Healthcare Professionals

Find Group Practices

Search Another Way



A field with an asterisk (*) is required.

* **Location**

ZIP Code/City, State/Address/Landmark

* **What are you searching for?** ⓘ

Doctor Last Name or Specialty or Medical Condition

Search

Advanced Search ▶

2014 PQRS GPRO

**PUBLIC REPORTING OF QUALITY
DATA**

Information Available on Physician Compare

- Information on about 877,500 physicians and other healthcare professionals who serve Medicare patients including:
 - Name, address, phone number, specialties, clinical training, and gender
 - Languages spoken (other than English)
 - Group practice and hospital affiliations
 - Whether physicians and other healthcare professionals accept the Medicare-approved amount
 - American Board of Medical Specialties (ABMS) certification
- Group practice information including:
 - Location addresses, phone numbers, maps and directions, specialties
 - A list of physicians and other healthcare professionals within that practice

Note: group practices participating in the Shared Savings ACO program may use an additional website to relay this information

ACO Information Available on Physician Compare

- The Physician Compare website provides ACO quality reporting information

- Select the “Accountable Care Organization (ACO) Quality Data” link located at the bottom of the page in the Additional Information section

Physicians and Other Healthcare Professionals | Find Group Practices | Search Another Way

with an asterisk (*) is required.

ation

ode/City, State/Address/Landmark

• What are you searching for? ⓘ

Doctor Last Name or Specialty or Medical Condition

Search

Additional Search Options >

Learn more about the Physician Compare website - watch this video:

Getting the Most from Physician Compare

Additional Information

- Question or Comments? E-mail Physician Compare
- Learn more about Quality Programs on Physician Compare
- Physicians: How to Keep Your Information Current
- Download the Physician Compare Database (Updated: 4/24/2014)
- Having trouble using the site?
- **Accountable Care Organization (ACO) Quality Data**

More Medicare Compare Websites:

ACO Information Available on Physician Compare (cont.)

- CMS recommends that each ACO develop and maintain a dedicated website to present the following information:
 - Organizational and contact information
 - Shared savings and losses information
 - Resource: ACO Public Reporting Guidance page of the CMS SSP website at <http://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/sharedsavingsprogram/ACO-Public-Reporting-Guidance.html>

Public Reporting

- CMS is using data reported under PQRS as an initial step for making physician quality information public on Physician Compare
- In February 2014, CMS published the 2012 PQRS GPRO Diabetes Mellitus (DM) and Coronary Artery Disease (CAD) measures for the 66 group practices and 141 ACOs that successfully reported via the Web Interface
- CMS will continue to expand the reporting of quality information in subsequent years through its rulemaking process
 - The extent to which data will be publicly reported is based on technical feasibility

2014 Public Reporting

- In late 2014, CMS will publicly report a sub-set of the 2013 PQRS GPRO and ACO DM and CAD measures reported through the Web Interface*
 - If available, composite scores will also be reported
 - Data must meet the minimum 20 patient sample size and prove to be statistically valid and reliable to be posted on Physician Compare
- CMS will also post Clinician and Group Consumer Assessment of Healthcare Providers and Systems (CG-CAHPS) data for ACOs reporting through the GPRO Web Interface in 2013*

*If technically feasible

2014 Public Reporting (cont.)

- All 2014 PQRS GPRO and ACO Web Interface measures are available for public reporting in 2015*
- A sub-set of the 2014 PQRS GPRO EHR and Registry measures are also available for public reporting in 2015*
 - The sub-set of measures includes the 16 GPRO registry and 13 EHR measures that can also be reported via the Web Interface
- The specific measures will be determined after data submission and review

*If technically feasible

2014 Public Reporting (cont.)

- CMS will post 2014 CAHPS for PQRS data for ACOs and groups of 100 or more EPs taking part in PQRS GPRO via the Web Interface*
 - CMS will administer and fund the surveys for all groups of 25-99 and 100 or more EPs that select the CAHPS for PQRS option and have adequate sample size
- CMS will also post 2014 CAHPS for PQRS data for groups of 100+ EPs reporting via registry or EHR, and for all groups of 25-99 EPs who have elected CAHPS for PQRS as part of their PQRS participation*
- These measures capture patients' experiences with clinicians and their staff and patients' perception of care

*If technically feasible

2014 Public Reporting (cont.)

- The following CAHPS for PQRS summary survey measures will be included:
 - Getting Timely Care, Appointments, and Information
 - How Well Providers Communicate
 - Patient Rating of Provider
 - Access to Specialists
 - Health Promotion and Education
 - Shared Decision Making
 - Health Status/Functional Status
 - Courteous and Helpful Office Staff
 - Care Coordination
 - Between Visit Communication
 - Helping You to Take Medication as Directed
 - Stewardship of Patient Resources
 - Shared Decision Making

Public Reporting Timeline

2013

- 2011 PQRS, GPRO, eRx & EHR Incentive Program Participation
- 2012 PQRS, GPRO, eRx, & EHR Incentive Program Participation

Information on ABMS board certification

*Note: Public reporting of PQRS data is based on technical feasibility. Therefore, the Public Reporting timeline may be subject to change.

2014

- 2013 PQRS, GPRO, & EHR Incentive Program Participation
- 2013 PQRS Maintenance of Certification Incentive
- 2012 PQRS GPRO & ACO measures (early 2014)
- 2013 PQRS GPRO & ACO measures (late 2014)
- GPRO Composite Measures (DM & CAD) (late 2014)
- CAHPS for PQRS for ACOs (late 2014)
- Successful reporting of the 2013 Cardiovascular Prevention measures group in support of Million Hearts Initiative
- ACO landing page display added to Physician Compare Additional Information section

2015 and beyond

- 2014 PQRS, GPRO, EHR, Incentive Program Participation
- 2014 Maintenance of Certification Incentive
- 2014 PQRS GPRO & ACO measures
- 2014 CAHPS for PQRS data for GPROs, ACOs, and other groups
- 2014 Individual PQRS Quality Measures
- Measures from the 2014 Cardiovascular Prevention measures group in support of Million Hearts Initiative
- Specialty Society Measures (beyond 2015)

Data Preview

- There will be a **30-day preview** period prior to posting data on Physician Compare to allow group practices to see their data as it will appear on the website before it is posted
 - The ACO quality reports will serve as the data preview for the ACO program
- Groups will receive communication regarding logging in and accessing their preview data and the timeline for preview
 - There will ***not*** be an appeal process
 - If a group notices an error with their data they can report it to the Physician Compare Team or QualityNet Help Desk, who will investigate the discrepancy

2014 PQRS GPRO

**2014 PQRS GPRO REGISTRATION
REMINDER**

Registration Reminder

- Register to participate in the 2014 PQRS GPRO by **September 30, 2014** through the registration system
 - The PV-PQRS Registration System can be accessed at <https://portal.cms.gov> using your IACS User ID and password
 - Groups participating in the Medicare Shared Savings Program do **not** need to register for PQRS GPRO

2014 PQRS GPRO

**RESOURCES & WHERE TO CALL FOR
HELP**

Resources/Where to Call for Help

- **GPRO page of the CMS PQRS website:** http://cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/PQRS/Group_Practice_Reporting_Option.html
- **GPRO Web Interface page of the CMS PQRS website:** http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/PQRS/GPRO_Web_Interface.html
- **ACO Public Reporting Guidelines page of the CMS SSP website:** <http://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/sharedsavingsprogram/ACO-Public-Reporting-Guidance.html>
- **ACO Help Desk via the CMS Information Center**
 - (888) 734-6433 (Select option 2) or cmsaco@cms.hhs.gov
- **Physician Compare Team**
 - PhysicianCompare@Westat.com
- **QualityNet Help Desk**
 - Monday – Friday, 7:00 am - 7:00 pm CT
 - E-mail: qnetsupport@hcqis.org
 - Phone: (866) 288-8912 (TTY 1-877-715-6222)
 - Fax: (888) 329-7377