Quick Reference Guide for Accessing 2014 PQRS Feedback Reports

I. Introduction

In **September 2015**, CMS made the 2014 Physician Quality Reporting System (PQRS) Feedback Reports available to all eligible report recipients through the CMS Enterprise Portal at https://portal.cms.gov .

There are two types of 2014 PQRS Feedback Reports available:

- **2014 PQRS Feedback Report National Provider Identifier (NPI)-Level**
  The NPI-Level PQRS Feedback Report provides performance information for an Eligible Professional (EP) who reported at least one PQRS quality-data code (QDC) on a claim during the reporting period (January 1, 2014 – December 31, 2014).

- **2014 PQRS Feedback Report Tax Identification Number (TIN)-Level**
  The TIN-Level PQRS Feedback Report provides incentive and payment adjustment information at the TIN-level, with individual-level reporting by NPI, for each EP who reported at least one PQRS QDC on a claim submitted under that TIN for services furnished during the reporting period (January 1, 2014 – December 31, 2014).

More information about PQRS is available at http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/PQRS/index.html?redirect=/PQRS/.

This Quick Reference Guide (QRG) illustrates how to access and generate the following reports:

- 2014 PQRS Feedback Report NPI-Level
  - Physician Quality Reporting Feedback Individual Performance Report (formerly Table 4 - NPI Performance Detail)
- 2014 PQRS Feedback Report TIN-Level
  - Earned Incentive Summary for Taxpayer Identification Number (Tax ID)
  - Maintenance of Certification Program Incentive Summary
  - PQRS Payment Adjustment Summary for Taxpayer Identification Number (Tax ID)

II. Getting Started

(a). Individual NPI-Level Reports
Authorized representatives for solo practitioners can access the NPI-Level 2014 PQRS Feedback Report at https://portal.cms.gov using the unauthenticated PV Landing Portlet. The unauthenticated PV Landing Portlet does not require an EIDM User ID or Password for access.

(b). TIN-Level Reports
Authorized representatives of groups can access the TIN-Level 2014 PQRS Feedback Reports at https://portal.cms.gov using an Enterprise Identity Management (EIDM) account with one of the following Physician Quality and Value Program roles:

- **For a group with 2 or more EPs (TIN with 2 or more National Provider Identifiers [NPIs] that bill under the TIN):**
  - Security Official
  - Group Representative

If you have questions about the 2014 PQRS Feedback Report or need assistance accessing any of the reports, please contact the QualityNet Help Desk by phone at 866-288-8912. Normal business hours are Monday-Friday from 8 am to 8 pm EST.

Instructions for obtaining an EIDM account to access the PQRS Feedback Reports are available at: https://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/PhysicianFeedbackProgram/Obtain-2013-QRUR.html

- If a group has already registered and selected its PQRS group reporting mechanism in the PV-PQRS Registration System, then users associated with the group can access the group's PQRS Feedback Reports (TIN-Level) using their EIDM User ID and Password.
- If a group does not have an authorized representative with an EIDM account, then one person representing the group must sign up for an EIDM account with the Security Official role.
- If a group has a representative with an existing EIDM account, but not one of the group-specific Physician Quality and Value Programs System roles listed above, then ensure that the account is still active and add a role-specific Physician Quality and Value Programs role to that person's existing EIDM account. To ensure the EIDM account is still active, please contact the QualityNet Help Desk.

III. Questions

For questions about information contained in your 2014 PQRS Feedback Reports or setting up an EIDM account, please contact the QualityNet Help Desk:

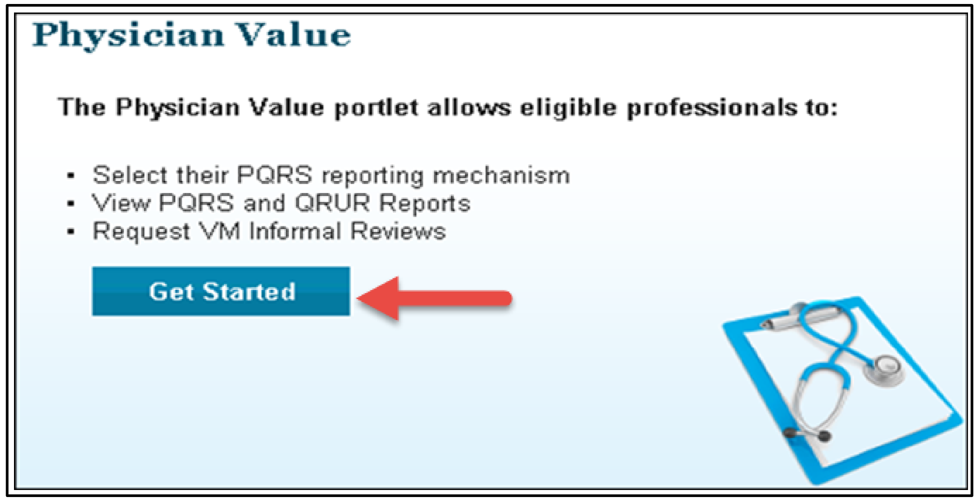
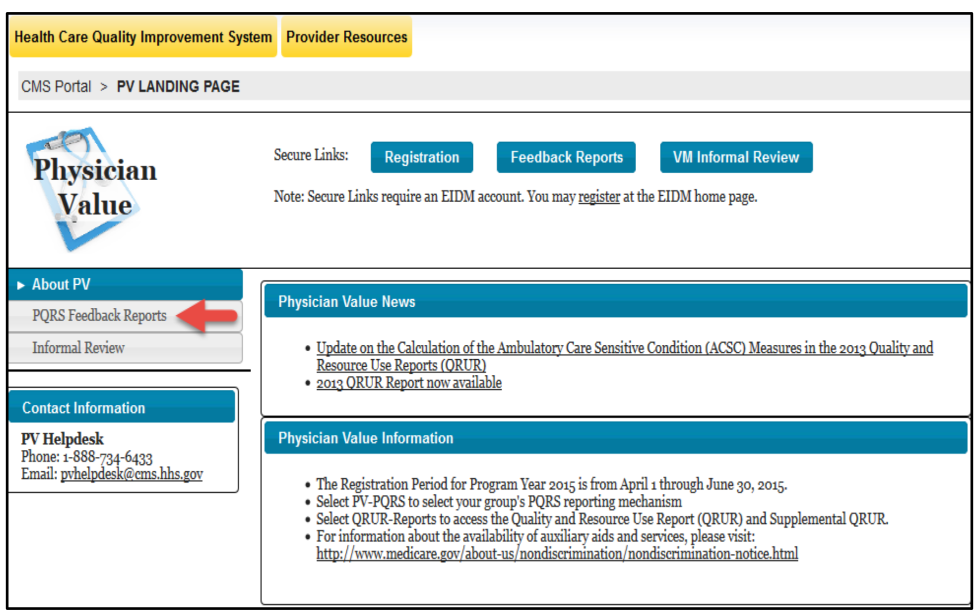
- Monday – Friday: 8:00 am – 8:00 pm EST
- Phone: (866) 288-8912 (TTY (877) 715-6222)
- Fax: (888) 329-7377
- Email: qnetsupport@hcqis.org

For questions about how to access your 2014 PQRS Feedback Reports or to provide feedback to CMS, please contact the Physician Value Help Desk:

- Monday – Friday: 8:00 am – 8:00 pm EST
- Phone: (888) 734-6433 (press option 3); (TTY (888) 734-6563)

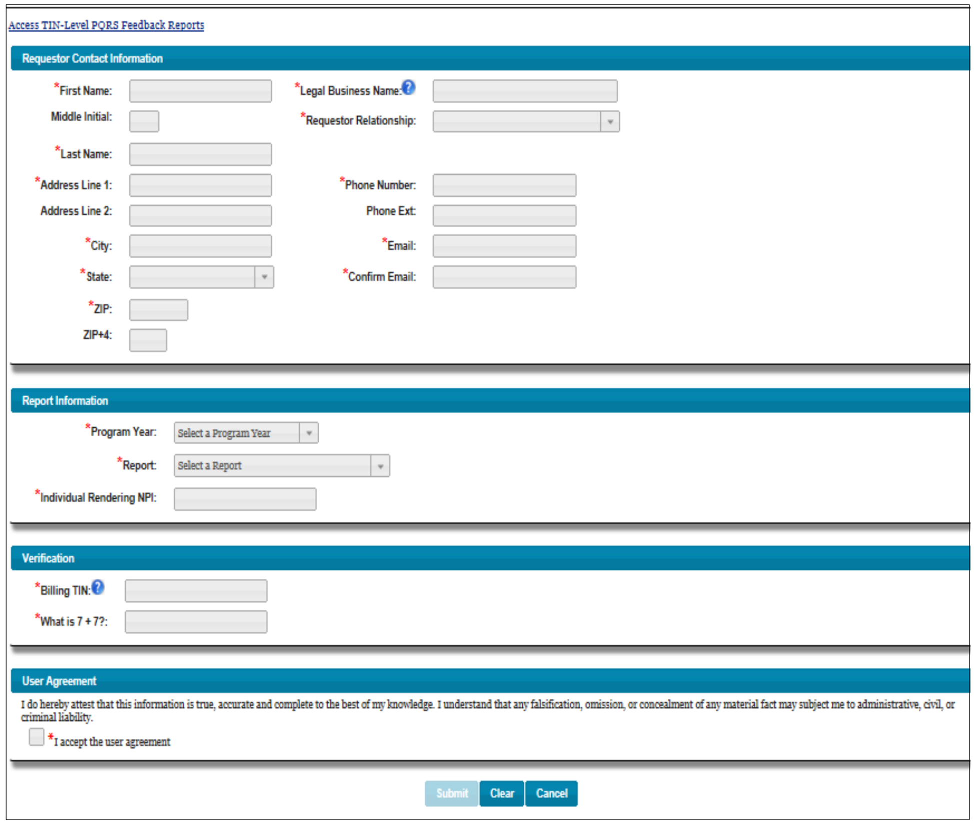
IV. Table of Contents

V. How To Access 2014 PQRS Feedback Individual Performance Report (NPI-Level)

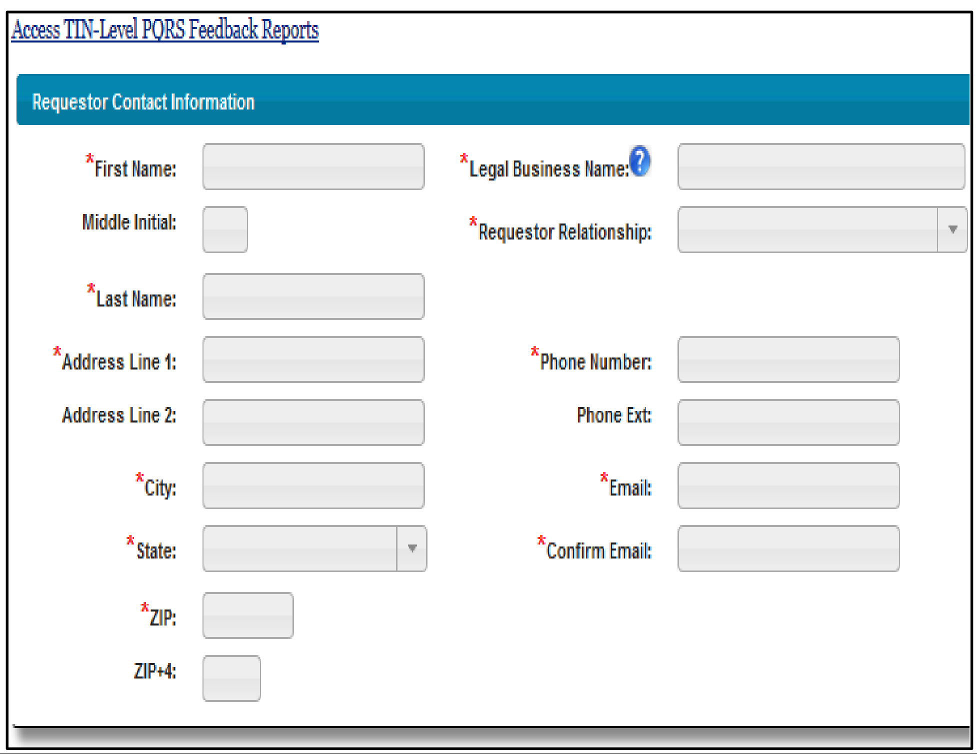
Steps	Screenshots
1. a). Go to https://portal.cms.gov and select ***Get Started*** in the **Physician Value** box on the **CMS Enterprise Portal**. OR b). Type https://portal.cms.gov/PV on a CMS supported Internet Browser. ***Note:*** *The CMS Enterprise Portal supports the following internet browsers:* • *Internet Explorer 8 (without compatibility mode)* • *Internet Explorer 9 (without compatibility mode)* • *Internet Explorer 10 (without compatibility mode)* • *Mozilla-Firefox* • *Chrome* • *Safari* *Enable JavaScript and adjust any zoom features to ensure you are not seeing the screen in too wide of a view.*	
2. Select ***PQRS Feedback Reports*** from the left navigation menu on the **PV Landing Portlet**.	

If you have questions about the 2014 PQRS Feedback Report or need assistance accessing any of the reports, please contact the QualityNet Help Desk by phone at 866-288-8912. Normal business hours are Monday-Friday from 8 am to 8 pm EST.

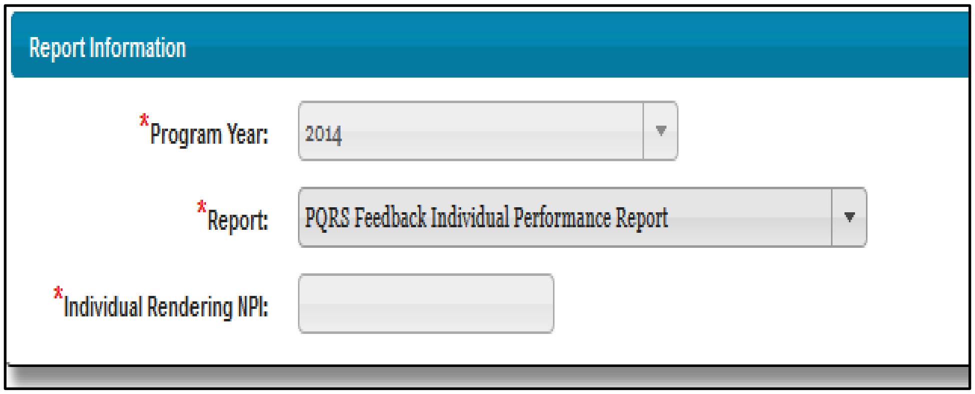
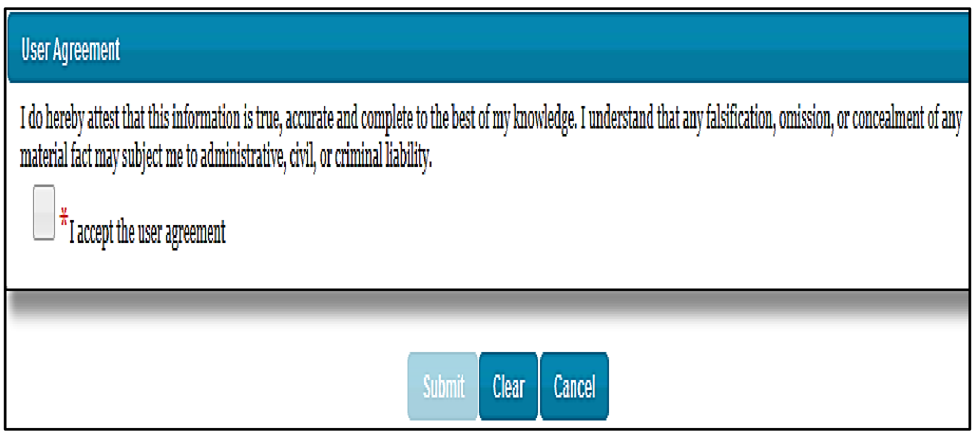
<table>
<tr><th>Steps</th><th>Screenshots</th></tr>
<tr><td>
The NPI Level Report Request page will be displayed. There are four (4) sections that need to be completed in order to request an NPI-Level 2014 PQRS Feedback Report:
i. Requestor Contact Information
ii. Report Information
iii. Verification
iv. User Agreement

Note: Selecting the link to Access TIN-Level PQRS Feedback Reports will navigate you to the CMS Enterprise Portal Login page. Upon entering valid EIDM credentials and selecting Log In, you will be navigated to the MicroStrategy Web Platform where you can generate the TIN-Level PQRS Feedback Report.
</td><td>


</td></tr>
<tr><td>
<u>Requestor Contact Information Section</u>

3. Provide the following information:
• First Name
• Middle Initial (not required)
• Last Name
• Address Line 1
• Address Line 2 (not required)
• City
• State
• Zip
• Zip+4 (not required)
• Legal Business Name
• Requestor Relationship
• Phone Number
• Phone Ext (not required)
• Email
• Confirm Email
</td><td>


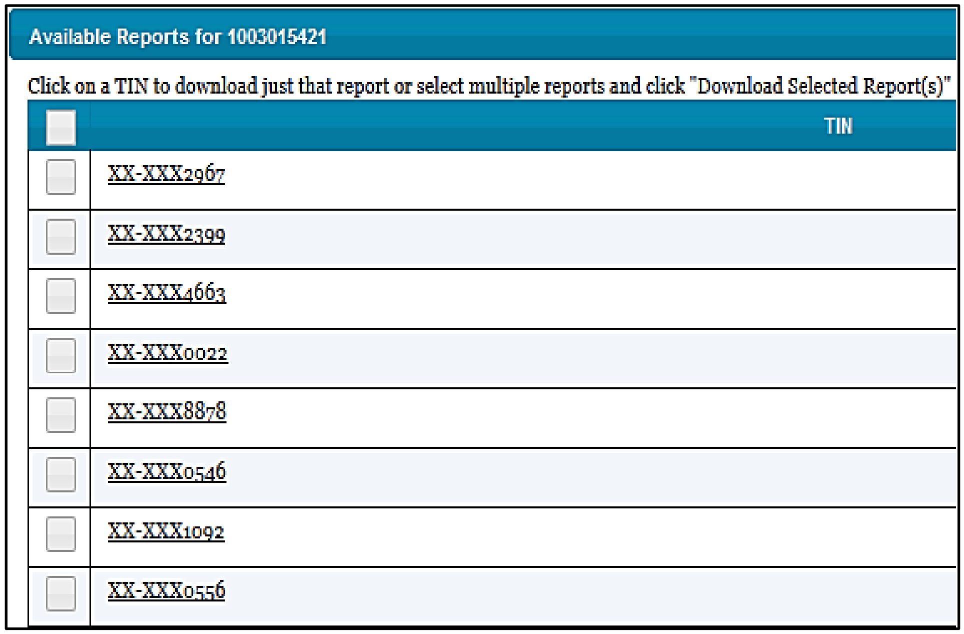
</td></tr>
</table>

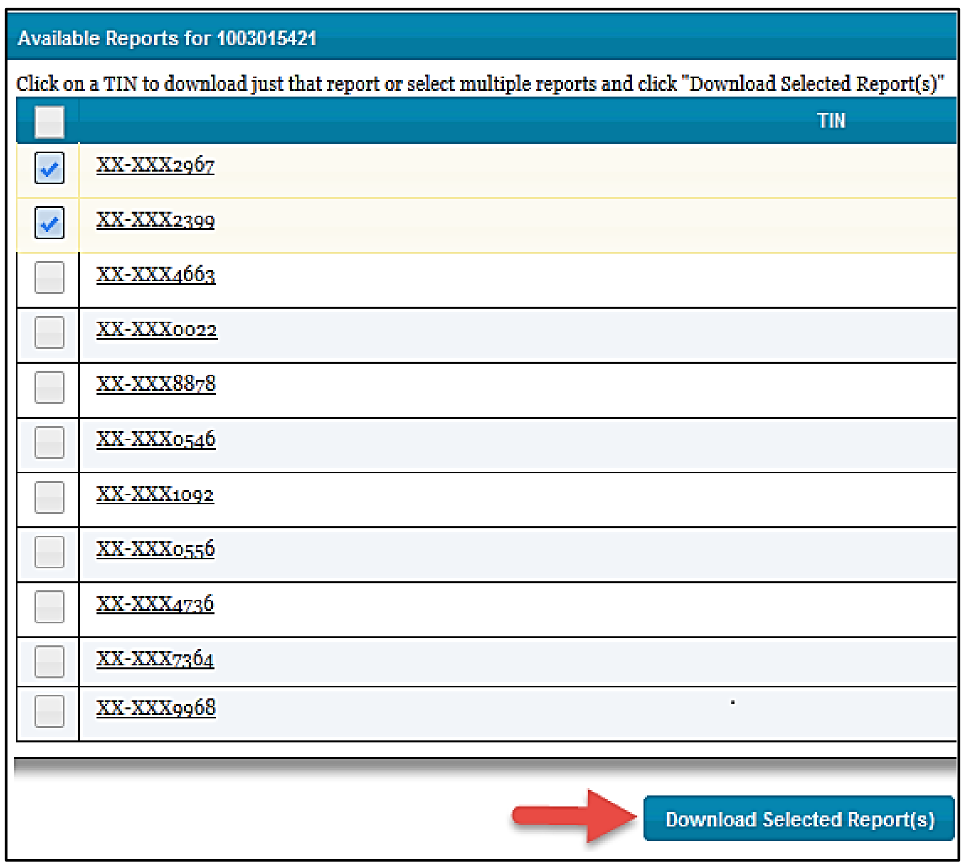
Steps	Screenshots
Report Information Section 4. a). Select ***2014*** for **Program Year** b). Select ***PQRS Individual Performance Report*** for **Report** c). Enter ***Individual Rendering NPI***	
Verification Section 5. a). Enter ***Billing TIN*** b). Provide correct answer to the ***Verification Question*** ***Note:*** *The sum to the* ***Verification Question*** *will always be equal to or less than 15.*	
User Agreement Section 6. Select ***I accept the user agreement*** and then select ***Submit***. ***Note: Submit*** *will be disabled until the* ***User Agreement*** *has been accepted. Upon selecting* ***Submit*** *the* ***Available Reports for [select NPI]*** *table will be displayed. Selecting* ***Clear*** *will clear all information selected/entered on the screen. Selecting* ***Cancel*** *will navigate you back to the* ***PV Landing Portlet Landing Screen****.*	

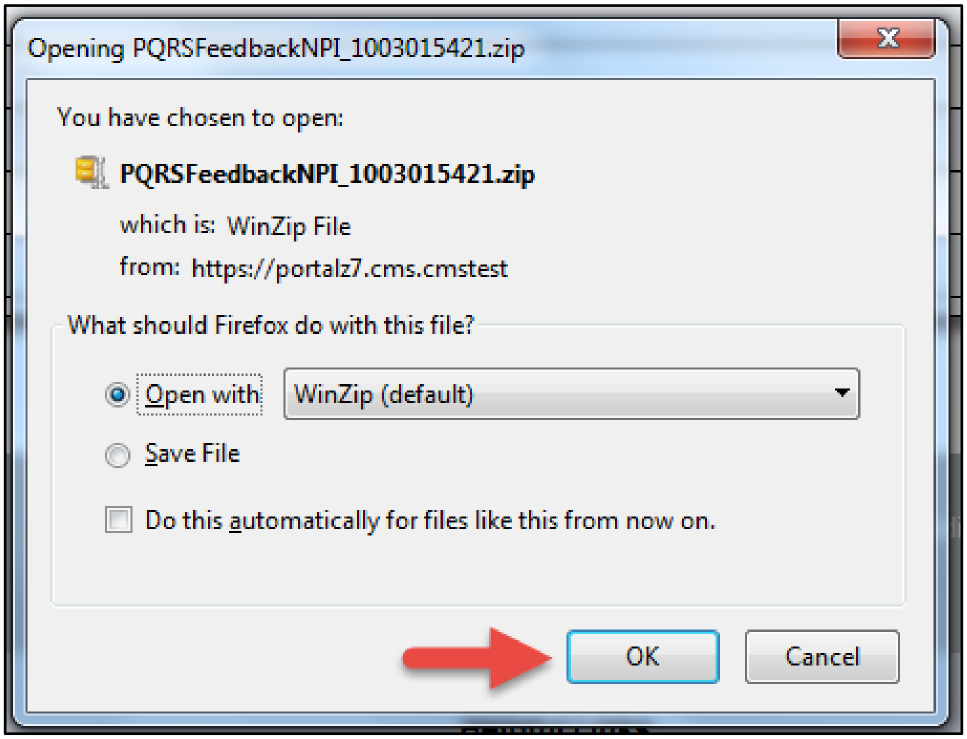
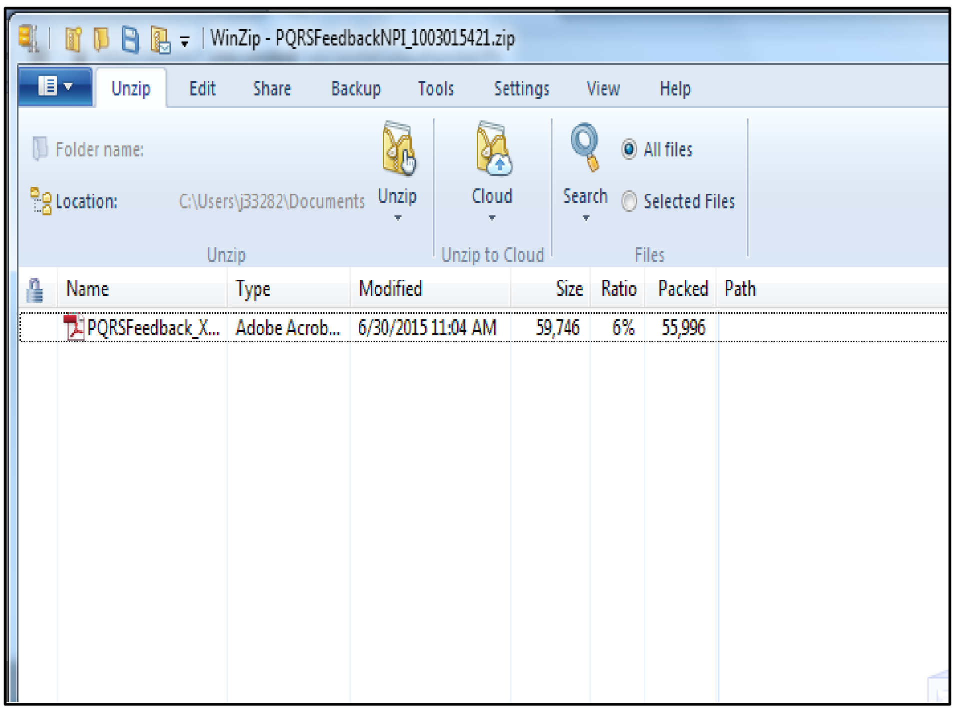
<table>
<tr><th>Steps</th><th>Screenshots</th></tr>
<tr><td>7. Select report(s) to be downloaded using one of the following options:

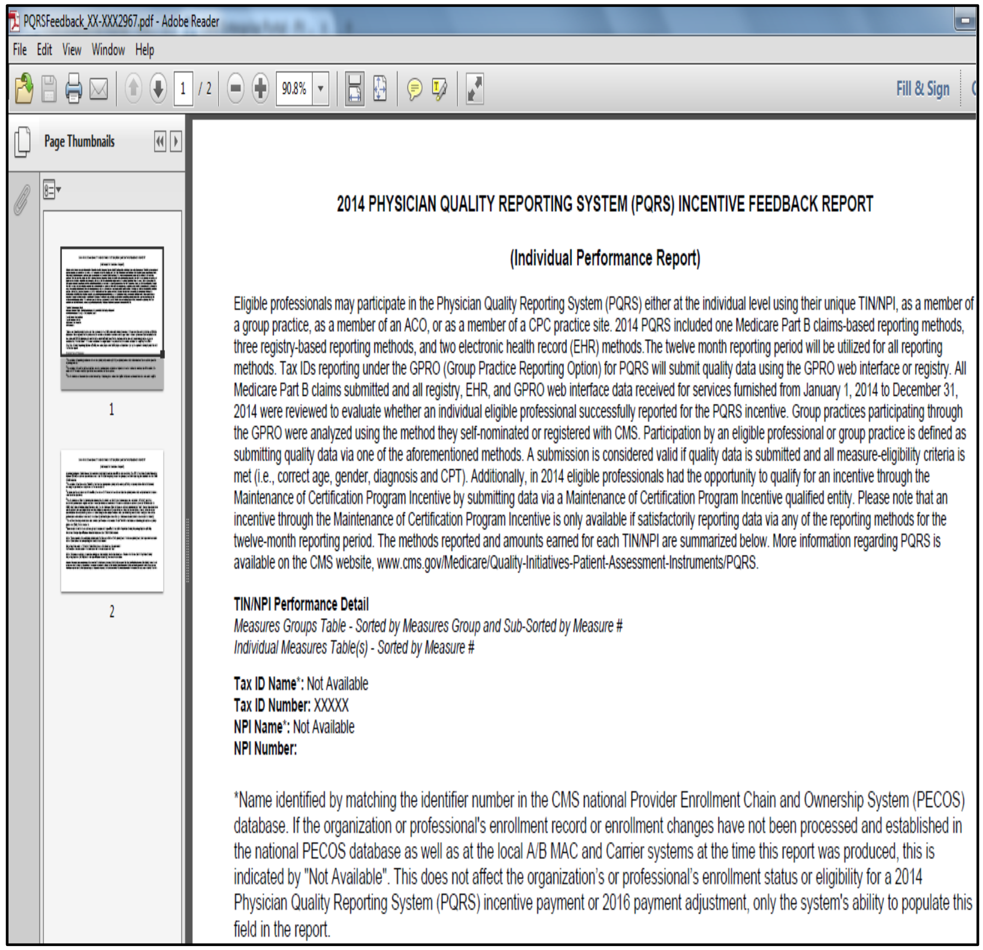
a). Option 1 (Single Report Only): Select a single TIN listed in the Available Reports for [selected NPI] table to download a single report then proceed to step 9.

OR

b). Option 2 (Single Report or Multiple Reports): Select checkbox next to one or more reports listed in the Available Reports for [selected NPI] table and then proceed to Step 8.</td><td>
</td></tr>
<tr><td>8. Select Download Selected Report(s) to initiate download process.

Note: Report(s) will be downloaded in .PDF format to a zip file that you can access and print.</td><td>
</td></tr>
</table>

Steps	Screenshots
9. Select one (1) of the following options on the zip file options pop-up menu: a). ***Open With [program]***. To open zip file using selected program. OR b). ***Save File***. The file will be saved as a zip file in the **Downloads Folder** on your computer. Select ***OK*** to proceed.	
10. Select the zip file to open the downloaded report.	

Steps	Screenshots
The **2014 PQRS Feedback Individual Performance Report** is displayed in PDF format for the selected NPI/Billing TIN. ***Note:*** *Use the Adobe Toolbar Buttons to Save or Print the report.*	

2014 PHYSICIAN QUALITY REPORTING SYSTEM (PQRS) INCENTIVE FEEDBACK REPORT

(Individual Performance Report)

Eligible professionals may participate in the Physician Quality Reporting System (PQRS) either at the individual level using their unique TIN/NPI, as a member of a group practice, as a member of an ACO, or as a member of a CPC practice site. 2014 PQRS included one Medicare Part B claims-based reporting methods, three registry-based reporting methods, and two electronic health record (EHR) methods.The twelve month reporting period will be utilized for all reporting methods. Tax IDs reporting under the GPRO (Group Practice Reporting Option) for PQRS will submit quality data using the GPRO web interface or registry. All Medicare Part B claims submitted and all registry, EHR, and GPRO web interface data received for services furnished from January 1, 2014 to December 31, 2014 were reviewed to evaluate whether an individual eligible professional successfully reported for the PQRS incentive. Group practices participating through the GPRO were analyzed using the method they self-nominated or registered with CMS. Participation by an eligible professional or group practice is defined as submitting quality data via one of the aforementioned methods. A submission is considered valid if quality data is submitted and all measure-eligibility criteria is met (i.e., correct age, gender, diagnosis and CPT). Additionally, in 2014 eligible professionals had the opportunity to qualify for an incentive through the Maintenance of Certification Program Incentive by submitting data via a Maintenance of Certification Program Incentive qualified entity. Please note that an incentive through the Maintenance of Certification Program Incentive is only available if satisfactorily reporting data via any of the reporting methods for the twelve-month reporting period. The methods reported and amounts earned for each TIN/NPI are summarized below. More information regarding PQRS is available on the CMS website, www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/PQRS.

TIN/NPI Performance Detail
Measures Groups Table - Sorted by Measures Group and Sub-Sorted by Measure #
Individual Measures Table(s) - Sorted by Measure #

Tax ID Name*: Not Available
Tax ID Number: XXXXX
NPI Name*: Not Available
NPI Number:

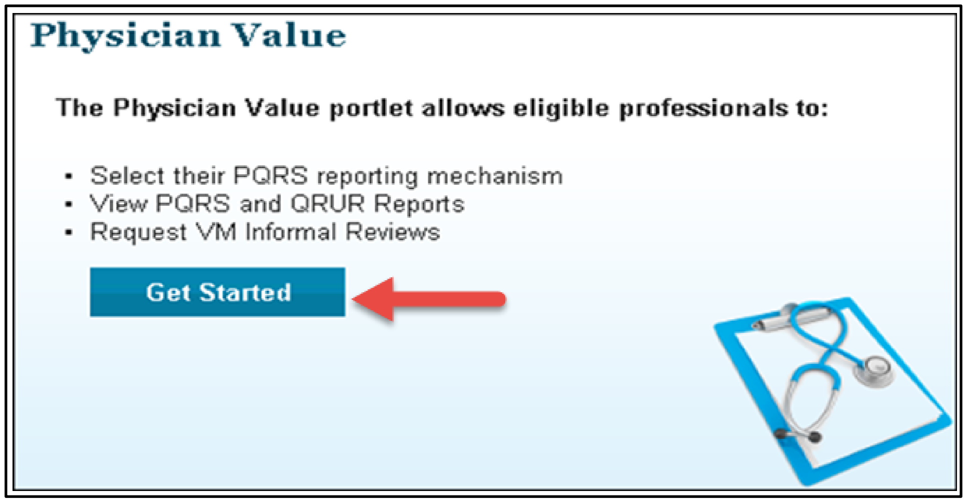
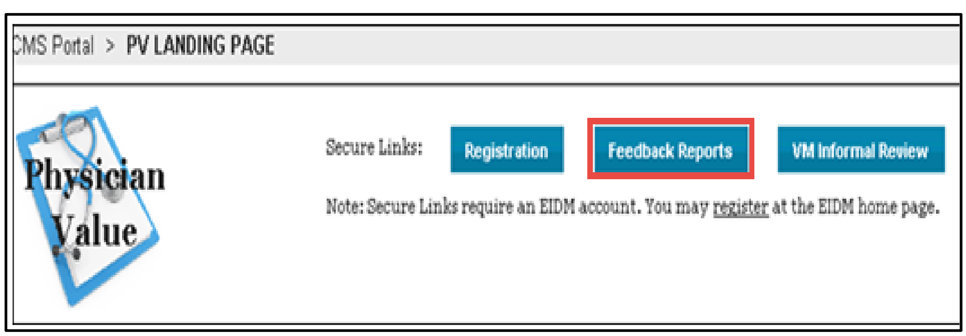
*Name identified by matching the identifier number in the CMS national Provider Enrollment Chain and Ownership System (PECOS) database. If the organization or professional's enrollment record or enrollment changes have not been processed and established in the national PECOS database as well as at the local A/B MAC and Carrier systems at the time this report was produced, this is indicated by "Not Available". This does not affect the organization's or professional's enrollment status or eligibility for a 2014 Physician Quality Reporting System (PQRS) incentive payment or 2016 payment adjustment, only the system's ability to populate this field in the report.

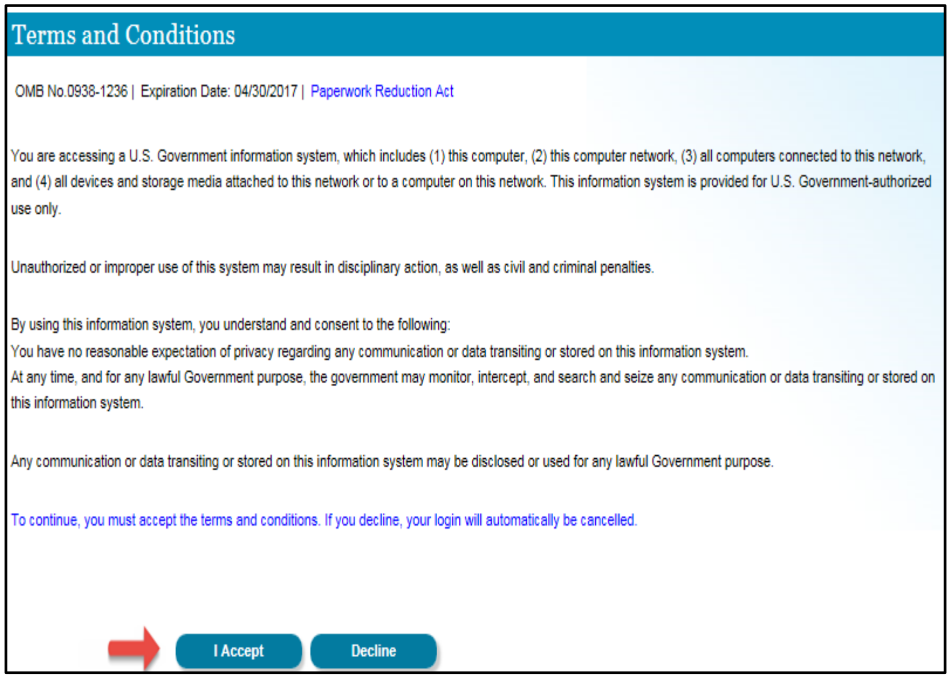
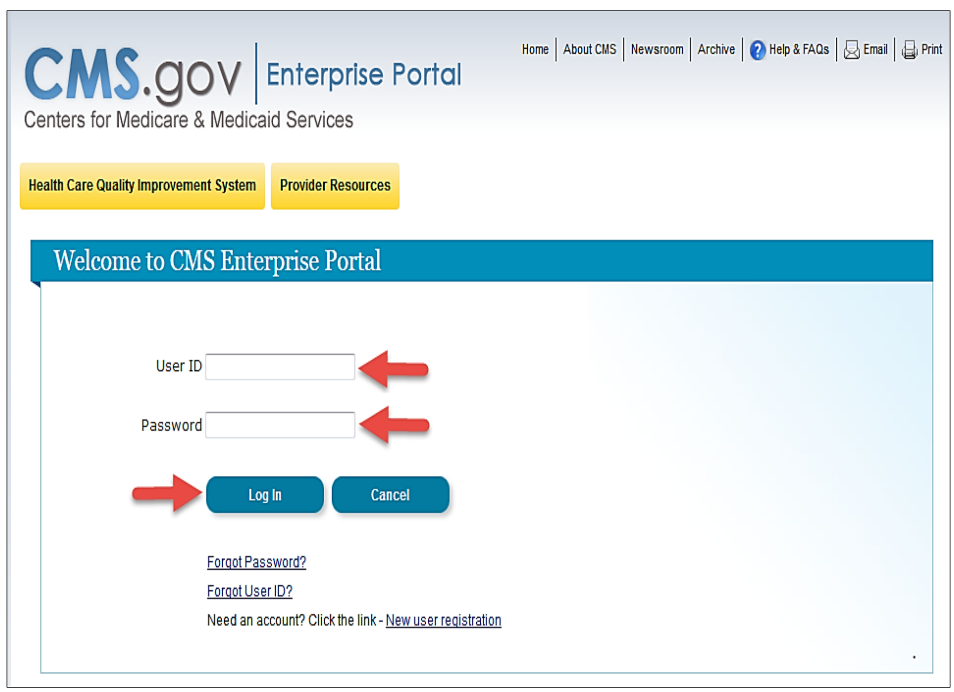
VI. How To Access 2014 PQRS Feedback Report (TIN-Level)

There are two ways to access the PQRS Feedback Report (TIN-Level); the user may choose one of the following:

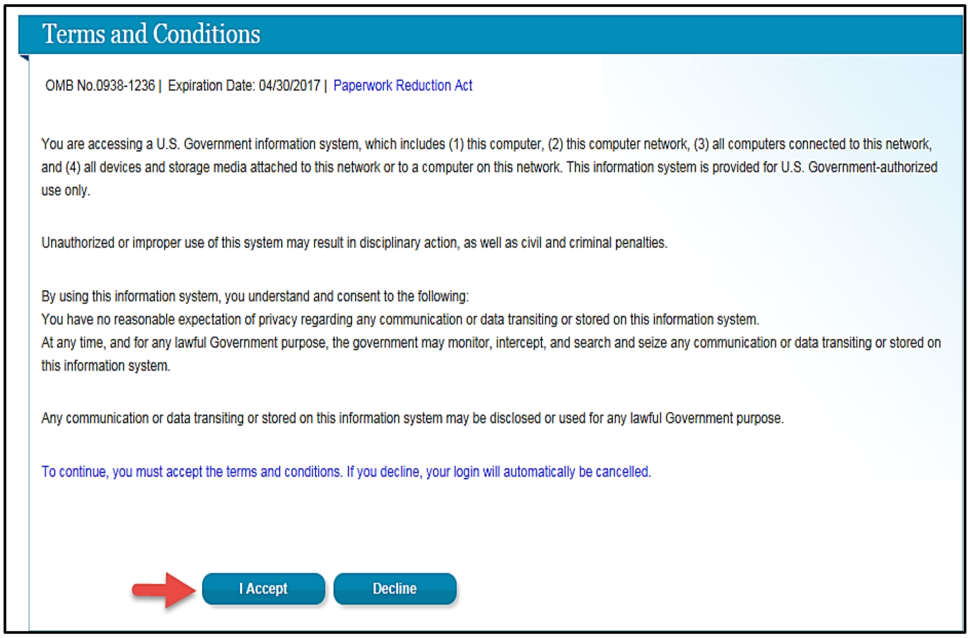
- Physician Value **(PV) Landing Portlet**
- Directly from the **CMS Enterprise Secure Portal**

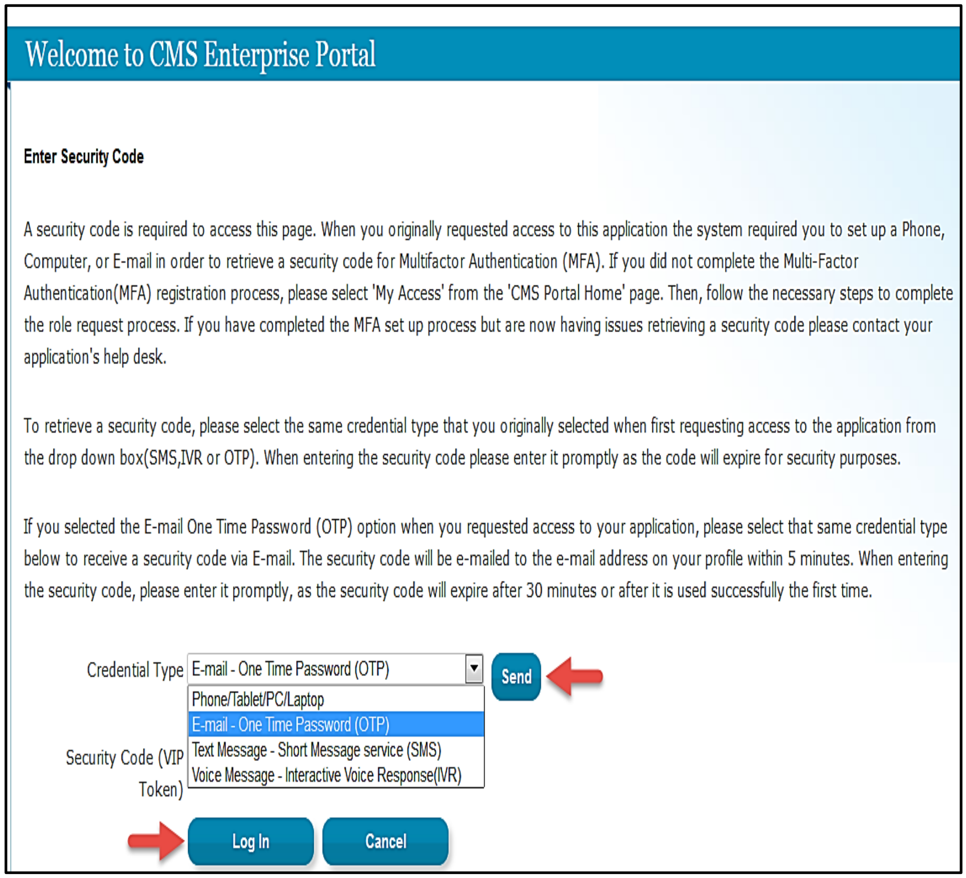
A. Access the 2014 PQRS Feedback Report (TIN-Level) via the PV Landing Portlet

Steps	Screenshots
1. a). Go to https://portal.cms.gov and select ***Get Started*** in the **Physician Value** box on the **CMS Enterprise Portal**. OR b). Type https://portal.cms.gov/PV on a CMS supported Internet Browser. ***Note:*** *The CMS Enterprise Portal supports the following internet browsers:* • *Internet Explorer 8 (without compatibility mode)* • *Internet Explorer 9 (without compatibility mode)* • *Internet Explorer 10 (without compatibility mode)* • *Mozilla-Firefox* • *Chrome* • *Safari* *Enable JavaScript and adjust any zoom features to ensure you are not seeing the screen in too wide of a view.*	
2. Select ***Feedback Reports*** on **PV Landing Page**.	

Steps	Screenshots
3. Read the **Terms and Conditions** and select ***I Accept*** to continue. ***Note:*** *Selecting **Decline** will end the session and return you to the **CMS Enterprise Portal Landing Screen**.*	
4. Enter the following information and select **Log In** under **Welcome to CMS Enterprise Portal**: • EIDM User ID • EIDM Password ***Note:*** *You will be directed to the Multi-Factor Authentication (MFA) process each time you log in and attempt to access the **Feedback Reports** interface. MFA is a new approach to security authentication which will help improve CMS' ability to reduce fraud and ensure system security. It requires users to provide more than one form of verification in order to prove their identity in order to access certain information provided via the 'Physician Quality and Value Programs' application. MFA registration is required only once when you are requesting a role but will be verified at every logon. Upon selecting **Log In,** the **Multi-Factor Authentication Terms and Conditions page** will be displayed.*	

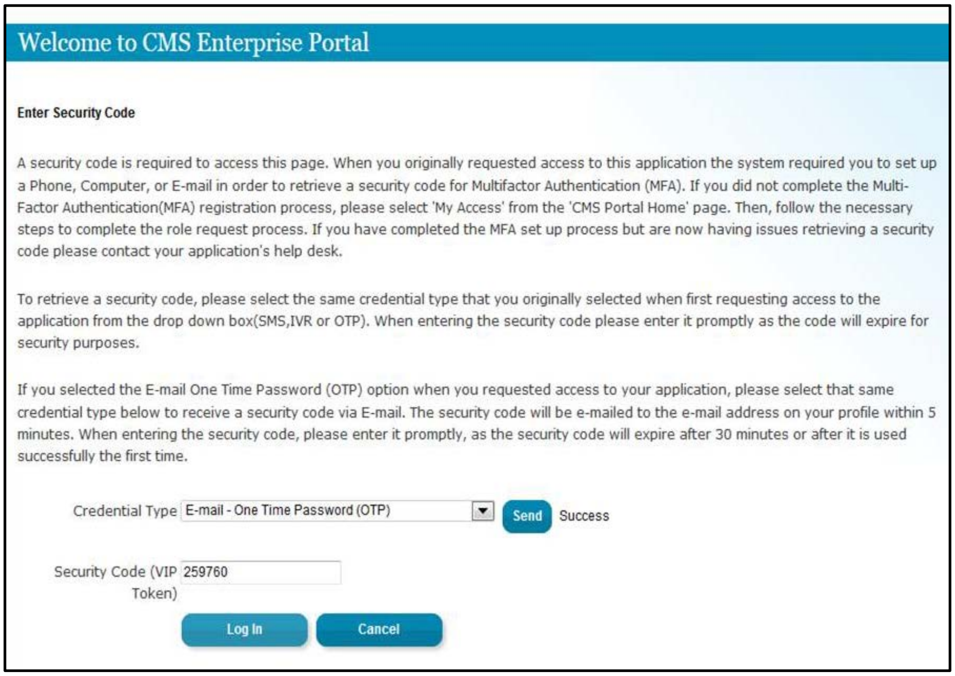
If you have questions about the 2014 PQRS Feedback Report or need assistance accessing any of the reports, please contact the QualityNet Help Desk by phone at 866-288-8912. Normal business hours are Monday-Friday from 8 am to 8 pm EST.

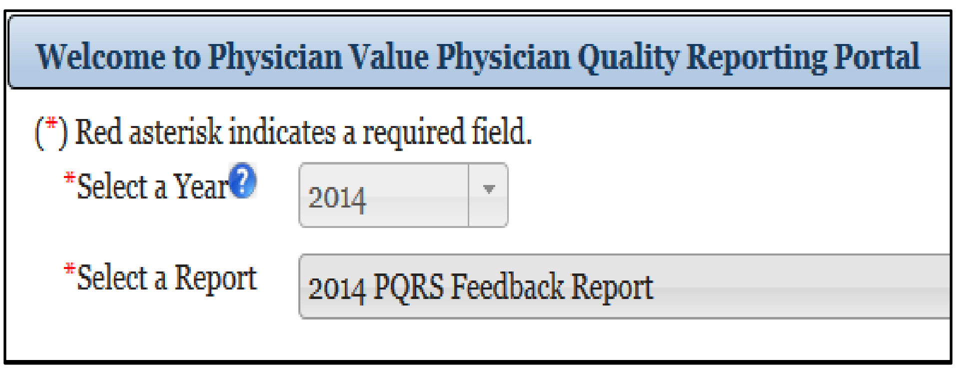
Steps	**Screenshots**
5. Read the **Terms and Conditions** and select ***I Accept***.	

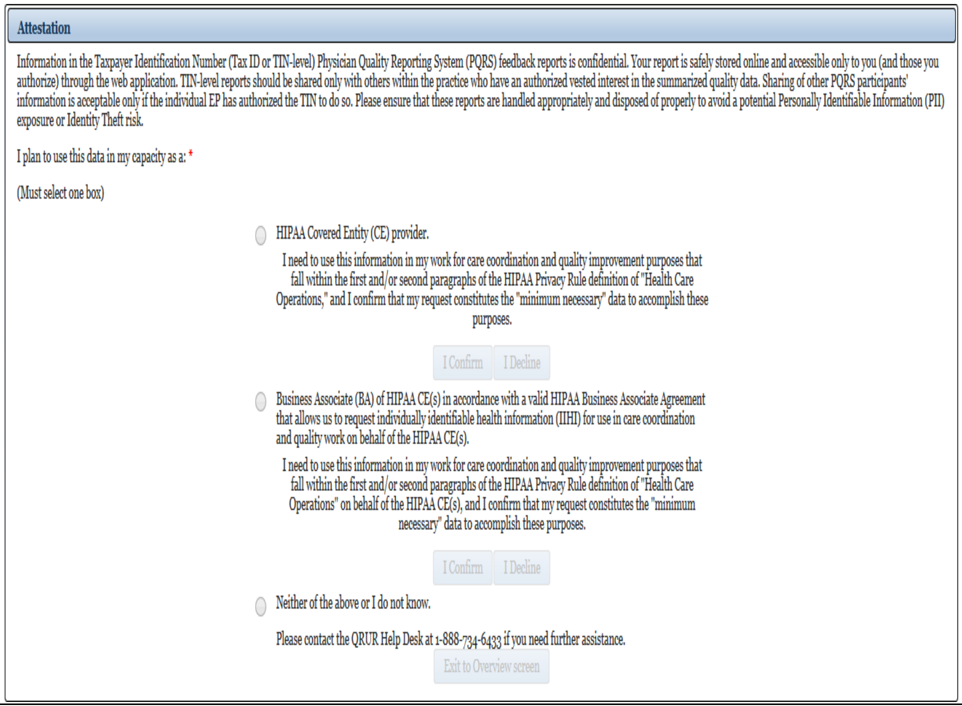
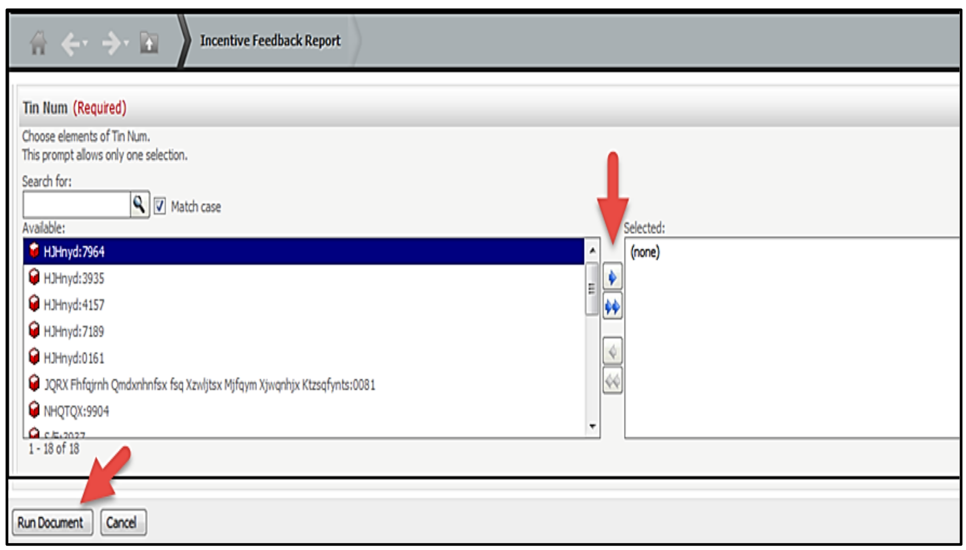
Steps	Screenshots
6. Select the **Credential Type** from the drop-down menu and then select **Send** to receive a Security Code. The word Success will be displayed next to the **Send** button once a security code has been successfully sent. ***Note:*** *You previously registered to complete the MFA process when setting-up your 'Physician Quality and Value Programs' account. Please ensure that you select the same Credential Type you selected when registering for the MFA process during your initial account set-up. If you select a different Credential Type, you will receive an error message stating you did not register to complete MFA using the selected option and you will be unable to proceed. If you may have forgotten the Credential Type you selected, you may (1) retrieve the E-mail received upon successfully registering for MFA or (2) navigate to* ***My Profile*** *and select* ***Remove Your Phone or Computer*** *for this information. Selecting Remove Your Phone or Computer will display the Credential Type you selected to Complete the MFA process.*	

<table>
<tr><th>Steps</th><th>Screenshots</th></tr>
<tr><td>7. Enter the Security Code (VIP Token) and then select Log In.

Note: You will have thirty (30) minutes to retrieve and enter the Security Code. If you are unable to enter the code within thirty (30) minutes, then the code will expire and you will need to request a new Security Code.

The Multi-Factor Authentication process is now complete. You will be re-directed to your initial selection, the Feedback Reports Selection screen.</td><td>
</td></tr>
<tr><td>8. Select a year (i.e. 2014) from the Select a Year drop-down menu, and then select report (e.g. 2014 PQRS Feedback Report) from the Select a Report drop-down menu.

Note: If you don't see the 2014 PQRS Feedback Report in the drop-down menu:
• Verify that you are logged in with the appropriate role.
• Verify that you have selected the year 2014.</td><td>
</td></tr>
</table>

Steps	Screenshots
9. Read the **Attestation Message** and make the appropriate attestation selection. • Select one of the options under ***I plan to use this data in my capacity as a***: Then, select ***I Confirm*** to continue. ***Note:*** *If you select* ***Neither of the above or I do not know*** *the option to* ***Exit to the Overview screen*** *will be enabled.*	
You are now in the **MicroStrategy Web Platform**. The screen shows the TIN(s) associated with your EIDM account. 10. Select one **TIN** from the **Available** TIN(s): a). Select a **TIN** and either double-click or select the ***Arrow*** button to move the **TIN** from **Available** to **Selected**. You can also filter the list of **Available TINs** by entering the name or last 4 digits of a TIN in the **Search for** field. ***Note:*** *Select only one* ***TIN*** *each time you attempt to retrieve a* ***2014 PQRS Feedback Report****.* b). Select ***Run Document***. ***Note****: You will need to wait several seconds while the system generates your* ***2014 PQRS Feedback Report****.*	

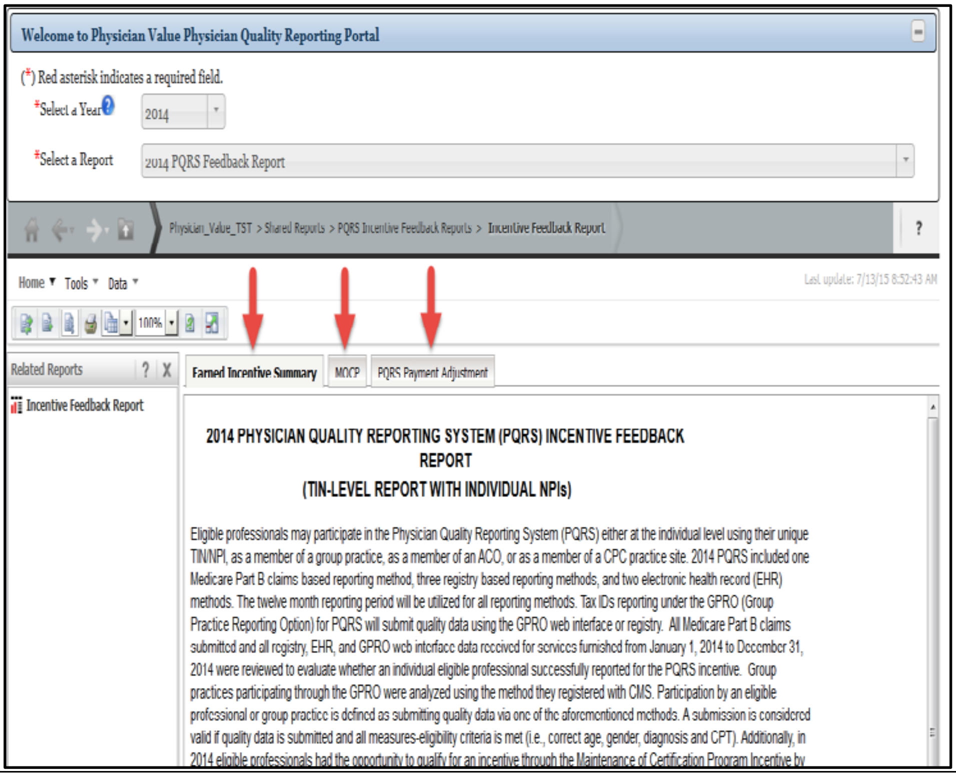
Steps	Screenshots

The **2014 PQRS Feedback Report** will be displayed with the following section tabs:

- **Earned Incentive Summary for Taxpayer Identification Number (Tax ID)**
- **Maintenance of Certification Program Incentive Summary**
- **PQRS Payment Adjustment Summary for Taxpayer Identification Number (Tax ID)**

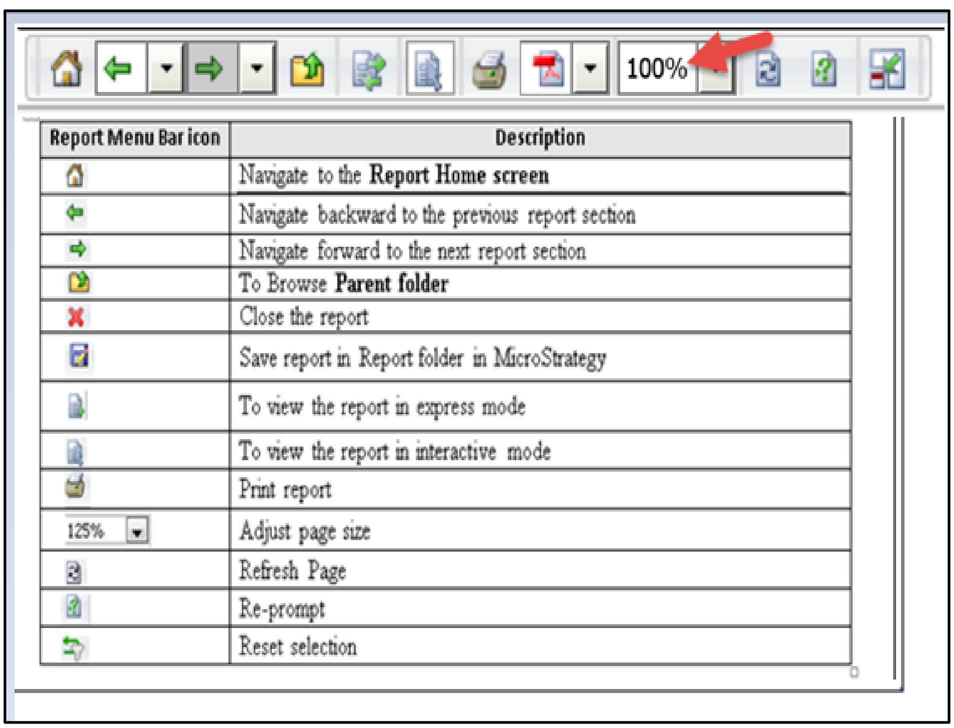
11. Select any of the section tabs at the top of the screen to navigate to the different sections of the report.

Note: *After you select a section tab, you will need to wait several seconds for the section to appear on the screen.*



12. Use the buttons on the toolbar at the top of the report to navigate within the **MicroStrategy Web Platform**.

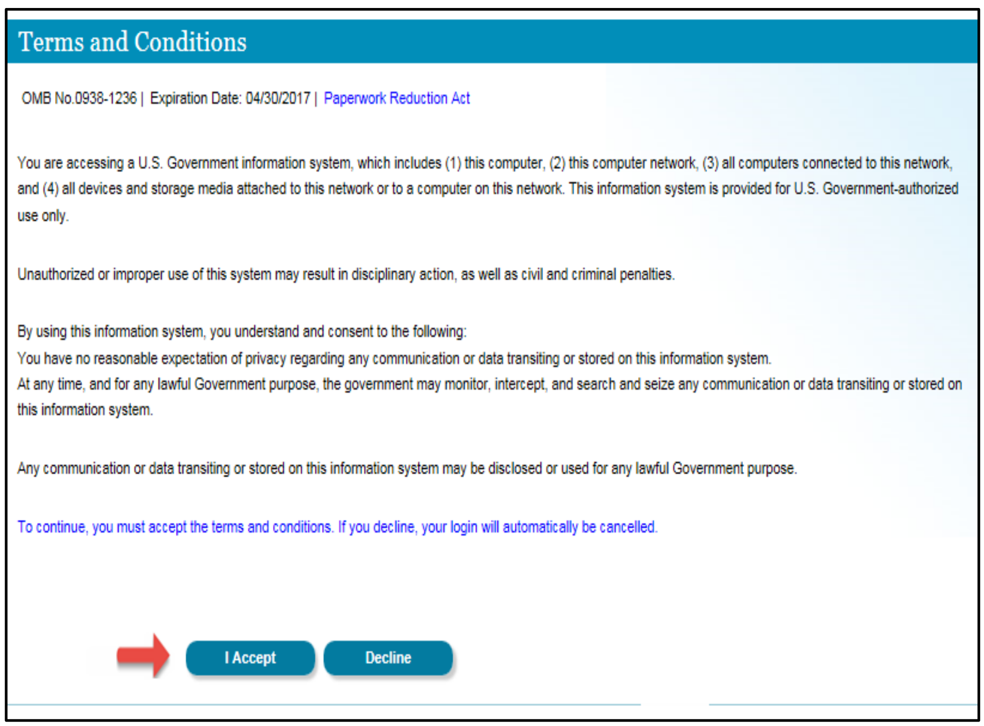
Note: *The **Zoom** setting is automatically set to 100%. Please do not alter the **Zoom** setting because any change will create formatting and display issues within the report.*



Report Menu Bar icon	Description
	Navigate to the Report Home screen
	Navigate backward to the previous report section
	Navigate forward to the next report section
	To Browse Parent folder
	Close the report
	Save report in Report folder in MicroStrategy
	To view the report in express mode
	To view the report in interactive mode
	Print report
125%	Adjust page size
	Refresh Page
	Re-prompt
	Reset selection

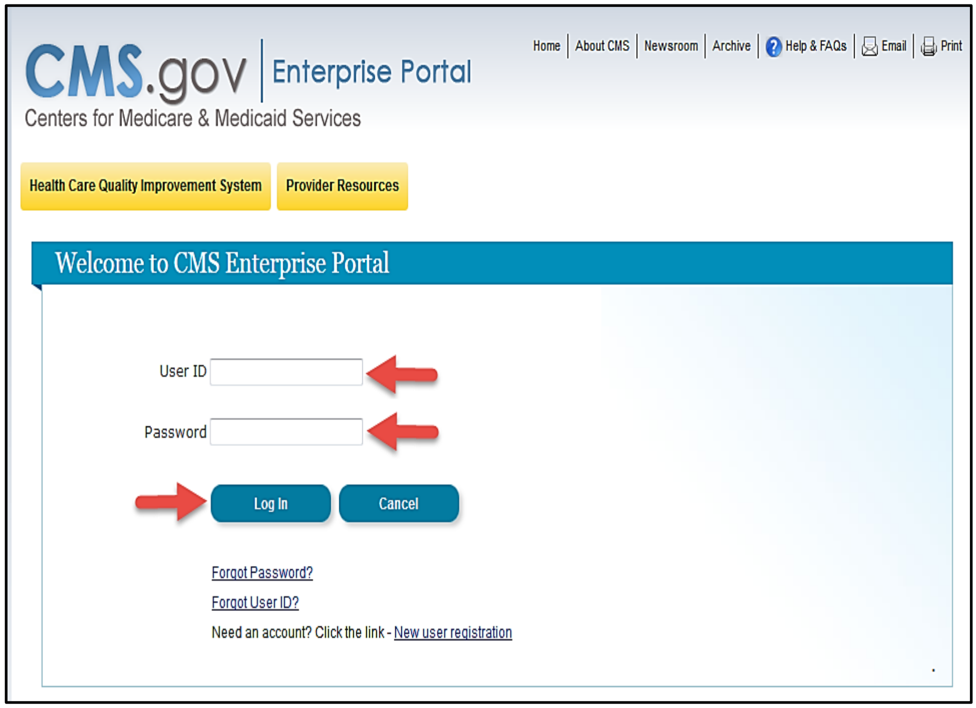
If you have questions about the 2014 PQRS Feedback Report or need assistance accessing any of the reports, please contact the QualityNet Help Desk by phone at 866-288-8912. Normal business hours are Monday-Friday from 8 am to 8 pm EST.

B. Access the PQRS Feedback Report (TIN-Level) via the CMS Enterprise Portal

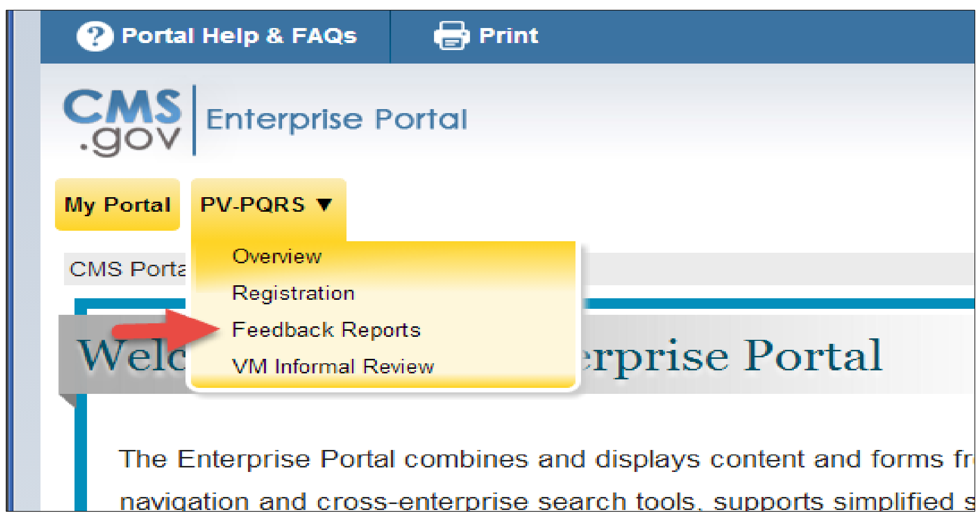
Steps	Screenshots
1. Go to https://portal.cms.gov and select ***Login to CMS Secure Portal***. ***Note:*** *The CMS Enterprise Portal supports the following internet browsers:* • *Internet Explorer 8(without compatibility mode)* • *Internet Explorer 9 (without compatibility mode)* • *Internet Explorer 10 (without compatibility mode)* • *Mozilla-Firefox* • *Chrome* • *Safari* *Enable JavaScript and adjust any zoom features to ensure you are not seeing the screen in too wide of a view.*	
2. Read the **Terms and Conditions** and select ***I Accept*** to continue. ***Note:*** *Selecting* ***Decline*** *will end the session and return you to the* ***CMS Enterprise Portal Landing Screen****.*	

<table>
<tr><th>Steps</th><th>Screenshots</th></tr>
<tr><td>
3. Enter the following information and select Log In under Welcome to CMS Enterprise Portal:

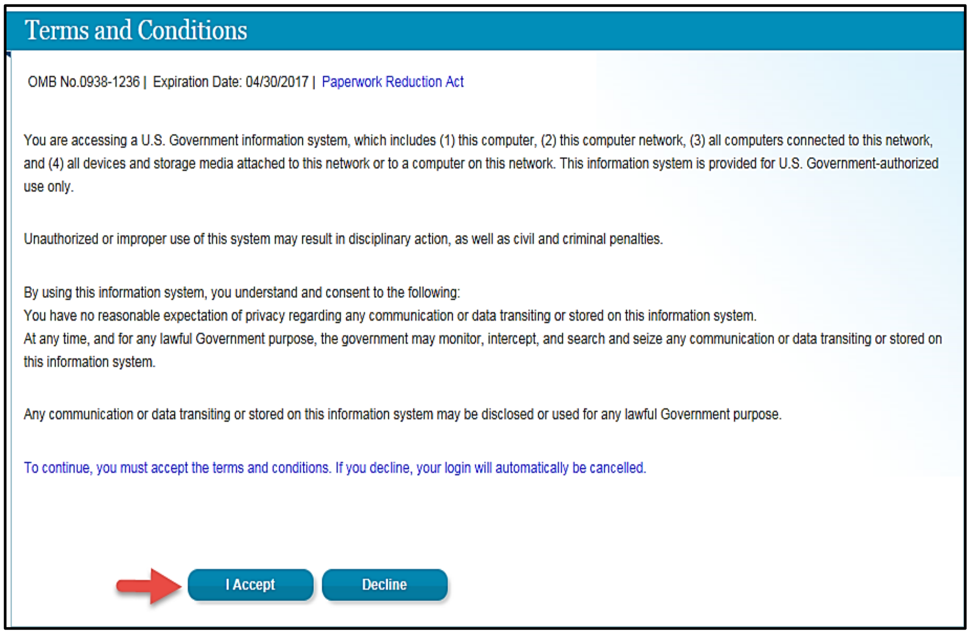
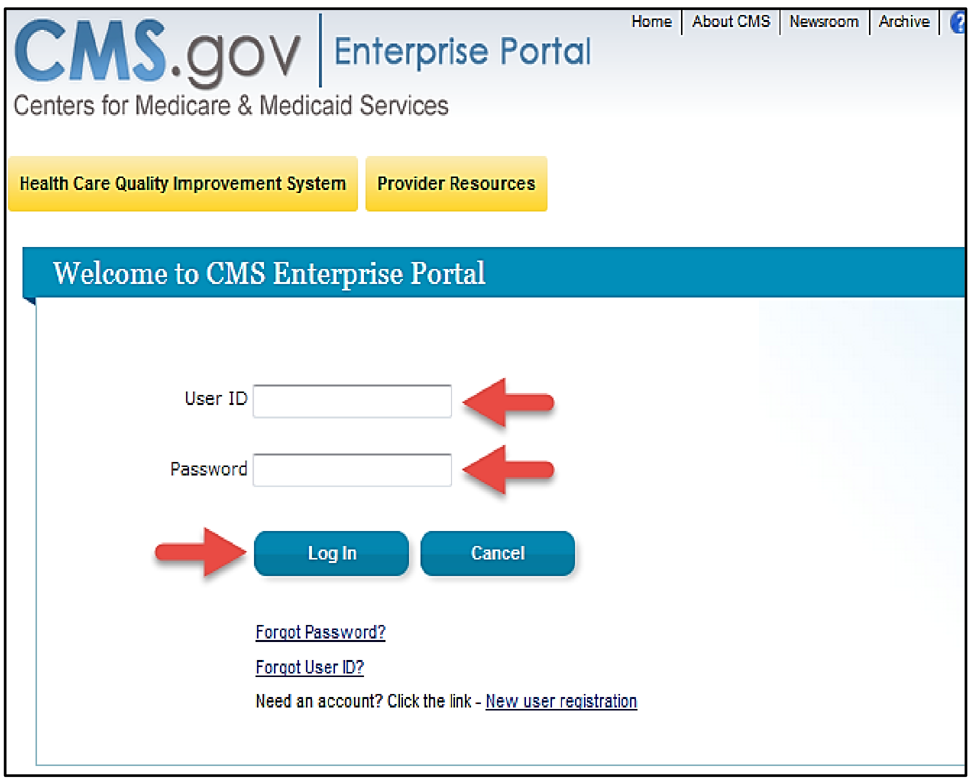
EIDM User ID
EIDM Password

Select Log In to continue.
</td><td>


</td></tr>
<tr><td>
4. Select the PV-PQRS tab at the top of the screen and then select Feedback Reports from the drop-down menu.

Note: You will be directed to the Multi-Factor Authentication (MFA) process each time you log in and attempt to access the Feedback Reports interface. MFA is a new approach to security authentication which will help improve CMS' ability to reduce fraud and ensure system security. It requires users to provide more than one form of verification in order to prove their identity in order to access certain information provided via the 'Physician Quality and Value Programs' application. MFA registration is required only once when you are requesting a role but will be verified at every logon. Upon selecting Log In, the Multi-Factor Authentication Terms and Conditions page will be displayed.
</td><td>


</td></tr>
</table>

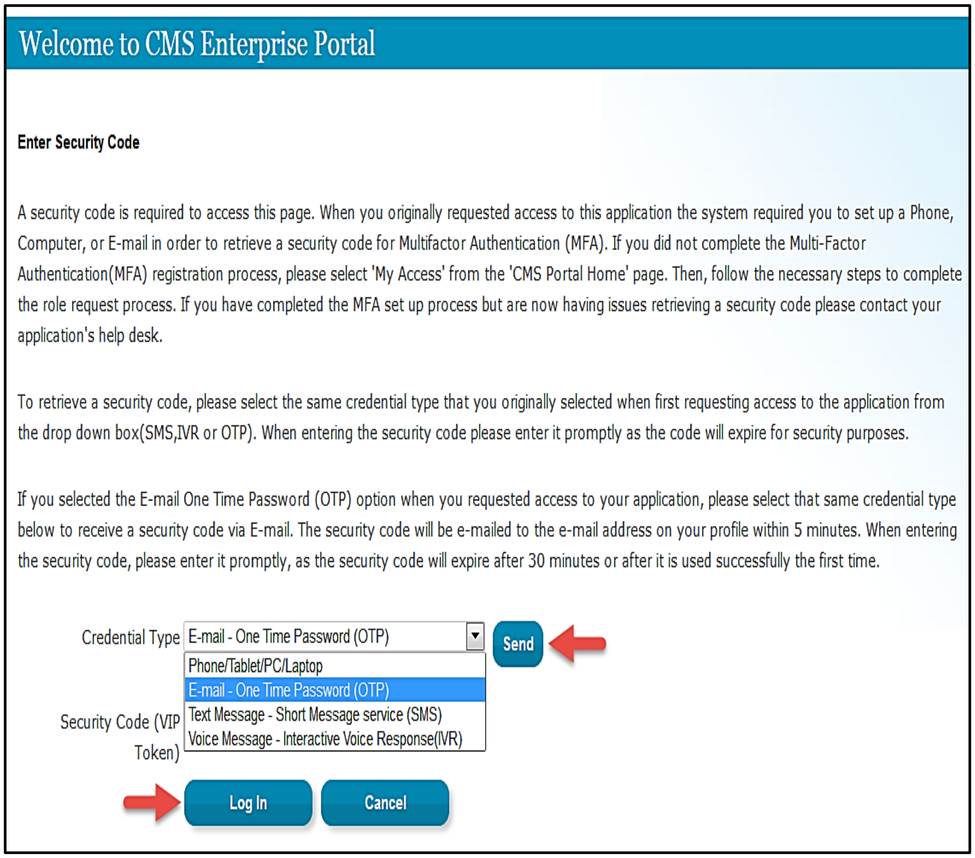
Steps	Screenshots
5. Read the **Terms and Conditions** and select ***I Accept***.	
6. Enter your *EIDM* ***User ID*** and *EIDM* ***Password*** on the **Multi-Factor Authentication** Login screen and select ***Next***.	

<table>
<tr><th>Steps</th><th>Screenshots</th></tr>
<tr><td>

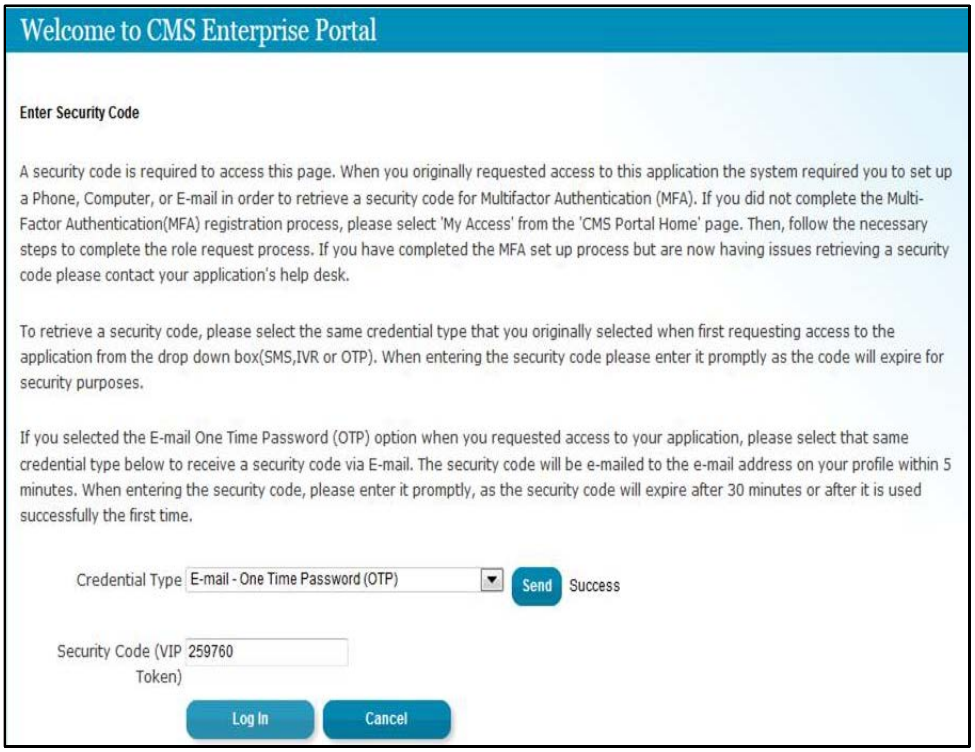
7. Select the ***Credential Type*** from the drop-down menu and then select ***Send*** to receive a **Security Code**. The word **Success** will be displayed next to the **Send** button once a security code has been successfully sent.

Note: *You previously registered to complete the MFA process when setting-up your 'Physician Quality and Value Programs' account. Please ensure that you select the same Credential Type you selected when registering for the MFA process during your initial account set-up. If you select a different Credential Type, you will receive an error message stating you did not register to complete MFA using the selected option and you will be unable to proceed. If you may have forgotten the Credential Type you selected, you may (1) retrieve the E-mail received upon successfully registering the MFA or (2) navigate to* ***My Profile*** *and select* ***Remove Your Phone or Computer*** *for this information. Selecting* ***Remove Your Phone or Computer*** *will display the Credential Type you selected to complete the MFA process.*

</td><td>



</td></tr>
</table>

Steps	Screenshots
8. Enter the **Security Code (VIP Token)** and then select ***Log In***. ***Note:*** *You will have thirty (30) minutes to retrieve and enter the **Security Code**. If you are unable to enter the code within thirty (30) minutes, then the code will expire and you will need to request a new Security Code.* The **Multi-Factor Authentication** process is now complete. You will be re-directed to your initial selection, the **Feedback Reports Selection** screen	
9. Repeat Steps 8-11 of Section VI-A (Access to PQRS Feedback Reports (TIN-Level) via the PV Landing Portlet) of this guide.	

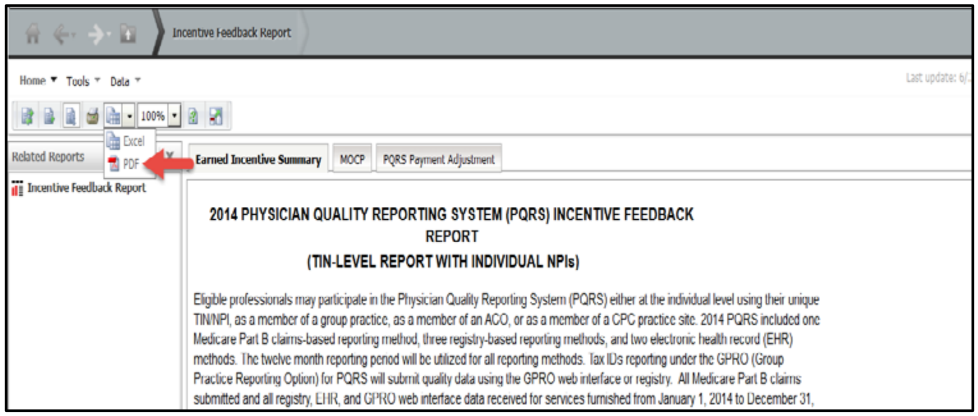
If you have questions about the 2014 PQRS Feedback Report or need assistance accessing any of the reports, please contact the QualityNet Help Desk by phone at 866-288-8912. Normal business hours are Monday-Friday from 8 am to 8 pm EST.

VII. View and Print the 2014 PQRS Feedback Report (TIN-Level) as a PDF/Excel Document

A. View/Print the 2014 PQRS Feedback Report (TIN-Level) as a PDF Document using the MicroStrategy Web Platform Toolbar

The 2014 PQRS Feedback Report (TIN-Level) is available in an exportable PDF format. Follow the steps below after you generate the report in the MicroStrategy Web Platform.

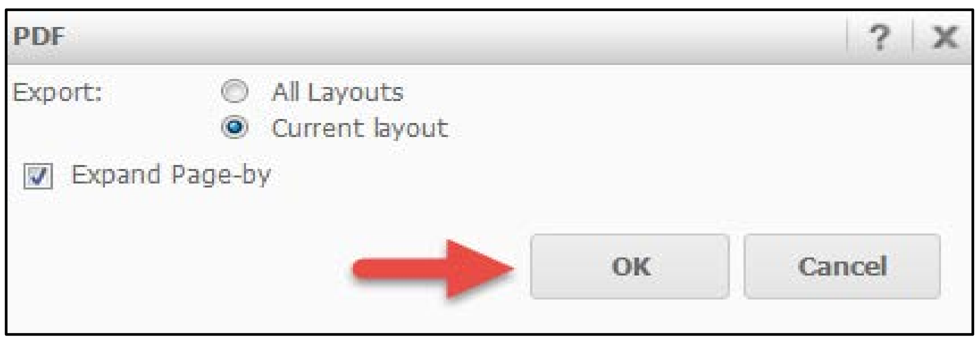
<table>
<tr><th>Steps</th><th>Screenshots</th></tr>
<tr><td>1. Select the Export button on the MicroStrategy Platform toolbar and then select PDF.

Note: Selecting the PDF option will display a PDF Export Options menu.</td><td>
</td></tr>
<tr><td>2. Select one (1) of the following options to determine the content of the exported report:
a). All Layouts. Select this option to export the information displayed in all tabs included in the report to the PDF file.

b). Current layout. Select this option to export only the information displayed on the active report tab to the PDF file.

c). Expand Page-by (check-box). To have each section of the report displayed on a separate tab.

Note: By default, the Expand Page-by check-box is selected. If you un-select this check-box, each section of the report will be displayed on a single tab.

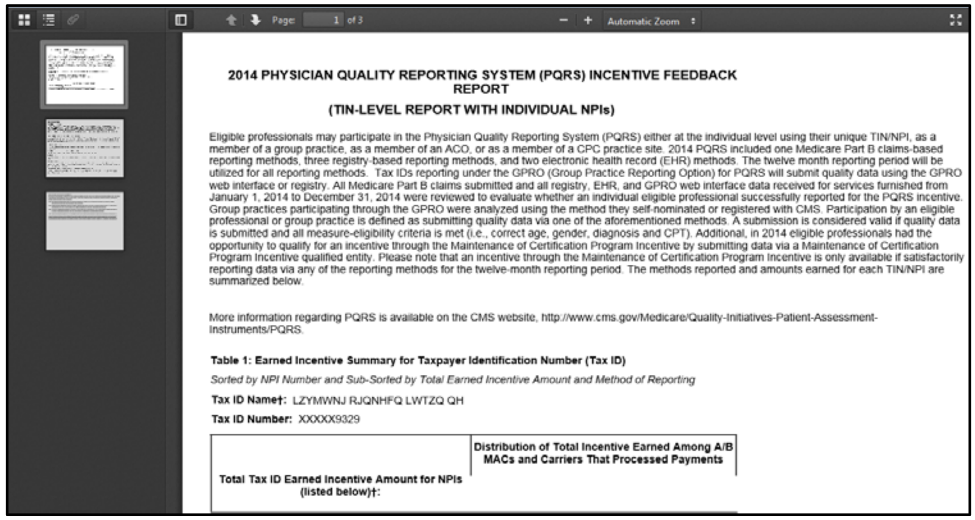
Select OK to proceed.</td><td>
</td></tr>
</table>

<table>
<tr><th>Steps</th><th>Screenshots</th></tr>
<tr><td>

The **2014 PQRS Feedback Report** is exported to PDF format.

3. Select any of the Bookmarks to navigate to a different section of the report.
   - Select ***Print (icon)*** on the Adobe toolbar to print the report.

</td><td>



2014 PHYSICIAN QUALITY REPORTING SYSTEM (PQRS) INCENTIVE FEEDBACK REPORT

(TIN-LEVEL REPORT WITH INDIVIDUAL NPIs)

Eligible professionals may participate in the Physician Quality Reporting System (PQRS) either at the individual level using their unique TIN/NPI, as a member of a group practice, as a member of an ACO, or as a member of a CPC practice site. 2014 PQRS included one Medicare Part B claims-based reporting methods, three registry-based reporting methods, and two electronic health record (EHR) methods. The twelve month reporting period will be utilized for all reporting methods. Tax IDs reporting under the GPRO (Group Practice Reporting Option) for PQRS will submit quality data using the GPRO web interface or registry. All Medicare Part B claims submitted and all registry, EHR, and GPRO web interface data received for services furnished from January 1, 2014 to December 31, 2014 were reviewed to evaluate whether an individual eligible professional successfully reported for the PQRS incentive. Group practices participating through the GPRO were analyzed using the method they self-nominated or registered with CMS. Participation by an eligible professional or group practice is defined as submitting quality data via one of the aforementioned methods. A submission is considered valid if quality data is submitted and all measure-eligibility criteria is met (i.e., correct age, gender, diagnosis and CPT). Additional, in 2014 eligible professionals had the opportunity to qualify for an incentive through the Maintenance of Certification Program Incentive by submitting data via a Maintenance of Certification Program Incentive qualified entity. Please note that an incentive through the Maintenance of Certification Program Incentive is only available if satisfactorily reporting data via any of the reporting methods for the twelve-month reporting period. The methods reported and amounts earned for each TIN/NPI are summarized below.

More information regarding PQRS is available on the CMS website, http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/PQRS.

Table 1: Earned Incentive Summary for Taxpayer Identification Number (Tax ID)

Sorted by NPI Number and Sub-Sorted by Total Earned Incentive Amount and Method of Reporting

Tax ID Name†: LZYMWNJ RJQNHFQ LWTZQ QH

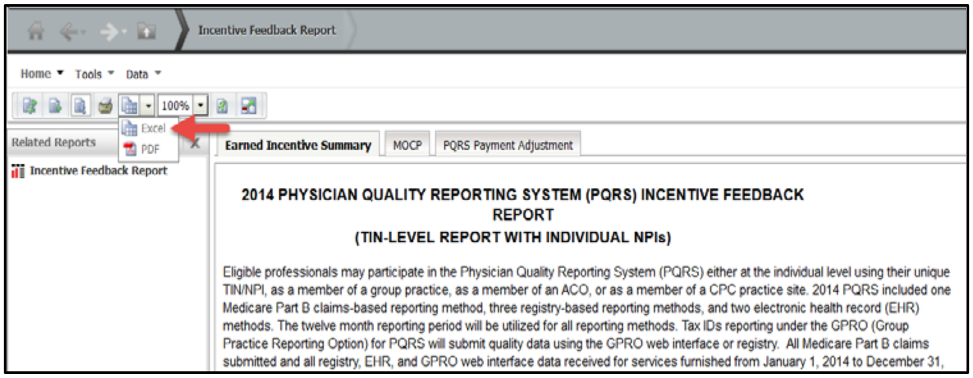
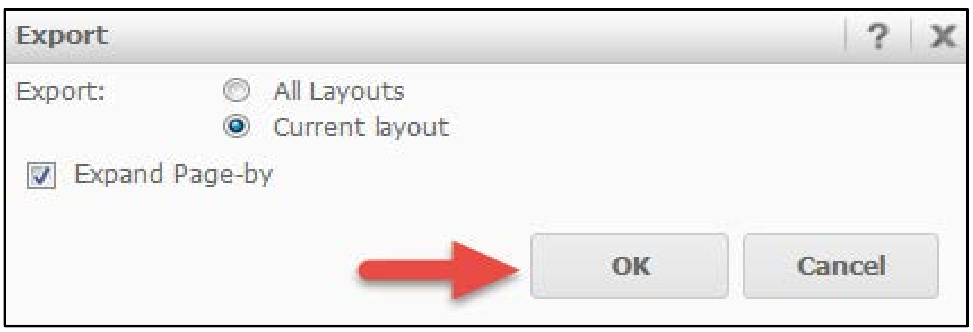
Tax ID Number: XXXXX9329

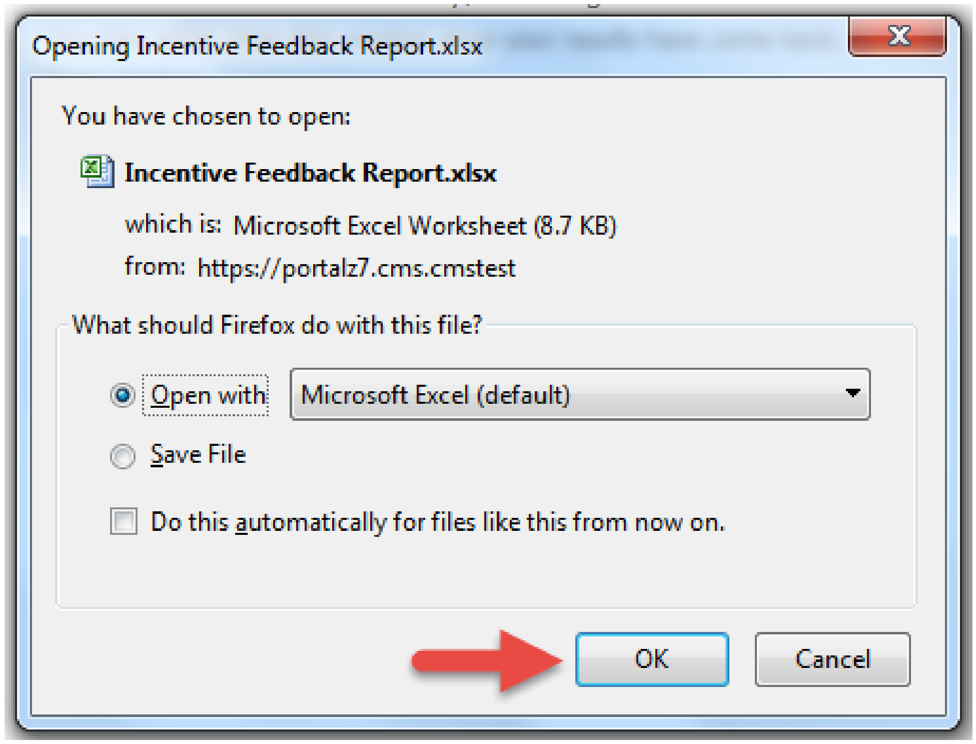
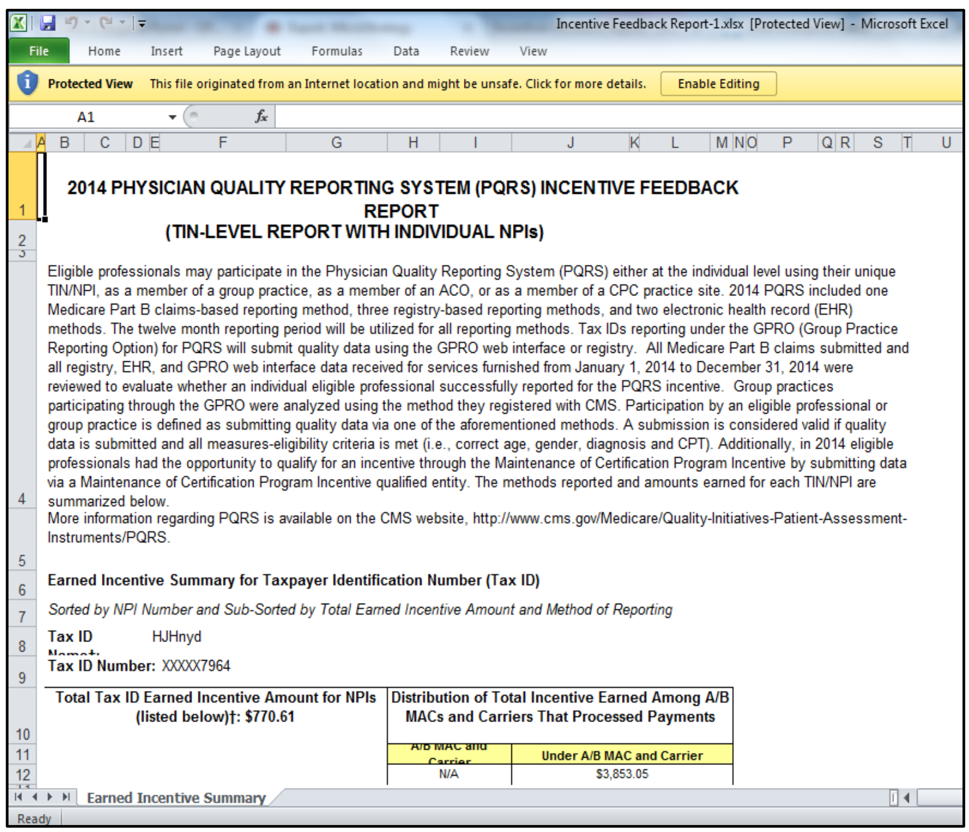
Total Tax ID Earned Incentive Amount for NPIs (listed below)†:	Distribution of Total Incentive Earned Among A/B MACs and Carriers That Processed Payments

</td></tr>
</table>

B. View TIN-Level Feedback Report as an Excel Document after Opening the Report in MicroStrategy Web Platform Toolbar

The 2014 PQRS Feedback Report (TIN-Level) can be exported to Excel. Follow the steps below after you generate the report in the MicroStrategy Web Platform.

Steps	Screenshots
1. Select the ***Export*** button on the **MicroStrategy Web Platform** toolbar and then select ***Excel***. ***Note:*** *Selecting the **Excel** option will display an **Export** options menu.*	
2. Select one (1) of the following options on how the report should be displayed when exported to Excel on the Export options menu: a). ***All Layouts***. To export all available layouts for the report within the **MicroStrategy Web Platform** to an Excel file. b). ***Current layout***. To export the current layout being used in the **MicroStrategy Web Platform** to an Excel file. c). ***Expand Page-by*** (check-box). To have each section of the report displayed on a separate tab. ***Note:*** *By default, the **Expand Page-by** check-box is selected. If you un-select this check-box, each section of the report will be displayed on a single tab.* Select ***OK*** to proceed.	

Steps	Screenshots
3. Select one (1) of the following options: a). ***Open***. The file will open in Excel and will not be automatically saved. b). ***Save***. The file will be saved in Excel format in the **Downloads Folder** on your computer. c). ***Save As***. You will be prompted with a **Save As** window. Select the location where you want the file to be saved.	
The **2014 PQRS Feedback Report** is exported to Excel format. 4. Select any of the tabs to navigate to the different sections of the report. • Select ***Print (icon)*** on the toolbar to print the report. ***Note:*** *Each section of the report will be displayed on its own tab.*	

If you have questions about the 2014 PQRS Feedback Report or need assistance accessing any of the reports, please contact the QualityNet Help Desk by phone at 866-288-8912. Normal business hours are Monday-Friday from 8 am to 8 pm EST.

VIII. Troubleshooting Browser Settings

Steps	**Screenshots**
Troubleshooting If you are not using one of the supported browsers or are having trouble viewing the **CMS Enterprise Portal** using Internet Explorer 9: • Ensure the browser is open • Press the **Alt** key to display the Menu bar (or right-click the **Address bar** and then select **Menu bar**). • Select ***Tools*** on the **Menu bar**. • Select ***Compatibility View Settings***. • Remove the CMS Enterprise Portal web address if it appears in the **Websites you've added to Compatibility View** box. • Un-check all of the boxes below **Websites you've added to Compatibility View.** • Close the **Compatibility View Settings** box. • Close the current browser session. • Open a new browser session. • Go to https://portal.cms.gov and select ***Login to the CMS Enterprise Portal***. ***Note:*** *The **CMS Enterprise Portal** supports the following internet browsers:* • *Internet Explorer 8* • *Internet Explorer 9* • *Internet Explorer 10* • *Mozilla-Firefox* • *Chrome* • *Safari*