



2015 PQRS Group Practice and ACO GPRO Web Interface Reporting Mechanism



**GPRO Web Interface
Education and Outreach
Kick-Off**

Support Call

Program Year 2015

Disclaimer

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Announcements

1. During this support call, Pioneer Model Accountable Care Organizations (ACOs), Shared Savings Program ACOs, and PQRS group practices will be collectively referred to as organizations
2. Be sure you have set up your EIDM account and established the correct EIDM roles for quality reporting
 - In order to submit GPRO Web Interface data, you must have an EIDM account and the account must be associated with the “GPRO Web Interface Submitter” role

Reminders

1. Upcoming 2015 GPRO Web Interface Data Submission Support Calls

Date	Time (ET)	Topic
1/20/2016	1:00-2:30 PM	GPRO Web Interface Q&A Session
1/28/2016	1:00-2:00 PM	GPRO Web Interface Q&A Session
2/4/2016	1:00-2:00 PM	GPRO Web Interface Q&A Session
2/11/2016	1:00-2:00 PM	GPRO Web Interface Q&A Session
2/18/2016	1:00-2:00 PM	GPRO Web Interface Q&A Session
2/25/2016	1:00-2:00 PM	GPRO Web Interface Q&A Session
3/3/2016	1:00-2:00 PM	GPRO Web Interface Q&A Session
3/10/2016	1:00-2:30 PM	GPRO Web Interface Q&A Session
4/7/2016	1:00-2:00 PM	GPRO Web Interface Lessons Learned

Note: Support calls will offer a question and answer session if the title indicates “Q&A Session”

Reminders (cont.)

2. Important Dates for 2015 GPRO Web Interface Data Submission

Date	Topic
1/4/2016 through 1/8/2016	Access patient list
1/11/2016 through 1/15/2016	Access training version of GPRO Web Interface
1/18/2016 through 3/11/2016	GPRO Web Interface submission period
3/28/2016 through 4/22/2016	Access 2015 Submission reports

Note: The GPRO Web Interface will close at **8:00pm ET on 3/11/2016**. CMS encourages organizations to submit data well *before* 8:00pm ET to ensure it is fully submitted before the GPRO Web Interface closes

Reminder (cont.)

- 3. Upcoming Outages/Maintenance Weekend Schedule 2015-2016:** The Portal will be unavailable for scheduled maintenance; therefore, the GPRO Web Interface will not be accessible during the following periods:
- Every Tuesday starting at 8:00pm ET–Wednesday at 6:00am ET
 - Every Thursday starting at 8:00pm ET–Friday at 6:00am ET
 - Third weekend of each month starting Friday at 8:00pm ET–Monday at 6:00am ET
 - January (1/22/2016 – 1/24/2016)
 - February (2/19/2016 – 2/21/2016)
 - See the PQRS Portal for the complete list of scheduled system outages, at <https://www.qualitynet.org/portal>

Presenter: Kevin Ernst, CMS Contractor

ENTERPRISE IDENTITY MANAGEMENT (EIDM) RESOURCES

EIDM User Guide

- The Analysis and Payment section of the PQRS website contains an [EIDM User Guide](#), which contains the following sections:
 1. User Guide
 - Registration; access; approving an access request; creating User ID/password, profile changes; check status of pending request, view/change access; modify business contact; replace existing role; add/remove a role
 2. Guide for Approvers
 - How to find, review, approve, reject or defer a pending request; approval process; approval levels and structures; how to view and manage access and role information
 3. Help Desk Guide
 - Help desk contact information; search and locate person's name, user ID, account ID, email address and application; reset password; unlock or disable accounts; remove roles; remove Provider Transaction Access Number; convert a Backup Authorized Official to an Authorized Official

EIDM Quick Reference Guides

- [EIDM Quick Reference Guides](#) provide complete information on how to create and manage EIDM accounts and PV-PQRS roles required for submitting 2015 quality data via the GPRO Web Interface:
 - Registering and Creating an EIDM User ID and Password
 - Requesting a PV-PQRS Domain Approver Role in EIDM
 - Requesting a PV-PQRS Domain Provider Role in EIDM
 - Managing Your EIDM Account
- Resources for Shared Savings Program ACOs
 - *2015 Quality Measurement, Reporting, and Scoring Quick Reference Guides* are available on the ACO Shared Savings Program [Portlet](#) under Program Announcements

EIDM Educational Demonstrations

- [EIDM Educational Demonstration](#) will be posted on the GPRO Web Interface page in December 2015
 - CMS will announce when this is available
- Provides step-by-step instructions for the following:
 - New User Registration
 - Requesting Provider Approver Role (Security Official for PQRS Group Practices)
 - Requesting a Provider Approver Role (ACO Security Official for ACOs)
 - Requesting a Provider Role (Web Interface Submitter)

Presenter: Sophia Autrey, CMS

GPRO WEB INTERFACE RESOURCES

2015 GPRO Web Interface Resources

- PQRS Group Practice and ACO resources related to the GPRO Web Interface are located on the [GPRO Web Interface](#) page, which include the following:
 1. **Narrative Measure Specifications** – includes identification of measure, NQF number (if applicable), description, Improvement Notation, Initial Patient Population, Denominator, Denominator Exceptions and Exclusions, Numerator, Numerator Exclusions, Definition, Guidance, Rationale, and Clinical Recommendation Statements
 2. **Narrative Measure Specifications Supporting Documents** (posted by module) – include Excel documents that contain following tabs: Patient Confirmation, Data Guidance, and Downloadable Resource Tables (including coding for each measure)
 3. **Narrative Measure Specifications Flows** (posted by module) – contain diagram flows and performance rate calculation algorithms for the 17 GPRO Web Interface measures in each document
 4. **XML Specifications** – include valid XML format and values, release notes, downloadable XSD files, and sample XML files

2015 GPRO Web Interface Resources

(cont.)

- *New for 2015!* Educational Demonstrations on the [GPRO Web Interface](#) page
 1. **2015 GPRO Web Interface Overview** (*will be posted December 2015*) – Includes steps on how to access the GPRO Web Interface via the Portal, access the patient list, upload data and submit data
 2. **Narrative Measures Specification** (*available now*) – Explains how to use the 2015 GPRO Web Interface Measures List, Narrative Measure Specifications, Release Notes, Supporting Documentation, and Flows
 3. **XML Specification** (*will be posted December 2015*) – Includes file processing procedures, usage of the Patient Ranking XML file and Patient XML file, as well as the steps necessary to complete XML to Excel processing
 4. **Assignment and Sampling** (*available now*) – Includes an overview of how beneficiaries are assigned to an organization and how CMS selects a sample of those assigned beneficiaries to be reported on
 5. **EIDM** (*will be posted December 2015*) – Explains how to set up a new EIDM account and request roles

2015 Assignment and Sampling Resources

Topic	PQRS Group Practices	Shared Savings Program ACOs	Pioneer Model ACOs
Assignment Resources	2015 GPRO Web Interface Assignment Methodology Specifications	Medicare Shared Savings Program: Savings and Losses Assignment and Methodology Specifications	2015 Pioneer ACO Alignment and Financial Reconciliation Methods
Sampling Resources	2015 GPRO Web Interface Sampling Document	2015 GPRO Web Interface Sampling Document	2015 GPRO Web Interface Sampling Document

Presenter: Sophia Autrey, CMS

RESOURCES & WHERE TO GO FOR HELP

Resources

- **GPRO Web Interface page of the CMS PQRS website:**
http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/PQRS/GPRO_Web_Interface.html
 - PQRS group practice and ACO support call presentations
 - 2015 XML Specification
 - 2015 Supporting Documents (in the Downloads section)
 - *Data Guidance is included as a separate tab in each of the supporting documents' workbooks*
- **Shared Savings Program:** <http://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/sharedsavingsprogram/index.html>
- **Shared Savings Program ACO Portlet:** <https://portal.cms.gov/>
- **Pioneer ACO Model:** <http://innovation.cms.gov/initiatives/Pioneer-ACO-Model/>
- **GPRO Web Interface accessible via the PQRS Portal:**
<https://www.qualitynet.org/pqrs>

Help Desks

- **QualityNet Help Desk (PQRS)**
 - E-mail: qnetsupport@hcqis.org
 - Phone: (866) 288-8912 (TTY 1-877-715-6222)
 - Fax: (888) 329-7377
- **CAHPS for PQRS Survey Project Team**
 - E-mail: pqrscahps@hcqis.org
- **EHR Incentive Program Information Center**
 - Phone: (888) 734-6433 (TTY 888-734-6563)
- **Value-based Payment Modifier Help Desk**
 - Phone: (888) 734-6433 Option 3 or pvhelpdesk@cms.hhs.gov
- **Medicare Shared Savings Program ACO**
 - Email: sharedsavingsprogram@cms.hhs.gov
- **Physician Compare**
 - E-mail: PhysicianCompare@westat.com
- **Pioneer ACO**
 - E-mail: PIONEERQUESTIONS@cms.hhs.gov

Acronyms

- ACO – Accountable Care Organization
- CMS – Centers for Medicare & Medicaid Services
- GPRO – Group Practice Reporting Option
- NPI – National Provider Identifier
- PQRS – Physician Quality Reporting System
- PFS – Physician Fee Schedule
- VM – Value-based Payment Modifier