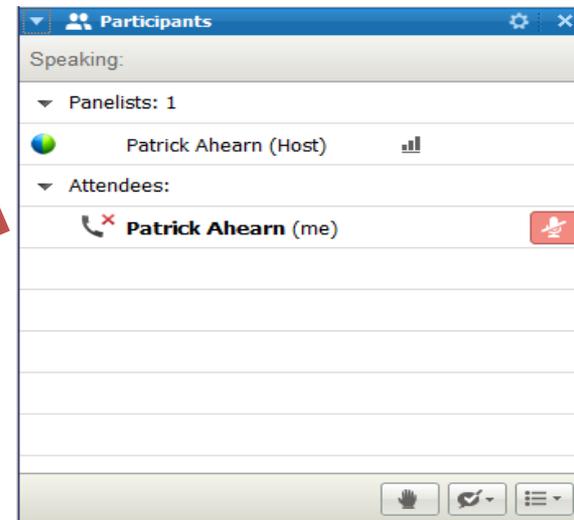


# Joining The Webinar

- Click on the weblink found in the WebEx invitation email distributed by CMS. This will launch the WebEx software on your computer.
- The window to the right will pop up on your screen.
- Dial into the teleconference using the information provided.
  - Note: the access code and attendee ID will change for each webinar
- Once you are connected, you should see a phone icon next to your name in the WebEx.
  - The red 'X' indicates that your line is muted
  - If you do not see the phone icon, please hang up and try again





# 2013 Physician Quality Reporting System (PQRS) Group Practice Reporting Option (GPRO) and Accountable Care Organization (ACO) Web Interface



*Program Year 2013*

**Q&A Session**

**January 30, 2014**

**Presented By:**

**Lisa Lentz, MPH – GPRO Lead**

# Agenda

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- Announcements
- XML Header Errors
- Measure Rate Report
- Upcoming Support Calls
- Resources
- Q&A Session

# XML Header Errors

- If the header in the XML Spec is copied from the PDF and pasted into an XML file, the copy and paste inherits the font from the PDF and uses it in the XML file
- This font changes the quotes in the XML header and it is read as an invalid header
  - `<?xml version="1.0" encoding="UTF-8"?>`
- Correct the header quotes in Notepad++ or copy and paste the header from an exported XML file

# Measure Rate Report Footnotes

- Information is also available in the Online Help for the Measure Rate Report

## Footnotes

1. Total Eligible = the number of consecutively completed and confirmed Patients/Discharges eligible for the measure (meets inclusion criteria).
  2. Denominator Exclusions = the number of eligible patients that were taken out of the Denominator for medical, patient or system exclusion reasons (where applicable).
  3. Denominator = total Patients/Discharges minus Denominator Exclusions.
  4. Measures Not Met = the number of eligible Patients/Discharges that did not meet the measure criteria.
  5. Measure Met = the number of eligible Patients/Discharges that met the measure criteria.
  6. Measure Rate = Measure Met divided by Denominator multiplied by 100%.
  7. Complete = the number of consecutively confirmed Patients that have been completed for the measure.
  8. Incomplete = the number of consecutively confirmed Patients that are incomplete for the measure.
  9. Completion Rate = the number of consecutively confirmed Patients that have been completed for the measure divided by the total number of consecutively confirmed patients for the measure multiplied by 100%.
  10. For DM-2, a lower rate indicates better performance/control.
  11. Total Complete = the number of Patients that have been completed for the measure.
  12. Total Incomplete = the number of Patients that are incomplete for the measure.
- \* Discharge measure.

# Measure Rates Report

- Total Eligible through Measure Rate (Footnote 1 – 6)
  - Patients meeting the measure criteria and
  - Consecutively confirmed and complete for all measures in the module
- Complete, Incomplete and Completion Rate (Footnote 7 - 9)
  - Consecutively confirmed and complete for the measure
- Total Complete and Total Incomplete (Footnote 11 and 12)
  - Patients in any order for the measure

# Summary and Detail for DM

## DM: Diabetes Mellitus

Measure Description	Total Eligible (1)	Denominator Exclusions(2)	Denominator (3)	Measure Not Met (4)	Measure Met(5)	Measure Rate(6)	Complete (7)	Incomplete (8)	Completion Rate(9)	Total Complete (11)	Total Incomplete (12)
(10)DM-2	0 >>	0 >>	0 >>	0 >>	0 >>	0.00	0 >>	2 >>	0.00	2 >>	614 >>
DM-13	0 >>	0 >>	0 >>	0 >>	0 >>	0.00	2 >>	0 >>	100.00	5 >>	611 >>
DM-14	0 >>	0 >>	0 >>	0 >>	0 >>	0.00	0 >>	2 >>	0.00	2 >>	614 >>
DM-15	0 >>	0 >>	0 >>	0 >>	0 >>	0.00	0 >>	2 >>	0.00	2 >>	614 >>
DM-16	0 >>	0 >>	0 >>	0 >>	0 >>	0.00	0 >>	2 >>	0.00	2 >>	614 >>
DM-17	0 >>	0 >>	0 >>	0 >>	0 >>	0.00	0 >>	2 >>	0.00	2 >>	614 >>
DM-COMP	0 >>	0 >>	0 >>	0 >>	0 >>	0.00	0 >>	2 >>	0.00	2 >>	614 >>

### Summary

### Details

#### Details for DM: DM-13 - Total Measure Complete

Medicare ID	Last Name	First Name	Birth Date	Rank	Status	DM Confirmed	Provider Name 1	Provider Name 2
990250572E	LNAME000094	FNAME000094	09/21/1960	1	Incomplete	Yes	PLNAME020284,...	PLNAME020293,
998496027E	LNAME000157	FNAME000157	11/24/2011	2	Incomplete	Yes	PLNAME020109,...	PLNAME020208,
991655409E	LNAME000412	FNAME000412	07/26/1943	4	Complete	Yes	PLNAME020132,...	PLNAME020193,
991210651E	LNAME000431	FNAME000431	07/12/1970	5	Incomplete	Yes	PLNAME020227,...	PLNAME020227,
993447980E	LNAME000488	FNAME000488	11/28/1947	6	Skipped	Medical Record Not Found	PLNAME020097,...	PLNAME020149,

# Upcoming ACO and GPRO Web Interface Support Calls

- Last week of Web Interface submission, 2:00-3:00 PM EST
  - Monday, 3/17/2014
  - Wednesday , 3/19 /2014
  - Friday, 3/21/2014
- Lessons Learned call will be on 2:00-3:00 PM EST
  - Thursday, 4/3/2014

# Resources

- **GPRO Web Interface section of CMS PQRS:** [http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/PQRS/GPRO\\_Web\\_Interface.html](http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/PQRS/GPRO_Web_Interface.html)
  - ACO and GPRO Support Call Q&A cumulative document and presentations
  - 2013 XML Specification
  - 2013 Supporting Documents and Release Notes (in the Downloads section)
  - 2013 GPRO Assignment Specification and Sampling Supplement documents
- Pre-recorded webinars about the GPRO topics available on CMS YouTube at <http://go.cms.gov/GPROPlaylist>
- **Medicare Shared Savings Program:** <http://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/sharesavingsprogram/index.html>
- **PQRS Portal:** <https://www.qualitynet.org/pqrs>
- **QualityNet Help Desk**
  - Monday – Friday: 7:00 am - 7:00 pm CT
  - E-mail: [qnetsupport@sdps.org](mailto:qnetsupport@sdps.org)
  - Phone: **(866) 288-8912** (TTY 1-877-715-6222)
  - Fax: (888) 329-7377

# Submitting a Question

- WebEx interaction takes place in various panels on the right-hand side of the screen
- Chat Box: use this window to post technical questions or issues for troubleshooting support
  - Use the drop-down arrow to address your question/comment to the appropriate party (i.e. “Host”, “All Panelists”, etc.)
- Q&A Box: use this window to post questions related to the presentation or webinar topic
  - Questions entered in the Q&A box are automatically directed to all panelists/presenters



The screenshot displays two overlapping windows from the WebEx interface. The top window is titled "Chat" and features a "Send to:" dropdown menu currently set to "All Participants". Below this is a text input field with the placeholder text "Select a participant in the Send to menu first, type chat message, and send..." and a "Send" button. The bottom window is titled "Q&A" and shows a tab labeled "All (0)". It contains a text input field with the placeholder text "Select a question, and then type your answer here. There is a 256 character maximum." and two buttons: "Send" and "Send Privately...".