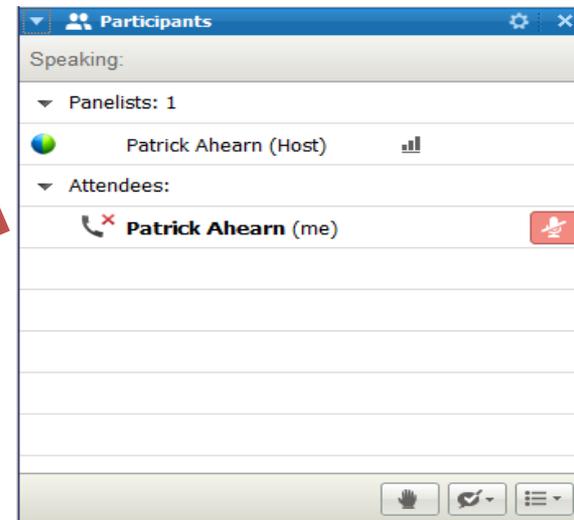


Joining The Webinar

- Click on the weblink found in the WebEx invitation email distributed by CMS. This will launch the WebEx software on your computer.
- The window to the right will pop up on your screen.
- Dial into the teleconference using the information provided.
 - Note: the access code and attendee ID will change for each webinar
- Once you are connected, you should see a phone icon next to your name in the WebEx.
 - The red 'X' indicates that your line is muted
 - If you do not see the phone icon, please hang up and try again





2013 Physician Quality Reporting System (PQRS) Group Practice Reporting Option (GPRO) and Accountable Care Organization (ACO) Web Interface



Program Year 2013

Q&A Session

March 6, 2014

Lisa Lentz, MPH

Health Insurance Specialist

Center for Clinical Standards and Quality

Announcements

1. **Reminder about the upcoming planned system outages:** The Portal will be *unavailable* for scheduled maintenance; therefore, the Web Interface will not be accessible during the following periods:
 - **Every Tuesday** starting at 8:00 PM ET through Wednesday at 6:00 AM ET
 - **Every Thursday** starting at 8:00 PM ET through Friday at 6:00 AM ET
 - **Thursday, 3/6/2014**, starting at 8:00 pm ET through midnight, 12:00pm ET
 - **Correction* there will not be a system outage on Friday, 3/7/2014*
2. **Reminder to review the Support Call Q&A Materials:**
 - The presentation from the 2/27/2014 Support Call is posted
 - The cumulative Q&A document for all Support Calls up through 2/20/2014 is posted
 - Today's Support Call will be the last call included in the cumulative Q&A document

Announcements (cont.)

3. **Reminder about End of Web Interface Submission:**

- Group practices will have until **11:59 pm ET on Friday, 3/21/2014**, to submit data through the Web Interface

***Note:** The scheduled Portal maintenance weekend in March will be postponed until after 12:00 am ET on Saturday, 3/22/2014, so it will not interfere with final Web Interface submissions.*

Presenters: Jane Schiemer, Contractor

XML UPDATES AND FINAL STEPS FOR SUBMISSION

XML Export Update for PREV Comments

- PREV Comments *may not* be included in the XML export
- PREV Comments *are* saved in the database
- PREV Comments *are included* in the XML export when only *one* PREV module is selected for the export
- The Web Interface update to address this issue will be available on Thursday, **3/6/2014**
 - Updates will occur during the 3/6/2014 Portal scheduled maintenance period as indicated on slide 3
- Request a new XML file on or after 3/7/2014 to include all the PREV comments

Submit Your Data When Complete

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Submit

Navigate to Submit topic

Video on How to Submit

Search for a topic in Online Help

You are here: Navigation > Submit

Submit

The **Submit** action should be the last action taken during the submission period. The act of submitting your data notifies CMS that the updates to the patient sample are complete. In addition to notifying CMS that the data is complete, clicking the **Submit** button calculates and stores the Completeness and Performance Rates.

<Your Organization Name Here> Accessibility | Help

Home Reports Export Data Upload Data Add/Edit Locked Records List Users Submit Preferences

Submit

Before submitting for completion, make sure that:

- The abstractors are done abstracting patient data.
- The totals of modules have met the minimum requirements. Verify this below.

Opens Online Help to Submit topic

Module Completion Status for <Your Organization Name Here>

Module	Comments
CARE-1: Medication Reconciliation	OK! Minimum requirement met.
CARE-2: Falls	OK! Minimum requirement met.
CAD: Coronary Artery Disease	OK! Minimum requirement met.
DM: Diabetes Mellitus	OK! Minimum requirement met.
HF: Heart Failure	OK! Minimum requirement met.
HTN: Hypertension	OK! Minimum requirement met.
IVD: Ischemic Vascular Disease	OK! Minimum requirement met.
PREV-5: Breast Cancer Screening	OK! Minimum requirement met.
PREV-6: Colorectal Cancer Screening	OK! Minimum requirement met.
PREV-7: Influenza Immunization	OK! Minimum requirement met.
PREV-8: Pneumococcal Vaccination	OK! Minimum requirement met.
PREV-9: BMI Screening and Follow-Up	OK! Minimum requirement met.
PREV-10: Tobacco Use: Screening and Cessation Intervention	OK! Minimum requirement met.
PREV-11: Screening for High Blood Pressure and Follow-Up	OK! Minimum requirement met.
PREV-12: Depression Screening	OK! Minimum requirement met.

I certify that I have been duly authorized to submit this data, and I certify that the data submitted is true, accurate, and complete. I understand that the knowing, reckless, or willful omission, misrepresentation, or falsification of any information contained in this submission or any communication supplying information to Medicare may be punished by criminal, civil, or administrative penalties, including fines and imprisonment.

Submit Cancel

Before submitting the final data, it is strongly advised that you review the **Totals Report** and the **Measure Rates Report**. The **Totals Report** will detail the Completeness for each module. The **Measure Rates Report** will detail the Performance Rate for each measure.

Submit Screen Table

A table of the modules with a comment for each indicating the completeness of the module is on the **Submit** screen. There are three possible comments:

- WARNING! There are no records for analysis.
- WARNING! Minimum requirement not met.
- OK! Minimum requirement met.

Done Trusted sites | Protected Mode: Off 100%

Online Help for Submit Screen

Submit Screen Table

A table of the modules with a comment for each indicating the completeness of the module is on the **Submit** screen. There are three possible comments:

1. **WARNING!** There are no records for analysis.
2. **WARNING!** Minimum requirement not met.
3. **OK!** Minimum requirement met.

The comment **WARNING! There are no records for analysis** indicates that there are no consecutively confirmed and completed patients for the module.

The comment **WARNING! Minimum requirement not met** indicates that there are consecutively confirmed and completed patients, but the minimum number of patients for satisfactory reporting has not been reached for the module.

The comment **OK! Minimum requirement met** indicates that the minimum number of consecutively confirmed and completed patients for satisfactory reporting has been reached for the module.

In order to meet satisfactory reporting for the program year, all 15 modules must have the comment **OK! Minimum requirement met**.

How to Submit

1. Verify that all modules meet the minimum requirements
2. Read the certification text and click the **checkbox**
3. Click the **Submit** button below the certification text.

Generate and review the **Submission Status Report** to verify that the submission was received by CMS.

Patient data is saved to the database when you click the **Save** button after updating the patient on the **Home** page. Patient data is also saved to the database when an XML file is uploaded. The saved data calculates the Completeness and Performance Rates when you click the **Submit** button.

If any patient data is updated and saved to the database after you click Submit, the data must be re-submitted. Failure to resubmit after changing patient data will result in a mismatch between your final Completion and Performance Rates and the Completion and Performance Rates provided to CMS.

Related Links:

- [Totals Report](#)
- [Measure Rates Report](#)
- [Submission Status Report](#)

Centers for Medicare & Medicaid Services, 7500 Security Boulevard Baltimore, MD 21244

Presenter: Lisa Lentz, CMS

**UPCOMING SUPPORT CALLS
RESOURCES**

Upcoming ACO and GPRO Web Interface Support Calls

- 3/13/2014: Weekly Submission Support Call*
- 3/17/2014: Submission Support Call*
- 3/19/2014: Submission Support Call*
- 3/21/2014: Submission Support Call*
- 4/3/2014: Web Interface Lessons Learned Call

* We have added 3 support calls during the last week of GPRO Web Interface submission for groups' and ACOs' convenience. **Please note: The cumulative GPRO support call Q&A document WILL NOT be updated after the 3/13/2014 support call, since all hands will be working to resolve QualityNet Help Desk tickets during the last week of submission.**

Resources

- **GPRO Web Interface website:** http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/PQRS/GPRO_Web_Interface.html
 - ACO and GPRO Support Call Q&A cumulative document and presentations
 - 2013 XML Specification
 - 2013 Supporting Documents (in the Downloads section)
 - *Data Guidance is included as a separate tab in each of the supporting documents' workbooks*
 - 2013 GPRO Assignment Specification and Sampling Supplement documents
- **Pre-recorded webinars about GPRO topics:** <http://go.cms.gov/GPROPlaylist>
- **Medicare Shared Savings Program:** <http://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/sharedsavingsprogram/index.html>
- **PQRS Portal:** <https://www.qualitynet.org/pqrs>
- **GPRO Web Interface Online Help:**
<https://www.qualitynet.org/imageserver/pqri/gpro/GPROWebHelp/Default.htm>
- **QualityNet Help Desk**
 - Monday – Friday: 7:00 am - 7:00 pm CT
 - **(866) 288-8912** (TTY 1-877-715-6222) or qnetsupport@sdps.org

Presenters: CMS and Contractors

QUESTIONS & ANSWER SESSION

Submitting a Question

- WebEx interaction takes place in various panels on the right-hand side of the screen
- Chat Box: use this window to post technical questions or issues for troubleshooting support
 - Use the drop-down arrow to address your question/comment to the appropriate party (i.e. “Host”, “All Panelists”, etc.)
- Q&A Box: use this window to post questions related to the presentation or webinar topic
 - Questions entered in the Q&A box are automatically directed to all panelists/presenters

