



2013 Physician Quality Reporting System (PQRS) Group Practice Reporting Option (GPRO) and Accountable Care Organization (ACO) Web Interface



Program Year 2013

Q&A Session

March 17, 2014

Lisa Lentz, MPH

**Health Insurance Specialist
Center for Clinical Standards and Quality**

Announcements

- 1. Reminder about the upcoming planned system outages:** The Portal will be *unavailable* for scheduled maintenance; therefore, the Web Interface will not be accessible during the following periods:
 - **Every Tuesday** starting at 8:00 pm ET through Wednesday at 6:00 am ET
 - **Every Thursday** starting at 8:00 pm ET through Friday at 6:00 am ET
- 2. Reminder to review the Support Call Q&A Materials:**
 - The presentation from the 3/13/2014 Support Call is posted
 - The ***final*** cumulative Q&A document for all Support Calls up through 3/6/2014 will be posted shortly
- 3. Reminder about End of Web Interface Submission:**
 - Group practices will have until **11:59 pm ET on Friday, 3/21/2014**, to submit data through the Web Interface

Note: *The scheduled Portal maintenance weekend in March will be postponed until after 12:00 am ET on Saturday, 3/22/2014, so it will not interfere with final Web Interface submissions.*

Presenters: Jane Schiemer, Contractor

FINAL STEPS FOR SUBMISSION XML INFORMATION

What Should I do Before 3/21/14?

- Generate and Print Reports
- Exporting XML files at the end of the submission period provides a snapshot of your final data
- Reports and XML data may be useful for evaluating performance improvements in the 2014 Program Year
- Reports and XML will ***not*** be available after the Web Interface closes at 11:59 PM ET

Totals Report

- The Summary Report provides counts of complete and skipped patients in each module
- The Details Report provides list of patients in each count

<Your Organization Name Here>

Totals Report - 10/23/2013 02:32PM -- <Your Organization Name Here>

CARE-1: Medication Reconciliation

Report Title	Total	Details	Comments
All Ranked Patients	25		
----All Confirmed and Complete	21		
----All Skipped	4		
----All Incomplete	0		
Consecutively Completed or Skipped	25		
----Medical Record Not Found	1		4.00% - threshold of 10% not exceeded.
----Not Confirmed	0		
----Not Qualified For Sample	1		4.00% - threshold of 10% not exceeded.
-----In Hospice	1		
-----Moved Out of Country	0		
-----Deceased	0		
-----HMO Enrollment	0		
----Not Confirmed - Medical Reasons	0		
----No - Other CMS Approved Reason	2		8.00% - threshold of 10% not exceeded.
----For Analysis	21		OK! Minimum requirement met.

CARE-2: Falls

Report Title	Total	Details	Comments
All Ranked Patients	616		
----All Confirmed and Complete	574		
----All Skipped	38		
----All Incomplete	4		
Consecutively Completed or Skipped	589		
----Medical Record Not Found	0		
----Not Confirmed	0		
----Not Qualified For Sample	1		0.17% - threshold of 10% not exceeded.
-----In Hospice	1		
-----Moved Out of Country	0		
-----Deceased	0		
-----HMO Enrollment	0		
----Not Confirmed - Medical Reasons	0		
----No - Other CMS Approved Reason	14		2.38% - threshold of 10% not exceeded.
----For Analysis	574		OK! Minimum requirement met.

Measure Rates Report

- The Summary Report provides counts of patients in numerator and denominator and performance rates for each measure
- The Details Report provides list of patients used in performance calculations

<Your Organization Name Here>

Measure Rates Report - 10/23/2013 02:33PM -- <Your Organization Name Here>

CARE-1: Medication Reconciliation

Measure Description	Total Eligible (1)	Denominator Exclusions(2)	Denominator (3)	Measure Not Met (4)	Measure Met(5)	Measure Rate(6)	Complete (7)	Incomplete (8)	Completion Rate(9)	Total Complete (11)	Total Incomplete (12)
* CARE-1	17	0	17	2	15	88.24	21	0	100.00	25	0

CARE-2: Falls

Measure Description	Total Eligible (1)	Denominator Exclusions(2)	Denominator (3)	Measure Not Met (4)	Measure Met(5)	Measure Rate(6)	Complete (7)	Incomplete (8)	Completion Rate(9)	Total Complete (11)	Total Incomplete (12)
CARE-2	574	192	382	193	189	49.48	411	0	100.00	612	4

CAD: Coronary Artery Disease

Measure Description	Total Eligible (1)	Denominator Exclusions(2)	Denominator (3)	Measure Not Met (4)	Measure Met(5)	Measure Rate(6)	Complete (7)	Incomplete (8)	Completion Rate(9)	Total Complete (11)	Total Incomplete (12)
CAD-2	37	0	37	0	37	100.00	38	0	100.00	38	0
CAD-7	34	0	34	0	34	100.00	38	0	100.00	38	0
CAD-COMP	37	0	37	0	37	100.00	38	0	100.00	38	0

DM: Diabetes Mellitus

Measure Description	Total Eligible (1)	Denominator Exclusions(2)	Denominator (3)	Measure Not Met (4)	Measure Met(5)	Measure Rate(6)	Complete (7)	Incomplete (8)	Completion Rate(9)	Total Complete (11)	Total Incomplete (12)
(10)DM-2	142	0	142	0	142	100.00	146	0	100.00	166	0
DM-13	142	0	142	142	0	0.00	146	0	100.00	166	0
DM-14	142	0	142	141	1	0.70	146	0	100.00	166	0
DM-15	142	0	142	142	0	0.00	146	0	100.00	166	0
DM-16	2	1	1	0	1	100.00	146	0	100.00	166	0
DM-17	142	0	142	138	4	2.82	146	0	100.00	166	0
DM-COMP	142	0	142	142	0	0.00	146	0	100.00	166	0

Submit to Send Data to CMS

TOC

- Welcome
- Abstraction Guides
- Features
- GPRO Dashboard
- Navigation
 - Initial Customization
 - Home
 - Reports
 - Export Data
 - Upload Data
 - Add/Edit
 - Locked Records
 - List Users
 - Submit**
 - Preferences
 - Accessibility Preferences
- Measure Data Elements
- Upload Specifications
- Instructional Videos
 - Preferences
 - Medical Record Found
 - Care Coordination Patient Saf
 - Coronary Artery Disease
 - Diabetes Mellitus
 - Heart Failure
 - Hypertension
 - Ischemic Vascular Disease
 - Preventive Care
 - Submit**

Submit

You are here: Navigation > Submit

The **Submit** action should be the last action taken during the submission period. The act of submitting your data notifies CMS that the updates to the patient sample are complete. In addition to notifying CMS that the data is complete, clicking the **Submit** button calculates and stores the Completeness and Performance Rates.

<Your Organization Name Here> Accessibility | Help

Home Reports Export Data Upload Data Add/Edit Locked Records List Users Submit Preferences

Submit

Before submitting for completion, make sure that:

- The abstractors are done abstracting patient data.
- The totals of modules have met the minimum requirements. Verify this below.

Module Completion Status for <Your Organization Name Here>

Module	Comments
CARE-1: Medication Reconciliation	OK! Minimum requirement met.
CARE-2: Falls	OK! Minimum requirement met.
CAD: Coronary Artery Disease	OK! Minimum requirement met.
DM: Diabetes Mellitus	OK! Minimum requirement met.
HF: Heart Failure	OK! Minimum requirement met.
HTN: Hypertension	OK! Minimum requirement met.
IVD: Ischemic Vascular Disease	OK! Minimum requirement met.
PREV-5: Breast Cancer Screening	OK! Minimum requirement met.
PREV-6: Colorectal Cancer Screening	OK! Minimum requirement met.
PREV-7: Influenza Immunization	OK! Minimum requirement met.
PREV-8: Pneumococcal Vaccination	OK! Minimum requirement met.
PREV-9: BMT Screening and Follow-Up	OK! Minimum requirement met.
PREV-10: Tobacco Use: Screening and Cessation Intervention	OK! Minimum requirement met.
PREV-11: Screening for High Blood Pressure and Follow-Up	OK! Minimum requirement met.
PREV-12: Depression Screening	OK! Minimum requirement met.

I certify that I have been duly authorized to submit this data, and I certify that the data submitted is true, accurate, and complete. I understand that the knowing, reckless, or willful omission, misrepresentation, or falsification of any information contained in this submission or any communication supplying information to Medicare may be punished by criminal, civil, or administrative penalties, including fines and imprisonment.

Submit **Cancel**

Before submitting the final data, it is strongly advised that you review the **Totals Report** and the **Measure Rates Report**. The **Totals Report** will detail the Completeness for each module. The **Measure Rates Report** will detail the Performance Rate for each measure.

Submit Screen Table

A table of the modules with a comment for each indicating the completeness of the module is on the **Submit** screen. There are three possible comments:

- WARNING! There are no records for analysis.
- WARNING! Minimum requirement not met.
- OK! Minimum requirement met.

Search for a topic in Online Help

Video on How to Submit

Opens Online Help to Submit topic

Search

Trusted sites | Protected Mode: Off

Submit Status Report

<Your Organization Name Here>

Submit Status Report for <Your Organization Name Here> - 10/23/2013 04:03:46 PM

The data you have submitted has been received by CMS and meets the requirements for ACO GPRO reporting.

- Module
- CARE-1: Medication Reconciliation
- CARE-2: Falls
- CAD: Coronary Artery Disease
- DM: Diabetes Mellitus
- HF: Heart Failure
- HTN: Hypertension
- IVD: Ischemic Vascular Disease
- PREV-5: Breast Cancer Screening
- PREV-6: Colorectal Cancer Screening
- PREV-7: Influenza Immunization
- PREV-8: Pneumococcal Vaccination
- PREV-9: BMI Screening and Follow-Up
- PREV-10: Tobacco Use: Screening and Cessation Intervention
- PREV-11: Screening for High Blood Pressure and Follow-Up
- PREV-12: Depression Screening

<Your Organization Name Here>

Submit Status Report for <Your Organization Name Here> - 10/17/2013 11:29:25 AM

The data you have submitted has been received by CMS and meets the requirements for PQRS GPRO satisfactory reporting.

Module	Comments
CARE-1: Medication Reconciliation	OK! Minimum requirement met.
CARE-2: Falls	OK! Minimum requirement met.
CAD: Coronary Artery Disease	OK! Minimum requirement met.
DM: Diabetes Mellitus	OK! Minimum requirement met.
HF: Heart Failure	OK! Minimum requirement met.
HTN: Hypertension	OK! Minimum requirement met.
IVD: Ischemic Vascular Disease	OK! Minimum requirement met.
PREV-5: Breast Cancer Screening	OK! Minimum requirement met.
PREV-6: Colorectal Cancer Screening	OK! Minimum requirement met.
PREV-7: Influenza Immunization	OK! Minimum requirement met.
PREV-8: Pneumococcal Vaccination	OK! Minimum requirement met.
PREV-9: BMI Screening and Follow-Up	OK! Minimum requirement met.
PREV-10: Tobacco Use: Screening and Cessation Intervention	OK! Minimum requirement met.
PREV-11: Screening for High Blood Pressure and Follow-Up	OK! Minimum requirement met.
PREV-12: Depression Screening	OK! Minimum requirement met.

CMS S

CONFIDENTIAL

CMS SENSITIVE INFORMATION - REQUIRES SPECIAL HANDLING

Overwriting Existing Values with XML

- Any value uploaded in the XML file will overwrite existing values in the database
- If an XML element is included in the file, but the element is an empty tag, the tag will not be processed, and data associated with the tag will not be updated in the database
- If the value in the XML tag is a minus one (-1), the data associated with the tag will be changed to a null value in the database
 - This is useful if, for example, an incorrect value has been uploaded and the user wants to remove it from the database

Do Not Use “-1” as Default in XML

- Using the “-1” sets the value in the database to null
- Setting the value in the database to null “erases” any previously entered value
- Erasing the data may change the status of patients marked as “Complete” to “Incomplete”
- Leave the XML tag out of the XML file or use an empty tag where a value is not required

Blank Spaces in XML Tags

- Use this format – no empty spaces in tag
`<office-visit></office-visit>`
Or
`<office-visit/>`
- **DO NOT** use either of these formats (empty spaces in tag value or tags on separate lines)
`<office-visit> </office-visit>`
Or
`<office-visit>`
`</office-visit>`

Presenter: Lisa Lentz, CMS

2013 LESSONS LEARNED & UPCOMING SUPPORT CALLS

2013 Lessons Learned

- CMS is requesting your feedback on your experience with the 2013 GPRO Web Interface
 - Please provide feedback on the following topics:
 - Web Interface Education and Outreach
 - Web Interface Features
 - Send feedback to PQRS_Vetting@mathematica-mpr.com by **COB 3/28/2014**
 - The 2013 GPRO Web Interface Lessons Learned call is scheduled for **4/3/2014, 2:00 – 3:00 pm ET**

Upcoming ACO and GPRO Web Interface Support Calls

- 3/19/2014: Submission Support Call*
- 3/21/2014: Submission Support Call*
- 4/3/2014: Web Interface Lessons Learned Call

* We have added additional support calls during the last week of GPRO Web Interface submission for groups' and ACOs' convenience. **Please note: The cumulative GPRO support call Q&A document will only be updated for support calls up through the 3/6/2014 call, since all hands will be working to resolve QualityNet Help Desk tickets during the last week of submission.**

Resources

- **GPRO Web Interface website:** http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/PQRS/GPRO_Web_Interface.html
 - ACO and GPRO Support Call Q&A cumulative document and presentations
 - 2013 XML Specification
 - 2013 Supporting Documents (in the Downloads section)
 - *Data Guidance is included as a separate tab in each of the supporting documents' workbooks*
 - 2013 GPRO Assignment Specification and Sampling Supplement documents
- **Pre-recorded webinars about GPRO topics:** <http://go.cms.gov/GPROPlaylist>
- **Medicare Shared Savings Program:** <http://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/sharedsavingsprogram/index.html>
- **PQRS Portal:** <https://www.qualitynet.org/pqrs>
- **GPRO Web Interface Online Help:**
<https://www.qualitynet.org/imageserver/pqri/gpro/GPROWebHelp/Default.htm>
- **QualityNet Help Desk**
 - Monday – Friday: 7:00 am - 7:00 pm CT
 - **(866) 288-8912** (TTY 1-877-715-6222) or qnetsupport@sdps.org

Presenters: CMS and Contractors

QUESTIONS & ANSWER SESSION