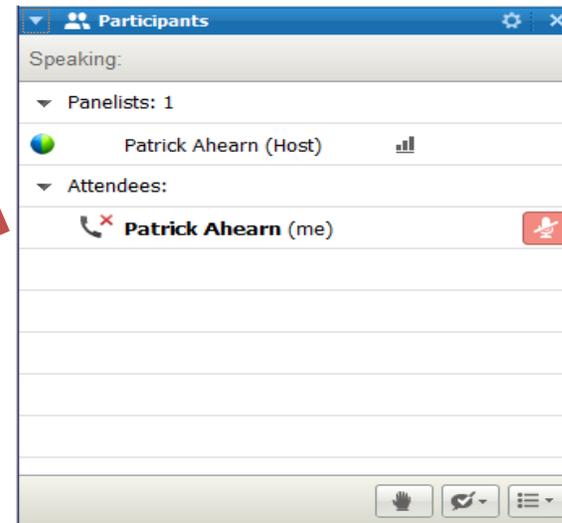


# Joining The Webinar

- Click on the weblink found in the WebEx invitation email distributed by CMS. This will launch the WebEx software on your computer.
- The window to the right will pop up on your screen.
- Dial into the teleconference using the information provided.
  - Note: the access code and attendee ID will change for each webinar
- Once you are connected, you should see a phone icon next to your name in the WebEx.
  - The red 'X' indicates that your line is muted
  - If you do not see the phone icon, please hang up and try again





# 2013 Physician Quality Reporting System (PQRS) Group Practice Reporting Option (GPRO) and Accountable Care Organization (ACO) Web Interface



*Program Year 2013*

*Q&A Session*

*March 19, 2014*

**Lisa Lentz, MPH**

**Health Insurance Specialist  
Center for Clinical Standards and Quality**

# Announcements

1. **Reminder about the upcoming planned system outages:** The Portal will be *unavailable* for scheduled maintenance; therefore, the Web Interface will not be accessible during the following periods:
  - **Every Tuesday** starting at 8:00 pm ET through Wednesday at 6:00 am ET
  - **Every Thursday** starting at 8:00 pm ET through Friday at 6:00 am ET
2. **Reminder to review the Support Call Q&A Materials:**
  - The presentation from the 3/17/2014 Support Call is posted
  - The ***final*** cumulative Q&A document for all Support Calls up through 3/6/2014 is posted
3. **Reminder about End of Web Interface Submission:**
  - Group practices will have until **11:59 pm ET on Friday, 3/21/2014**, to submit data through the Web Interface

**Note:** *The scheduled Portal maintenance weekend in March will be postponed until after 12:00 am ET on Saturday, 3/22/2014, so it will not interfere with final Web Interface submissions.*

# Announcements (cont.)

4. **We are aware some users experienced slowness with the GPRO Web Interface last weekend.**
  - CMS became aware of the issue Monday morning and immediately took action to identify the cause.
  - The slowness issue resolved once we restarted one of the servers that supports the GPRO WI. All files in the queue processed once the server restarted.
  - The GPRO WI submission period closing date remains on schedule for Friday, March 21 11:59 PM ET.

**Presenters: Jane Schiemer, Contractor**

# **FINAL STEPS FOR SUBMISSION**

# What Should I do Before 3/21/14?

- Generate and Print Reports
- Exporting XML files at the end of the submission period provides a snapshot of your final data
- Reports and XML data may be useful for evaluating performance improvements in the 2014 Program Year
- Reports and XML will ***not*** be available after the Web Interface closes at 11:59 PM ET

# Submit Your Data When Complete

You are here: Navigation > Submit

## Submit

The **Submit** action should be the last action taken during the submission period. The act of submitting your data notifies CMS that the updates to the patient sample are complete. In addition to notifying CMS that the data is complete, clicking the **Submit** button calculates and stores the Completeness and Performance Rates.

<Your Organization Name Here> Accessibility | Help

Home Reports ▾ Export Data Upload Data Add/Edit ▾ Locked Records List Users Submit Preferences

### Submit

Before submitting for completion, make sure that:

- The abstractors are done abstracting patient data.
- The totals of modules have met the minimum requirements. Verify this below.

#### Module Completion Status for <Your Organization Name Here>

Module	Comments
CARE-1: Medication Reconciliation	OK! Minimum requirement met.
CARE-2: Falls	OK! Minimum requirement met.
CAD: Coronary Artery Disease	OK! Minimum requirement met.
DM: Diabetes Mellitus	OK! Minimum requirement met.
HF: Heart Failure	OK! Minimum requirement met.
HTN: Hypertension	OK! Minimum requirement met.
IVD: Ischemic Vascular Disease	OK! Minimum requirement met.
PREV-5: Breast Cancer Screening	OK! Minimum requirement met.
PREV-6: Colorectal Cancer Screening	OK! Minimum requirement met.
PREV-7: Influenza Immunization	OK! Minimum requirement met.
PREV-8: Pneumococcal Vaccination	OK! Minimum requirement met.
PREV-9: BMT Screening and Follow-Up	OK! Minimum requirement met.
PREV-10: Tobacco Use: Screening and Cessation Intervention	OK! Minimum requirement met.
PREV-11: Screening for High Blood Pressure and Follow-Up	OK! Minimum requirement met.
PREV-12: Depression Screening	OK! Minimum requirement met.

I certify that I have been duly authorized to submit this data, and I certify that the data submitted is true, accurate, and complete. I understand that the knowing, reckless, or willful omission, misrepresentation, or falsification of any information contained in this submission or any communication supplying information to Medicare may be punished by criminal, civil, or administrative penalties, including fines and imprisonment.

Before submitting the final data, it is strongly advised that you review the **Totals Report** and the **Measure Rates Report**. The **Totals Report** will detail the Completeness for each module. The **Measure Rates Report** will detail the Performance Rate for each measure.

### Submit Screen Table

A table of the modules with a comment for each indicating the completeness of the module is on the **Submit** screen. There are three possible comments:

- WARNING! There are no records for analysis.
- WARNING! Minimum requirement not met.
- OK! Minimum requirement met.

# Submit Status Report

<Your Organization Name Here>

---

Submit Status Report for <Your Organization Name Here> - 10/23/2013 04:03:46 PM

The data you have submitted has been received by CMS and meets the requirements for ACO GPRO reporting.

---

Module <Your Organization Name Here>

CARE-1: Medication Reconciliation  
 CARE-2: Falls  
 CAD: Coronary Artery Disease  
 DM: Diabetes Mellitus  
 HF: Heart Failure  
 HTN: Hypertension  
 IVD: Ischemic Vascular Disease  
 PREV-5: Breast Cancer Screening  
 PREV-6: Colorectal Cancer Screening  
 PREV-7: Influenza Immunization  
 PREV-8: Pneumococcal Vaccination  
 PREV-9: BMI Screening and Follow-Up  
 PREV-10: Tobacco Use: Screening and Cessation Intervention  
 PREV-11: Screening for High Blood Pressure and Follow-Up  
 PREV-12: Depression Screening

Submit Status Report for <Your Organization Name Here> - 10/17/2013 11:29:25 AM

The data you have submitted has been received by CMS and meets the requirements for PQRS GPRO satisfactory reporting.

Module	Comments
CARE-1: Medication Reconciliation	OK! Minimum requirement met.
CARE-2: Falls	OK! Minimum requirement met.
CAD: Coronary Artery Disease	OK! Minimum requirement met.
DM: Diabetes Mellitus	OK! Minimum requirement met.
HF: Heart Failure	OK! Minimum requirement met.
HTN: Hypertension	OK! Minimum requirement met.
IVD: Ischemic Vascular Disease	OK! Minimum requirement met.
PREV-5: Breast Cancer Screening	OK! Minimum requirement met.
PREV-6: Colorectal Cancer Screening	OK! Minimum requirement met.
PREV-7: Influenza Immunization	OK! Minimum requirement met.
PREV-8: Pneumococcal Vaccination	OK! Minimum requirement met.
PREV-9: BMI Screening and Follow-Up	OK! Minimum requirement met.
PREV-10: Tobacco Use: Screening and Cessation Intervention	OK! Minimum requirement met.
PREV-11: Screening for High Blood Pressure and Follow-Up	OK! Minimum requirement met.
PREV-12: Depression Screening	OK! Minimum requirement met.

**CMS SENSITIVE INFORMATION - REQUIRES SPECIAL HANDLING**

**CONFIDENTIAL**

**CMS SENSITIVE INFORMATION - REQUIRES SPECIAL HANDLING**

**Presenter: Lisa Lentz, CMS**

# **2013 LESSONS LEARNED & UPCOMING SUPPORT CALLS**

# 2013 Lessons Learned

- CMS is requesting your feedback on your experience with the 2013 GPRO Web Interface
  - Please provide feedback on the following topics:
    - Web Interface Education and Outreach
    - Web Interface Features
  - Send feedback to [PQRS\\_Vetting@mathematica-mpr.com](mailto:PQRS_Vetting@mathematica-mpr.com) by **COB 3/28/2014**
  - The 2013 GPRO Web Interface Lessons Learned call is scheduled for **4/3/2014, 2:00 – 3:00 pm ET**

# Upcoming ACO and GPRO Web Interface Support Calls

- 3/21/2014: Submission Support Call\*
- 4/3/2014: Web Interface Lessons Learned Call

\* We have added additional support calls during the last week of GPRO Web Interface submission for groups' and ACOs' convenience. **Please note: The cumulative GPRO support call Q&A document will only be updated for support calls up through the 3/6/2014 call, since all hands will be working to resolve QualityNet Help Desk tickets during the last week of submission.**

# Resources

- **GPRO Web Interface website:** [http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/PQRS/GPRO\\_Web\\_Interface.html](http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/PQRS/GPRO_Web_Interface.html)
  - ACO and GPRO Support Call Q&A cumulative document and presentations
  - 2013 XML Specification
  - 2013 Supporting Documents (in the Downloads section)
    - *Data Guidance is included as a separate tab in each of the supporting documents' workbooks*
  - 2013 GPRO Assignment Specification and Sampling Supplement documents
- **Pre-recorded webinars about GPRO topics:** <http://go.cms.gov/GPROPlaylist>
- **Medicare Shared Savings Program:** <http://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/sharedsavingsprogram/index.html>
- **PQRS Portal:** <https://www.qualitynet.org/pqrs>
- **GPRO Web Interface Online Help:**  
<https://www.qualitynet.org/imageserver/pqri/gpro/GPROWebHelp/Default.htm>
- **QualityNet Help Desk**
  - Monday – Friday: 7:00 am - 7:00 pm CT
  - **(866) 288-8912** (TTY 1-877-715-6222) or [qnetsupport@sdps.org](mailto:qnetsupport@sdps.org)

**Presenters: CMS and Contractors**

# **QUESTIONS & ANSWER SESSION**

# Submitting a Question

- WebEx interaction takes place in various panels on the right-hand side of the screen
- Chat Box: use this window to post technical questions or issues for troubleshooting support
  - Use the drop-down arrow to address your question/comment to the appropriate party (i.e. “Host”, “All Panelists”, etc.)
- Q&A Box: use this window to post questions related to the presentation or webinar topic
  - Questions entered in the Q&A box are automatically directed to all panelists/presenters

