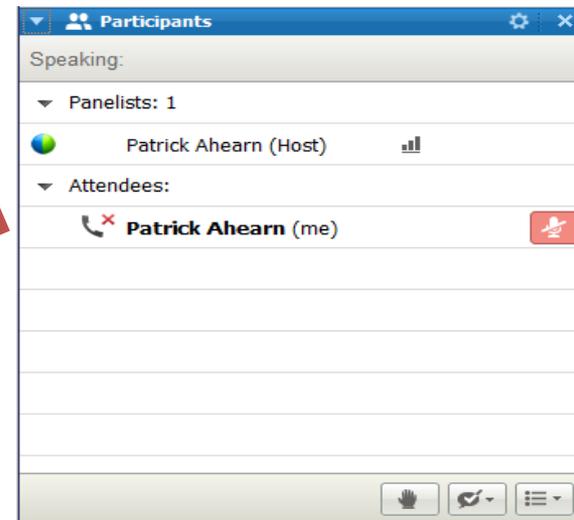


Joining The Webinar

- Click on the weblink found in the WebEx invitation email distributed by CMS. This will launch the WebEx software on your computer.
- The window to the right will pop up on your screen.
- Dial into the teleconference using the information provided.
 - Note: the access code and attendee ID will change for each webinar
- Once you are connected, you should see a phone icon next to your name in the WebEx.
 - The red 'X' indicates that your line is muted
 - If you do not see the phone icon, please hang up and try again





2013 Physician Quality Reporting System (PQRS) Group Practice Reporting Option (GPRO) and Accountable Care Organization (ACO) Web Interface



Program Year 2013

Final Q&A Session

March 21, 2014

Lisa Lentz, MPH

**Health Insurance Specialist
Center for Clinical Standards and Quality**

Announcements

1. Reminder to review the Support Call Q&A Materials:

- The presentation from the 3/19/2014 Support Call is posted
- The *final* cumulative Q&A document for all Support Calls up through 3/6/2014 is posted

2. Reminder about End of Web Interface Submission:

- Group practices will have until **11:59:59 pm ET today, 3/21/2014**, to submit data through the Web Interface

***Note:** The scheduled Portal maintenance weekend in March will be postponed until 2:00 am ET on Saturday, 3/22/2014, so it will not interfere with final Web Interface submissions.*

Presenters: Jane Schiemer, Contractor

FINAL STEPS FOR SUBMISSION

What Should I do Before 3/21/14?

- Generate and Print Reports
- Exporting XML files at the end of the submission period provides a snapshot of your final data
- Reports and XML data may be useful for evaluating performance improvements in the 2014 Program Year
- Reports and XML will **not** be available after the Web Interface closes at 11:59:59 PM ET

Submit Your Data When Complete

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Preferences
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Care Coordination Patient Saf
Coronary Artery Disease
Diabetes Mellitus
Heart Failure
Hypertension
Ischemic Vascular Disease
Preventive Care
Submit

Navigate to Submit topic

Video on How to Submit

Search for a topic in Online Help

You are here: Navigation > Submit

Submit

The **Submit** action should be the last action taken during the submission period. The act of submitting your data notifies CMS that the updates to the patient sample are complete. In addition to notifying CMS that the data is complete, clicking the **Submit** button calculates and stores the Completeness and Performance Rates.

<Your Organization Name Here> Accessibility | Help

Home Reports Export Data Upload Data Add/Edit Locked Records List Users Submit Preferences

Submit

Before submitting for completion, make sure that:

- The abstractors are done abstracting patient data.
- The totals of modules have met the minimum requirements. Verify this below.

Module Completion Status for <Your Organization Name Here>

Module	Comments
CARE-1: Medication Reconciliation	OK! Minimum requirement met.
CARE-2: Falls	OK! Minimum requirement met.
CAD: Coronary Artery Disease	OK! Minimum requirement met.
DM: Diabetes Mellitus	OK! Minimum requirement met.
HF: Heart Failure	OK! Minimum requirement met.
HTN: Hypertension	OK! Minimum requirement met.
IVD: Ischemic Vascular Disease	OK! Minimum requirement met.
PREV-5: Breast Cancer Screening	OK! Minimum requirement met.
PREV-6: Colorectal Cancer Screening	OK! Minimum requirement met.
PREV-7: Influenza Immunization	OK! Minimum requirement met.
PREV-8: Pneumococcal Vaccination	OK! Minimum requirement met.
PREV-9: BMI Screening and Follow-Up	OK! Minimum requirement met.
PREV-10: Tobacco Use: Screening and Cessation Intervention	OK! Minimum requirement met.
PREV-11: Screening for High Blood Pressure and Follow-Up	OK! Minimum requirement met.
PREV-12: Depression Screening	OK! Minimum requirement met.

I certify that I have been duly authorized to submit this data, and I certify that the data submitted is true, accurate, and complete. I understand that the knowing, reckless, or willful omission, misrepresentation, or falsification of any information contained in this submission or any communication supplying information to Medicare may be punished by criminal, civil, or administrative penalties, including fines and imprisonment.

Submit Cancel

Opens Online Help to Submit topic

Before submitting the final data, it is strongly advised that you review the **Totals Report** and the **Measure Rates Report**. The **Totals Report** will detail the Completeness for each module. The **Measure Rates Report** will detail the Performance Rate for each measure.

Submit Screen Table

A table of the modules with a comment for each indicating the completeness of the module is on the **Submit** screen. There are three possible comments:

- WARNING! There are no records for analysis.
- WARNING! Minimum requirement not met.
- OK! Minimum requirement met.

Done

Trusted sites | Protected Mode: Off

100%

Submit Status Report

<Your Organization Name Here>

Submit Status Report for <Your Organization Name Here> - 10/23/2013 04:03:46 PM

The data you have submitted has been received by CMS and meets the requirements for ACO GPRO reporting.

Module <Your Organization Name Here>

CARE-1: Medication Reconciliation
 CARE-2: Falls
 CAD: Coronary Artery Disease
 DM: Diabetes Mellitus
 HF: Heart Failure
 HTN: Hypertension
 IVD: Ischemic Vascular Disease
 PREV-5: Breast Cancer Screening
 PREV-6: Colorectal Cancer Screening
 PREV-7: Influenza Immunization
 PREV-8: Pneumococcal Vaccination
 PREV-9: BMI Screening and Follow-Up
 PREV-10: Tobacco Use: Screening and Cessation Intervention
 PREV-11: Screening for High Blood Pressure and Follow-Up
 PREV-12: Depression Screening

Submit Status Report for <Your Organization Name Here> - 10/17/2013 11:29:25 AM

The data you have submitted has been received by CMS and meets the requirements for PQRS GPRO satisfactory reporting.

Module	Comments
CARE-1: Medication Reconciliation	OK! Minimum requirement met.
CARE-2: Falls	OK! Minimum requirement met.
CAD: Coronary Artery Disease	OK! Minimum requirement met.
DM: Diabetes Mellitus	OK! Minimum requirement met.
HF: Heart Failure	OK! Minimum requirement met.
HTN: Hypertension	OK! Minimum requirement met.
IVD: Ischemic Vascular Disease	OK! Minimum requirement met.
PREV-5: Breast Cancer Screening	OK! Minimum requirement met.
PREV-6: Colorectal Cancer Screening	OK! Minimum requirement met.
PREV-7: Influenza Immunization	OK! Minimum requirement met.
PREV-8: Pneumococcal Vaccination	OK! Minimum requirement met.
PREV-9: BMI Screening and Follow-Up	OK! Minimum requirement met.
PREV-10: Tobacco Use: Screening and Cessation Intervention	OK! Minimum requirement met.
PREV-11: Screening for High Blood Pressure and Follow-Up	OK! Minimum requirement met.
PREV-12: Depression Screening	OK! Minimum requirement met.

CMS SENSITIVE INFORMATION - REQUIRES SPECIAL HANDLING

CONFIDENTIAL

CMS SENSITIVE INFORMATION - REQUIRES SPECIAL HANDLING

Totals Report

DM: Diabetes Mellitus

Report Title	Total	Details	Comments
All Ranked Patients	616	Details >>	
----All Confirmed and Complete	0	Details >>	
----All Skipped	0	Details >>	
----All Incomplete	616	Details >>	
Consecutively Completed or Skipped	0	Details >>	
----Medical Record Not Found	0	Details >>	
----Not Confirmed	0	Details >>	
----Not Qualified For Sample	0	Details >>	
-----In Hospice	0	Details >>	
-----Moved Out of Country	0	Details >>	
-----Deceased	0	Details >>	
-----HMO Enrollment	0	Details >>	
----Not Confirmed - Medical Reasons	0	Details >>	
----No - Other CMS Approved Reason	0	Details >>	
----For Analysis	0	Details >>	WARNING! There are no records for analysis.

- “For Analysis” contains the count of patients meeting the requirements for reporting
- “For Analysis” count stops with first patient marked as “Incomplete”

Complete vs. For Analysis

Rank	Completeness (Status) Indicator	Complete Count	For Analysis Count	Counted in 411 or 218 to Meet Reporting
1	Complete	1	1	Yes
2	Skipped	–	–	No
3	Complete	2	2	Yes
4	Skipped	–	–	No
5	Complete	3	3	Yes
6	Complete	4	4	Yes
7	Complete	5	5	Yes
8	Complete	6	6	Yes
9	Incomplete	–	STOP counting For Analysis and Eligible	
10	Complete	7	Included in For Analysis count <i>only</i> when #9 is complete or skipped	

Measure Rates Report

DM: Diabetes Mellitus

Measure Description	Total Eligible (1)	Denominator Exclusions(2)	Denominator (3)	Measure Not Met (4)	Measure Met(5)	Measure Rate(6)	Complete (7)	Incomplete (8)	Completion Rate(9)	Total Complete (11)	Total Incomplete (12)
(10)DM-2	0 >>	0 >>	0 >>	0 >>	0 >>	0.00	0 >>	2 >>	0.00	2 >>	614 >>
DM-13	0 >>	0 >>	0 >>	0 >>	0 >>	0.00	2 >>	0 >>	100.00	5 >>	611 >>
DM-14	0 >>	0 >>	0 >>	0 >>	0 >>	0.00	0 >>	2 >>	0.00	2 >>	614 >>
DM-15	0 >>	0 >>	0 >>	0 >>	0 >>	0.00	0 >>	2 >>	0.00	2 >>	614 >>
DM-16	0 >>	0 >>	0 >>	0 >>	0 >>	0.00	0 >>	2 >>	0.00	2 >>	614 >>
DM-17	0 >>	0 >>	0 >>	0 >>	0 >>	0.00	0 >>	2 >>	0.00	2 >>	614 >>
DM-COMP	0 >>	0 >>	0 >>	0 >>	0 >>	0.00	0 >>	2 >>	0.00	2 >>	614 >>

- Total Eligible through Measure Rate (Footnote 1 – 6)
 - Patients meeting the measure criteria and
 - Consecutively confirmed and complete for all measures in the module
- Complete, Incomplete and Completion Rate (Footnote 7 - 9)
 - Consecutively confirmed and complete for the measure
- Total Complete and Total Incomplete (Footnote 11 and 12)
 - Patients in any order for the measure

Total Eligible for Measure

Rank	Module Status Indicator	Total Eligible (1)	Complete (7)	Included in Performance	Measure Complete Count
1	Complete	1	1	Yes	1
2	Skipped	–	–	No	–
3	Complete	2	2	Yes	2
4	Skipped	–	–	No	–
5	Complete	3	3	Yes	3
6	Complete	4	4	Yes	4
7	Complete	5	5	Yes	5
8	Complete	6	6	Yes	6
9	Incomplete	STOP counting Total Eligible and Complete			–
10	Complete	Included in Total Eligible and Complete counts only when #9 is complete or skipped			7

DM-16 Total Eligible

Rank	Module Status Indicator	Has IVD	Total Eligible (1)	Complete (7)	Included in Performance	Measure Complete Count
1	Complete	Yes	1	1	Yes	1
2	Skipped	–	–	–	No	–
3	Complete	Yes	2	2	Yes	2
4	Skipped	–	–	–	No	–
5	Complete	No	–	3	No	3
6	Complete	Yes	3	4	Yes	4
7	Complete	Yes	4	5	Yes	5
8	Complete	No	–	6	No	6
9	Incomplete	–	STOP counting Total Eligible and Complete			–
10	Complete	Yes	Included in Total Eligible and Complete counts only when #9 is complete or skipped			7

DM Composite Measure Met

Rank	DM13 Measure Met	DM-14 Measure Met	DM-15 Measure Met	DM-15 Measure Met	DM-16 Measure Met	DM-17 Measure Met	Composite Measure Met
1	No	Yes	Yes	Yes	Yes	Yes	No
3	Yes	No	Yes	Yes	Yes	Yes	No
5	Yes	Yes	No	Yes	Yes	Yes	No
6	Yes	Yes	Yes	No	Yes	Yes	No
7	Yes	Yes	Yes	Yes	No	Yes	No
8	Yes	Yes	Yes	Yes	Yes	No	No
9	Yes	Yes	Yes	Yes	Yes	Yes	Yes
10	Yes	Yes	Yes	Yes	Pass – Has IVD = No	Yes	Yes
Total Met	7	7	7	7	6	7	2

Presenter: Lisa Lentz, CMS

2013 LESSONS LEARNED & UPCOMING SUPPORT CALLS

2013 Lessons Learned

- CMS is requesting your feedback on your experience with the 2013 GPRO Web Interface
 - Please provide feedback on the following topics:
 - Web Interface Education and Outreach
 - Web Interface Features
 - Send feedback to PQRS_Vetting@mathematica-mpr.com by **COB 3/28/2014**
 - The 2013 GPRO Web Interface Lessons Learned call is scheduled for **4/3/2014, 2:00 – 3:00 pm ET**

Upcoming ACO and GPRO Web Interface Support Calls

- Today, 3/21/14, is the **final** Web Interface Support Call as the Web Interface will close tonight at 11:59:59pm ET

*Note: The cumulative GPRO support call Q&A document will **only** be updated for support calls up through the 3/6/2014 call, since all hands will be working to resolve QualityNet Help Desk tickets during the last week of submission.*

- 4/3/2014: Web Interface Lessons Learned Call

Resources

- **GPRO Web Interface website:** http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/PQRS/GPRO_Web_Interface.html
 - ACO and GPRO Support Call Q&A cumulative document and presentations
 - 2013 XML Specification
 - 2013 Supporting Documents (in the Downloads section)
 - *Data Guidance is included as a separate tab in each of the supporting documents' workbooks*
 - 2013 GPRO Assignment Specification and Sampling Supplement documents
- **Pre-recorded webinars about GPRO topics:** <http://go.cms.gov/GPROPlaylist>
- **Medicare Shared Savings Program:** <http://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/sharedsavingsprogram/index.html>
- **PQRS Portal:** <https://www.qualitynet.org/pqrs>
- **GPRO Web Interface Online Help:**
<https://www.qualitynet.org/imageserver/pqri/gpro/GPROWebHelp/Default.htm>
- **QualityNet Help Desk**
 - Monday – Friday: 7:00 am - 7:00 pm CT
 - (866) 288-8912 (TTY 1-877-715-6222) or qnetsupport@sdps.org

Presenters: CMS and Contractors

QUESTIONS & ANSWER SESSION

Submitting a Question

- WebEx interaction takes place in various panels on the right-hand side of the screen
- Chat Box: use this window to post technical questions or issues for troubleshooting support
 - Use the drop-down arrow to address your question/comment to the appropriate party (i.e. “Host”, “All Panelists”, etc.)
- Q&A Box: use this window to post questions related to the presentation or webinar topic
 - Questions entered in the Q&A box are automatically directed to all panelists/presenters



The screenshot displays two overlapping windows from the WebEx interface. The top window is titled "Chat" and features a "Send to:" dropdown menu currently set to "All Participants". Below the dropdown is a text input field with the placeholder text "Select a participant in the Send to menu first, type chat message, and send..." and a "Send" button. The bottom window is titled "Q&A" and shows a tab labeled "All (0)". It contains a text input field with the placeholder text "Select a question, and then type your answer here. There is a 256 character maximum." and two buttons: "Send" and "Send Privately...".