



Physician Quality Reporting System (PQRS) 2013 Group Practice Reporting Option (GPRO) and Accountable Care Organization (ACO)



Web Interface Overview

Program Year 2013

Disclaimer

This presentation was current at the time it was published or uploaded onto the web. Medicare policy changes frequently so links to the source documents have been provided within the document for your reference.

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Your GPRO Support Team

- CMS
 - Alexandra Mugge, MPH, GPRO Lead
- QualityNet Help Desk
 - Monday – Friday: 7:00 am - 7:00 pm CT
 - E-mail: qnetsupport@sdps.org
 - Phone: (866) 288-8912 (TTY 1-877-715-6222)
 - Fax: (888) 329-7377

Agenda

- Web Interface Reporting
- Web Interface Changes for 2013
- Accessing the Web Interface
- In the Web Interface

Web Interface Reporting

- The Web Interface enables PQRS GPROs and ACOs to report on 22 quality measures, including the seven individual measures included in two composite measures
- Related measures are grouped into 15 modules displayed on seven data entry tabs on the Web Interface
- Each module will be prepopulated with a patient sample for your PQRS TIN or your ACO Primary TIN
 - ACOs and Large GPROs (GPROs with 100+ EPs) report on measure data for 411 of 616 patients in each of the 15 modules
 - Medium GPROs (GPROs with 25-99 EPs) report on 218 of 327 patients in each of the 15 modules
- Updating patient's data can be done on the data entry tabs or by uploading an XML file

Web Interface Changes for 2013

- The Web Interface is updated each year based on PQRS program needs and user feedback
- Updates for 2013 Web Interface include:
 - New and modified measures are included in the screens and XML
 - New Customization screen appears at initial login
 - Not Qualified for Sample can be answered once and applied to all modules in which the patient is ranked
 - Each CARE and PREV measure has a separate confirmation to skip patients on a measure-by-measure basis
 - Patient Demographics and Reports include up to three provider names for a patient
 - New Check Entries Report displays errors and warnings for all patients
 - Added Apply Filters and Clear Filters buttons for Patient List
 - Increased the number of errors displayed for an XML upload from 50 to 500
 - The organization name is displayed on every screen

PQRS Portal



QualityNet

Related Links

- CMS
- Quality Improvement Resources
- Measure Development
- Consensus Organizations for Measure Endorsement/Approval
- Communication Support Page

Guest Instructions

Welcome to the Physician and Other Health Care Professionals Quality Reporting Portal. Please click on the Sign In button located in the center of the page.

[Download and install Adobe Reader](#) to view User Guides in accessible PDF format.

User Guides

- PQRS Portal User Guide
- PQRS/eRx SEVT User Guide
- PQRS/eRx Submission User Guide
- PQRS/eRx Submission Report User Guide
- PQRS Feedback Report User Guide
- eRx Feedback Report User Guide
- eRx Payment Adjustment Feedback User Guide
- 2012 PQRS GPRO Web Interface User Manual
- 2012 ACO GPRO Web Interface User Manual
- PQRS Feedback Dashboard User Guide

Verify Report Portlet

This tool is used to verify if a feedback report exists for your organization's TIN or NPI.

NOTE: The TIN or NPI must be the one used by the eligible professional to submit Medicare claims and valid PQRI quality data codes.

TIN NPI

Guest Announcement

Information in the Taxpayer Identification Number (Tax ID or TIN-level) PQRI feedback reports is confidential. Your report is safely stored online and accessible only to you (and those you authorize) through the web application. TIN-level reports should be shared only with others within the practice who have a vested interest in the summarized quality data. Sharing of other PQRI participants' information is acceptable only if the individual EP has authorized the TIN to do so. Please ensure that these reports are handled appropriately and disposed of properly to avoid a potential Personally Identifiable Information (PII) exposure or Identity Theft risk.

Physician and Other Health Care Professionals Quality Reporting Portal

to your Portal

If you do not have an account, please [register](#).

[Forgot your password?](#)

For assistance with new & existing IACS accounts, review the [Quick Reference Guides](#).

Notice: If you have not used your IACS account within the past 60 days or more, your account has been temporarily disabled as required by the CMS security policy. You should have received an e-mail at the e-mail address associated with your IACS account profile instructing you how to get your account re-enabled. If you need further assistance, please contact the QualityNet Help Desk at 1-866-288-8912, or qnetsupport@sdps.org.

Notice: If you are experiencing difficulties viewing the PQRS Communications Support Page with Internet Explorer 8.0, please ensure that you are using the compatibility view feature by doing the following: Open Internet Explorer, Select Tools, Select Compatibility View

Notice: Please note that we will be performing important system maintenance and upgrades during the below time frames. The PQRS Portal may not be available during these time frames.

Every Tuesday starting at 8:00 PM ET through Wednesday at 6:00 AM ET
Every Thursday starting at 8:00 PM ET through Friday at 6:00 AM ET
Third weekend of each Month starting Friday at 8:00 PM ET through Monday at 6:00 AM ET

Upcoming Maintenance weekend schedule:
October (10/18 - 10/20)
November (11/22 - 11/24)
December (12/20 - 12/22)
January (01/17 - 01/19)
February (02/21 - 02/23)
March (03/21 - 03/23)

For support, please contact the QualityNet Help Desk at 866-288-8912, TTY 877-715-6222, or via email at qnetsupport@sdps.org

Data Use Agreement

GPRO Web Interface

***** Paperwork Reduction Act Disclaimer *****

According to the Paperwork Reduction Act (PRA) of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1059. The time required to complete this information collection is estimated to average 79 hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-28-05, Baltimore, Maryland 21244-1850.

***** WARNING *****

Unauthorized Access

Unauthorized access to this system and related activity in connection with computers is prohibited. Do not attempt to circumvent security measures. Do not use this system for unauthorized purposes. This means that you will be held responsible for the consequences of unauthorized or illegal transactions.

Computer Usage

The Standards of Ethical Conduct for the Employees of the Executive Branch (5 CFR 2635.704) do not permit the use of government property, including computers, for other than authorized purposes. In addition, users must adhere to CMS Information Security Policies, Standards, and Procedures.

Local System Requirements

The Federal Information Security Management Act (FISMA) of 2002 requires that the local system used to access CMS Computer Systems has up to date operating system patches and is running anti-virus software.

Sensitive Information

Do not file sensitive information (e.g., information concerning an individual) in electronic files in a way that allows unauthorized persons to access the information.

Retention Of Records

Documents that you create electronically, including electronic mail, may be governed by the Federal Records Act (Title 44 United States Code 3314) just as hard-copy records can be. Do not destroy electronic records that are subject to the Act except pursuant to an approved records disposition schedule.

ACO GPRO Web Interface

***** WARNING *****

Unauthorized Access

Unauthorized access to this United States Government Computer System and software is prohibited by Title 18 United States Code, Chapter 47 Section 1030, fraud and related activity in connection with computers. Knowingly accessing a Federal information system inappropriately is a punishable offense subject to fines and up to 20 years imprisonment.

Do not disclose or lend your IDENTIFICATION NUMBER AND/OR PASSWORD to someone else. They are for your use only and serve as your electronic signature. This means that you will be held responsible for the consequences of unauthorized or illegal transactions.

Computer Usage

The Standards of Ethical Conduct for the Employees of the Executive Branch (5 CFR 2635.704) do not permit the use of government property, including computers, for other than authorized purposes. In addition, users must adhere to CMS Information Security Policies, Standards, and Procedures.

Monitoring

Users usage may be monitored, recorded, and audited. The use of the information system establishes their consent to any and all monitoring and recording of their activities.

Local System Requirements

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ACCEPT

DECLINE

Customize GPRO Web Interface

Customize GPRO Web Interface

Please set the options below to customize the application. Upon saving your changes, your selected default page will be displayed.

Accessibility Preferences

Accessibility Preferences I use a screen reader
 I use high contrast colors
 I use large fonts

User Preferences

* Show patients under these module(s): CARE-1: Medication Reconciliation
 CARE-2: Falls
 CAD: Coronary Artery Disease
 DM: Diabetes Mellitus
 HF: Heart Failure
 HTN: Hypertension
 IVD: Ischemic Vascular Disease
 PREV-5: Breast Cancer Screening
 PREV-6: Colorectal Cancer Screening
 PREV-7: Influenza Immunization
 PREV-8: Pneumococcal Vaccination
 PREV-9: BMI Screening and Follow-Up
 PREV-10: Tobacco Use: Screening and Cessation Intervention
 PREV-11: Screening for High Blood Pressure and Follow-Up
 PREV-12: Depression Screening

* Show errors (if any) after saving Yes
 No

Default Page Selection

* Set as my default page Home Page (At least one module in "Show patients under these module(s)" checkbox above must be checked.)
 Export Data
 Upload Data
 Reports

Home Page

<Your Organization Name Here> Accessibility | Help

Home Reports ▾ Export Data Upload Data Add/Edit ▾ Locked Records List Users Submit Preferences

Patient List for <Your Organization Name Here>

[Apply Filters](#)
[Clear Filters](#)
[Refresh Patient List](#)
?

Medicare ID	First Name	Last Name	Gender	Birth Date	CARE-1 Rank	CARE-1 Complete	CARE-2 Rank	CARE-2 Complete	CAD Rank
051645901E	FNAME695211	LNAME695211	Female	03/18/1943	0	NR	0	NR	0
096611832E	FNAME695693	LNAME695693	Female	01/22/1946	0	NR	0	NR	0
184047857E	FNAME694572	LNAME694572	Female	07/10/1954	0	NR	0	NR	0
219183385E	FNAME694285	LNAME694285	Female	11/14/1945	0	NR	0	NR	0
221409715E	FNAME695623	LNAME695623	Female	08/19/1964	0	NR	0	NR	0
230217896E	FNAME695236	LNAME695236	Female	09/28/1943	0	NR	0	NR	0
250074965E	FNAME695988	LNAME695988	Female	12/06/1959	0	NR	0	NR	0
250075354E	FNAME694532	LNAME694532	Female	01/28/1962	0	NR	0	NR	0
250586607C1	FNAME695927	LNAME695927	Female	10/05/1947	0	NR	0	NR	0
250914977E	FNAME695114	LNAME695114	Female	02/11/1963	0	NR	0	NR	0

Group Status [Refresh Status](#) ?

	CARE-1	CARE-2	CAD	DM	HF	HTN	IVD	PREV-5	PREV-6	PREV-7	PREV-8	PREV-9	PREV-10	PREV-11	PREV-12
Analysis	0 ❌	0 ❌	0 ❌	0 ❌	0 ❌	0 ❌	0 ❌	0 ❌	0 ❌	0 ❌	0 ❌	0 ❌	0 ❌	0 ❌	0 ❌
Complete	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Skipped	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Demographics CARE CAD DM HF HTN IVD PREV

No patient is selected. Please select a patient from the list.

Patient List

Patient List for <Your Organization Name Here>

[Apply Filters](#) [Clear Filters](#) [Refresh Patient List](#) [?](#)

Medicare ID	First Name	Last Name	Gender	Birth Date	CARE-1 Rank	CARE-1 Complete	CARE-2 Rank	CARE-2 Complete	CAD Rank
051645901E	FNAME695211	LNAME695211	Female	03/18/1943	0	NR	0	NR	0
096611832E	FNAME695693	LNAME695693	Female	01/22/1946	0	NR	0	NR	0
184047857E	FNAME694572	LNAME694572	Female	07/10/1954	0	NR	0	NR	0
219183385E	FNAME694285	LNAME694285	Female	11/14/1945	0	NR	0	NR	0
221409715E	FNAME695623	LNAME695623	Female	08/19/1964	0	NR	0	NR	0
230217896E	FNAME695236	LNAME695236	Female	09/28/1943	0	NR	0	NR	0
250074965E	FNAME695988	LNAME695988	Female	12/06/1959	0	NR	0	NR	0
250075354E	FNAME694532	LNAME694532	Female	01/28/1962	0	NR	0	NR	0
250586607C1	FNAME695927	LNAME695927	Female	10/05/1947	0	NR	0	NR	0
250914977E	FNAME695114	LNAME695114	Female	02/11/1963	0	NR	0	NR	0

Patient List (cont.)

Patient List for <Your Organization Name Here>

PREV-11 Complete	PREV-12 Rank	PREV-12 Complete	Provider Name 1	Provider Name 2	Provider Name 3	Clinic ID	Clinic Name	Medical Record Number
NR	0	NR	PLNAME071466,...	PLNAME071544,...	PLNAME071673,...	670171446	CNAME6492	
NR	0	NR	PLNAME071483,...	PLNAME071651,...	PLNAME071696,...	670171446	CNAME6492	
NR	0	NR	PLNAME071686,...	PLNAME071635,...	PLNAME071581,...	670171446	CNAME6492	
NR	0	NR	PLNAME071644,...	PLNAME071442,...	PLNAME071553,...	670171446	CNAME6492	
NR	0	NR	PLNAME071419,...	PLNAME071732,...	PLNAME071647,...	670171446	CNAME6492	
NR	0	NR	PLNAME071483,...			670171446	CNAME6492	
✘	615	✘	PLNAME071477,...	PLNAME071503,...	PLNAME071654,...	670171446	CNAME6492	
NR	0	NR	PLNAME071802,...	PLNAME071524,...	PLNAME071800,...	670171446	CNAME6492	
NR	0	NR	PLNAME071635,...	PLNAME071512,...		670171446	CNAME6492	
NR	0	NR	PLNAME071647,...			670171446	CNAME6492	

Group Status

Group Status															Refresh Status	?
	CARE-1	CARE-2	CAD	DM	HF	HTN	IVD	PREV-5	PREV-6	PREV-7	PREV-8	PREV-9	PREV-10	PREV-11	PREV-12	
Analysis	0 ❌	0 ❌	0 ❌	0 ❌	0 ❌	0 ❌	0 ❌	0 ❌	0 ❌	0 ❌	0 ❌	0 ❌	0 ❌	0 ❌	0 ❌	
Complete	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Skipped	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	

Group Status															Refresh Status	?
	CARE-1	CARE-2	CAD	DM	HF	HTN	IVD	PREV-5	PREV-6	PREV-7	PREV-8	PREV-9	PREV-10	PREV-11	PREV-12	
Analysis	234 ✅	575 ✅	307 ✅	556 ✅	82 ✅	445 ✅	418 ✅	579 ✅	586 ✅	585 ✅	597 ✅	587 ✅	587 ✅	592 ✅	587 ✅	
Complete	234	576	307	556	82	463	470	579	586	588	598	588	590	592	589	
Skipped	11	29	19	60	5	152	118	37	30	23	15	24	21	24	23	

Patient Status

Patient Status Group Status Save Patient Cancel Check Entries 00:00:00 ?

First Name FNAME698294 Last Name LNAME698294 Gender Female Date of Birth 06/10/1944 Medicare ID 007644210C Medical Record Number ---

Current Mode Browsing Locked By --- Updated --- Updated By ---

	CARE-1	CARE-2	CAD	DM	HF	HTN	IVD	PREV-5	PREV-6	PREV-7	PREV-8	PREV-9	PREV-10	PREV-11	PREV-12
Complete	NR	NR	NR	✘	NR	NR	NR	✘	NR	NR	NR	NR	NR	NR	NR
Rank	0	0	0	469	0	0	0	390	0	0	0	0	0	0	0
Dx	---	---	No	No	No	No	No	---	---	---	---	---	---	---	---

Patient Status Group Status Save Patient Cancel Check Entries 00:00:00 ?

First Name FNAME463570 Last Name LNAME463570 Gender Female Date of Birth 05/19/1940 Medicare ID 024853805E Medical Record Number ---

Current Mode Browsing Locked By --- Updated 10/21/2013 Updated By USER TWO

	CARE-1	CARE-2	CAD	DM	HF	HTN	IVD	PREV-5	PREV-6	PREV-7	PREV-8	PREV-9	PREV-10	PREV-11	PREV-12
Complete	NR	✔	NR	NR	NR	NR	NR	NR	✔	NR	✔	✔	✔	✔	✔
Rank	0	368	0	0	0	0	0	0	181	0	368	344	326	348	334
Dx	---	---	No	No	No	No	No	---	---	---	---	---	---	---	---

Medical Record Found

Patient Medical Record 

Medical Record Found Reason Date 

Patient Demographics Tab

Demographics CARE CAD DM HF HTN IVD PREV

Demographics (Required Information) ⓘ

Medicare ID 007644210C

* First Name

* Last Name

Gender

* Date of Birth ⓘ

Demographics (Optional Information) ⓘ

Medical Record Number

Other ID

Provider Name 1 PLNAME071896, PFNAME071896 ⓘ

Provider Name 2 PLNAME071896, PFNAME071896 ⓘ

Provider Name 3 PLNAME071834, PFNAME071834 ⓘ

Clinic ID 746813333 ⓘ

General Comments (Optional) ⓘ

* P... L... H...

Care Coordination/Patient Safety (CARE) Tab

Patient Medical Record 

Medical Record Found Reason Date 

Demographics **CARE** CAD DM HF HTN IVD PREV

CARE-1: Medication Reconciliation 

CARE-1 Confirmation

Discharge Date	Discharge	Office Visit	Reconciliation
06/06/2013	<input type="text"/>	<input type="text"/>	<input type="text"/>

CARE-2: Falls 

CARE-2 Confirmation

Screening for Future Fall Risk

Comments (Optional) 

Coronary Artery Disease (CAD) Tab

Patient Medical Record ?

Medical Record Found Reason Date ?

Demographics CARE **CAD** DM HF HTN IVD PREV

CAD Confirmation ?

CAD Confirmed

CAD-2: Lipid Control ?

LDL-C Controlled/Plan of Care

CAD-7: Diabetes/LVSD and ACE-I/ARB ?

Has Diabetes

Has LVSD

ACE-I/ARB

Comments (Optional) ?

Diabetes Mellitus (DM) Tab

Patient Medical Record ?

Medical Record Found Reason Date

Demographics CARE CAD **DM** HF HTN IVD PREV

DM Confirmation ?

DM Confirmed

DM-2 and DM-15: Most Recent HbA1c Result ?

HbA1c Test

Date Drawn

HbA1c Value

DM-13: High Blood Pressure Control ?

Most Recent BP

Date Taken

Systolic

Diastolic

DM-14: LDL-C Control ?

LDL-C Test

Date Drawn

LDL-C Value

DM-16: IVD/Aspirin Use ?

Has IVD

Daily Aspirin Use

DM-17: Tobacco Non-Use ?

Tobacco Non-Use

Comments (Optional) ?

Heart Failure Tab

Patient Medical Record ?

Medical Record Found Reason Date ?

Demographics CARE CAD DM **HF** HTN IVD PREV

HF Confirmation ?

HF Confirmed

HF-6: LVSD and Beta-Blocker Therapy for LVSD ?

Has LVSD

Beta-Blocker

Comments (Optional) ?

Hypertension Tab

Patient Medical Record ?

Medical Record Found Reason Date ?

Demographics CARE CAD DM HF **HTN** IVD PREV

HTN Confirmation ?

HTN Confirmed

HTN-2: Controlling High Blood Pressure ?

Most Recent BP

Date Taken ?

Systolic

Diastolic

Comments (Optional) ?

Ischemic Vascular Disease Tab

Patient Medical Record ?

Medical Record Found Reason Date ?

Demographics CARE CAD DM HF HTN **IVD** PREV

IVD Confirmation ?

IVD Confirmed

IVD-1: Complete Lipid Profile and LDL-C Control ?

Lipid Profile Performed Yes

Date Drawn 09/14/2013 ?

LDL-C Value

IVD-2: Use of Aspirin or Another Antithrombotic ?

Aspirin/Antithrombotic Therapy

Comments (Optional) ?

Preventive Care (PREV) Tab

Patient Medical Record

Medical Record Found Reason Date

Demographics CARE CAD DM HF HTN IVD **PREV**

PREV-5: Breast Cancer Screening

PREV-5 Confirmation

Screening Performed

PREV-6: Colorectal Cancer Screening

PREV-6 Confirmation

Screening Is Current

PREV-7: Influenza Immunization

PREV-7 Confirmation

Immunization Received

PREV-8: Pneumococcal Vaccination

PREV-8 Confirmation

Vaccination Received

PREV-9: BMI Screening and Follow-Up

PREV-9 Confirmation

Calculated BMI

BMI Normal

Follow-Up Plan

PREV-10: Tobacco Use: Screening and Cessation Intervention

PREV-10 Confirmation

Tobacco Use

Cessation Counseling Intervention

PREV-11: Screening for High Blood Pressure and Follow-Up

PREV-11 Confirmation

Blood Pressure Screening

PREV-12: Depression Screening

PREV-12 Confirmation

Clinical Depression Screening

Positive for Clinical Depression

Follow-Up Plan

Comments (Optional)

Export Data Screen

<Your Organization Name Here> Accessibility | Help

Home Reports ▾ Export Data Upload Data Add/Edit ▾ Locked Records List Users Submit Preferences

Export Data

* Export Data Set Select Export Data Set is required.

Note: When Patient Ranking option is selected from the Export Data Set drop-down, at least one module needs to be checked in Export Patients In Module(s).

Export Patients In Module(s): Medication Reconciliation

- CARE-2: Falls
- CAD: Coronary Artery Disease
- DM: Diabetes Mellitus
- HF: Heart Failure
- HTN: Hypertension
- IVD: Ischemic Vascular Disease
- PREV-5: Breast Cancer Screening
- PREV-6: Colorectal Cancer Screening
- PREV-7: Influenza Immunization
- PREV-8: Pneumococcal Vaccination
- PREV-9: BMI Screening and Follow-Up
- PREV-10: Tobacco Use: Screening and Cessation Intervention
- PREV-11: Screening for High Blood Pressure and Follow-Up
- PREV-12: Depression Screening

Note: If the patient is ranked in additional modules than the ones selected above, check the Export all data for patients ranked in the selected module(s) checkbox below to export the additional data.

Export all data for patients ranked in the selected module(s)

[Generate XML](#)

* Required field

Export Data Results

[Refresh](#)

Date	User ID	File Name	Status	Comments
11/18/2013 11:18AM	JM15	Patients.xml	Complete	CARE-1,CARE-2,CAD,DM,HF,HTN,IVD,PREV-5,PREV-6,PREV-7,PREV-8,PREV-9,PREV-10,PREV-11,PREV-12
11/18/2013 11:18AM	JM15	Patient-Discharge.xml	Complete	
11/07/2013 02:10PM	SGK15	Clinics.xml	Complete	
10/15/2013 09:26AM	SGK15	Patient-Discharge.xml	Complete	
10/15/2013 09:25AM	SGK15	Patients.xml	Complete	PREV-12

Upload Data Screen

<Your Organization Name Here> Accessibility | Help

Home Reports ▾ Export Data Upload Data Add/Edit ▾ Locked Records List Users Submit Preferences

Upload Data ?

* Upload Data Set Upload Data Set

Note: No other user Patients Patient Discharge database while data is being uploaded.

* Source File

Note: The name of the file can not exceed 35 characters.

* Required field

Upload Data Results Refresh ?

Date	User ID	File Name	File Type	Status
10/15/2013 03:09PM	SGK15	prev12frmexcel.xml	Patient	Upload Successful
10/15/2013 02:47PM	SGK15	prev11frmexcel.xml	Patient	Upload Successful
10/15/2013 02:41PM	SGK15	prev8frmexcel.xml	Patient	Upload Successful
10/15/2013 02:35PM	SGK15	prev9frmexcel.xml	Patient	Upload Successful
10/15/2013 02:24PM	SGK15	prev7frmexcel.xml	Patient	Upload Successful
10/15/2013 02:14PM	SGK15	prev6frmexcel.xml	Patient	Upload Successful
10/15/2013 02:09PM	SGK15	prev5frmexcel.xml	Patient	Upload Successful
10/15/2013 01:58PM	SGK15	prev10frmexcel.xml	Patient	Upload Successful
10/15/2013 01:39PM	SGK15	ptdischrfrmexcel.xml	Patient Discharge	Upload Successful
10/15/2013 01:35PM	SGK15	ptdischrfrmexcel.xml	Patient	Invalid file structure
10/15/2013 01:34PM	SGK15	care2frmexcel.xml	Patient	Upload Successful
10/15/2013 01:28PM	SGK15	large-file.xml	Patient	Invalid file structure
10/15/2013 01:23PM	SGK15	ivdfrmexcel.xml	Patient	Upload Successful
10/15/2013 10:44AM	SGK15	ivdfrmexcel.xml	Patient	Invalid file structure
08/28/2013 01:53PM	RD15	patients-rodney.xml	Patient	Invalid file structure
08/22/2013 10:53AM	SGK15	patientsgrp15dm.xml	Patient	Upload Failed
08/22/2013 10:02AM	SGK15	patient-dischargegrp15.xml	Patient Discharge	Upload Failed

Reports

<Your Organization Name Here> Accessibility | Help

Home Reports Export Data Upload Data Add/Edit Locked Records List Users Submit Preferences

Patient <Your Organization Name Here>

Apply Filters Clear Filters Refresh Patient List ?

Medic	Patient Name	Gender	Birth Date	CARE-1 Rank	CARE-1 Complete	CARE-2 Rank	CARE-2 Complete	CAD Rank
05164	NAME695211	Female	03/18/1943	0	NR	0	NR	0

Patient Summary Report

PATIENT SUMMARY REPORT -- Chinese Community Accountable Care Organization, Inc.

Patient LNAME360388, FNAME360388 Total Time 00:00:42 Patient Data Incomplete

Demographics

Medicare ID 954398283M
 Gender Female
 Birth Date 08/13/1931
 Medical Record Number ---
 Other ID ---
 Provider Name 1 PLNAME001247, PFNAME001247
 Provider Name 2 PLNAME001252, PFNAME001252
 Provider Name 3 PLNAME001331, PFNAME001331
 Clinic ID 810389320
 Updated By SPENCER WILLIAM
 Updated 09/19/2013 16:12:48
 General Comments ---

Module	Rank	Status
CARE-1	0	Not Ranked
CARE-2	0	Not Ranked
CAD	0	Not Ranked
DM	0	Not Ranked
HF	0	Not Ranked
HTN	354	Skipped
IVD	305	Complete
PREV-5	0	Not Ranked
PREV-6	0	Not Ranked
PREV-7	0	Not Ranked
PREV-8	0	Not Ranked
PREV-9	0	Not Ranked
PREV-10	0	Not Ranked
PREV-11	0	Not Ranked
PREV-12	0	Not Ranked

Medical Record Found

Medical Record Found Yes
 Date ---
 Reason ---

HTN: Hypertension

HTN Confirmation

HTN Confirmed Not Confirmed

HTN-2: Controlling High Blood Pressure

Most Recent BP ---
 Date Taken ---
 Systolic ---
 Diastolic ---

HTN Comments

IVD: Ischemic Vascular Disease

IVD Confirmation

IVD Confirmed Yes

IVD-1: Complete Lipid Profile and LDL-C Control

Lipid Profile Performed Yes
 Date Drawn 06/19/2013
 LDL-C Value 100

IVD-2: Use of Aspirin or Another Antithrombotic

Aspirin/Antithrombotic Therapy Yes

IVD Comments

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CMS SENSITIVE INFORMATION - REQUIRES SPECIAL HANDLING

Check Entries Report

<Your Organization Name Here>

Check Entries Report - 10/24/2013 09:33AM -- <Your Organization Name Here>

Medicare ID	Type	Measure	Element	Message	Provider Name 1	Provider Name 2	Provider Name 3
622696114E	ERROR	CARE-2	Screening for Future Fall Risk	The value is missing.	PLNAME022761, PFNAME022761	PLNAME022710, PFNAME022710	PLNAME022730, PFNAME022730
622696114E	WARNING	CAD-7	Has Diabetes	Inconsistent with similar element: DM: DM Confirmed.	PLNAME022761, PFNAME022761	PLNAME022710, PFNAME022710	PLNAME022730, PFNAME022730
622696114E	WARNING	DM Confirmation	DM Confirmed	Inconsistent with similar element: CAD: Has Diabetes.	PLNAME022761, PFNAME022761	PLNAME022710, PFNAME022710	PLNAME022730, PFNAME022730
283943584C	ERROR	CARE-2	CARE-2 Confirmation	The value is missing.	PLNAME022658, PFNAME022658	PLNAME022761, PFNAME022761	PLNAME022692, PFNAME022692
281155695E	ERROR	CARE-2	CARE-2 Confirmation	The value is missing.	PLNAME022714, PFNAME022714	PLNAME022729, PFNAME022729	PLNAME022672, PFNAME022672
283358089E	ERROR	CARE-2	CARE-2 Confirmation	The value is missing.	PLNAME022701, PFNAME022701	PLNAME022702, PFNAME022702	PLNAME022662, PFNAME022662
223155930E	ERROR	CARE-2	CARE-2 Confirmation	The value is missing.	PLNAME022734, PFNAME022734	PLNAME022717, PFNAME022717	PLNAME022649, PFNAME022649

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CMS SENSITIVE INFORMATION - REQUIRES SPECIAL HANDLING

Totals Report Summary

<Your Organization Name Here>

Totals Report - 10/23/2013 02:32PM -- <Your Organization Name Here>

CARE-1: Medication Reconciliation

Report Title	Total	Details	Comments
All Ranked Patients	25		
----All Confirmed and Complete	21		
----All Skipped	4		
----All Incomplete	0		
Consecutively Completed or Skipped	25		
----Medical Record Not Found	1		4.00% - threshold of 10% not exceeded.
----Not Confirmed	0		
----Not Qualified For Sample	1		4.00% - threshold of 10% not exceeded.
-----In Hospice	1		
-----Moved Out of Country	0		
-----Deceased	0		
-----HMO Enrollment	0		
----Not Confirmed - Medical Reasons	0		
----No - Other CMS Approved Reason	2		8.00% - threshold of 10% not exceeded.
----For Analysis	21		OK! Minimum requirement met.

CARE-2: Falls

Report Title	Total	Details	Comments
All Ranked Patients	616		
----All Confirmed and Complete	574		
----All Skipped	38		
----All Incomplete	4		
Consecutively Completed or Skipped	589		
----Medical Record Not Found	0		
----Not Confirmed	0		
----Not Qualified For Sample	1		0.17% - threshold of 10% not exceeded.
-----In Hospice	1		
-----Moved Out of Country	0		
-----Deceased	0		
-----HMO Enrollment	0		
----Not Confirmed - Medical Reasons	0		
----No - Other CMS Approved Reason	14		2.38% - threshold of 10% not exceeded.
----For Analysis	574		OK! Minimum requirement met.

Totals Report Detail

<Your Organization Name Here>

Totals Report - 10/23/2013 02:32PM -- <Your Organization Name Here>

Details for CARE-1: ----For Analysis

Medicare ID	Last Name	First Name	Birth Date	Rank	Status	CARE-1 Confirmed	Provider Name 1	Provider Name 2	Provider Name 3
977842718E	LNAME019247	FNAME019247	09/20/1932	1	Complete	Yes	PLNAME022727,...	PLNAME022730,...	PLNAME022722,...
000488200E	LNAME021768t	FNAME021768	06/12/1937	2	Complete	Yes	PLNAME022763,...	PLNAME022761,...	PLNAME022730,...
074040667E	LNAME034102	FNAME034102	01/24/1928	3	Complete	Yes	PLNAME022727,...	PLNAME022692,...	PLNAME022764,...
850853784E	LNAME044158	FNAME044158	03/22/1932	4	Complete	Yes	PLNAME022727,...		
664093191E	LNAME055522	FNAME055522	06/09/1926	5	Complete	Yes	PLNAME022649,...	PLNAME022665,...	PLNAME022687,...
494084509E	LNAME070055	FNAME070055	02/07/1924	7	Complete	Yes	PLNAME022761,...	PLNAME022722,...	
475642457E	LNAME092378	FNAME092378	11/18/1936	8	Complete	Yes	PLNAME022761,...	PLNAME022692,...	PLNAME022732,...
283852409E	LNAME101418	FNAME101418	09/15/1931	10	Complete	Yes	PLNAME022722,...	PLNAME022731,...	PLNAME022727,...
283616966E	LNAME101453	FNAME101453	07/15/1934	11	Complete	Yes	PLNAME022717,...	PLNAME022723,...	PLNAME022720,...
283245163E	LNAME101559	FNAME101559	12/06/1942	12	Complete	Yes	PLNAME022717,...		
676699332E	LNAME068636	FNAME068636	09/26/1937	13	Complete	Yes	PLNAME022727,...	PLNAME022663,...	
641850320C	LNAME059754	FNAME059754	12/08/1937	14	Complete	Yes	PLNAME022732,...	PLNAME022761,...	
190446930E	LNAME130813	FNAME130813	10/11/1939	15	Complete	Yes	PLNAME022752,...	PLNAME022734,...	PLNAME022717,...
281414563E	LNAME101139	FNAME101139	11/12/1938	16	Complete	Yes	PLNAME022727,...		
217213421E	LNAME124874	FNAME124874	12/14/1940	17	Complete	Yes	PLNAME022734,...		
283458417E	LNAME101514	FNAME101514	06/06/1940	18	Complete	Yes	PLNAME022718,...	PLNAME022687,...	
283254796E	LNAME101579	FNAME101579	11/12/1940	19	Complete	Yes	PLNAME022692,...	PLNAME022722,...	
645686919E	LNAME060572	FNAME060572	10/25/1942	20	Complete	Yes	PLNAME022701,...	PLNAME022692,...	PLNAME022764,...
268497727E	LNAME102339	FNAME102339	07/08/1943	21	Complete	Yes	PLNAME022719,...	PLNAME022726,...	PLNAME022730,...
281253004E	LNAME101212	FNAME101212	05/23/1943	22	Complete	Yes	PLNAME022692,...	PLNAME022658,...	PLNAME022762,...
839499615E	LNAME041997	FNAME041997	02/13/1946	23	Complete	Yes	PLNAME022736,...	PLNAME022734,...	

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CMS SENSITIVE INFORMATION - REQUIRES SPECIAL HANDLING

Measure Rates Report Summary

<Your Organization Name Here>

Measure Rates Report - 10/23/2013 02:33PM -- <Your Organization Name Here>

CARE-1: Medication Reconciliation

Measure Description	Total Eligible (1)	Denominator Exclusions(2)	Denominator (3)	Measure Not Met (4)	Measure Met(5)	Measure Rate(6)	Complete (7)	Incomplete (8)	Completion Rate(9)	Total Complete (11)	Total Incomplete (12)
* CARE-1	17	0	17	2	15	88.24	21	0	100.00	25	0

CARE-2: Falls

Measure Description	Total Eligible (1)	Denominator Exclusions(2)	Denominator (3)	Measure Not Met (4)	Measure Met(5)	Measure Rate(6)	Complete (7)	Incomplete (8)	Completion Rate(9)	Total Complete (11)	Total Incomplete (12)
CARE-2	574	192	382	193	189	49.48	411	0	100.00	612	4

CAD: Coronary Artery Disease

Measure Description	Total Eligible (1)	Denominator Exclusions(2)	Denominator (3)	Measure Not Met (4)	Measure Met(5)	Measure Rate(6)	Complete (7)	Incomplete (8)	Completion Rate(9)	Total Complete (11)	Total Incomplete (12)
CAD-2	37	0	37	0	37	100.00	38	0	100.00	38	0
CAD-7	34	0	34	0	34	100.00	38	0	100.00	38	0
CAD-COMP	37	0	37	0	37	100.00	38	0	100.00	38	0

DM: Diabetes Mellitus

Measure Description	Total Eligible (1)	Denominator Exclusions(2)	Denominator (3)	Measure Not Met (4)	Measure Met(5)	Measure Rate(6)	Complete (7)	Incomplete (8)	Completion Rate(9)	Total Complete (11)	Total Incomplete (12)
(10)DM-2	142	0	142	0	142	100.00	146	0	100.00	166	0
DM-13	142	0	142	142	0	0.00	146	0	100.00	166	0
DM-14	142	0	142	141	1	0.70	146	0	100.00	166	0
DM-15	142	0	142	142	0	0.00	146	0	100.00	166	0
DM-16	2	1	1	0	1	100.00	146	0	100.00	166	0
DM-17	142	0	142	138	4	2.82	146	0	100.00	166	0
DM-COMP	142	0	142	142	0	0.00	146	0	100.00	166	0

Measure Rates Report Detail

<Your Organization Name Here>

Measure Rates Report - 10/23/2013 02:33PM -- <Your Organization Name Here>

Details for CAD: CAD-7 - Total Eligible

Medicare ID	Last Name	First Name	Birth Date	Rank	Status	CAD Confirmed	Provider Name 1	Provider Name 2	Provider Name 3
981494010E	LNAME006308	FNAME006308	05/30/1952	1	Complete	Yes	PLNAME022717,...	PLNAME022736,...	PLNAME022720,...
840413139E	LNAME039947	FNAME039947	01/20/1936	3	Complete	Yes	PLNAME022704,...		
824712709E	LNAME040492	FNAME040492	12/08/1954	4	Complete	Yes	PLNAME022764,...	PLNAME022663,...	PLNAME022664,...
699841049E	LNAME048460	FNAME048460	03/28/1933	5	Complete	Yes	PLNAME022704,...		
660855108E	LNAME054673	FNAME054673	06/09/1935	6	Complete	Yes	PLNAME022718,...	PLNAME022740,...	PLNAME022734,...
493645734T	LNAME070198	FNAME070198	10/06/1935	8	Complete	Yes	PLNAME022727,...		
409656809E	LNAME070373	FNAME070373	02/15/1929	9	Complete	Yes	PLNAME022720,...		
452843054E	LNAME091441	FNAME091441	10/08/1930	10	Complete	Yes	PLNAME022764,...	PLNAME022682,...	PLNAME022722,...
295811971E	LNAME098038	FNAME098038	11/29/1933	11	Complete	Yes	PLNAME022669,...	PLNAME022717,...	PLNAME022718,...
281818293E	LNAME101044	FNAME101044	01/30/1930	12	Complete	Yes	PLNAME022709,...		
283698907E	LNAME101427	FNAME101427	12/12/1930	13	Complete	Yes	PLNAME022764,...		
283852409E	LNAME101418	FNAME101418	09/15/1931	14	Complete	Yes	PLNAME022722,...	PLNAME022731,...	PLNAME022727,...
648854424E	LNAME058502	FNAME058502	04/05/1937	15	Complete	Yes	PLNAME022722,...		
190446930E	LNAME130813	FNAME130813	10/11/1939	16	Complete	Yes	PLNAME022752,...	PLNAME022734,...	PLNAME022717,...
235419886E	LNAME129024	FNAME129024	07/31/1938	17	Complete	Yes	PLNAME022756,...	PLNAME022674,...	
283411825E	LNAME101506	FNAME101506	09/06/1939	18	Complete	Yes	PLNAME022701,...	PLNAME022650,...	PLNAME022662,...
281780051E	LNAME101347	FNAME101347	01/31/1953	19	Complete	Yes	PLNAME022696,...	PLNAME022720,...	PLNAME022684,...
855640838E	LNAME045875	FNAME045875	09/29/1940	20	Complete	Yes	PLNAME022695,...	PLNAME022732,...	PLNAME022692,...
699640243E	LNAME048503	FNAME048503	06/13/1941	21	Complete	Yes	PLNAME022666,...		PLNAME022656,...
281189119E	LNAME101233	FNAME101233	10/01/1945	22	Complete	Yes	PLNAME022672,...	PLNAME022694,...	PLNAME022729,...
648641232E	LNAME058623	FNAME058623	02/16/1943	23	Complete	Yes	PLNAME022671,...		
095415317E	LNAME021230	FNAME021230	11/29/1952	24	Complete	Yes	PLNAME022718,...	PLNAME022717,...	PLNAME022738,...
225243802E	LNAME115714	FNAME115714	02/10/1943	25	Complete	Yes	PLNAME022731,...		
281215941E	LNAME101199	FNAME101199	09/08/1944	26	Complete	Yes	PLNAME022718,...	PLNAME022734,...	
605614870E	LNAME050368	FNAME050368	07/04/1944	27	Complete	Yes	PLNAME022704,...		
200643066E	LNAME098366	FNAME098366	02/03/1944	28	Complete	Yes	PLNAME022672,...		
040495578E	LNAME027245	FNAME027245	08/15/1949	29	Complete	Yes	PLNAME022695,...	PLNAME022727,...	
199899401E	LNAME130787	FNAME130787	10/29/1953	30	Complete	Yes	PLNAME022764,...	PLNAME022695,...	PLNAME022692,...
885591167E	LNAME038974	FNAME038974	02/09/1955	31	Complete	Yes	PLNAME022725,...	PLNAME022729,...	PLNAME022672,...
283113848E	LNAME101645	FNAME101645	05/31/1946	32	Complete	Yes	PLNAME022656,...		
253696268E	LNAME130679	FNAME130679	10/21/1951	33	Complete	Yes	PLNAME022728,...	PLNAME022739,...	PLNAME022743,...
299487367C	LNAME092530	FNAME092530	01/31/1942	34	Complete	Yes	PLNAME022719,...	PLNAME022726,...	PLNAME022761,...
695280565E	LNAME049424	FNAME049424	09/08/1946	36	Complete	Yes	PLNAME022671,...	PLNAME022738,...	
017613063E	LNAME030395	FNAME030395	12/03/1946	37	Complete	Yes	PLNAME022749,...		

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CMS SENSITIVE INFORMATION - REQUIRES SPECIAL HANDLING

Pre-filled Elements Report

<Your Organization Name Here>

Pre-filled Elements Report

Pre-filled Elements for FNAME030395 LNAME030395 -- <Your Organization Name Here>

Measure	Element	Source	Pre-filled Value	Current Value	Changed
	First Name		FNAME030395	FNAME030395	No
	Last Name		LNAME030395	LNAME030395	No
	Gender		Female	Female	No
	Birth Date		12/03/1946	12/03/1946	No
	Provider Name 1		PLNAME022749, PFNAME022749	PLNAME022749, PFNAME022749	No
	Provider Name 2				No
	Provider Name 3				No
	Clinic ID		120892372	120892372	No
DM-2 and DM-15	HbA1c Test				
DM-2 and DM-15	Date Drawn				
DM-14	LDL-C Test				
DM-14	Date Drawn				
IVD-1	Lipid Profile Performed	Unknown	Yes	No	Yes
IVD-1	Date Drawn	Unknown	07/20/2013	07/20/2013	No
PREV-5	Screening Performed				
PREV-6	Screening is Current				
PREV-7	Immunization Received				
PREV-8	Vaccination Received				

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CMS SENSITIVE INFORMATION - REQUIRES SPECIAL HANDLING

Activity Logs Report

<Your Organization Name Here>

Activity Logs Report

Log Date	IACS ID	Patient	Action	Description
10/15/2013 14:47:29.000	SGK15	LNAME101497, FNAME101497 - 03/18/1966	Record Updated by XML	Data Status Complete
10/15/2013 14:47:29.000	SGK15	LNAME101725, FNAME101725 - 10/14/1958	Record Updated by XML	Data Status Incomplete
10/15/2013 14:47:29.000	SGK15	LNAME050670, FNAME050670 - 05/28/1942	Record Updated by XML	Data Status Incomplete
10/15/2013 14:47:29.000	SGK15	LNAME006488, FNAME006488 - 06/03/1942	Record Updated by XML	Data Status Incomplete
10/15/2013 14:47:29.000	SGK15	LNAME101704, FNAME101704 - 06/05/1979	Record Updated by XML	Data Status Incomplete
10/15/2013 14:47:29.000	SGK15	LNAME130817, FNAME130817 - 07/03/1982	Record Updated by XML	Data Status Incomplete
10/17/2013 09:23:15.032	OT15		Preferences Changed	Preferences changed.
10/17/2013 11:29:06.867	SGK15		Submit Completed Data	Submission requested.
10/17/2013 16:05:33.170	SGK15		Totals Report Generated	Totals Report generated.
11/20/2013 14:00:00.263	JM15		Activity Logs Report Gen...	Activity Log Report requested.

Rows 4988 - 5987 of 5988

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CMS SENSITIVE INFORMATION - REQUIRES SPECIAL HANDLING

Submit Screen

<Your Organization Name Here> Accessibility | Help

Home Reports ▾ Export Data Upload Data Add/Edit ▾ Locked Records List Users Submit Preferences

Submit ?

Before submitting for completion, make sure that:

- The abstractors are done abstracting patient data.
- The totals of modules have met the minimum requirements. Verify this below.

Module Completion Status for <Your Organization Name Here>

Module	Comments
CARE-1: Medication Reconciliation	OK! Minimum requirement met.
CARE-2: Falls	OK! Minimum requirement met.
CAD: Coronary Artery Disease	OK! Minimum requirement met.
DM: Diabetes Mellitus	OK! Minimum requirement met.
HF: Heart Failure	OK! Minimum requirement met.
HTN: Hypertension	OK! Minimum requirement met.
IVD: Ischemic Vascular Disease	OK! Minimum requirement met.
PREV-5: Breast Cancer Screening	OK! Minimum requirement met.
PREV-6: Colorectal Cancer Screening	OK! Minimum requirement met.
PREV-7: Influenza Immunization	OK! Minimum requirement met.
PREV-8: Pneumococcal Vaccination	OK! Minimum requirement met.
PREV-9: BMI Screening and Follow-Up	OK! Minimum requirement met.
PREV-10: Tobacco Use: Screening and Cessation Intervention	OK! Minimum requirement met.
PREV-11: Screening for High Blood Pressure and Follow-Up	OK! Minimum requirement met.
PREV-12: Depression Screening	OK! Minimum requirement met.

I certify that I have been duly authorized to submit this data, and I certify that the data submitted is true, accurate, and complete. I understand that the knowing, reckless, or willful omission, misrepresentation, or falsification of any information contained in this submission or any communication supplying information to Medicare may be punished by criminal, civil, or administrative penalties, including fines and imprisonment.

Submit Status Report

<Your Organization Name Here>

Submit Status Report for <Your Organization Name Here> - 10/23/2013 04:03:46 PM

The data you have submitted has been received by CMS and meets the requirements for ACO GPRO reporting.

- Module
- CARE-1: Medication Reconciliation
- CARE-2: Falls
- CAD: Coronary Artery Disease
- DM: Diabetes Mellitus
- HF: Heart Failure
- HTN: Hypertension
- IVD: Ischemic Vascular Disease
- PREV-5: Breast Cancer Screening
- PREV-6: Colorectal Cancer Screening
- PREV-7: Influenza Immunization
- PREV-8: Pneumococcal Vaccination
- PREV-9: BMI Screening and Follow-Up
- PREV-10: Tobacco Use: Screening and Cessation Intervention
- PREV-11: Screening for High Blood Pressure and Follow-Up
- PREV-12: Depression Screening

<Your Organization Name Here>

Submit Status Report for <Your Organization Name Here> - 10/17/2013 11:29:25 AM

The data you have submitted has been received by CMS and meets the requirements for PQRS GPRO satisfactory reporting.

Module	Comments
CARE-1: Medication Reconciliation	OK! Minimum requirement met.
CARE-2: Falls	OK! Minimum requirement met.
CAD: Coronary Artery Disease	OK! Minimum requirement met.
DM: Diabetes Mellitus	OK! Minimum requirement met.
HF: Heart Failure	OK! Minimum requirement met.
HTN: Hypertension	OK! Minimum requirement met.
IVD: Ischemic Vascular Disease	OK! Minimum requirement met.
PREV-5: Breast Cancer Screening	OK! Minimum requirement met.
PREV-6: Colorectal Cancer Screening	OK! Minimum requirement met.
PREV-7: Influenza Immunization	OK! Minimum requirement met.
PREV-8: Pneumococcal Vaccination	OK! Minimum requirement met.
PREV-9: BMI Screening and Follow-Up	OK! Minimum requirement met.
PREV-10: Tobacco Use: Screening and Cessation Intervention	OK! Minimum requirement met.
PREV-11: Screening for High Blood Pressure and Follow-Up	OK! Minimum requirement met.
PREV-12: Depression Screening	OK! Minimum requirement met.

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CMS SENSITIVE INFORMATION - REQUIRES SPECIAL HANDLING

List of 2013 GPRO Webinars

- Look out for these other 2013 PQRS GPRO Webinars on the CMS YouTube site: <http://go.cms.gov/GPROPlaylist>
 - 2013 PQRS GPRO 101 Parts 1 & 2
 - 2013 GPRO Reporting Mechanisms Parts 1 & 2
 - 2013 GPRO Value-Based Modifier
 - Public Reporting
 - Measures Overview
 - Individuals Authorized Access to the CMS Computer Services (IACS)
 - 2013 PQRS GPRO and ACO Web Interface Measure Specifications/ Supporting Documents Parts 1, 2 & 3
 - 2013 PQRS GPRO and ACO Web Interface Assignment and Sampling
 - CAHPS Overview

Upcoming Support Calls

- Live support calls will held on the following dates:
 - 12/5, 2-4 pm ET – Question & Answer Session
 - 12/12, 2-4 pm ET – XML training
 - 1/9, 2-4 pm ET – GPRO Web Interface training
 - 1/16, 2-4 pm ET – Question & Answer Session
 - 1/27-1/31, 2-3 pm ET –
 - Daily support calls during the first week of submission
 - 2/6, 2/13, 2/20, 2/27, 3/6, 3/13, 3/20, 2-3 pm ET –
 - Weekly support calls during the remaining submission period

Resources

- GPRO Section of CMS PQRS Website:
http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/PQRS/GPRO_Web_Interface.html
- Medicare Shared Savings Program Website:
<http://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/sharedsavingsprogram/index.html>
- QualityNet Help Desk
 - Monday – Friday: 7:00 am - 7:00 pm CT
 - E-mail: qnetsupport@sdps.org
 - Phone: (866) 288-8912 (TTY 1-877-715-6222)
 - Fax: (888) 329-7377

