Physician Quality Reporting System (PQRS) Overview

The Physician Quality Reporting System (PQRS) has been using incentive payments, and will begin to use payment adjustments in 2015, to encourage eligible health care professionals (EPs) to report on specific quality measures.

Why PQRS
PQRS gives participating EPs the opportunity to assess the quality of care they are providing to their patients, helping to ensure that patients get the right care at the right time. By reporting PQRS quality measures, providers also can quantify how often they are meeting a particular quality metric. Using the feedback report provided by CMS, EPs can compare their performance on a given measure with their peers.

Choosing How to Participate
The program provides an incentive payment to practices with EPs (identified on claims by their individual National Provider Identifier [NPI] and Tax Identification Number [TIN]), or group practices participating in the group practice reporting option (GPRO) who satisfactorily report data on quality measures for covered Physician Fee Schedule (PFS) services furnished to Medicare Part B Fee-for-Service (FFS) beneficiaries (including Railroad Retirement Board and Medicare Secondary Payer).

Reporting Methods
To participate in the 2014 PQRS program, individual EPs may choose to report quality information through one of the following methods:

1. Medicare Part B claims
2. Qualified PQRS registry
3. Direct Electronic Health Record (EHR) using Certified EHR Technology (CEHRT)
4. CEHRT via Data Submission Vendor
5. Qualified clinical data registry (QCDR)

EPs should consider which PQRS reporting method best fits their practice when making this decision.

Group practices participating through the Group Practice Reporting Option (GPRO) in the 2014 PQRS program year can participate through one of the following methods:

1. Qualified PQRS registry
2. Web interface (for groups of 25+ only)
3. Direct EHR using CEHRT
4. CEHRT via Data Submission Vendor
5. CG CAHPS CMS-certified survey vendor (for groups of 25+ only)

For more information about participating in PQRS as a group, visit the Group Practice Reporting Option webpage.
Selecting Measures

Quality measures are developed by provider associations, quality groups, and CMS and are used to assign a quantity, based on a standard set by the developers, to the quality of care provided by the EP or group practice.

The types of measures reported under PQRS change from year to year. The measures generally vary by specialty, and focus on areas such as care coordination, patient safety and engagement, clinical process/effectiveness, and population/public health. They can also vary by reporting method.

When selecting measures for reporting, eligible professionals should consider factors such as:

- Clinical conditions commonly treated
- Types of care delivered frequently – e.g., preventive, chronic, acute
- Settings where care is often delivered – e.g., office, emergency department (ED), surgical suite
- Quality improvement goals for 2014
- Other quality reporting programs in use or being considered

For more information on selecting measures, review the Measures Codes webpage.

Incentive Payments

Individual EPs who meet the criteria for satisfactory submission of PQRS quality measures data via one of the reporting mechanisms above for services furnished during the 2014 reporting period will qualify to earn an incentive payment. If they qualify, they will receive an incentive payment equal to 0.5% of their total estimated Medicare Part B PFS allowed charges for covered professional services furnished during that same reporting period. For more information about PQRS incentive payments visit the Analysis and Payment webpage.

Adjustments

EPs who do not satisfactorily report data on quality measures for covered professional services during the 2014 PQRS program year will be subject to a 2% payment adjustment to their Medicare PFS amount for services provided in 2016.

For more information about PQRS payment adjustments visit the Payment Adjustment Information webpage.

Feedback Reports

EPs who report PQRS quality measures data can request to receive National Provider Identifier (NPI)-level Physician Quality Reporting Feedback Reports.

The reports include information on reporting rates, clinical performance, and incentives earned by participating individual professionals, with summary information on reporting success and incentives earned at the practice level. The feedback reports can be accessed through the Web portal in the fall of the year following the reporting (e.g. 2013 feedback reports will be available in the fall of 2014).
**Maintenance of Certification Program**

In 2014, EPs have the opportunity to earn the PQRS incentive **and** an additional incentive of 0.5% by working with a Maintenance of Certification entity. Here is what is required:

- Satisfactorily submitting data, without regard to method, on quality measures under PQRS, for a 12-month reporting period either as an individual physician or as a member of a selected group practice

**AND**

- More frequently than is required to qualify for or maintain board certification:
  - Participate in a Maintenance of Certification Program and
  - Successfully complete a qualified Maintenance of Certification Program practice assessment.

For more information about the program, visit the [Maintenance of Certification Program Incentive webpage](#).

**Value-Based Payment Modifier Program**

The Value-Based Payment Modifier (VM) Program will provide comparative performance information to physicians as part of Medicare's efforts to improve the quality and efficiency of medical care. By providing meaningful and actionable information to physicians so they can improve the care they deliver, CMS is moving toward physician reimbursement that rewards value rather than volume.

In 2016, groups with 10 or more EPs who submit claims to Medicare under a single tax identification number will be subject to the value modifier, based on their performance in 2014. These groups will need to register and choose one of the PQRS GPRO quality reporting methods.

If a group does not choose to report quality measures as a group, and at least 50% of the EPs within the group report PQRS measures individually, CMS will calculate a group quality score based on their reporting. Failing to report will result in a negative 2% value modifier adjustment to 2016 payment under the PFS. The VM adjustment is in addition to the PQRS payment adjustment.

**Help Desk**

EPs who have questions or need assistance with PQRS reporting should contact the QualityNet Help Desk. The help desk is available Monday–Friday; 7:00 AM–7:00 PM CST:

- Phone: 1-866-288-8912
- TTY: 1-877-715-6222
- Email: Qnetsupport@hcqis.org