

PQRI and eRx Quick-Reference Support Guide for Eligible Professionals

PQRI Feedback Report Availability and Access

- Do I have a PQRI feedback report available for this TIN or NPI?
Go to the "Verify Report Portlets" at <http://www.qualitynet.org/pqri>
- Did I qualify for a PQRI incentive payment?
- When will my PQRI incentive payment be available?
- When will the PQRI feedback reports be available?
- How can I receive my NPI-level feedback report?
- How do I access my TIN-level PQRI feedback report?
- I cannot view my PQRI feedback report.

General PQRI Information:

<http://www.cms.hhs.gov/PQRI>

General eRx Information:

<http://www.cms.hhs.gov/eRxIncentive>

PQRI FAQs: ([CMS PQRI FAQs](#))

eRx FAQs: ([CMS eRx FAQs](#))

PQRI and eRx General Information

- I cannot access the PQRI Portal.
- How do I begin participating in PQRI and eRx?
See PQRI and eRx Tip Sheets in the Educational Resources section of CMS PQRI and eRx websites.
- What are the reporting period(s) / reporting option(s) for PQRI and eRx?
- Who do I contact for PQRI and eRx technical questions (i.e. measure analysis)?
- Who do I contact for questions regarding PQRI and eRx measure construct?
- Where can I find a list of qualified Registries?
http://www.cms.hhs.gov/PQRI/Downloads/ReportingOptionsSuggestions_071009_508_v2.pdf
- When is the next PQRI National Provider Call and Open Door Forum?
http://www.cms.hhs.gov/PQRI/04_CMSSponsoredCalls.asp#TopOfPage
- PQRI Job Aid:
<http://www.cms.hhs.gov/ContractorLearningResources/downloads/JA6394A.pdf>
- eRx Job Aid:
<http://www.cms.hhs.gov/ContractorLearningResources/downloads/JA6394b.pdf>

Contact the QualityNet Help Desk

Phone: **866-288-8912** Email: qnetsupport@sdps.org

IACS Registration and Account Issues

- I need help registering in IACS.
- I need help accessing my IACS account.
- I need help changing my IACS account.
- I need help approving users into my organization.
- See MLN Matters articles SE0747, SE0753, and SE0754, under Related Links Outside CMS
http://www.cms.hhs.gov/IACS/04_Provider_Community.asp#TopOfPage

IACS Home

<http://www.cms.hhs.gov/IACS/>

Contact External User Services (EUS)

Phone: **866-484-8049** Email: EUSsupport@cgi.com

Or for TTY: **1-866-523-4759** 7:00 a.m. - 7:00 p.m. EST

PQRI Incentive Payment Calculation & Feedback Report Access

- How was my 2008 PQRI incentive payment calculated?
See: A Guide for Understanding the 2008 PQRI Incentive Payment
<http://www.cms.hhs.gov/PQRI/2008/list.asp#TopOfPage>
- How was my 2007 Re-Run PQRI incentive payment calculated?
See: A Guide for Understanding the 2007 Re-Run PQRI Incentive Payment
http://www.cms.hhs.gov/PQRI/33_2007_PQRI_Program.asp#TopOfPage
- A Guide for Understanding PQRI Feedback Reports
<http://www.cms.hhs.gov/PQRI/2008/list.asp#TopOfPage>
- How do I access my PQRI Feedback Report?
Feedback reports will be available in late October 2009
-TIN level (organization) reports are available on the PQRI portal at <http://www.qualitynet.org/pqri>
An IACS account is required to access the portal.
-NPI level (individual) reports can be requested through the Provider Contact Center.
See Contact Center Directory on CMS website
<http://www.cms.hhs.gov/MLNProducts/Downloads/CallCenterTollNumDirectory.zip>

Incentive Payment Status

- Was my PQRI incentive payment sent?
- What is my PQRI incentive payment amount?
- I have questions about my Remittance Advice(s).

Contact your Provider Contact Center

See Contact Center Directory on CMS website

<http://www.cms.hhs.gov/MLNProducts/Downloads/CallCenterTollNumDirectory.zip>

Medicare Provider Enrollment Updates

- Updated Medicare enrollment information is required for an IACS account, which is needed to access the PQRI portal and view TIN-level PQRI feedback reports.
See <http://www.cms.hhs.gov/MedicareProviderSupEnroll>
- If you have not billed the Medicare program in more than a year or you have not updated your enrollment record with your designated Medicare contractor since November 2003, you will need to complete the Medicare enrollment application (CMS-855I or the Internet-based PECOS enrollment application). You will not be able to receive your IACS account until the Medicare contractor reviews and approves your Medicare enrollment application.
- After your Medicare enrollment information is approved, you will then need to register in IACS to obtain a user ID and password needed to access your TIN-level PQRI feedback report which is available on the PQRI Portal at <http://www.qualitynet.org/pqri>. Please note that the IACS user ID and password is time-limited.
- See Medicare Fee-for-Service Provider Enrollment Contact List