

Special Open Door Forum:
Physician Quality Reporting System
(Physician Quality Reporting, previously known as PQRI)
and
Electronic Prescribing (eRx) Incentive Program

**IACS Changes and
Quick Reference Guides**

November 16, 2010

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Agenda



- ◆ CMS Updates/Announcements
- ◆ Presentation: IACS Changes and Quick Reference Guides
 - ◆ Existing IACS Users
 - ◆ New IACS Users
 - ◆ Recertification Process
 - ◆ Available Resources
- ◆ Question and Answer Session

IACS Changes



- ◆ Individuals Authorized Access to CMS Computer Services (IACS) account needed for access to TIN-level feedback reports for 2009 PQRI and/or 2009 eRx Incentive Program
 - ◆ TIN-level reports available on the Physician and Other Health Care Professionals Quality Reporting Portal (Portal) - <http://www.qualitynet.org/pqri>
- ◆ IACS for PQRI changed to a new environment on November 15, 2010

Existing Accounts



◆ Existing IACS users:

- ◆ All currently registered IACS users in PQRI (now known as Physician Quality Reporting System) will be migrated to a new environment on November 20, 2010
- ◆ Should be transparent change – no user action will be required

Existing Accounts (cont.)



- ◆ Existing IACS users (cont.):
 - ◆ IACS account will migrate in its current status
 - ◆ i.e., if the account status is expired or disabled, it will migrate in the same status
 - ◆ The User Group Administrator (UGA) role is being discontinued – replaced with End User (EU) role in the new environment

New Accounts



◆ New IACS users:

- ◆ New registration process for obtaining an IACS account is now in effect
- ◆ *IACS Quick Reference Guides* are available to assist users with new registration process
- ◆ New user registration begins at <https://applications.cms.hhs.gov>

New Accounts (cont.)



- ◆ Roles available for registration:
 - ◆ Security Official (SO)
 - ◆ Backup Security Official (BSO)
 - ◆ End User (EU)
 - ◆ Individual Practitioner (IP)

New Users-Roles



- ◆ Security Official: This role sets up the organization, approves roles for other users, and will not have access to the feedback reports on the Portal

New Users-Roles (cont.)



- ◆ Backup Security Official: This role has the ability to approve roles for other users and will not have access to the feedback reports on the Portal

New Users-Roles (cont.)



- ◆ End User: An End User is a member of the organization who will be able to access the feedback reports on the Portal

New Users-Roles (cont.)



- ◆ Individual Practitioner: This is a provider who receives Medicare Part B payments under his/her Social Security Number and needs access to his/her feedback reports. The provider is the only user eligible to register for this role.

Authentication



- ◆ 2-Factor Authentication: New type of authentication and necessary for eligible professionals who will utilize the EHR reporting method for their PQRI data
 - ◆ EHR Submitter
 - ◆ Individual Practitioner with 2-Factor Authentication

New Users-Roles (cont.)



- ◆ EHR Submitter: This role is part of a healthcare organization and is authorized to submit personally identifiable information (PII) to CMS applications. This role will be required to use 2-Factor Authentication due to the sensitive nature of the data.

New Users-Roles (cont.)



- ◆ Individual Practitioner with 2-Factor Authentication: This role is required if the Individual Practitioner would like to submit EHR/PII data

New Users-Roles (cont.)



- ◆ 2-Factor Authentication (cont.):
 - ◆ A user within an organization is not allowed to have both the End User and EHR Submitter roles
 - ◆ A Security Official/Backup Security Official must have 2-Factor Authentication to approve the EHR Submitter role

Recertification



◆ Recertification Process

- ◆ Beginning 45 days prior to Anniversary date of IACS User ID creation, account owner will be notified via e-mail of the requirement to recertify
- ◆ Reminder e-mails will be sent once a week from the initial 45-day e-mail to recertify

Recertification (cont.)



- ◆ Daily e-mails will be sent beginning 15 days prior to Certification Date deadline providing the number of days remaining to complete the Certification Request
- ◆ Deadline is midnight on Certification Date to submit the Certification Request
- ◆ If request is not completed by the deadline, user's IACS account will be archived
 - ◇ Once user's account has been archived, user will be required to register for a new IACS account

Recertification (cont.)



- ◆ Approver will receive an e-mail informing that a user under Approver's authority has submitted a request for certification
- ◆ A reminder e-mail will be sent daily beginning 5 days after the request is submitted until the certification request is approved/rejected by the Approver, or until the certification request expires
 - ◆ Approver will have a minimum of 30 days after the certification request was initially submitted to approve or reject the request

Recertification (cont.)



- ◆ If no action is taken by the Approver on their part of the recertification, the IACS account will be archived
 - ◆ User will be required to register for a new IACS account
- ◆ If a user has not taken action on the recertification for their account, an Approver will receive an e-mail advising that the annual certification of that user directly under their authority is due
 - ◆ This e-mail is sent 15 days, 7 days, and 1 day before the certification due date unless the user submits certification

Available Resources



◆ Contact the QualityNet Help Desk for:

- ◆ PQRI Portal password issues
- ◆ PQRI/eRx feedback report availability and access
- ◆ PQRI-IACS registration questions
- ◆ PQRI-IACS login issues
- ◆ Program and measure-specific questions

866-288-8912 (7:00 am. – 7:00 p.m. CST M-F)

or qnetsupport@sdps.org

(TTY 877-715-6222)

Available Resources (cont.)



- ◆ Available Guides include:
 - ◆ *Recertifying an IACS Account*
 - ◆ *Obtaining the Security Official Role*
 - ◆ *Obtaining the Backup Security Official and End User Roles*
 - ◆ *Obtaining the Individual Practitioner Role*
 - ◆ *Obtaining the EHR Submitter Role*
 - ◆ *IACS Account Troubleshooting Issues*

Available Resources (cont.)



◆ How to find the Guides

- ◆ Posted on the Portal

(<http://www.qualitynet.org/pqri>)

- ◆ CMS IACS and PQRI/eRx websites will link to them
- ◆ CMS will announce posting

Thank You



- Questions?