Building 21st Century Care for Older Complex Populations: Collaborating for Excellence (CCSQ Grand Rounds Enduring Webinar)

Continuing Education (CE) Activity Information & Instructions (Enduring Activity #: WE-E06152017-GR)

Continuing Education Credit Information

Continuing Education Credit

Accreditation Council for Continuing Medical Education (ACCME)
The Centers for Medicare & Medicaid Services (CMS) designates this **enduring activity** for a maximum of 2 *AMA PRA Category 1 Credit™*. Physicians should only claim credit commensurate with the extent of their participation in the activity. Credit for this course expires at midnight on June 15, 2018.

International Association for Continuing Education and Training (IACET)
The Centers for Medicare & Medicaid Services (CMS) is authorized by IACET to offer 0.2 Continuing Education Unit (CEU) for this activity. CEU will be awarded to participants who meet all criteria for successful completion of this educational activity. CEU credit for this course expires at midnight on June 15, 2018.

Accreditation Statements
Please click here for accreditation statements.

Instructions for Continuing Education Credit

> **The Medicare Learning Network® (MLN) recently upgraded its Learning Management System (LMS).**
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> **If you were already registered in the former MLN Learning Management System (LMS), you do not need to create a new login or password. However, the appearance of the system and instructions for registering, logging-in, accessing courses, and obtaining certificate information have all changed.**
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> **For more information on the new LMS, please visit** https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/LMPOS-FAQs-Booklet-ICN909182.pdf.

Learning Management System (LMS) Instructions
In order to receive continuing education credit (CEU) for this enduring activity, you must pass the session post-assessment and complete the evaluation. The continuing education post-assessments and evaluations are being administered through the Medicare Learning Network®.

The post-assessment will be available on the Medicare Learning Network® (MLN) Learning Management System (LMS). Participants will need to login or register, to access the post-assessment.

Registering To Take a Post-Assessment
If you have previously taken Medicare Learning Network® (MLN) web-based training (WBT) courses, you may use the login ID and password you created for those courses. If you are a new user, you will need to register.

AMA PRA Category 1 Credit™ is a trademark of the American Medical Association.

To register (if you do NOT have an account):
1. Go to the LMS Homepage https://learner.mlnlms.com
2. Click on "Create Account"
3. Enter information for all the required fields (with the red asterisks) and click "Create"

*NOTE: When you get to the 'Organization' field, click on Select. From the 'Select Organizations' screen, leave the 'Find Organization' field blank and click Search. Select 'CMS-MLN Learners Domain - Organization' and click Save.

Please add MLN@cms.hhs.gov to your address book to prevent MLN communication from going into your spam folder.

To login (if you already have an account):
1. Go to the LMS Homepage https://learner.mlnlms.com
2. Enter your login ID and password and click on "Log In"

Finding the Post-Assessment:
1. Go to the LMS Homepage https://learner.mlnlms.com
2. Enter your login ID and password and click on "Log In"
3. Click on "Training Catalog" in the menu beneath the MLN logo
4. Enter "**Building 21st Century Care for Older Complex Populations: Collaborating for Excellence**" in the "search for" box and click "search"
5. Click on the title
6. Click "Enroll"
7. Click "Access Item"
8. Scroll down on the page and click on the link titled "Post-Assessment"
9. Click "Open Item"
10. A new window will open. Click "Post-Assessment" in this new window for it to display
11. Complete the assessment and click "close"
12. Click the grey and white "x" in the upper right-hand corner to close the window
13. Click "OK" when prompted about closing the window

Accessing Your Transcript and Certificate
To complete the course and get your certificate, you must complete the course evaluation.
Please click here for instructions for completing the evaluation and accessing your transcript and certificate.

For questions regarding continuing education credit contact CMSCE@cms.hhs.gov via email.

Hardware/Software Requirements
Please click here for hardware and software requirements.

CMS Privacy Policy
Please click here for CMS' Privacy Policy.

Help

For questions regarding the content of this activity, or technical assistance with the Medicare Learning Network® (MLN) Learning Management System (LMS), your assessment, or certificate, contact CMSCE at CMSCE@cms.hhs.gov via email.

Activity Information

Activity Description
This Grand Rounds event identified diffusion of excellence best practices, defined the cornerstones of excellence, and listed examples of quality and accountability evaluations at the Veterans Health Administration (VHA).

Please click here to access the webinar:
https://econometrica.webex.com/econometrica/onstage/playback.php?RCID=e1192e55c5a728c323e6e90897e8e0ce

Target Audience
This activity is designed for physicians and other health care professionals.

Learning Objective
By the end of this presentation, participants should be able to:
- Identify diffusion of excellence best practices
- Define the cornerstones of excellence
- List examples of quality and accountability evaluations at the Veterans Health Administration (VHA)

Participation
Register for the webinar, participate in the webinar, and access and complete the assessment and evaluation.

Speaker Bios & Disclosures
No one in a position to control the content of this activity has anything to disclose. The planners/developers of this activity have signed a disclosure statement indicating any relevant financial interests. This activity was developed without commercial support.

Carolyn Clancy, MD, presenter, joined the Veterans Health Administration in 2013 as Assistant Deputy Under Secretary for Health for Quality, Safety, & Value. Since then, she has served as Interim Under Secretary for Health, Chief Medical Officer, and is currently Deputy Under Secretary for Heath for Organizational Excellence.

Dr. Clancy is a General Internist and Health Services Researcher. She holds an academic appointment at George Washington University School of Medicine; serves as Senior Associate Editor, Health Services Researcher, and is a Member of the Institute of Medicine. Dr. Clancy has contributed to eight academic text books and authored, co-authored, and provided invited commentary in more than 225 scholarly journal articles.

Dr. Clancy served as Member of the National Quality Forum's Board of Directors, as the Chair of the Ambulatory Care Quality Alliance (AQA Alliance), and served on the Board of Governors for the Patient-Centered Outcomes Research Institute. She is also an elected member of the National Academy of Medicine. She was most recently presented with the 2014 Quality Champion Award by the National Committee for Quality Assurance. She was also named as an Honorary Fellow of the American Academy of Nursing.

Dr. Clancy earned a Doctor of Medicine degree from the University of Massachusetts School of Medicine.

Shari Ling, MD, developer/presenter, is the Deputy Chief Medical Officer (CMO) for the Centers for Medicare & Medicaid Services (CMS) and Medical Officer in the Centers for Clinical Standards and Quality (CCSQ). She assists the CMS CMO in the Agency's pursuit of higher quality health care, healthier populations, and lower cost through quality improvement. Dr. Ling served on the faculty of the Johns Hopkins School of Medicine for five years before joining the Intramural Research Program of the National Institutes of Health (NIH) at the National Institute on Aging (NIA) as a Staff Clinician. At the NIA, Dr. Ling studied human aging and age-associated chronic diseases with attention to musculoskeletal conditions and mobility function for eight years.

Dr. Ling is also a Gerontologist. She served as the Clinical Services Co-Director of the Andrus Older Adult Counseling Center after receiving her training in direct service from the Leonard Davis School at the University of Southern California.

Dr. Ling earned a Doctor of Medicine degree at Georgetown University School of Medicine.