



# **The Promise of Transforming Clinical Practice Initiative (TCPI) – Telling Our Current Performance Stories (CCSQ Grand Rounds Enduring Webinar)**

## ***Continuing Education (CE) Activity Information & Instructions (Enduring Activity #: WE-E04182017-GR)***

### ***Continuing Education Credit Information***

<i>Continuing Education Credit</i>	<b>2</b>
<i>Accreditation Statements</i>	<b>2</b>

### ***Instructions for Continuing Education Credit***

<i>Learning Management System (LMS) Instructions</i>	<b>2</b>
<i>Registering To Take a Post-Assessment</i>	<b>2</b>
<i>To register (if you do NOT have an account)</i>	<b>3</b>
<i>To login (if you already have an account)</i>	<b>3</b>
<i>Finding the Post-Assessment</i>	<b>3</b>
<i>Accessing Your Transcript and Certificate</i>	<b>3</b>
<i>Hardware/Software Requirements</i>	<b>3</b>
<i>CMS Privacy Policy</i>	<b>3</b>
<i>Help</i>	<b>4</b>

### ***Activity Information***

<i>Activity Description</i>	<b>5</b>
<i>Target Audience</i>	<b>5</b>
<i>Learning Objective</i>	<b>5</b>
<i>Participation</i>	<b>5</b>
<i>Speaker Bios &amp; Disclosures</i>	<b>5</b>



## Continuing Education Credit Information

### Continuing Education Credit

#### Accreditation Council for Continuing Medical Education (ACCME)

The Centers for Medicare & Medicaid Services (CMS) designates this **enduring activity** for a maximum of 2 AMA PRA Category 1 Credit™. Physicians should only claim credit commensurate with the extent of their participation in the activity. Credit for this course expires at midnight on April 18, 2018.

#### International Association for Continuing Education and Training (IACET)

The Centers for Medicare & Medicaid Services (CMS) is authorized by IACET to offer 0.2 Continuing Education Unit (CEU) for this activity. CEU will be awarded to participants who meet all criteria for successful completion of this educational activity. CEU credit for this course expires at midnight on April 18, 2018.

### Accreditation Statements

[Please click here for accreditation statements.](#)

## Instructions for Continuing Education Credit

The Medicare Learning Network® (MLN) recently upgraded its Learning Management System (LMS).

If you were already registered in the former MLN Learning Management System (LMS), you do not need to create a new login or password. However, the appearance of the system and instructions for registering, logging-in, accessing courses, and obtaining certificate information have all changed.

For more information on the new LMS, please visit <https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/LMPOS-FAQs-Booklet-ICN909182.pdf>.

### Learning Management System (LMS) Instructions

In order to receive continuing education credit (CEU) for this enduring activity, you must pass the session post-assessment and complete the evaluation. The continuing education post-assessments and evaluations are being administered through the Medicare Learning Network®.

**The post-assessment will be available on the Medicare Learning Network® (MLN) Learning Management System (LMS). Participants will need to login or register, to access the post-assessment.**

#### Registering To Take a Post-Assessment

If you have previously taken Medicare Learning Network® (MLN) web-based training (WBT) courses, you may use the login ID and password you created for those courses. If you are a new user, you will need to register.

**To register (if you do NOT have an account):**

1. Go to the LMS Homepage <https://learner.mlnlms.com>
2. Click on “Create Account”
3. Enter information for all the required fields (with the red asterisks) and click “Create”

**\*NOTE:** When you get to the ‘Organization’ field, click on Select. From the ‘Select Organizations’ screen, leave the ‘Find Organization’ field blank and click Search. Select ‘CMS-MLN Learners Domain - Organization’ and click Save.

Please add [MLN@cms.hhs.gov](mailto:MLN@cms.hhs.gov) to your address book to prevent MLN communication from going into your spam folder.

**To login (if you already have an account):**

1. Go to the LMS Homepage <https://learner.mlnlms.com>
2. Enter your login ID and password and click on “Log In”

**Finding the Post-Assessment:**

1. Go to the LMS Homepage <https://learner.mlnlms.com>
2. Enter your login ID and password and click on “Log In”
3. Click on “Training Catalog” in the menu beneath the MLN logo
4. Enter **“The Promise of Transforming Clinical Practice Initiative (TCPI)–Telling Our Current Performance Stories”** in the “search for” box and click “search”
5. Click on the title
6. Click “Enroll”
7. Click “Access Item”
8. Scroll down on the page and click on the link titled “Post-Assessment”
9. Click “Open Item”
10. A new window will open. Click “Post-Assessment” in this new window for it to display
11. Complete the assessment and click “close”
12. Click the grey and white “x” in the upper right-hand corner to close the window
13. Click “OK” when prompted about closing the window

**Accessing Your Transcript and Certificate**

To complete the course and get your certificate, you must complete the course evaluation.

[Please click here for instructions for completing the evaluation and accessing your transcript and certificate.](#)

For questions regarding continuing education credit contact [CMSCE@cms.hhs.gov](mailto:CMSCE@cms.hhs.gov) via email.

**Hardware/Software Requirements**

[Please click here for hardware and software requirements.](#)

**CMS Privacy Policy**

[Please click here for CMS’ Privacy Policy.](#)

## Help

For questions regarding the content of this activity, or technical assistance with the Medicare Learning Network® (MLN) Learning Management System (LMS), your assessment, or certificate, contact CMSCE at [CMSCE@cms.hhs.gov](mailto:CMSCE@cms.hhs.gov) via email.

## Activity Information

### Activity Description

This Grand Rounds event listed the aims of the Transforming Clinical Practice Initiative (TCPI), defined the structure, and provided several initial outcomes and potential widespread impacts of the work currently being done as a part of TCPI.

Please click here to access the webinar:

<https://econometrica.webex.com/econometrica/onstage/playback.php?RCID=753d4f97bfe6d8bcbaa57f55dd7951a1>

### Target Audience

This activity is designed for physicians and other health care professionals.

### Learning Objective

By the end of this presentation, participants should be able to:

- List the aims of the Transforming Clinical Practice Initiative (TCPI)
- Define the structure
- Recall several initial outcomes and potential widespread impacts of the work currently being done as a part of TCPI

### Participation

Register for the webinar, participate in the webinar, and access and complete the assessment and evaluation.

### Speaker Bios & Disclosures

No one in a position to control the content of this activity has anything to disclose. The planners/developers of this activity have signed a disclosure statement indicating any relevant financial interests. This activity was developed without commercial support.

**Allison Bryan-Jungels, MS, CHES, presenter**, has spent more than 10 years in the healthcare sector working both in hospital facilities and the insurance industry. She is the Senior Advisor for Business and Client Development at Purdue Healthcare Advisors (PHA). She also serves as the Indiana Program Manager and Network Quality Improvement (QI) Lead for the Great Lakes Practice Transformation Network (GLPTN), a 32-partner consortium dedicated to guiding 11,500 Midwest-based providers toward value-based care.

Ms. Bryan-Jungels joined Purdue University as a Project Manager for a grant-funded project to contain healthcare costs in 2008. She subsequently transitioned to the PHA-managed Purdue Regional Extension Center to support providers in the adoption of electronic health records (EHR) and the attainment of EHR Meaningful Use in May 2010. Ms. Bryan-Jungels is well positioned to talk about the great work being done by GLPTN.

Ms. Bryan-Jungels earned a Master of Science degree in Public Health and Health Promotion at Purdue University. She is also a certified health education specialist (CHES) and certified Lean Green Belt.

**Lieutenant Commander (LCDR) Fred Butler, Jr, MPH, MBA, presenter,** is the Senior Advisor for Integration and Quality at the Centers for Medicare & Medicaid Services (CMS). He also serves as the Contracting Officer Representative (COR) for the TCPI Development, Management, and Improvement (DMI) contract, which manages the quality improvement activities and performance under TCPI. LCDR Butler has worked under the U.S. Department of Health and Human Services (HHS) for over 20 years, managing public health and quality improvement programs and has facilitated hundreds of events in this area. Prior to assuming the Senior Advisor position, LCDR Butler was a Staff Lead and Senior Contract Officer Representative and Improvement Leader for CMS. He also served as a Public Health Advisor for HRSA from 1995 through 2012.

LCDR Butler earned Master of Public Health and Master of Business Administration degrees at George Washington University.

**Russell Dexter, MBA, presenter,** has been employed as a Quality Improvement Advisor by the Community Health Center Association of Connecticut (CHCACT) since May 2016. He is also an Adjunct Faculty Member at Eastern Connecticut State University, where he teaches courses on Lean Management and Information Management. Mr. Dexter has over 18 years of management experience, including 13 years managing healthcare operations at both hospital-based and post acute care organizations. Prior to working in healthcare, Mr. Dexter held management positions in the executive education and insurance industries.

In his capacity as a Quality Improvement Advisor for the Practice Transformation Network of Connecticut (CT-PTN), Mr. Dexter provides coaching, guidance, and facilitation to Federally Qualified Health Centers (FQHC) practices in Connecticut related to their efforts around Transformation. He has worked as a quality improvement professional since 2004. Mr. Dexter conducted presentations on "Quality Improvement and Primary Care Practice Transformation" during National Primary Care Week (NPCW) for the Connecticut Area Health Education Center Network at the University of Connecticut Medical Center in October 2016.

Mr. Dexter earned a Master of Business Administration degree at Nichols College. He also completed specialized training in systems thinking, process mapping, and root cause analysis.

**Robert Flemming, PhD, presenter,** currently serves as the Director of the Transforming Clinical Practice Initiative and has been employed by the Centers for Medicare & Medicaid Services (CMS) since September 2012. As Director and Lead Project Officer, he is responsible for leading the design of several large-scale Medicare projects. Dr. Flemming leads the design, development, implementation, management, and evaluation efforts of Federal level Value-Based Purchasing (VBP) and Patient-Centered Medical Home (PCMH) models, through informed data-driven efforts and policy analysis.

Dr. Flemming also serves as an Air Force Medical Service Corps Reservist Officer, where he leads, manages, investigates, and applies best practices towards continuous process improvement. He is responsible for all hazards response preparation and medical operations support. He also serves as a speaker and panelist for healthcare transformation in a number of virtual and in-person events.

Dr. Flemming earned a Doctor of Philosophy degree in Health Services Research at the University of Florida.

**M. Carol Greenlee, MD, FACP, FACE, presenter,** is Board Certified in Internal Medicine, Endocrinology, Diabetes and Metabolism. She has 30 years of experience in private practice. Her solo practice, Western Slope Endocrinology, in Grand Junction, Colorado became one of the first early adopter practices to be National Committee for Quality Assurance-recognized (NCQA-recognized) as a Patient-Centered Specialty Practice (PCSP) in 2014. Dr. Greenlee has also been working to improve care delivery through the American College of Physicians (ACP) Council of Subspecialty Societies (CSS) for over 10 years. She has been an Endocrine Society (ES) Representative to the CSS since 2006. She became Vice Chairman in 2012 and subsequently became Chairman in 2016, with a seat on the ACP Board of Regents.

During this time, Dr. Greenlee served as Co-Chair of the Patient-Centered Medical Home (PCMH) Neighbor Work Group and served as Lead Author of the ACP position paper “The Patient-Centered Medical Home Neighbor.” She also served as a Co-Chair for the ACP Medical Neighbor Collaborative. In addition, she served as Chair of the High Value Care Coordination Group and the Pediatric to Adult Care Transitions Initiative. Dr. Greenlee helped develop the Practice Advisor for specialty practices and the High Value Care Curriculum for fellowship programs.

Dr. Greenlee earned a Doctor of Medicine degree at Indiana University School of Medicine.

**Tara Michelle Hatfield, BSN, RN, CHTS-CP, presenter,** serves as the Indiana Clinical Lead and the Network Clinical Lead for the Great Lakes Practice Transformation Network (GLPTN), a 32-partner consortium dedicated to guiding 11,500 Midwest-based providers toward value-based care. Ms. Hatfield works directly with leadership and participating practices. Her nursing experience includes more than eight years of clinical experience in critical care, oncology, and nursing management settings. In addition, she has completed Patient-Centered Medical Home (PCMH) coaching and Lean Six Sigma (Black Belt) courses.

Ms. Hatfield's previous experience includes working as a Managing Advisor of quality reporting at Purdue Healthcare Advisors (PHA). At PHA, she guided providers toward attainment of electronic health record (EHR) Meaningful Use standards and successful Physician Quality Reporting System (PQRS) submission requirements. Prior to joining the PHA team in May of 2014, Ms. Hatfield worked in a variety of work-flow redesign and quality improvement roles with Indiana's Quality Improvement Organization (QIO) and another Midwest-based Health Information Technology for Economic and Clinical Health (HITECH) Regional Extension Center. She assisted in the meaningful use attestation and PQRS data submission for more than 100 healthcare providers.

Ms. Hatfield earned a Bachelor of Science degree in Nursing at Indiana University and is a Certified Healthcare Technology Specialist-Clinician/Practitioner Consultant (CHTS-CS).

**Michael Hebert, MSW, MBA, presenter,** has been employed as the TCPI Director at Community Health Center Association since January 2016. His previous experience includes employment as the Program Coordinator of the Rewards to Quit Smoking Cessation Program at Community Health Center Network of Connecticut from March 2012 through January 2016. This was a five year Medicaid grant program for the Prevention of Chronic Diseases (MIPCD), funded by the Centers for Medicare & Medicaid Services (CMS). Mr. Hebert also served as the Program Director of Adult Day Services at the Jewish Home in Fairfield, Connecticut from 2008 through 2012. In addition, he served as the Director of Adult Day Health Services at Maxim Health Services and Hartford Hospital's Jefferson House from 1985 through 2008.



Mr. Hebert has 30 years of experience conducting presentations on health care delivery systems, healthcare management, elder services and home and community-based health services, social work and bereavement studies. He has served as an Adjunct Professor of Sociology and Social Work at several colleges in Connecticut since 1988.

Mr. Hebert earned a Master of Social Work degree at the University of Connecticut School of Social Work and a Master of Business Administration degree at Rensselaer Polytechnic Institute.

**Domonique J. Hensler, MHA, presenter**, has served as the Director for Care Redesign Planning for Rady Children's Hospital – San Diego (Rady Children's) and Rady Children's Health Network since 2014. Ms. Hensler has worked in various leadership and project management roles in healthcare administration at Rady Children's. She joined Rady Children's as a Director of the Chadwick Center for Children and Families in September 1998. She subsequently accepted the position of Operations Analyst for the Finance Division of Rady Children's in June 2004. Over the ensuing years, Ms. Hensler gained experience on a myriad of significant projects and strategic implementations at Rady Children's, including systems redesign and improvement.

Ms. Hensler's previous experience includes serving as the Executive Director of the Community and Family Network from 1996 through 1998. She served as a Network Manager at Foundation Health from 1995 through 1996. She also served as a Fellow and Analyst at Sutter Health from 1994 through 1995. Ms. Hensler brings experience in quality improvement, project and outcomes management, and population health. She believes that a focus on family-centered care is essential to transform care and provide an optimum patient-family experience.

Ms. Hensler earned a Master of Healthcare Administration degree at the University of Minnesota.

**Kimberly Kufel, MPP, developer**, has been employed as a Health Insurance Specialist for the Centers for Medicare & Medicaid Services (CMS) since May 2014. Ms. Kufel has been organizing Grand Rounds sessions for continuing medical education (CME) and continuing education (CE) credit since February 2016. In addition to this work, she leads the Measures Management System (MMS) and focuses on revitalizing the principles of standardization, innovation, and accessibility in the MMS and engaging stakeholders in the measure development process. Her previous experience includes serving as the Program Manager, working on outreach and program evaluation at a large Baltimore based non-profit organization.

Ms. Kufel earned a Master of Public Policy degree at the University of Maryland, College Park.

**Shari Ling, MD, developer/presenter**, is the Deputy Chief Medical Officer (CMO) for the Centers for Medicare & Medicaid Services (CMS) and Medical Officer in the Centers for Clinical Standards and Quality (CCSQ). She assists the CMS CMO in the Agency's pursuit of higher quality health care, healthier populations, and lower cost through quality improvement. Dr. Ling served on the faculty of the Johns Hopkins School of Medicine for five years before joining the Intramural Research Program of the National Institutes of Health (NIH) at the National Institute on Aging (NIA) as a Staff Clinician. At the NIA, Dr. Ling studied human aging and age-associated chronic diseases with attention to musculoskeletal conditions and mobility function for eight years.



Dr. Ling is also a Gerontologist. She served as the Clinical Services Co-Director of the Andrus Older Adult Counseling Center after receiving her training in direct service from the Leonard Davis School at the University of Southern California.

Dr. Ling earned a Doctor of Medicine degree at Georgetown University School of Medicine.

**Paul McGann, MD, presenter,** has been with the Centers for Medicare & Medicaid Services (CMS) since 2002. He is currently serving as the Chief Medical Officer for Quality Improvement. Prior to joining CMS, Dr. McGann was the Founding Clinical Director of the J. Paul Sticht Center on Aging at Wake Forest University.

Dr. McGann has 15 years experience in health care policy and quality improvement at CMS. He is the Co-Founder and Co-Director of two very large National health care quality improvement learning collaboratives: The Partnership for Patients and the Transforming Clinical Practices Initiative. He was one of the designers of Transforming Clinical Practice Initiative (TCPI), and was instrumental in developing the new concept of Support and Alignment Networks (SANs).

Dr. McGann earned a Doctor of Medicine degree, with an emphasis on Internal Medicine and Geriatric Medicine from McGill Faculty of Medicine.

**Gregory N. Nicola, MD, presenter,** is a volunteer for both the American College of Radiology, where he serves as the Chair of the “Medicare Access and CHIP Reauthorization Act of 2015 (MACRA)” committee, and the American Society of Neuroradiology, where he serves as an advisor to the American Medical Association Relative Value Update Committee. Dr. Nicola is also a participant in the Garden State Practice Transformation Network, the Radiology Support Communication and Alignment Network (RSCAN), and the American college of Radiology SAN.

Dr. Nicola earned a Doctor of Medicine degree at Case Western Reserve University.

**Debra R. Simmons, MS, RN, presenter,** has been employed as the Executive Director of the Consortium for Southeastern Hypertension Control (COSEHC) for the past 18 years. As Executive Director of COSEHC, Ms. Simmons successfully lead performance improvement strategies across the Southeast assisting multiple clinical practices with achieving clinical improvement in managing patients with cardiovascular conditions. As the Project Director of the COSEHC Practice Transformation Network (PTN), she leads a team of subcontractors and engages practices in transformation strategies to improve clinical management and care delivery to achieve improved patient outcomes and provider satisfaction.

Her prior experience includes administrative roles in pediatric and adult hospitals. She also completed a Robert Wood Johnson Health Policy Fellowship in 1994. In addition, Ms. Simmons worked on healthcare legislation in the Washington, DC Senate Office of Robert J. Kerry of Nebraska.

Ms. Simmons earned a Master of Science degree in Nursing Administration at the University of Utah.

**Dennis Wagner, MPA, presenter,** has been the Director of the Quality Improvement & Innovation Group for the Centers for Medicare & Medicaid Services (CMS) since March 2010. Mr. Wagner was formerly the Director of the Office of Health Information Technology and Quality and the

Deputy Director of the Center for Quality at the Health Resources and Services Administration (HRSA). His career with the Federal government has spanned over 25 years. Mr. Wagner has led numerous National initiatives to improve health outcomes for vulnerable populations. He has been a presenter, facilitator, and panelist on hundreds of events in this field. He is also a frequent keynote speaker at National conferences and symposia. Mr. Wagner served as a Co-Author of a chapter entitled "The Key Elements of Effective Collaborative Design" in the book, "All In: Using Healthcare Collaboratives to Save lives and Improve Care."

Mr. Wagner earned a Master of Public Administration degree from Montana State University, Bozeman.

**Michael Weiss, DO, presenter,** practiced general pediatrics for 21 years and served as Chief Medical Officer for a large California Independent Practice Association (IPA), where he helped develop the clinical program for their Pioneer Accountable Care Organizations (ACO). Dr. Weiss joined the Children's Hospital Of Orange County (CHOC) Children's Hospital as the Vice President of Population Health in May 2014. He helped lead the Transforming Clinical Practice Initiative (TCPI) initiative and other cross-continuum care redesign programs.

Dr. Weiss earned a Doctor of Osteopathic Medicine degree from Western University of Health Sciences.