

Physician Compare

Public Reporting Information Session

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Centers for Medicare & Medicaid Services



October 2016

Disclaimers

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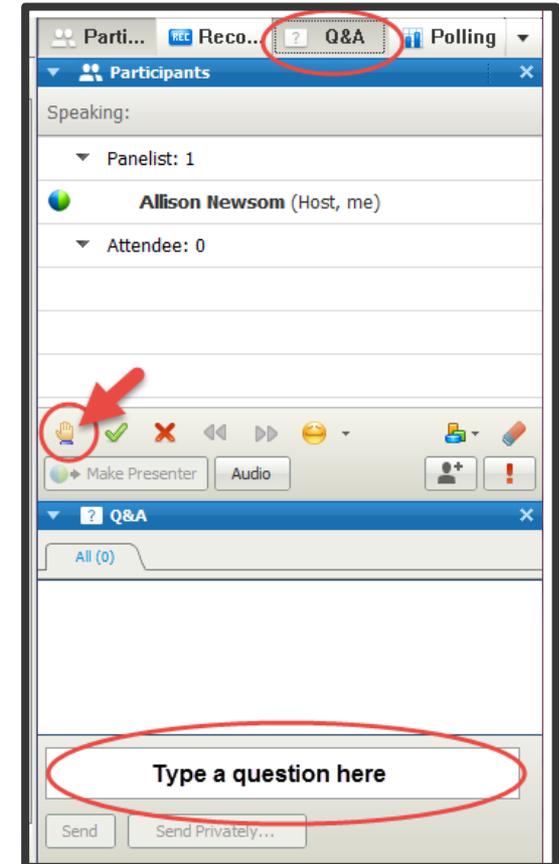
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Agenda

- Physician Compare background & overview
- 2015 performance scores on Physician Compare in late 2016
- Physician Compare preview period
- Question & answer

Housekeeping

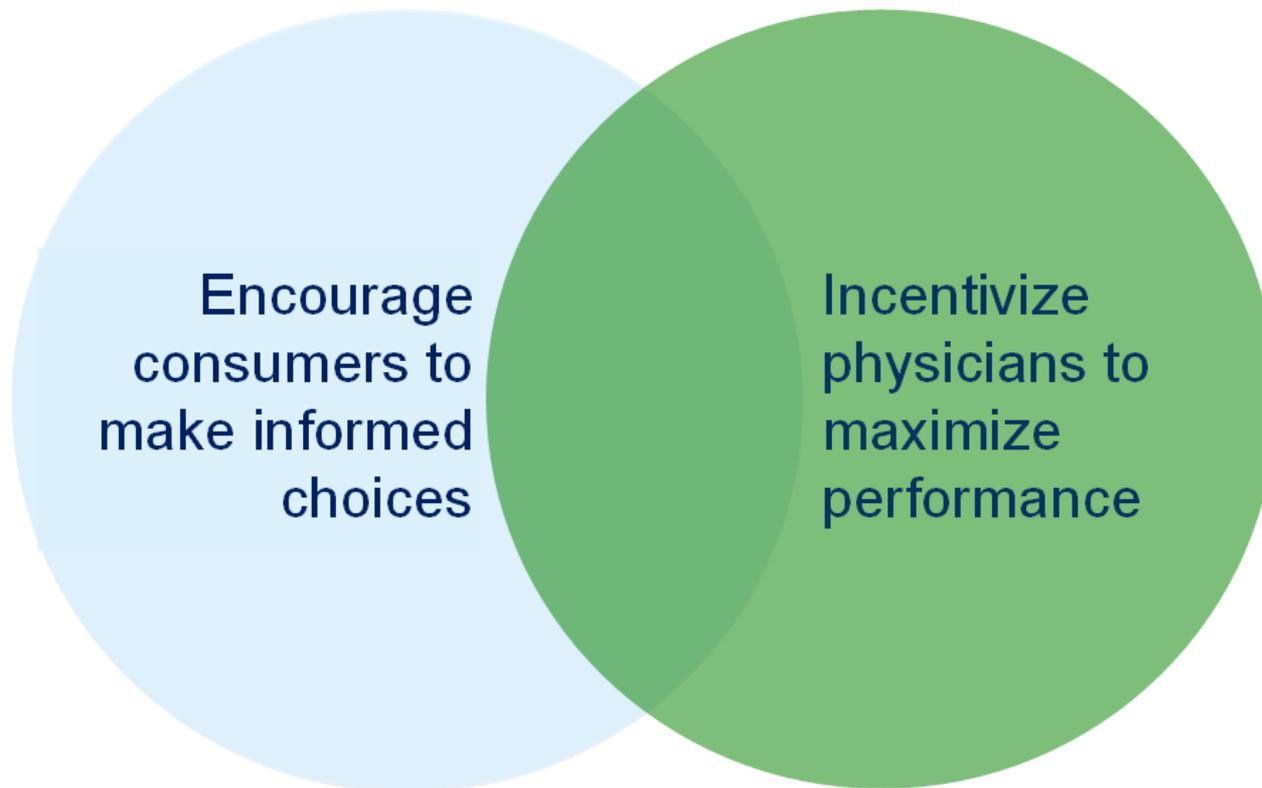
- Question & answer
 - Raise your hand
 - Type a question
- Questions? Contact us at PhysicianCompare@Westat.com



Physician Compare Background & Overview

Background

Two-Fold Purpose



Public reporting overview



Public reporting plan

	Publicly reported in December 2015	Targeted for public reporting in Late 2016	Available for public reporting in Late 2017
Group practices	<p>14 2014 PQRS GPRO measures collected via Web Interface</p> <p>8 2014 CAHPS for PQRS summary survey measures</p>	<p>91* 2015 PQRS GPRO measures collected via Web Interface or registry</p> <p>8 2015 CAHPS for PQRS summary survey measures</p>	<p>All 2016 PQRS GPRO measures collected via any reporting mechanism</p> <p>12 2016 CAHPS for PQRS summary survey measures</p> <p>All 2016 PQRS and non-PQRS QCDR measures</p> <p>Item-level benchmark</p>
Individual clinicians	<p>6 2014 PQRS measures collected via claims</p>	<p>90* 2015 PQRS measures collected via Web Interface or registry</p> <p>16* 2015 non-PQRS QCDR measures</p>	<p>All 2016 PQRS measures collected via any reporting mechanism</p> <p>All 2016 PQRS and non-PQRS QCDR measures</p> <p>Item-level benchmark</p>
Accountable Care Organizations	<p>18 2014 Shared Savings Program and Pioneer ACO quality measures</p>	<p>22 2015 Shared Savings Program and Pioneer ACO quality measures</p>	<p>All 2016 Shared Savings Program and Pioneer ACO quality measures</p>

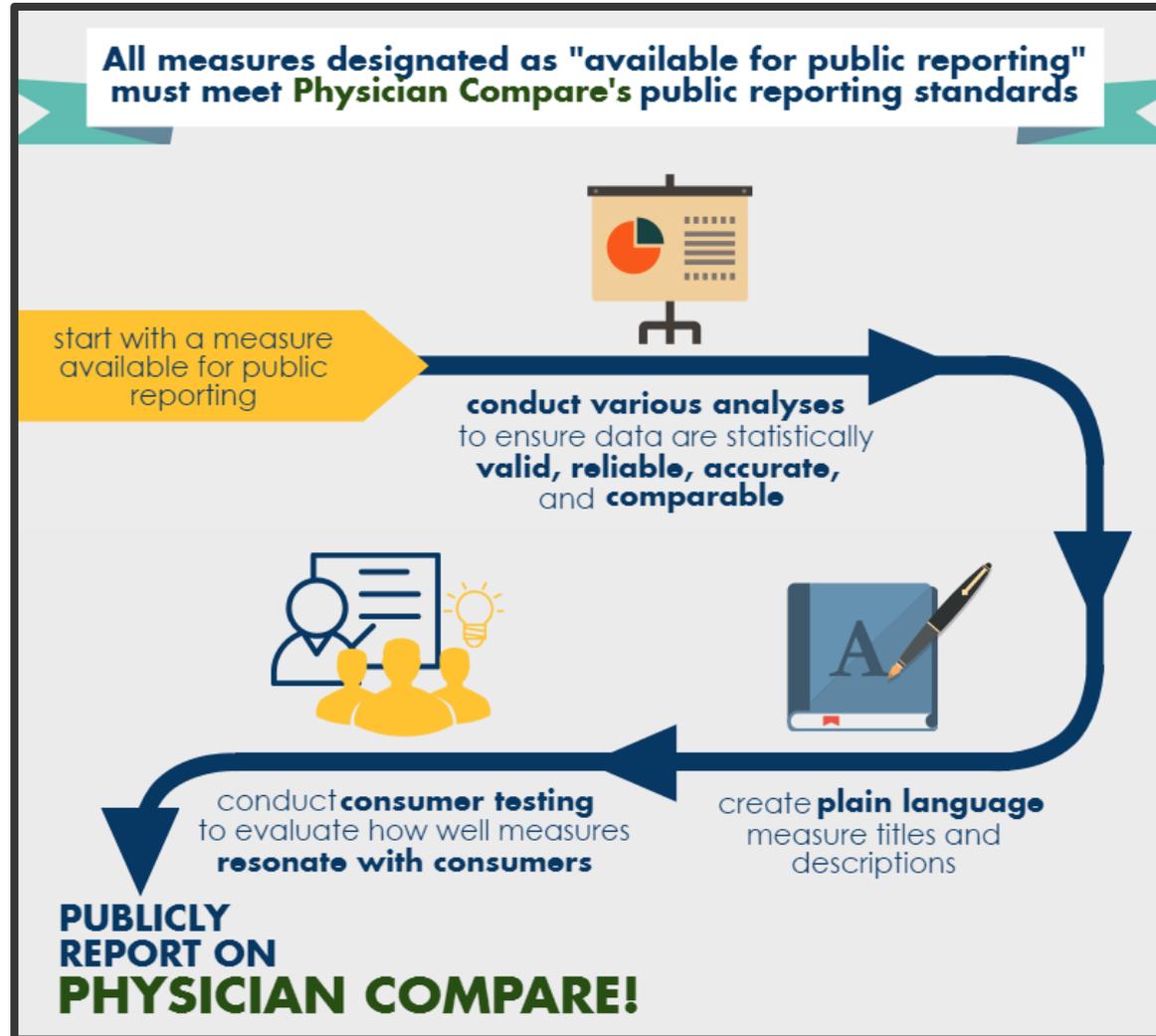
*Additional measures will be publicly reported via the [Physician Compare Downloadable Database](#).

Medicare Access and CHIP Reauthorization Act (MACRA)

- Medicare [Quality Payment Program](#)
 - Merit-Based Incentive Payment System (MIPS)
 - Quality
 - Cost
 - Performance improvement
 - Advancing care information
 - Advanced Alternative Payment Models (Advanced APMs)

2015 Performance Scores on Physician Compare in Late 2016

Public reporting standards



2015 measures targeted for public reporting in late 2016

Group practices

Individual clinicians



112

2015 PQRS GPRO measures collected via Web Interface or registry

8

2015 CAHPS for PQRS summary survey measures

100

2015 PQRS measures collected via claims or registry

31

2015 non-PQRS QCDR measures

Physician Compare profile pages



91

2015 PQRS GPRO measures collected via Web Interface or registry

8

2015 CAHPS for PQRS summary survey measures

90

2015 PQRS measures collected via claims or registry

16

2015 non-PQRS QCDR measures

Measure categories

Preventive care: General health	Preventive care: Cancer screening	Patient safety	Care planning
Referral and follow up	Diabetes	Cancer	Heart disease
Kidney disease	Respiratory diseases	Stroke	Behavioral health
Ear and sinus care	Eye care	Orthopedics	Immunology and communicable diseases

Performance scores on Physician Compare

Preventive Care: General health

Some clinicians do a better job than others providing care that keeps patients healthy. Medicare gave this clinician a performance score based on how well the clinician did on each measure. The scores are presented as stars and as a percent.

Screening for high blood pressure and developing a follow-up plan.

★★★★☆ 60% Show +

Performance scores on Physician Compare

Preventive Care: General health

Some clinicians do a better job than others providing care that keeps patients healthy. Medicare gave this clinician a performance score based on how well the clinician did on each measure. The scores are presented as stars and as a percent.

Screening for high blood pressure and developing a follow-up plan.

★★★★☆ 60% Hide —

More stars are better because it means this clinician checked more patients' blood pressure and created a follow-up plan for patients with high blood pressure.

High blood pressure can cause heart disease and stroke.

To give this clinician a score, Medicare looked at the percentage of this clinician's patients who had their blood pressure checked and a follow-up plan documented if the patient had high blood pressure.

Physician Compare Preview Period

Physician Compare Lookup tool

CMS.gov | QualityNet
Centers for Medicare & Medicaid Services

PQRS Look Up
This application has been moved to the new QualityNet secured Portal. Please go to <https://qnpapp.qualitynet.org/pqrs/home.html> for access. Please note you will be required to log in again at that site.

Physician Compare Lookup
Enter a TIN or NPI to check if you or your organization will have 2015 quality measures publicly reported on Physician Compare later this year. If you submitted 2015 quality measures as an individual, enter your NPI. If you submitted 2015 quality measures as part of a group practice, enter the group practice's TIN. For questions about public reporting, contact PhysicianCompare@westat.com.

TIN NPI

<https://www.qualitynet.org/portal/server.pt/community/lookup>

PQRS and Provider Quality Information Portals

The screenshot shows the CMS.gov QualityNet portal. At the top left is the CMS.gov logo and the text "QualityNet | Centers for Medicare & Medicaid Services". The page is divided into several sections:

- Related Links:** A list of links including CMS, Quality Improvement Resources, Measure Development, Consensus Organizations for Measure Endorsement/Approval, Communication Support Page, and PQRS Lookup Functions.
- Release Notes:** A link for "PQRS Release Notes".
- User Guides:** A section for user guides.
- Guest Announcement:** A text block stating that PQRS feedback reports are confidential and should be shared only with authorized individuals. It also mentions that reports from 2014 onwards can be accessed via the PV-PQRS portal.
- Physician and Other Health Care Professionals Quality Reporting Portal:** A section with a prominent "Sign In to your Portal" button highlighted by a red box.

PQRS and Provider Quality Information Portals

The screenshot shows the CMS.gov QualityNet interface. At the top left, the CMS.gov logo is displayed next to the QualityNet logo and the text "Centers for Medicare & Medicaid Services". Below this, there are navigation tabs for "Related Links" and "Guest Announcement". The "Related Links" tab is active, showing a list of links: CMS, Quality Imp, Measure De, Consensus C, Measure En, Communica, and PQRS Looku. Below the links are sections for "Release Notes" (with a link to "PQRS Release Note") and "User Guides".

The main content area is a "Terms and Conditions" dialog box. It has a blue header with the title "Terms and Conditions". Below the header, it displays the OMB No. 0938-1236, Expiration Date: 04/30/2017, and a link to the Paperwork Reduction Act. The text of the terms and conditions is as follows:

You are accessing a U.S. Government information system, which includes (1) this computer, (2) this computer network, (3) all computers connected to this network, and (4) all devices and storage media attached to this network or to a computer on this network. This information system is provided for U.S. Government-authorized use only.

Unauthorized or improper use of this system may result in disciplinary action, as well as civil and criminal penalties.

By using this information system, you understand and consent to the following:
You have no reasonable expectation of privacy regarding any communication or data transiting or stored on this information system.
At any time, and for any lawful Government purpose, the government may monitor, intercept, and search and seize any communication or data transiting or stored on this information system.

Any communication or data transiting or stored on this information system may be disclosed or used for any lawful Government purpose.

To continue, you must accept the terms and conditions. If you decline, your login will automatically be cancelled.

At the bottom of the dialog box, there are two buttons: "I Accept" (highlighted with a red box) and "Decline".

PQRS and Provider Quality Information Portals

The image shows a screenshot of the CMS.gov QualityNet portal. The main header includes the CMS.gov logo and the text "QualityNet Centers for Medicare & Medicaid Services". Below the header, there are sections for "Related Links" and "Guest Announcement". The "Related Links" section contains a list of links: CMS, Quality Imp, Measure De, Consensus C, Measure En, Communica, and PQRS Looku. The "Guest Announcement" section contains a "Terms and Conditions" dialog box. The dialog box has a blue header with the text "Terms and Conditions" and a sub-header "OMB No.0938-1236 | Expiration Date: 04/30/2017 | Paperwork Reduction Act". The main text of the dialog box reads: "You are accessing a U.S. Government information system, which includes (1) this computer, (2) this computer network, (3) all computers connected to this network, and (4) all devices and storage media attached to this network or to a computer on this network. This information system is provided for U.S. Government-authorized use only." Below this text, there is a section titled "Unauthorized or improper use of this" followed by a paragraph: "By using this information system, you You have no reasonable expectation At any time, and for any lawful Govern on this information system." Another paragraph follows: "Any communication or data transiting To continue, you must accept the term". At the bottom of the dialog box, there is a blue button with a white "I" icon. Overlaid on the right side of the dialog box is a "Welcome to CMS Enterprise Portal" login screen. The login screen has a blue header with the text "Welcome to CMS Enterprise Portal". Below the header, there are two input fields: "User ID" and "Password". Below the input fields, there are two buttons: "Log In" and "Cancel". At the bottom of the login screen, there are three links: "Forgot Password?", "Forgot User ID?", and "Need an account? Click the link - [New user registration](#)".

PQRS and Provider Quality Information Portals

CMS.gov | QualityNet
Centers for Medicare & Medicaid Services

Related Links | Guest Announcement

Terms and Conditions
OMB No.0938-1236 | Expiration Date: 04/30/2017 | Paperwork Reduction Act

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Unauthorized or improper use of this system is prohibited. You have no reasonable expectation of privacy in any information you provide to this system. At any time, and for any lawful Government purpose, the Government may disseminate or otherwise make available to others any information you provide to this system, and it may use that information for any purpose without notice to you.

Any communication or data transmitted to or from this system may be intercepted, monitored, recorded, searched, or otherwise accessed. This interception, monitoring, recording, searching, or accessing may be done by the Government, its contractors, or other authorized personnel.

To continue, you must accept the terms and conditions.

Welcome to CMS Enterprise Portal

CMS.gov | QualityNet
Log Off | Fwfirstname Fwlastname

Site Navigation
Welcome, XXXX999
Log Off
• Feedback Dashboard
• PQRS Feedback Reports - Viewer
• **Provider Quality Information Portal**
• Roles Management

Welcome
Welcome to Physicians Quality Reporting System (PQRS), quality data processing and reporting system. Providers, group practices, and data submission entities can test submitting quality data, perform data submissions during the submission period, view/request feedback reports, submit informal review requests for PQRS program.

To start the submission process or begin testing, or to access any other PQRS function, select the option on the left side navigation.

Scheduled System Outages
PQRS system and applications will be down for maintenance during the dates below. For questions, contact the QualityNet Helpdesk.

Every Tuesday starting at 8:00 PM ET through Wednesday at 6:00 AM ET
Every Thursday starting at 8:00 PM ET through Friday at 6:00 AM ET
Third weekend of each Month starting Friday at 8:00 PM ET through Monday at 6:00 AM ET

Upcoming Maintenance weekend schedule:
August (08/22 - 08/24)
September (09/19 - 09/21)
October (10/17 - 10/19)
November (11/21 - 11/23)
December (12/12 - 12/14)

QualityNet Home | CMS.gov | QualityNet

A Federal government website managed by the Centers for Medicare & Medicaid Services
7500 Security Boulevard, Baltimore, MD 21244

Provider Quality Information Portal (PQIP)

Accessibility | Help

Not Available
Primary Specialty: Ophthalmology, General Surgery, Allergy/Immunology
PAC ID: 1629001722
Quality Activities: ---

Clinical Quality of Care **Survey of Patients' Experiences** Downloadable Data

If you have questions or concerns about your measure data or about public reporting on Physician Compare, you can contact the Physician Compare support team via e-mail at PhysicianCompare@Westat.com or via the QualityNet Helpdesk at:
Phone: (866) 288-8912
TTY: (877) 715-6222

Survey of Patients' Experiences

Test Category

Some group practices do a better job than others at providing a quality patient experience. Medicare looked at a sample of patients in this group practice to help you see how people enrolled in Medicare rate their experience. The scores below are calculated using responses to the Consumer Assessment of Healthcare Providers and Systems (CAHPS) for the Physician Quality Reporting System (PQRS) survey. The score is presented as stars and as a percent. More stars are better.

<input type="checkbox"/> Getting Timely Care, Appointments, and Information	★★★★★ 89% ¹
<input checked="" type="checkbox"/> How Well Your Doctors Communicate	★★★★☆ 81% ²

Factors that determine the "How Well Your Doctors Communicate" score include:

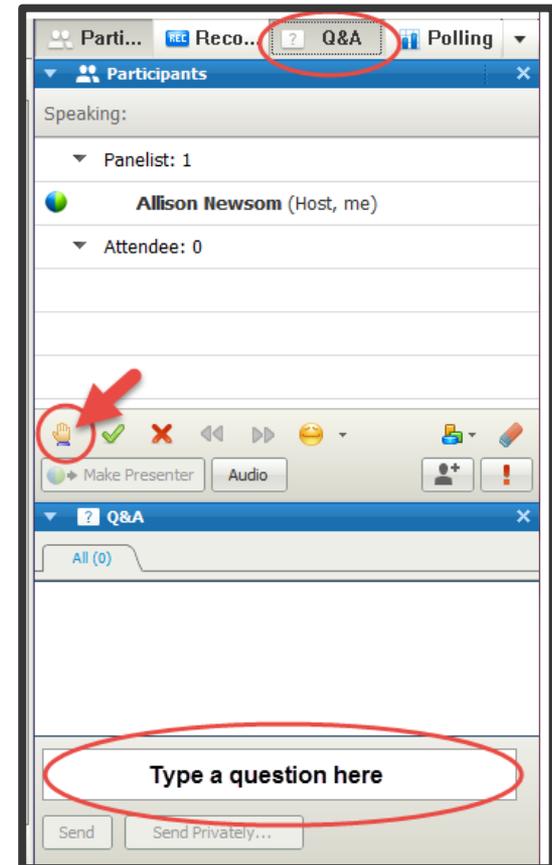
- Doctor explained things in a way that was easy to understand

Need more help?

- Use the [Guide to Physician Compare Preview Period](#) for more detailed instructions.
- **For EIDM and PQIP registration assistance, contact the QualityNet Help Desk. 866-288-8912, TTY: 877-715-6222, qnetsupport@hcqis.org.**
- For questions about **Physician Compare, the preview period, or performance scores**, visit the [Physician Compare Initiative](#) page or contact us at PhysicianCompare@Westat.com.

Question & answer

- Question & answer
 - Raise your hand
 - Type a question
- Questions? Contact us at PhysicianCompare@Westat.com



For More Information

- Please direct inquiries regarding Physician Compare to PhysicianCompare@Westat.com.
- Find additional information at [CMS.gov](https://www.cms.gov)
 - Search for “Physician Compare,” or
 - Go directly to the [Physician Compare Initiative](#) page.

Resources

Useful links

- [Physician Compare website](#)
- [Physician Compare Initiative page](#)
 - [Guide to Physician Compare Preview Period](#)
 - [Physician Compare 2015 Clinician Measures](#)
 - [Physician Compare 2015 Group Measures](#)
 - [Downloadable Database 2015 Clinician Measures](#)
 - [Downloadable Database 2015 Group Measures](#)
- [Downloadable database](#)
- [Quality Payment Program](#)

Acronyms

- ACA – Affordable Care Act
- ACO – Accountable Care Organization
- APM – Alternative Payment Model
- CAHPS – Consumer Assessment of Healthcare Providers and Systems
- CMS – Centers for Medicare & Medicaid Services
- EIDM – Enterprise Identity Management
- GPRO – Group Practice Reporting Option
- MACRA – Medicare Access and CHIP Reauthorization Act
- MIPS - The Merit-based Incentive Payment System
- NPI – National Provider Identification Number
- TIN – Tax Identification Number
- PQIP – Provider Quality Information Portal
- PQRS – Physician Quality Reporting System
- QCDR – Qualified clinical data registry
- QPP – Quality Payment Program

Contact information

- Physician Compare support team – PhysicianCompare@Westat.com
- QualityNet Help Desk– 866-288-8912, TTY: 877-715-6222, qnetsupport@hcqis.org
- Quality Payment Program – QPP@cms.hhs.gov