

Merit-based Incentive Payment System (MIPS): 2018 CAHPS® for MIPS CMS Approved Survey Vendors

The Centers for Medicare & Medicaid Services (CMS) has approved the survey vendors listed below to administer the Consumer Assessment of Healthcare Providers and Systems (CAHPS®) for MIPS survey for 2018. As approved survey vendors, these organizations have demonstrated the facilities, project experience, and staff expertise that are required to conduct the 2018 survey administration with appropriate rigor, given the demands of the survey procedures and timeline. Final approval of these organizations is dependent on satisfactory completion of CMS training and submission of a Quality Assurance Plan. Groups that choose to participate in the CAHPS for MIPS survey need to contract with a vendor from the final list of approved 2018 CAHPS for MIPS survey vendors. Groups are responsible for all associated costs of the vendor. The information included in the tables below is provided by the approved CAHPS for MIPS survey vendors. For more information on the CAHPS for MIPS survey, please visit the [Quality Payment Program Resource Library](#).

Disclaimer: CMS has not otherwise evaluated the capabilities, quality, or any other features of any specific entity referenced on the CAHPS® for MIPS Approved Survey Vendor List or such entity's products. Reference to any specific entity, commercial product, process, or service (collectively, "specific entity or its products") on the CAHPS® for MIPS Approved Survey Vendor List does not constitute any endorsement or recommendation of the specific entity or its products by CMS or the United States Government. Such reference does not imply that a specific entity or its products meets any other federal health care program requirements applicable to the entity or its products or to groups or virtual groups on whose behalf the entity submits data to CMS. Prior to selecting or using any specific entity or its products, groups and virtual groups should perform their own due diligence on the entity and its products, including contacting the entity directly to learn more about its products.



2018 CAHPS® for MIPS CMS Approved Survey Vendors

Organization Name	Point of Contact	Address	Phone Number	Email Address	Organization Website Address
Axxess	Andrew Awoniyi	16000 Dallas Parkway, Suite 700N Dallas, TX 75248	214-575-7711	aawoniyi@axxess.com	www.axxess.com/research
Center for the Study of Services	Mike Parks	1625 K Street NW, Suite 800 Washington, D.C. 20006	202-454-3057	mparks@cssresearch.org	www.cssresearch.org
DataStat, Inc.	Ellen Johnson	3975 Research Park Drive Ann Arbor, MI 48108	734-994-0540 Ext. 158	ejohnson@datastat.com	www.datastat.com
DSS Research	Emily Waters	4150 International Plaza, Suite 900 Fort Worth, TX 76109	703-351-5040 Ext. 1050	emily.waters@dssresearch.com	www.dssresearch.com
Management and Technology Consultants	Guy Swenson	1655 Hawthorne Drive, Suite A Plainfield, IN 46168	317-272-0068	gswenson@mtchealth.com	www.mtchealth.com

Organization Name	Point of Contact	Address	Phone Number	Email Address	Organization Website Address
Novaetus, Inc., A SurveyVitals Company	Lori Moshier	43000 W. Nine Mile Road, Suite 202 Novi, MI 48375	248-344-7572	lmoshier@novaetus.com	www.novaetus.com
NRC Health	Ruta Jaudegis	1245 Q Street Lincoln, NE 68508	402-475-2525	rjaudegis@nrchealth.com	www.nrchealth.com
Percy & Company	Adrian Percy	12222 Old Jackson Road St. Francisville, LA 70775	225-936-8416	a.percy@percyandcompany.com	www.percyandcompany.com
Press Ganey	Danielle Clark	404 Columbia Place South Bend, IN 46601	800-232-8032	dclark@pressganey.com	www.pressganey.com
Professional Research Consultants	Erin Godden	11326 P Street Omaha, NE 68137	800-360-6378	egodden@prccustomresearch.com	www.prccustomresearch.com
Research & Marketing Strategies, Inc.	Christine Benn	15 E. Genesee Street, Suite 210 Baldwinsville, NY 13027	315-635-9802	ChristineB@RMSresults.com	www.rmsresults.com

Organization Name	Point of Contact	Address	Phone Number	Email Address	Organization Website Address
SPH Analytics	Mansoor Siddiqui	1965 Evergreen Boulevard Duluth, GA 30096	770-978-3173 Ext. 1354	Mansoor.Siddiqui@sphanalytics.com	www.sphanalytics.com
SullivanLuallin Group	Sheryll Pasis	3760 4th Avenue San Diego, CA 92103	619-283-8988 Ext. 311	spasis@sullivanluallingroup.com	www.sullivanluallingroup.com