

# OPEN PAYMENTS

Creating public transparency into health care industry  
& health care provider financial relationships

Program Year 2018  
Review, Dispute & Corrections

April 10, 2019  
CMS Open Payments Team



# Program Year 2018 Timeline

## Program timeline



The timeline above is based on Program Year 2018.

# Timeline Reminders

- Review and Dispute for covered recipients begins on April 1, 2019 and will continue through May 15, 2019
  - In order for a dispute or correction to be reflected in the June 2018 publication, the dispute must be initiated by May 15, 2019
- The additional correction period for reporting entities will continue from May 16, 2019 through May 30, 2019
- Dispute resolution takes place outside of the Open Payments system
  - Reporting entities should work directly with the covered recipient to reach a dispute resolution
- CMS does not mediate disputes

# Review & Dispute Statuses

- Records in the review and dispute process will have one of the following statuses
  - **Initiated**
    - The dispute has been initiated by the covered recipient
  - **Acknowledged**
    - The reporting entity has acknowledged the dispute
  - **Resolved**
    - The reporting entity and covered recipient have worked together to reach a resolution
  - **Resolved No Change**
    - The reporting entity and covered recipient have worked together and determined the originally reported information is correct and no change is necessary
  - **Withdrawn**
    - The covered recipient withdrew the dispute; no further action is needed

# Review & Dispute Impact on publication

- Disputes initiated within the pre-publication 45-day review, dispute, and correction period and resolved by the end of the correction period (May 30, 2019) will be published and identified as non-disputed in the June 2019 data publication
- If an initiated dispute is not resolved by the end of the correction period, the record will be published and identified as disputed
- Disputes initiated or resolved after the full 60-day review, dispute, and correction period will not be reflected in the initial publication of data and will be published as original attested-to data.
  - Those disputes and any related data changes will be published in the next publication which may be a refresh publication or the next program year data publication

# Information and Resources

- **Visit the Open Payments Website**
  - For resources including Open Payments FAQs and more information about the program visit <https://cms.gov/openpayments>
- **Subscribe to the Listserv**
  - Receive program updates through the Open Payments listserv
  - Subscribe at our Contact Us Page
- **Search the Data**
  - Access the Open Payments data at <https://openpaymentsdata.cms.gov>
- **Have Questions or Need Help?**
  - Email: [openpayments@cms.hhs.gov](mailto:openpayments@cms.hhs.gov)
  - Call: 1-855-326-8366 (TTY Line: 1-844-649-2766)
  - Help Desk Hours: 8:30am – 7:30pm (ET)

